

ORACLE APPLICATIONS CHANGE MANAGEMENT PACK (ACP)



KEY FEATURES

THREE TOOLS FOR MANAGING CUSTOMIZATIONS, PATCHES, AND CONFIGURATION DATA:

- *Customization Manager*
 - Bundle customizations into AD Compliant patches
 - Over 200 file types supported
 - Tools to manage high numbers of files
- *Patch Manager*
 - Automates many of the existing manual and repetitive tasks
 - Simultaneous multi-node Patch deployment
- *Setup Manager*
 - Construct complex, reusable projects for management of Setup data
 - Enforce dependencies among Setup data components
- Leverages core Enterprise Manager functionality
- Integrates with Applications Management Pack (AMP)

The process of managing customizations, applying patches, and managing configuration data can be manual, highly repetitive, time-consuming, and error-prone. These tasks are often performed by highly skilled personnel whose expertise would be better employed on other, higher value-added tasks. Oracle Application Change Management Pack provides the tools and infrastructure to address these business issues. The result is a dramatic reduction in the time, effort, and cost associated with managing customizations, patches, and configuration data.

Overview

Application Change Management Pack (ACP) extends Oracle Enterprise Manager Grid Control to lower the cost of managing changes in an E-Business Suite environment.

ACP has three components: Customization Manager, Patch Manager, and Setup Manager. Each of these three components addresses a unique aspect of change within an organization, and work together to provide an end-to-end change management solution.

Customization Manager

Customization Manager provides a toolset and infrastructure to package and deploy custom applications, reports, and extensions. Customization Manager bundles the respective files into an AD-compliant patch, and then uses standard EBS tools to deploy those patches into downstream instances. The product supports a wide variety of files types (i.e., more than 200), and also integrates into Patch Manager for deployment.

Customization Manager provides a more structured and organized way to manage customizations, and lowers both the cost and resource effort for this activity.



Figure 1: Customization Manager page showing the custom patch creation process.

Patch Manager

Patch Manager eliminates many of the manual, redundant tasks associated with existing patch application practices. Key features of the product include an guided interview process, the ability to deploy custom patches as well as Oracle patches, the ability to apply the patch simultaneously on multiple targets, and a central console to manage patches for all instances, to name a few.

The result is that Patch Manager greatly facilitates and expedites the patching process, thereby freeing up resources to concentrate on higher value-added tasks.

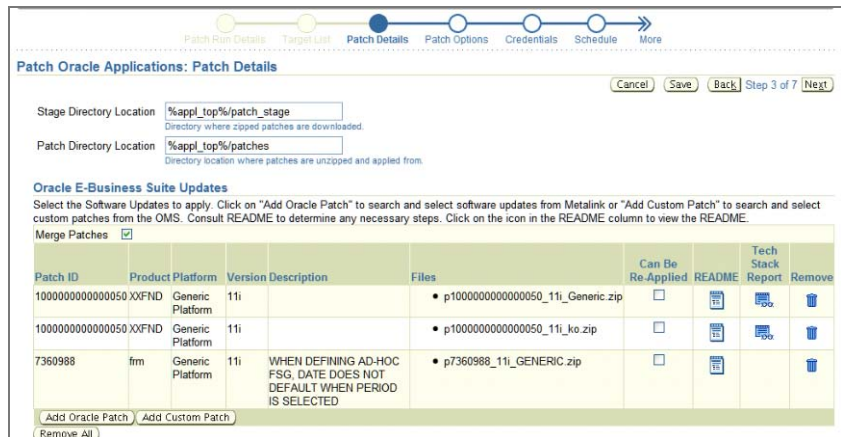


Figure 2: Patch Manager page showing both custom and Oracle patches, as well as the interview process train.

Setup Manager

Setup Manager provides substantial enhancements to an existing E-Business Suite tool, Oracle iSetup. Key enhancements include the ability to group individual extracts into a project, and then deploy that project to multiple instances simultaneously. In addition, the project concept enforces any dependencies that might exist between the individual extracts.

The result is a dramatic reduction in the amount of time and effort associated with the management of configuration information, as well as considerable improvement in consistency and accuracy.

KEY BENEFITS

- Deliver change with consistency and reliability
- Automate labor-intensive, repetitive, error-prone tasks
- Minimize human error
- Reduce troubleshooting time
- Enforce best practices for change management
- Establish accountability



Figure 3: Setup Manager page showing project construction, multiple instances, and dependency management

Contact Us

For more information about Oracle Applications Change Management Pack (ACP), please visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

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