

# Oracle e-Business Suite 11*i* and Oracle9*i* Application Server

## Frequently Asked Questions

This FAQ addresses the most common questions on Oracle e-Business Suite 11*i*, Oracle9*i* Application Server and provides answers to questions on certification, bundling, installation and issues related to customization.

### 1. Which release of Oracle e-Business Suite 11*i* runs on Oracle9*i* Application Server?

- Oracle e-Business Suite Release 11*i* is currently certified with components of Oracle9*i*AS. These components are installed by the Rapid Install of the Oracle e-Business Suite.
- In the future, Oracle e-Business Suite will also certify the install of Oracle9*i*AS. A future version of the Oracle e-Business Suite Rapid Install will call the Oracle9*i*AS install.

The following Oracle9*i*AS components are certified to work with Oracle e-Business Suite 11*i* today.

Oracle9 <i>i</i> AS Release 1.0.2 Components
Oracle HTTP Server Powered by Apache Mod_plsql Mod_Jserv Servlets JSP Translator Mod_ssl
Forms
Reports
BC4J
Discoverer

Table 1: Oracle9*i*AS Component Certification

For most recent certification update and details, refer to CERTIFY.

### 2. If I am running an Oracle e-Business Suite 11*i* instance on a specific machine, can I deploy an Oracle9*i* Application Server instance on the same machine?

An Oracle e-Business Suite 11*i* instance and Oracle9*i*AS instance can coexist on the same machine as long as each is installed in a separate ORACLE\_HOME.

### 3. Can Oracle e-Business Suite 11*i* rapid install Oracle9*i* Application Server?

Currently, the rapid install of Oracle e-Business Suite 11*i* releases only installs the components of Oracle9*i*AS that it needs (listed in table 1). If a customer wants to extend or customize the functionality of Oracle e-Business Suite 11*i* by leveraging these existing components, then they do not need to go through any additional installation process. However, should a customer want to extend or customize the functionality of Oracle e-Business Suite 11*i* using other components of the Oracle9*i* Application Server that are not currently installed with or used by 11*i*, the customer would have to install them separately from the Oracle9*i*AS media.

## Oracle e-Business Suite 11i and Oracle9i Application Server

### Frequently Asked Questions

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Further, Oracle e-Business Suite 11i Release will in the future provide a rapid install of all Oracle9iAS components further simplifying the process of using Oracle9iAS with e-Business Suite 11i.

#### **4. What components of Oracle9i Application Server does the Oracle e-Business Suite 11i currently utilize?**

Oracle e-Business Suite 11i Releases 11.5.2 and 11.5.3 use the components listed in Table 1.

#### **5. What additional components of Oracle9i Application Server will the Oracle e-Business Suite 11i utilize in future releases?**

e-Business Suite 11i Releases currently installs and uses several Oracle9iAS components (refer to Table 1.). Future releases of Oracle e-Business 11i will certify the install of Oracle9iAS and will take advantage of more functionality of Oracle9iAS. Specifically in future releases, 11i will also use:

- The Oracle9iAS Web Cache to cache and speed up web page delivery
- The Oracle9iAS Data Cache to improve scalability and speed up read-only access operations
- Oracle Portal to serve as the Personal Homepage for Oracle Applications

For more information on how current and future releases of Oracle e-Business Suite 11i use Oracle9iAS, please see the presentation on AppsNet.

#### **6. If I customize Oracle e-Business Suite 11i, do I need to pay for Oracle9i Application Server license?**

Oracle e-Business Suite 11i comes with a full use license of Oracle9i Application Server. However should a customer use make any modifications to the e-Business Suite 11i:

- If any modifications to the e-Business Suite 11i are made using Oracle Internet Developer Suite (IDS), the customer must pay for a full use license of Oracle9i Application Server Enterprise Edition.
- Further, if the customer makes any modifications to the database used by Oracle e-Business Suite 11i, the customer must pay for a full use license of the Oracle Database Enterprise Edition and Oracle 9iAS Enterprise Edition.

For further details, please speak to your Oracle Account Manager.

#### **7. If I have a support contract for Oracle e-Business Suite 11i and I discover issues with a component of Oracle9i Application Server, is my existing support contract sufficient?**

Yes. Oracle e-Business Suite 11i support contract does cover any issues that arise related to the components of Oracle9iAS used by a specific applications release. Should the Oracle e-Business Suite 11i have been customized by using components in Oracle9i Application Server, a separate support license for Oracle9iAS is required.

## Oracle e-Business Suite 11*i* and Oracle9*i* Application Server

### Frequently Asked Questions

---

**8. If I am using Oracle e-Business Suite 11*i* and find an issue with a component of the Oracle9*i* Application Server, can I file a bug against the Oracle9*i* Application Server?**

Oracle's Application Support Group addresses all component related issues. Customers seeking support will need to log Oracle9*i*AS problems with Oracle's ASG for resolution.

**9. If I have deployed an Oracle CRM Application or an Oracle Self-Service Application can I customize or extend its functionality using servlets running on the mod\_jserv infrastructure of Oracle9*i* Application Server? Do I need to pay for an Oracle9*i* Application Server license if I do so?**

Customers who have paid the full license fee for customized application deployment on Oracle9*i*AS, can run both customized as well as the standard version of Oracle e-Business Suite 11*i*. For example, if you have already customized Oracle e-Business Suite 11*i*, in addition to using all the servlets that are shipped with the applications, you can also deploy your own servlets to the Oracle9*i* Application Server.

**10. Is Oracle e-Business Suite 11*i* certified on any other Application Servers than Oracle 9*i* Application Server?**

No, Oracle e-Business Suite 11*i* is only certified on Oracle9*i* Application Server and the Oracle Database.