

ORACLE 1-CLICK ORDERING PROCESS

Frequently Asked Questions

What is ORACLE 1-CLICK ORDERING?

ORACLE 1-CLICK ORDERING is a streamlined order booking process that moves Oracle License and Services Agreement (OLSA) acceptance from order booking to order fulfillment.

What orders are eligible for ORACLE 1-CLICK ORDERING?

Eligible orders are those that contain only 1-CLICK ORDERING Programs (defined below) and have standard terms and conditions.

What are the benefits of ORACLE 1-CLICK ORDERING?

ORACLE 1-CLICK ORDERING may increase profitability for customers and partners by simplifying the OLSA acceptance process and reducing order processing time to as low as two days or less.

Why is Oracle launching ORACLE 1-CLICK ORDERING?

Many customers are willing to accept Oracle's standard OLSA terms and conditions and prefer a faster, less customized order process.

What is the 1-CLICK ORDERING Programs category?

1-CLICK ORDERING Programs are a category of products identified on the Oracle Technology Global Price List and available for specific Oracle programs including the VAD Remarketer Program.

Which products are in the 1-CLICK ORDERING Programs category?

The 1-CLICK ORDERING Programs category, as of the printing of this document, includes:

- Oracle Database Standard Edition
- Oracle Database Standard Edition One
- Oracle Application Server Standard Edition
- Oracle Application Server Standard Edition One
- Oracle Application Server Java Edition
- Oracle Business Intelligence Standard Edition
- Oracle Business Intelligence Standard Edition One

Where is the most current list of the 1-CLICK ORDERING Programs?

The Oracle Technology Global Price List is updated with the most current list of 1-CLICK ORDERING Programs.

Who can place orders using ORACLE 1-CLICK ORDERING?

ORACLE 1-CLICK ORDERING can be used for Oracle Partners, Oracle Remarketers, and Oracle VADs who are placing an order for 1-CLICK ORDERING Products on behalf of an end user under standard terms and conditions.

What is an Oracle License and Services Agreement (OLSA)?

The Oracle License and Services Agreement (OLSA) is a legal contract between Oracle and an end customer that defines the terms and conditions for the Oracle software license.

How are orders fulfilled with ORACLE 1-CLICK ORDERING?

Orders placed through ORACLE 1-CLICK ORDERING can be fulfilled by either 1) downloading the product from the 1-CLICK ORDERING eDelivery website or 2) receiving a physically shipped 1-CLICK ORDERING Media Kit.

With the eDelivery website, when does OLSA acceptance take place?

The end customer accepts the OLSA online prior to downloading the Oracle programs.

With a 1-CLICK ORDERING Media Kit, when does OLSA acceptance take place?

The end customer accepts the OLSA by breaking an OLSA acceptance sticker sealing the box containing the Oracle programs.

What do 1-CLICK ORDERING Media Kits contain?

1-CLICK ORDERING Media Kits are sealed with an OLSA acceptance sticker and contain product DVDs, user documentation and a CD containing the OLSA.

How are 1-CLICK ORDERING Media Kits different from current Oracle Media Kits?

1-CLICK ORDERING Media Kits are easier to use because they consolidate the product DVDs onto one DVD for Linux and one DVD for Windows.

When is the order fulfillment method selected?

The customer chooses the order fulfillment method at the time of purchase.