
**Oracle9i Database, Release 9.2
Waiver of First Year Extended Support
Frequently Asked Questions**

March 20, 2007

Q: What specifically is Oracle announcing?

A: We are announcing a waiver to the first year Extended Support fee for the 9.2 release of the Oracle9i Database for the period August 1, 2007 - July 31, 2008. In addition, we are informing all customers of the following:

- ✓ The support timeframes for Oracle9i Database Release 2 will remain as previously announced. Support will be available through Extended Support for three additional years following the expiration of Premier Support. The release will move into indefinite Sustaining Support as of August 1, 2010.
- ✓ The 9.2.0.8 patch set will be the last patch set for the release.
- ✓ All Critical Patch Updates (CPUs) and Fixes created after August 1, 2007, will be based upon the 9.2.0.8 codeline.

Q: Do I have to be on the 9.2.0.8 patch set release to receive CPUs after August 1, 2007?

A: Once a release moves into Extended Support, CPUs and Fixes are only created against the terminal patch set codeline, which for Oracle9i Database Release 9.2 is the 9.2.0.8 release.

Q: If I have not completed my upgrade to a newer release of the database by August 1, 2008, will I have to pay Extended Support fees?

A: On August 1, 2008, you will have a decision as to whether or not to continue to receive the components of Extended Support or to migrate directly to Sustaining Support. If you decide to continue to receive Extended Support, then you need to purchase Extended Support.

Q: If I decide to purchase Extended Support after the first year waiver, what would be the fee for Extended Support?

A: The Extended Support fee, which would now be for the second year of Extended Support, would be calculated as a 20 percent uplift over your current Premier Support fees for the database product. The pricing remains as defined within the current Oracle price list for the second year of Extended Support.

Q: My Oracle application product is currently only certified to run on the Oracle9i Database Release 9.2. If I need to receive Extended Support for the database while I complete the upgrade of my Oracle application, will I need to pay the Extended Support fee?

A: If you have an Oracle application product that is only certified to run on the Oracle 9i Database Release 9.2, while your Oracle application product is within either the Premier or Extended Support stages, you will receive a waiver for the Extended Support fee for the database. We will be publishing a listing of all of the application products that are subject to this waiver. The listing will be available within the Oracle Technical Support Policies located at <http://www.oracle.com/support/policies.html>.

Q: Can I request and receive Extended Support for Oracle9i Database Release 9.2 for longer than the announced 3 years?

A: No, once the Extended Support period expires, the release will move into Sustaining Support.

Q: If I have any further questions, who can I contact?

A: Your Support Sales representative is available to assist you with any pricing questions that you may have. For more information regarding the benefits of upgrading to the latest release of the database, go to oracle.com/database.

This document is for informational purposes only and may not be incorporated into a contract. Technical Support Services are provided in accordance with Oracle's Technical Support Policies.