

# E-BUSINESS SUITE ADAPTER FOR ORACLE CONTENT MANAGEMENT: ATTACHMENTS

## ORACLE E-BUSINESS SUITE & ORACLE ECM

### BENEFITS

- **Streamline operations** with in-context document management for Oracle E-Business Suite users, and providing document review access for users outside the system
- **Improve productivity** by enabling users to reduce time spent on free up user resources from time intensive document search, retrieval and audits to spend on more valuable tasks
- **Ease collaboration** within and beyond the enterprise using content library services, web publishing and workflow
- **Consolidate file servers** by storing all Oracle E-Business Suite and other application content-related documents in a scalable and secure unified repository

*Gain control over the documents that support your business processes to enable users to work more effectively between departments, customers and suppliers. Oracle Content Management offers a productized integration with Oracle E-Business Suite to provide comprehensive access and management of all unstructured content – from Microsoft Office documents, to PDFs and scanned documents – directly from the E-Business Suite environment, or outside of it. As a result, organizations lower costs by providing a consistent, secure content infrastructure across E-Business Suite application modules.*

### The Business Value of Content-Enabled Applications

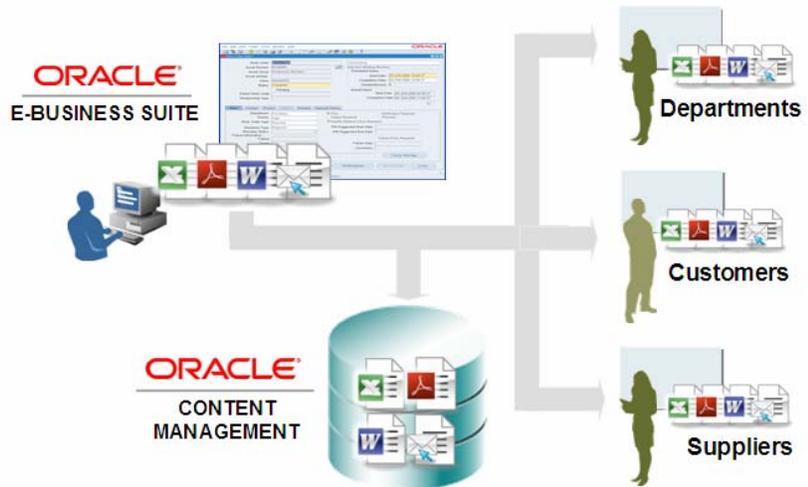
Throughout today's business operations — from asset lifecycle management, to supply chain management, to customer relationship management — content drives business. “Unstructured” enterprise content such as Microsoft Office documents, PDFs and scanned documents, are integral to supporting the different stages of a business process. But all too often, this content lags behind the rapid pace of operations: Where is the most recent version of a document? Who last edited it? Was it approved by the right person? Inefficient content management costs time and money, while business moves on — at times to the advantage of your competition, or to the dissatisfaction of a customer.

The E-Business Suite Adapter for Oracle Content Management offers a flexible, scalable and secure attachments solution that allows employees, customers and suppliers to collaborate, contribute and access content anywhere worldwide. The adapter integrates Oracle Content Management with Oracle E-Business Suite, to provide an enterprise-class content management infrastructure for centralizing the storage of all unstructured content, attaching documents and other content to E-Business Suite objects and inserting it into workflows to drive process efficiency.

With a full array of content services supported by Oracle Content Management, including search, security, workflow, metadata, revision control, and content conversion capabilities, organizations can effectively and efficiently capture, share and distribute digital and originally paper-based documents and reports via Oracle E-Business Suite, public websites, intranets or other applications.

### The Integrated Functionality of Oracle Content Management & E-Business Suite

The E-Business Suite Adapter for Oracle Content Management's attachments solution provides direct access to associated content and content management services through familiar E-Business Suite screens. Documents such as a sales order, employee job description or asset maintenance instructions can be checked in to Oracle Content Management via E-Business Suite, at which time they're automatically converted to an accessible format such as PDF or HTML for online viewing and printing, and assigned a unique URL to make it easy to access and share content via different application interfaces.



**Fig. 1**  
Content checked-in via E-Business Suite is centrally stored in Oracle Content Management, extending access to a wide range of audiences via E-Business Suite UIs, intranets or public websites

For those organizations that wish to convert paper documents to digital format and expose them as E-Business Suite attachments, the adapter is integrated with Oracle Distributed Document Capture that can be leveraged to scan paper documents directly from within E-Business Suite, and have the content stored and managed in the Oracle Content Management repository. In terms of security, stored content adheres to the parameters of the E-Business Suite system, using role-based permissions to ensure that sensitive content can be viewed or modified only by the intended parties.

The screenshot shows the Oracle Applications Vision interface. At the top, a window titled 'Oracle Applications - Vision' displays a 'People' form for 'Abraham, John'. A red box labeled '1' highlights the 'Managed Attachments' menu item in the top navigation bar. Below this, a browser window shows the 'Content Check-In Form for Document attached to Contact: ABRAH-0001'. A red box labeled '2' highlights the 'New' button in the 'Managed Attachments' section of the form. At the bottom, a separate window titled 'Managed Attachments' displays a table of attachments for 'Abraham, Mr. John'. A red box labeled '3' highlights the table header. The table contains the following data:

Name	Title	Author	Size	Date	Info	Edit	Properties
JB-H-2181-Comms-Manager.doc	Job Profile - Communications Manager	kevind	24 KB	8/16/09	📄	✎	🔍
passport.jpg	Copy of Passport	kevind	525 KB	8/14/09	📄	✎	🔍
Belgium Ltr of support-Oracle.doc	Visa Application support letter for travel to India	kevind	33 KB	8/14/09	📄	✎	🔍

**Fig. 2**  
1. 'Managed Attachments' menu item in the E-Business Suite UI displays the associated list of attachments  
2. 'New' attachment form allows document to be retrieved from desktop and checked-in to Oracle Content Management  
3. Once checked-in, document appears in the E-Business Suite Attachments UI

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## CERTIFICATIONS

- Oracle Universal Content Management 10gR3
- Oracle E-Business Suite 11.X, 12.0.4+, 12.1.1+
- E-Business Suite Adapter for Oracle Enterprise Content Management

## RELATED PRODUCTS

- Oracle Distributed Document Capture
- Oracle BPEL Process Manager
- Oracle Universal Records Management

When content needs to be modified, the native document can be checked out and locked to maintain its integrity, and then checked in as a new version once edits are completed with full revision tracking to maintain access to all previous versions of content items. Workflow manages the review and approval processes, including tracking comments and related revisions.

Advanced content searching functionality enables metadata that is attached to a document to allow the retrieval of all of the content stored in the Oracle Content Management repository, whether that be a sales order, a service agreement, a product spec sheet, or a high resolution image.

**Achieve High ROI Today— Meet the Information Management Needs of Tomorrow**

The E-Business Suite Adapter for Oracle Content Management’s attachments solution provides an enterprise-wide content platform that scales to meet the requirements of multiple departments and is capable of storing millions of items, without sacrificing the integrity of existing application infrastructure or increasing IT expenses in order to do so.

The fusion of Oracle Content Management and E-Business Suite is achieved through a modular and completely self-contained architecture which ensures that ongoing maintenance and future system upgrades will not require high services costs, custom integration “updates,” or jeopardize the ability to upgrade one system without impacting the other. And by consolidating the overall architecture on a single platform and security model, “band-aid” integrations are eliminated, thereby minimizing application development and support costs.

Oracle Content Management is the strategic platform for managing unstructured information in Oracle Fusion Applications and Oracle Applications Unlimited. Leveraging this middleware content management solution ensures your infrastructure is synchronized with the future of Oracle Applications.

**For More Information**

For more information on Oracle Content Management, call +1.800.ORACLE1 to speak to an Oracle representative or visit: <http://www.oracle.com/goto/ecm>

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