

# ORACLE COLLABORATION SUITE & NOKIA BUSINESS PHONES

NOKIA 9300 & 9500



## Nokia 9300 & Nokia 9500 Communicator

*With the Nokia 9300 / 9500 and Oracle Collaboration Suite, corporate executives can continue to drive business when they're away from the office. It's a powerful combination that brings together a full-featured communication device and a flexible set of services that respond to a person's context at any given time – wherever they are, whatever they're doing. And for today's business leaders, that can make all the difference in an age when being on-the-go can never mean being out of touch.*

### As close as you'll get to a laptop that fits in your suit pocket

The Nokia 9300 and Nokia 9500 Communicators provide all the features and applications that a business professional needs to take their office on the road, from support for Microsoft Office documents, to a hi-resolution display and hi-speed data connectivity, and a full easy-to-use keyboard. With access to Oracle Collaboration Suite, users also gain the power to access and manage their critical emails, voicemail, faxes, meetings and contacts. The variety of mobile services available to Nokia 9300/9500 users with Collaboration Suite provide the ability for them to choose they want to receive and respond to information based on their given situation – so they never have to worry about getting on with their business while away from the office.

The Nokia 9300 and 9500 support the following Collaboration Suite functionality:

**1. Mobile Push Mail:** Mobile Push Mail provides the Nokia 9300 and 9500 with 'always on' mail push functionality to the device without user intervention – all users need to do is specify simply which mail they want to receive based on filters, such as urgency or sender. Since the received messages are stored in the native email application on the device, the user can read and compose a response without the need for a subsequent connection. Mobile Push Mail also delivers cradle-free two-way synchronization of messages, ensuring that any changes on the mobile device are wirelessly synchronized with the mail server and vice versa. *Note:* Requires soon-to-be released third party software. Without the add-on software for push email, the built-in IMAP4 email clients in Nokia 9300 and Nokia 9500 Communicator provide mobile email with Oracle Collaboration Suite.

**2. Mobile Data Sync (Calendar, Contacts, Tasks):** No cables. No cradles. Mobile Data Sync allows users to stay on top of important information without dependence on a physical connection to a laptop corporate network. The Nokia 9300 and 9500 regularly synchronize calendar events, tasks, notes and personal address books over the

#### COLLABORATION SUITE FEATURE SUPPORT

- Mobile Push Mail
- Mobile Data Sync
- Mobile Access
  - Browser
  - Text
  - Voice
  - Notifications
- Over-the-Air Provisioning

#### KEY DEVICE FEATURES

- Tri-band support
- Bluetooth and Infrared support
- Advanced voice features and call handling
- Full keyboard
- Hi-resolution display
- High-speed data connectivity
- Microsoft Office applications

**NOKIA 9300 & 9500**

The Nokia 9300 and 9500 offer high memory capacity, a full set of business-critical applications, and flexible access to Oracle Collaboration Suite

#### BENEFITS OF USING ORACLE COLLABORATION SUITE AND NOKIA 9300/9500

- Flexible access to private and corporate information
- Improved communications within the team through flexibility
- Robustness of the solution proved through manufacturer-performed verification and testing
- Scalability of the solution built-in through support for open standards and deployment tools (over-the-air provisioning)

#### USER PROFILE

- Executives
- Business professionals
- IT management and staff
- Regional and local sales forces
- People with a high degree of internal and external customer interaction,
- Other highly mobile workers

securely synchronize calendar events, task, notes and personal address book over-the-air with Oracle Collaboration Suite. An intelligent bi-directional synchronization engine ensures that data maintains integrity when it is propagated on the server and device sides, with respect for meeting ownership and recurrence rules. Nokia Bridge software provides IP passthrough for Nokia 9300 and Nokia 9500, that allows users to synchronize both over-the-air (OTA) and via cable using the same interface.

**2. Mobile Access:** Mobile Access applications include four mix and match options for connecting with data, tailored to a user's working style and context:

- *Mobile Browser Access (Email, Voicemail, Fax, Calendar, Files, Contacts, Directory):* Connecting securely to the Collaboration Suite through the 9300 and 9500's microbrowser, users can receive, forward and reply to email. Or, they can review, create, modify and confirm calendar events, and even view file hierarchy, fax and email files. And getting in touch is always easy with the ability to search for names, numbers, locations and management structure in the Corporate Directory.
- *Mobile Notifications (Email, Voicemail, Fax, Calendar):* Oracle Collaboration Suite provides a set of configurable Notifications, allowing users to stay informed of new emails or voicemails, and reminded of important events effortlessly. The Nokia 9300 and 9500 allow users' to manage notification subscriptions and set preferences that trigger reminders for each application, giving users the power to determine how and when they want to receive critical alerts.
- *Mobile Text Access (Calendar, Directory):* Mobile Text Access provides a fast, convenient way for Nokia 9300 /9500 users to access calendar and corporate directory information. Users simply send a Short Message Service (SMS) text message request to Oracle Collaboration Suite, and desired information is returned to the device using an SMS text message.
- *Mobile Voice Access (Email, Voicemail, Fax, Calendar, Files, Directory):* For those who are always in their car, Mobile Voice Access provides Nokia 9300/9500 users with a truly hands-free option where they can: Compose, send, receive, forward and reply to email via .wav files attached to common emails; View, create, modify and confirm calendar events; Audibly review file hierarchy, fax and email files; and search for names, numbers, locations and management structure in your Corporate Directory. Extensive hands-free kits are available for the Nokia 9300 / 9500 Communicators for vehicle environments.

#### Recommended uses

The Nokia 9300 and 9500 are designed for users who have the need to transfer data-intensive files and content over mobile networks, require the use of productivity applications, and flexibility of access to mobile services. The Nokia 9300 and 9500 are appropriate for the following users:

- Executives
- Highly mobile workers

For users with more limited communication needs, e.g. mobile email and over-the-air calendar synchronization, Nokia phones from other categories are available for use

calendar synchronization, Nokia phones from other categories are available for use with Oracle Collaboration Suite, such as Nokia 6822 and Nokia 6630. This phone is not intended for users who have basic communication needs. The xHTML/HTML browser in the Nokia 9300 and Nokia 9500 Communicator has been validated for use with Oracle Sales for Handhelds and Oracle Field Service.

**Deployment considerations**

**Device Management:** Oracle Collaboration Suite’s mobile device management capabilities help IT manage the Nokia 9300 and 9500 for end-users, with simple and convenient administrative tools and over-the-air (OTA) device provisioning. Powerful OTA functionality includes the ability to install and update the Mobile Push Mail client or to send settings to the device’s Mobile Data Sync client, and remote profiling and blocking of unauthorized devices to prevent access to email and calendar. These abilities take the error out of traditional user-based settings provisioning methods, and maintain that end-users get the highest levels of service.

**Security:** The Nokia 9300 and 9500’s support for Secure Socket Layer (SSL) means that users’ rest assured that they can access and manage their corporate information within a controlled environment when they’re away from the office. When using the Collaboration Suite’s browser access services, or when synchronizing over-the-air, users can connect via standard secure ports to receive and transmit data safely and securely. The Nokia 9300 / 9500 Communicators have also been verified to access Oracle Collaboration Suite through VPN tunneling. To safeguard data stored on the device, and to protect the SIM-card against unauthorized use, it is recommended that companies should enforce use of Lock and PIN query codes on these devices.

**Nokia devices and Collaboration Suite feature support comparison**

	6822	6630	9300	9500
<b>Browser Access</b>	•	•	•	•
<b>Text Access</b>	•	•	•	•
<b>Voice Access</b>	•	•	•	•
<b>Notifications</b>	•	•	•	•
<b>Data Sync</b>	•	•	•	•
<b>Push Mail</b>	Client to be provided by 3 <sup>rd</sup> party		Client to be provided by 3 <sup>rd</sup> party	Client to be provided by 3 <sup>rd</sup> party
<b>SSL for Data Sync</b>		•	•	•
<b>OTA Provisioning (Collaboration Suite)</b>			•	•

**For more information**

- For more information about the Nokia 9300 and 9500, please visit:
  - Nokia 9300: <http://www.nokia.com/nokia/0,,60764,00.html>
  - Nokia 9500: <http://www.nokia.com/nokia/0,,54106,00.html>
- For more information about Oracle Collaboration Suite Mobile Access, please visit:  
<http://www.oracle.com/technology/products/cs/index.html>

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