

## Working with Oracle Real User Experience Insight reports

This Quick Start provides an overview of the functionality available within the Oracle Real User Experience Insight Report Browser.

### Legend Description

#### 1 Glossary

Provides a brief explanation of the terms used in the report. This is useful when you need an explanation of the metrics used in the report.

#### 2 Header

Information about the report you are viewing, including title, an indication of the reported metrics, and the date or period to which it refers.

#### 3 Calendar

A report provides information about a particular date or time. Use the controls to change your period selection.

#### 4 Values

Shows data in table form.

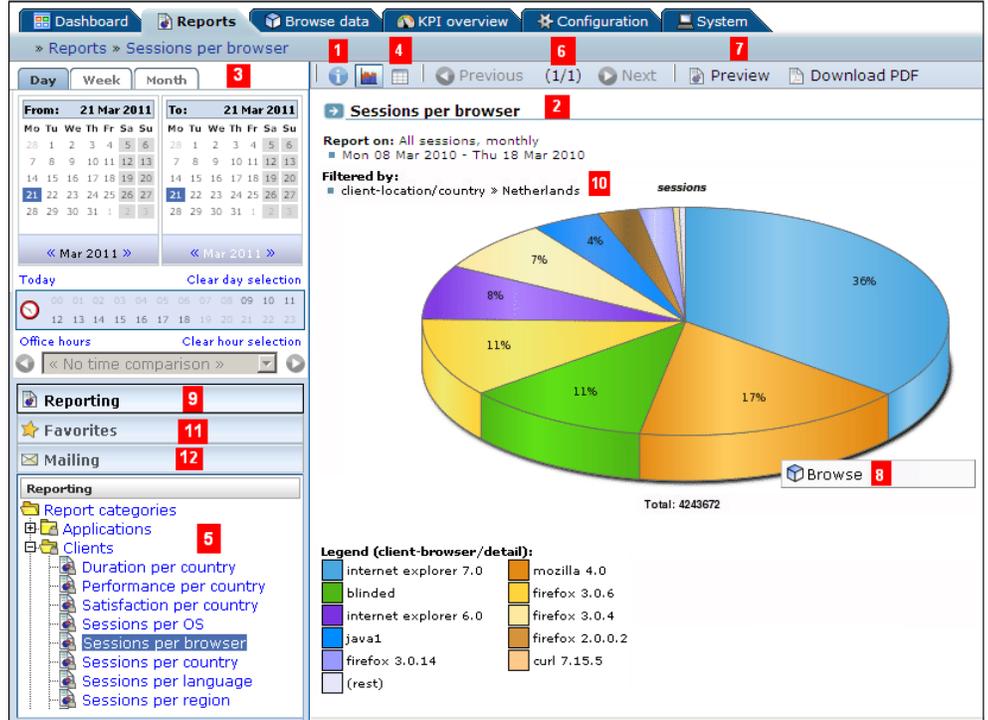
#### 5 Report tree

Consists of categories containing reports dedicated to specific aspects of your monitored data.

#### 6 Toolbar

Use these controls to move between report sections.

The Report Browser is especially designed to meet the requirements of users who want their information to be presented in a standard way. With a few mouse clicks, you can select the report of your choice and the desired period. Moreover, you can print the report, drill-down into the data from which the report is derived, or save it to a PDF file. Such PDF files can be E-mailed to you on a daily, weekly, or monthly basis.



## 7 Preview

Opens report in a powerful editing mode. You customize reports, or create new ones. You can use the menu (shown across) to modify each section to your requirements. You can limit the number of values shown in a section, remove sections, change the order of sections in the report, and add descriptions to sections to provide clarity to their readers.

## 8 Browse

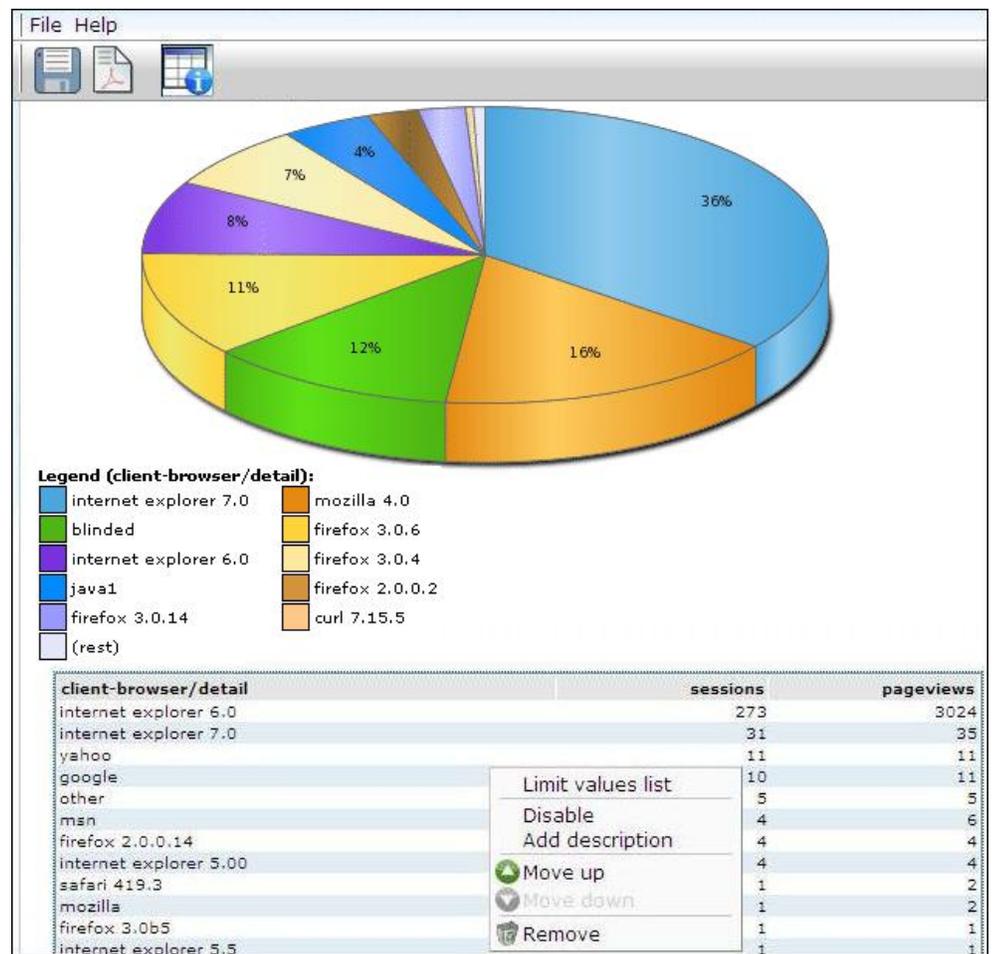
Opens the Data Browser to allow viewing of all information captured during monitoring.

## 9 Favorites

Allows you to quickly locate the reports you work with most often by creating shortcuts to them.

## 10 Report filters

Some reports require you to specify a filter for the report. For example, if it concerns the daily value of KPIs, you are prompted for the KPI you want to view.



**Provider throughput**

*This report requires additional filters before it is viewable. Please specify these below to continue viewing this report.*

client-location/country: \*

11 Click the **Daily**, **Weekly**, or **Monthly** button next to **Send mailing now** to immediately receive all selected reports for a given period.

Name	Daily	Weekly	Monthly
<input type="checkbox"/> Factsheet download	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Users for a key page	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

12 Provides for the easy management of the reports mailed to users. Click **Mailing**, and then **Report mailings**. This facility is only available to the Administrator.

User name	Daily	Weekly	Monthly
<input type="checkbox"/> John_Smith	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Peter_Brown	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Simon_Deer	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## CONTACT US

For more information about Oracle Real User Experience Insight, please visit Oracle.com or call + 1.800.ORACLE1 to speak to an Oracle representative.