

# ORACLE MANAGEMENT CONNECTOR FOR OPS CENTER



## KEY FEATURES

### PROTECT AGAINST THE UNEXPECTED

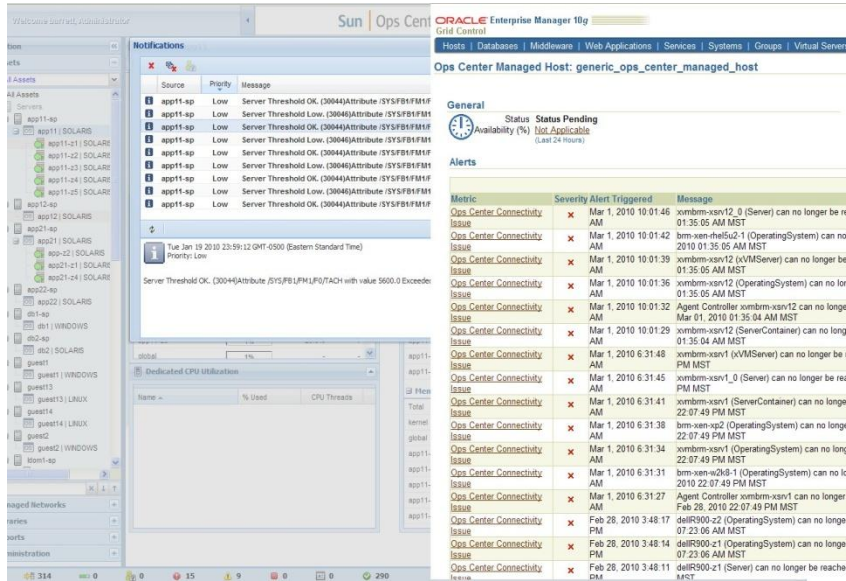
- Centralized Management Console
- Easy setup and configuration
- Connect infrastructure problems to business service performance
- Out of the box datacenter best practices

*Oracle Management Connector for Ops Center (Ops Center) facilitates a bridge between infrastructure management and business service stability. It offers clarity and insight into problems that typically fall between two isolated skill sets in the datacenter. With increased awareness of operational health alongside business service execution, the gap between application architects and system administrators becomes smaller. Oracle Enterprise Manager's robust event management capabilities offer Ops Center notifications a new and exciting place in datacenter best practices. View the **real** status of IT operations in one location. Software. Hardware. Complete.*

### Forwarding Ops Center Notifications to Oracle Enterprise Manager

The Management Console for Ops Center is an event forwarding solution. Through its web service connection, Ops Center will forward event notifications to Oracle Enterprise Manager at a user configurable time interval. Ops Center notifications dealing with hardware fault information, operating system performance, Ops Center framework occurrences, and many other infrastructure events effortlessly become Oracle Enterprise Manager alarms. Once in the Oracle Enterprise Manager console, these events can be treated as native Oracle Enterprise Manager alarms. Oracle Enterprise Manager actions, alarm forwarding from Oracle Enterprise Manager to 3<sup>rd</sup> parties, or Oracle Enterprise Manager correlations all become available for these Ops Center notifications.

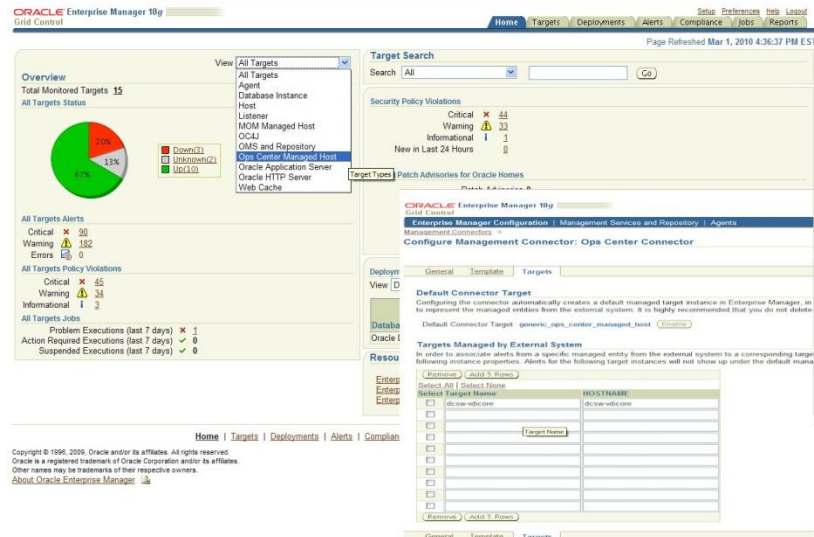
From a single and focused event console, IT personal can quickly begin increasing their awareness of how hardware, virtualization, software compliance, and operating system performance issues affect business services in production. DBAs no longer need to guess how infrastructure layers running their database are behaving when investigating database performance issues or service downtime issues. Benefits of such an integration include faster resolution times, more immediate root cause analysis, and faster communication flow between IT departments.



Ops Center events are forwarded to Oracle Enterprise Manager.

### Variety of Target Modeling Options in Oracle Enterprise Manager

The Management Connector for Ops Center takes full advantage of the modeling options within Oracle Enterprise Manager, and offers the end user a variety of design options. Administrators can choose to view all Ops Center alarms in one central location or category within Oracle Enterprise Manager. They can choose to integrate the Ops Center alarms into an existing target node within Oracle Enterprise Manager for the platform in question. Lastly, there is an option to add the platform to the Oracle Enterprise Manager topology as a new Ops Center proxy object. Whatever design matches the existing operational model the best, is easy to setup, configure, and deploy. Within minutes of installation, IT staff will begin reaping the rewards of this powerful integration.



Oracle Enterprise Manager target modeling options.

### Protect Against the Unexpected

Administrators historically had to choose between the most granular analysis of their application or business services and low level hardware, virtualization, and operating system event information. With the help of this integration, that choice is no longer one that needs to be made. Administrators had to guess if isolated IT staff, who did not work with them during day to day activities, would be raising alarms into the network operation center (NOC) on topics that related to their application usage. That guess work is no longer needed through the benefits of this integration.

We do not purchase hardware or operating systems to run without purpose, function, and utility to our business operations. At the same time, we do not design complex application architectures that reach unprecedented performance and usage levels without placing them on top of sound infrastructure. This relationship is primary and intimate to the success of any business venture. In the past, artificial telemetry boundaries kept datacenter operations from viewing this relationship without spending significant time on 3<sup>rd</sup> party integrations and custom coding. The Management Connector for Ops Center changes this spending dilemma and allows IT operations to make the most out of their existing Oracle Enterprise Manager investments.

Software. Hardware. Complete. Realize how best of breed software and hardware from a single vendor, behind a single operational touch point, can make the datacenter a business advantage rather than an operational cost.

#### Supported Operating System

Management Connection for Ops Center is installed on the Oracle Ops Center controller. Please refer to the Ops Center support documentation for controller guidelines.

Check Oracle Enterprise Manager Ops Center documentation for the complete list of supported systems.

#### Warranty

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