



## ORACLE COLLABORATION SUITE CONNECTOR FOR OUTLOOK 10g OVERVIEW

### A Unique Outlook for Oracle Collaboration Suite

Oracle Connector for Outlook presents the enterprise collaboration market with a unique proposition, by enabling organizations to offer their users access to a broad array of collaborative functionality, including email, voicemail, calendar, directory, web conferencing and wireless services, through the convenience of the unified Outlook interface. While connecting Outlook to the Collaboration Suite means that certain client features, usability flows and server administration are somewhat different from that of a Microsoft deployment, the overall value for organizations is clear – They are able to keep users happy with Outlook on the desktop, while optimizing business processes and driving down costs with an enterprise collaboration platform that only Oracle Collaboration Suite can provide.

### Oracle Connector for Outlook 10g

Oracle Connector for Outlook 10g focuses on three areas: 1) Bridging the Outlook/Exchange feature gap; 2) Performance optimizations; and 3) Ease of deployment.

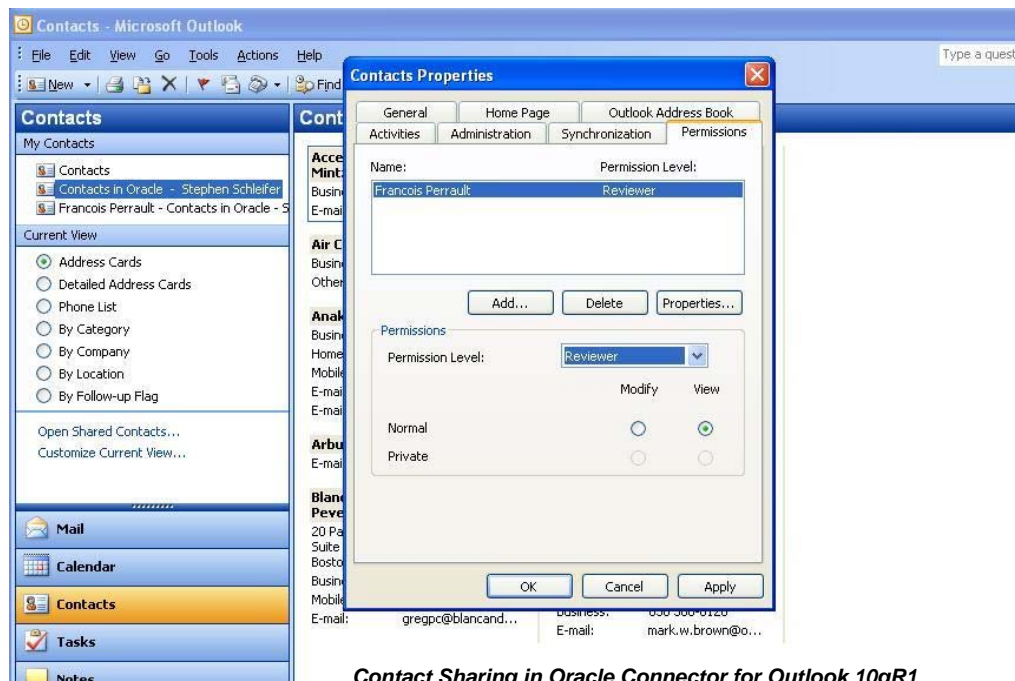
#### Bridging the Outlook/Exchange feature gap

Oracle is committed to providing connectivity between Outlook and the Collaboration Suite, and has a solid history of providing users with timely access to new releases of the Connector for Outlook that are certified with those delivered by Microsoft.

This release narrows the feature gap as never before, by adding functionality in the following areas:

- *Contact sharing:* Oracle Connector for Outlook users are able to share their contacts with others, or view and search address books that have been shared with them. There are two ‘levels’ of address book sharing that a user can grant to another:
  - *‘Read only’ permission (Reviewer),* where grantees can view and query all contacts and distribution lists in the owner’s address book, but they cannot make any modifications to entries. However, users do have the option to copy selected address book entries to their own address book.
  - *‘Read/Write’ permission (Editor),* where grantees can modify and delete entries as they see fit.
- *Public folders:* The addition of public folders to the Connector for Outlook offers a new realm of collaboration, by enabling administrators to offer shared calendar, task and journal folders throughout the organization, with similar access privileges those being offered with contact sharing.
- *Shortcut to another user’s folder:* For Outlook 2003 users, collaboration is enhanced with the ability to open another user’s folders in the Connector for Outlook, with the ability to add a user’s folder to a shared bank of folders in the Navigation Pane.

- *Browse and view membership of mail distribution lists:* The Connector for Outlook offers the ability to browse distribution lists (DLs) from the Global Address List (GAL) and view the membership of DLs. For Outlook users, sending emails to DLs is made easier as they will search and resolve lists through the GAL, and it facilitates the scheduling of meetings. Users are also able to right-click on the DL to attain a full membership list, provided that a user has the appropriate viewing rights for a DL.
- *Group by views:* Already supported in Outlook 2003, the Connector for Outlook now extends group by view support to earlier Outlook versions, providing more options to Mail, Task, Calendar and Journal display and sorting.
- *Side-by-side calendar views:* For Outlook 2003 users, the Connector for Outlook now enables users to see their agenda displayed alongside another user's agenda, easing the ability to view people's agenda.
- *Support for personal notes:* The Connector for Outlook features the ability to add personal notes to events that users do not own, in addition to being able to view any notes that were created by the meeting owner, a feature that is not available with Exchange.



**Contact Sharing in Oracle Connector for Outlook 10gR1**

## Performance Optimizations

Oracle Connector for Outlook 10gR1 optimizes Outlook performance in the following ways:

- *Better UI responsiveness when processing large emails:* Email submission processing now occurs in the background, allowing users to maintain control of the desktop when saving or sending large emails.
- *Optimized Global Address List (GAL):* To optimize performance when using a slow network connection, Connector for Outlook users have the option to cancel the download of the GAL.

- *IMAP traffic optimization:* Efficiency has increased with streamlined communication between the Connector for Outlook and the mail server, so as to provide better response time when processing messages.

## Ease of Deployment

As one of the most heavily-used enterprise applications in the world, it's important to deploy and manage Outlook™ in ways that will suit a wide range of organizational needs. The Connector for Outlook 10gR1 will offer more flexibility and ease to deployment, including:

- *Simplified installation and configuration process:* Users are able to install and configure the Connector for Outlook with fewer steps, and perform simple repairs instead of complete reinstallations. In fact, PRF files may be used in conjunction with Modprof or the new Oracle Connector Configuration Wizard in order to facilitate the installation and configuration of Outlook. It is also now easier to configure secondary profiles and languages post-installation.
- *Windows roaming profile support:* Oracle Connector for Outlook is deployable in such a way that users can log in and access Outlook with their user settings and profiles through Windows roaming profile workstations.
- *Citrix certification:* For organizations that have deployed Citrix, the Connector for Outlook leverages that technology to provide more options for remote access to the Collaboration Suite.
- *Failure logging subsystem for troubleshooting:* Troubleshooting Connector for Outlook issues is made easier with the ability to access log files and run reports directly from the client interface. This enables faster resolution to issues with users being able to send logs directly to IT HelpDesk representatives.

## Conclusion

Oracle Collaboration Suite provides customers with a suite of enterprise-class communication and content management applications on an enterprise platform for reduced total cost of ownership while increasing user productivity. Oracle Collaboration Suite is the only collaboration platform offered today that addresses the broader problem of efficient, scalable, and reliable enterprise communications and content. With Collaboration Suite 10g, Oracle will provide a wide range of features and enhancements that will create end-user delight, enable ease of administration, and provide developers with tools to extend, and integrate, Oracle Collaboration Suite with other applications.

For more information about Oracle Connector for Outlook and Oracle Collaboration Suite, please visit [www.oracle.com/technology/products/cs/index.html](http://www.oracle.com/technology/products/cs/index.html)

Copyright © 2005, Oracle. All rights reserved.

*This document is provided for information purposes only and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.*

*Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.*