

Oracle – IBM System i5 (formerly known as the iSeries)

■ FREQUENTLY ASKED QUESTIONS

Q: Does Oracle plan to continue to invest in the JD Edwards EnterpriseOne and JD Edwards World products on IBM System i5?

A: Yes. Oracle plans to continue investing in both the JD Edwards EnterpriseOne and JD Edwards World products on the System i5.

Since the acquisition of PeopleSoft was announced, new versions of JD Edwards World and JD Edwards EnterpriseOne have been released. The following is a list of the currently planned releases for each of the JD Edwards product lines:

- JD Edwards EnterpriseOne Release 8.12, to be released within the next twelve months
- JD Edwards EnterpriseOne Release 9.0, to be released in 2007
- JD Edwards World regularly scheduled enhancements, plus Release A9 in Fiscal Year 2007

These releases will support the most current version of the System i5 operating system and database. We anticipate future releases beyond 2007.

Q: Do IBM and Oracle plan to continue to work together and invest in the System i5 customer community? If so, how?

A: IBM and JD Edwards have successfully supported customers together for more than 28 years. To continue this level of support, and in recognition of the importance of the System i5 customer community to Oracle and IBM, both companies have identified a senior executive to oversee the success of the IBM-Oracle alliance and to ensure that the companies work to achieve 100 percent satisfaction among their joint System i5 customers.

The companies continue to work together on JD Edwards World and JD Edwards EnterpriseOne optimization for System i5 and operating system enhancements to better support these products. The JD Edwards product teams are actively engaged with the System i5 development laboratory to determine ways to optimize the applications for System i5 and identify how IBM should modify

the System i5 operating system to better support JD Edwards solutions. Also, the System i5 development team continues to provide on-site support to the JD Edwards World and JD Edwards EnterpriseOne teams in Denver as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center, and the testing and sizing done in the International Competency Center, ensures customer needs are promptly and effectively addressed.

Q: Will Fusion applications operate in the native System i5 environment? How will my System i5 investment be supported by Fusion applications?

A: Oracle is committed to customer success, and our executives have heard firsthand from many System i5 customers about how important the System i5 roadmap is to their business and ultimate satisfaction with Oracle. IBM and Oracle are working closely to identify solutions that meet the price/performance expectations of our System i5 customer community. We are gathering customer requirements to consider for the architecture of Fusion. The System i5 platform is critical to many of our customers' businesses, and we are carefully considering the upgrade path for a System i5 environment.

We hope that our System i5 customers will see the upcoming JD Edwards World and JD Edwards EnterpriseOne enhancements and new releases as demonstrated commitment to their business as we work toward defining our longer-term Fusion roadmap. Oracle is investigating options and is facilitating a customer focus group in early 2006 to collect input and provide feedback.

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Q: What kinds of activities are under way to define the Fusion roadmap relative to System i5?

A: Oracle and IBM have been working together and are engaged in planning and analysis. This includes active participation by JD Edwards product teams within Oracle. Additionally, Oracle has launched customer and partner focus groups to assess integration requirements, standards requirements, and interoperability requirements.

Oracle and IBM have also reached an agreement to enable IBM's WebSphere products to be an additional runtime environment for Fusion, the next generation of Oracle applications.

Both Oracle and IBM are committed to delivering continued value to the thousands of Oracle applications customers who have already selected WebSphere as their middleware standard by protecting, extending, and evolving their investments over time.

Q: What Oracle products are supported on what operating systems for IBM i5 servers?

A: The entire Oracle stack is available for AIX 5L and (using the Integrated xSeries Server) on Windows and Linux x86. A production release of Oracle Database 10g for POWER Linux was made available in 2005.

For i5/OS, there are two products. With the Oracle Transparent Gateway for DB2/400, Oracle users on any supported Oracle Database platform have read and write access to i5 data. The Oracle Transparent Gateway for DB2/400 provides transparent access, making i5 data appear to be part of an Oracle database. In fact, end users may actually be unaware that the data resides on an i5 machine. With the Oracle Access Manager for AS/400, i5 applications written in RPG, COBOL, and C can access both DB2/400 and remote Oracle data on any supported platform. This access is completely transparent. i5 end users can read and write information without even realizing where the data resides. Ad hoc SQL statements can also be issued with the same level of transparency.

Q: What are Oracle's products for Linux running on IBM i5 servers?

A: Currently there is a developer's release of Oracle Database 10g (including RAC) and a production client release for Linux running on i5. Also, in 2005 Oracle released a full production version of Oracle Database 10g Release 2.

Q: Are Oracle products certified to run on AIX 5L on IBM i5 servers?

A: The same Oracle binaries that run on AIX 5L on pSeries (p5) will run on i5 with no additional certification required.

Q: Can IBM i5 servers participate in an Oracle grid?

A: Yes. In fact, a customer can have Oracle software on AIX 5L, POWER Linux, i5/OS, Linux/x86 and Windows 2000/2003 all on the same box, all at the same time, all interconnected, and then top it off by clustering the i5 boxes with RAC—a "grid in a box" within a grid.

Q: Can RAC run on i5?

A: Yes, i5 machines can be clustered and run RAC just as a p5 can.

Q: Is Oracle on Linux for i5 the same as Oracle on Linux for p5?

A: Yes. The Oracle for POWER Linux (that is, Linux running on i5 and p5) is one and the same.

Q: Will Oracle continue to support JD Edwards World with DB2/400 on i5/OS?

A: Yes. Oracle currently supports customers running a broad range of non-Oracle products, and Oracle has experience working with third-party products to solve customer problems.

Also, the System i5 development team continues to provide on-site support to the JD Edwards World and JD Edwards EnterpriseOne teams as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center and the testing and sizing done in the International Competency Center, ensures that customer needs are promptly and effectively addressed.

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Q: Will Oracle continue to support JD Edwards EnterpriseOne with DB2/400 on IBM i5/OS?

A: Yes, Oracle will continue to support JD Edwards EnterpriseOne on the IBM i5 server, with support of the i5 database, operating system and WebSphere.

Also, the System i5 development team continues to provide on-site support to the JD Edwards World and JD Edwards EnterpriseOne teams as well as additional dedicated resources at IBM in Rochester, Minnesota. This support, together with the Link Technical Support Center and the testing and sizing done in the International Competency Center, ensures customer needs are promptly and effectively addressed.

Q: Can JD Edwards World on i5/OS store its data in Oracle Database 10g in a Linux or AIX partition on the same i5 server or any other server?

A: No. The Oracle Database cannot be used as a data store for JD Edwards World. There are currently no plans to certify JD Edwards World with the Oracle Database. However, if customers want to use Oracle, they should migrate to JD Edwards EnterpriseOne or Oracle E-Business Suite.

Q: Has Oracle's support policy changed since acquiring PeopleSoft?

A: Yes. Oracle announced the new Lifetime Support Policy on September 19, 2005. This support policy further extends Oracle's support for PeopleSoft and JD Edwards applications. Your support is more generous under the Oracle Lifetime Support Policy than it was previously.

For currently supported JD Edwards releases, Oracle is offering Premier Support for five years from their general availability date. This is an extension of an additional year over what was previously announced. We will still continue to deliver tax, legal, and regulatory updates for six years for the JD Edwards EnterpriseOne applications. For JD Edwards EnterpriseOne Xe and 8.0 customers, Premier support is now available through to 2013. And JD Edwards World A7.3, A8.1, and A9 customers will be supported through at least 2013.

See oracle.com/support/premier/lifetime-support-policy.html for more information.

Q: Will Oracle continue to support the use of IBM software (DB2, WebSphere) with JD Edwards products?

A: Yes, as mentioned earlier.

Q: How will Oracle support customers migrating from JD Edwards World on OS/400 to JD Edwards EnterpriseOne on IBM System i5 servers?

A: As a JD Edwards customer, there will be no charge if you choose to migrate from JD Edwards World to the equivalent JD Edwards EnterpriseOne license or to the successor product set. You will simply exchange existing JD Edwards World licenses for equivalent Oracle licenses, as long as you are fully licensed and current on maintenance. This will also include the equivalent underlying database licenses that are required to run the products, if you are using another company's database to run your JD Edwards products.

Q: How will Oracle work with the JD Edwards user group?

A: Oracle values the feedback and input it regularly receives from its independent user groups. Oracle has been working closely with Quest and other user groups from around the world since the acquisition was announced. Oracle remains committed to the value these user groups offer to customers, and it expects to continue to support the independence of these user groups.

Q: Will Oracle be supporting customers through user group conferences?

A: Yes. Oracle values the feedback and input it regularly receives from its independent user groups. Oracle has a strong relationship with the JD Edwards Quest user group organization and will engage and participate at Quest's global conference. Oracle will also be participating at COMMON, the independent user group focused on the System i5. At COMMON, Oracle will be offering breakout sessions and demonstrating new functionality in the exhibitor showcase. Oracle's annual customer event is Oracle OpenWorld and there will be plenty of focused sessions offered for JD Edwards customers.

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For additional information, visit:

oracle.com/ibm

oracle.com/applications/jdedwards-world.html

oracle.com/applications/jdedwards-enterprise-one.html

ibm.com/series/solutions/oracle