

ADVANCED CUSTOMER SERVICES US 1099 TAX UPDATE

ORACLE®

**ADVANCED CUSTOMER
SERVICES**

KEY FEATURES

US 1099 TAX UPDATE

CONTINUED 1099 TAX FORM

CAPABILITIES:

- Provides effective, affordable solution for continued 1099 Tax Form issuance
- Reduces risk by applying Oracle standard updates
- Two-year option grants the time to plan and execute upgrade strategy

Oracle customers currently operating on PeopleSoft 8.4 were granted a 12-month support continuance for this aging version to allow preparation for future upgrades. Oracle diligently communicated to PeopleSoft 8.4 customers that as of April 2008, this version was moving into the Sustaining Support phase, of Oracle's Lifetime Support Policy — meaning the ability to provide vendors and independent consultants with required 1099 Tax Forms is no longer available. As many customers are planning upgrades to newer PeopleSoft versions, this ability will now be restored. For customers who are not yet upgrading, providing 1099 Forms to important vendors and contractors may not be the only factor in choosing the timing of your next upgrade, but it remains a critical business need.

For customers who are evaluating business priorities, Advanced Customer Services has the right solution, at just the right time.

Overview

In response to high customer demand, Oracle Advanced Customer Services has created a 1099 Tax Update solution that combines software and expert services for Premier Support customers so you can issue 1099 Tax Forms, if you have not yet upgraded to newer versions of PeopleSoft. The 1099 Update package is offered for a fee to customers using PeopleSoft Enterprise FMS version 8.4. The 1099 Update package will be available to customers for two (2) consecutive years and will be delivered on the same schedule as 1099 Updates for releases under Premier Support. Six-months prior to moving other releases into the Sustaining Support, phase, Oracle will evaluate demand and announce whether 1099 Update packages will be available for those releases, giving users time to make important business decisions.

PeopleSoft Enterprise FMS 8.4 release, the first release for which the package becomes available, moved into Sustaining Support in April 2008. The 1099 Update package is available to PeopleSoft Enterprise customers for a very reasonable annual fee. Customers who purchase the package will receive the 1099 Update for the 2008

calendar year and installation support to ensure operating effectiveness. Calendar year 2009 1099 Updates may be purchased at the same time, or at a later date, depending on your business needs.

Advanced Customer Services

Oracle Advanced Customer Services is global team of more than 2,000 experts dedicated to the continual operation improvement of Oracle environments. This offering, like all other Advanced Customer products, combines best practices developed by working with thousands of Oracle support customers and solutions delivered by highly trained industry experts. With Advanced Customer Services, you will develop stronger proactive relationships with Oracle Support and Development. You have access to tools and resources to achieve and exceed system availability and performance objectives while implementing robust change management practices for smooth transitions to the latest releases.

Contact Us

For more information about services from Oracle Advanced Customer Services please email acsdirect_us@oracle.com.

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