

CEMLI SERVICES FOR ORACLE E-BUSINESS SUITE

ORACLE

ADVANCED CUSTOMER SERVICES

KEY FEATURES

- CEMLI Catalog: Identify, catalog, track, and manage CEMLI deployment.
- CEMLI Performance Check: Performs performance checks to mitigate downtime and performance degradation risks.

Oracle Advanced Customer Services can help identify, analyze and optimize customizations in your Oracle E-Business Suite environment. These customizations, known as CEMLI (Configurations, Extensions, Modifications, Localizations and Integrations), can contribute to increased maintenance costs, performance issues, and unplanned outages. CEMLI Services for Oracle E-Business Suite includes two services: CEMLI Catalog and CEMLI Performance Check, to help mitigate these issues by identifying, cataloging, and testing CEMLI in the Oracle E-Business Suite environment.

KEY BENEFITS

- Reduced risk of downtime
- Reduced risk of performance degradation
- Reduced cost of ownership with change
- Optimized system stability and manageability
- A secure smooth upgrade

RELATED PRODUCTS AND SERVICES:

Other Oracle E-Business Suite Lifecycle Services are also available.

RELATED SERVICES

The following services are available from Oracle Advanced Customer Services:

- Design Review
- Build Review
- Patch Assessment
- Performance Assessment
- Configuration Assessment
- Usability Assessment
- End User Survey Diagnostic

CEMLI Catalog

The CEMLI Catalog service provides an inventory of CEMLI by name, type, and location, along with recommended best practices for CEMLI management. This service helps mitigate patching or upgrading risks, reduces development, deployment, and maintenance costs related to CEMLI, and leads to elimination or reuse of existing CEMLI in other lines of business.

CEMLI Performance Check

The CEMLI Performance Check service evaluates performance characteristics of Oracle E-Business Suite concurrent programs with embedded CEMLI. It checks for underperforming CEMLI based on Oracle best practice parameters or customer-defined metrics. It evaluates CEMLI under different runtime conditions and prior to promotion to the production environment. An in-depth dashboard user interface allows for drill down to the actual code and SQLs that are under-performing.

Contact Us

For more information about these or other Application Expert Services delivered by Oracle Advanced Customer Services, visit

<http://www.oracle.com/support/advanced-customer-services/index.html>.

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