

ORACLE COLLABORATION SUITE 10g

MOBILE COLLABORATION

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KEY FEATURES:

Mobile Push Mail

Mobile Data Sync

Mobile Access

- Mobile Browser Access
- Mobile Text Access
- Mobile Voice Access
- Mobile Notifications

Mobile Device Management

KEY BENEFITS

Designed for diversity:

- Oracle Collaboration Suite is designed for an enterprise with even the most varied fleet of devices, with solutions to support mobile phones, PDAs, Blackberry devices or Smartphones.

A model of flexibility:

- Get your information the way you want it- Oracle Collaboration Suite provides a multitude of access methods, tailored to your working style.

Built for Manageability:

- Get up and running fast with automated device set-up and account provisioning.

No barriers to access with Oracle Collaboration Suite 10g Mobile Collaboration. Designed for diversity with support for a wide range of devices: mobile phones, Blackberrys, Smartphones or PDAs. A model of flexibility with context-sensitive solutions that let you choose how to access your information when you're on-the-go. Built for manageability with automated device set-up and account provisioning

A model of flexibility

Oracle Collaboration Suite provides a flexible set of mobile access components, deployable in full or in modules. Give users the power to drive business on the go, with options for retrieving and responding to email messages, meetings and contacts, depending on working style and device. Options include convenient Mobile Push Mail, intelligent Mobile Data Sync, and a number of intuitive Mobile Access methods.

Mobile Push Mail

Mobile Push Mail, new in Oracle Collaboration Suite 10g R1, provides powerful standards based real-time access to email. Always on mail push delivers messages to the device, as they arrive, without user intervention. Users dictate what they want to receive - all messages, or messages satisfying certain criteria based on filters (such as urgency or sender). Since the received messages are stored on the device, the user can read and compose a response without the need for a subsequent connection. Mobile Push Mail also delivers cradle-free two-way synchronization of messages, ensuring that any changes on the mobile device (read email, email replies, deleted messages) are wirelessly synchronized with the server and vice versa. And since the solution is completely based on open standards and is truly device, transport protocol and network-agnostic; users can compose, send, receive, forward and reply to messages from any supported mobile phone or PDA.

Mobile Data Sync

No cables. No cradles. Mobile Data Sync allows users to stay on top of important information without dependence on a physical connection to a laptop corporate network. Users securely synchronize calendar events, task, notes and personal address book over-the-air between any OMA-DS (SyncML) compatible device and Oracle Collaboration Suite. An intelligent bi-directional synchronization engine ensures that data maintains integrity when it is propagated on the server and device sides, with respect for meeting ownership and recurrence rules. Users rest assured that information stays in sync effortlessly.

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RELATED PRODUCTS AND SERVICES:

The following products are available as part of Oracle Collaboration Suite:

- Oracle Email
- Oracle Calendar
- Oracle Voicemail & Fax
- Oracle Discussions
- Oracle Content Services
- Oracle Real-time Collaboration
- Oracle Workspaces

Mobile Access

Mobile Access applications include four mix and match options for connecting with data, tailored to your working style and device type:

Mobile Browser Access: Mobile Browser Access can be used with virtually any mobile phone or wireless PDA on the market. Users get full access to Email, Calendar, Files and Directory information on the go. Compose, send, receive, forward and reply to email; review, create, modify and confirm calendar events; view file hierarchy, fax and email files; and search for names, numbers, locations and management structure in the Corporate Directory, and use this information to contact others.

Mobile Notifications: Oracle Collaboration Suite provides a set of configurable Notifications, allowing users to stay informed of updates in applications (like new emails, voicemails, and faxes) and reminded of important events effortlessly. Notifications, with support for a multitude of devices, allow the individual to manage notification subscriptions and set preferences that trigger reminders for each application, giving users the power to determine how and when they want to receive critical alerts.

Mobile Text Access: Mobile Text Access provides a fast, convenient way for users to access calendar and corporate directory information. Users simply send a Short Message Service (SMS) text message request to Oracle Collaboration Suite, and desired information is returned to the device using an SMS text message. This service is available for any device that supports short messaging.

Mobile Voice Access: Mobile Voice Access provide users with a truly hands-free and highly intuitive means of accessing Email, Calendar, Files and Directory information, from any mobile phone. Compose, send, receive, forward and reply to email via .wav files attached to common emails; view, create, modify and confirm calendar events; audibly review file hierarchy, fax and email files; search for names, numbers, locations and management structure in your Corporate Directory, and then place the call.

Built for Manageability

Mobile Device Management takes the pain out of managing your fleet of devices, with simple and convenient administrative tools and over-the-air device provisioning. Simple set-up, configuration and maintenance of a wide range of individual devices, groups of devices or entire deployments takes the error out of traditional user-based methods, and maintains that end-users get the highest levels of service levels regardless of their mobile access choice. Powerful over-the-air functionality includes the ability to install and update the Mobile Push Mail and Mobile Data Sync clients, and remote blocking of suspicious devices to prevent unauthorized access to corporate email.

To see what's new in the 10g release of Oracle Collaboration Suite Mobile Collaboration, see the 10g Overview at:

www.oracle.com/technology/products/owireless/index.html