

Download and Certification Frequently Asked Questions

Overview

This document addresses the frequently asked questions relating to software download, availability, certification and getting started with the software download.

Product Download

Q1. From where can I download Oracle Fusion Middleware 11gR1 software?

A1. Oracle Fusion Middleware 11gR1 software bits can be downloaded from the Oracle Fusion Middleware 11gR1 Software [Downloads page](#).

Q2. Are there any differences between the software bits downloaded from Oracle Fusion Middleware 11g from Oracle Technology Network Download Page and those downloaded from Electronic Product Delivery page?

A2. No, they are the same binaries. Oracle makes its products available in three ways as listed in the table below.

Production environment with support from Oracle	Electronic Product Delivery You will be asked for Customer Support Identifier Number
Developers	Oracle Technology Network You just need to be a member of Oracle Technology Network (No fee)
Media Delivery	This is on demand. Contact Oracle Sales.

Q3. On Oracle Fusion Middleware 11gR1 Software [Downloads page](#) I see a table labeled 'Required Additional Software.' What is this software and when would I need it?

A3. In order to successfully install and run some of the products under the Oracle Fusion Middleware 11g R1 umbrella, you first need to have some other pieces of software installed (referred to as *required software*).

To know if the product you are interested in is dependent on other software follow these steps:

1. Locate the row in the 'Runtime Software' table that corresponds to the product you are interested in.
2. Click on the plus sign next to the text 'More Info.'
3. The row will expand and will give you a list of the additional software (required and optional).
4. Click on the Required Additional Software heading. This will take you to the 'Required Additional Software' table from where you can download software applicable to your needs.

Q4. I want to use products from Oracle Fusion Middleware 10gR3 along with the Oracle Fusion Middleware 11gR1 products. From where can I download the software?

A4. You can download the software from the following links:

- Oracle Fusion Middleware 10gR3: From the Application Server 10g Release 3 (10.1.3.x) [Downloads Page](#).
- Oracle Fusion Middleware 11gR1: From the Oracle Fusion Middleware 11gR1 [Downloads page](#).

Q5. In the previous releases of Oracle Fusion Middleware, I used to have an option to download the SOA and WebCenter Extensions from the download page? I do not see that for Oracle Fusion Middleware 11gR1. What should I do?

A5. Starting with Oracle Fusion Middleware 11gR1, to obtain the Oracle SOA and Oracle WebCenter extensions follow these steps:

1. [Download](#) and Install Oracle JDeveloper 11g.
2. Start Oracle JDeveloper 11g.
3. Choose the Menu Option Help → Check for Updates.
4. Select the extension you need to download.

Q6. What is the difference between downloads marked "generic", "x86", "x86-64", and downloads under specific ports?

A6. The following table explains the labels:

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Generic	<ol style="list-style-type: none"> 1. It can run on any supported It 2. It can be downloaded either to a 32 bit or a 64 bit machine, 3. It does not contain any JDK/JVM. Those should be pre-installed before installing the generic products.
x86	These downloads can happen only on 32 bit machines and for the certified platforms as listed in Supported System Configurations Page .
x86-64	These downloads can happen only on 64 bit machines and for the certified platforms as listed in Supported System Configurations Page .
Port Specific Downloads	Specific port downloads such as WebCenter for AIX or Portal, Forms, Reports and Discoverer for HP UX /PA-RISC are specific to the hardware covered in the in Supported System Configurations Page .

Q7. Can I run Oracle Access Manager Core components on Linux 64-bit or Windows 64-bit OS?

A7. Yes, Oracle Access Manager 10g (10.1.4.3.0) core components are certified to run as 32-bit applications on various Linux 64-bit and Windows 64-bit operating systems.

Please refer to the [certification matrix](#) for the exact details on the supported platforms

Q8. Where can I download other Oracle Access Manager 10g (10.1.4.3.0) WebGates, WebPass and Policy Manager packages for web servers other than Oracle HTTP Server 11g?

A8. Customers can download certified Oracle Access Manager 10g (10.1.4.3.0) WebGates, Webpass and Policy Manager packages for web servers other than Oracle HTTP Server 11g from the Oracle Identity Management 10g Downloads page. Please refer to the [certification matrix](#) for all combinations of web servers that have been certified for Oracle Access Manager.

Q9. Can earlier certified versions of Oracle Access Manager 10g WebGates and other integrations (such as with 10g (10.1.4.2) be used with Oracle Access Manager 10g (10.1.4.3) Core Components (Identity and Access Servers)?

A9. Yes, earlier Oracle Access Manager 10g WebGates and other integrations (such as with 10g (10.1.4.2) can be used in conjunction with Oracle Access Manager 10g (10.1.4.3) Core Components (Identity and Access Servers). Please refer to the [certification matrix](#) for details of the configurations supported.

Platform Availability

Q1. What are the platforms on which Oracle Fusion Middleware 11gR1 is available?

A1. The platforms on which Oracle Fusion Middleware 11gR1 products are available are listed on the Oracle Fusion Middleware [Supported System Configurations Page](#).

Q2. My platform does not appear in the [list](#) of platforms supported by Oracle Fusion Middleware 11gR1. What should I do?

A2. Please contact your account manager.

Q3. What are the Virtualization and Partitioning Technologies supported by Oracle Fusion Middleware 11gR1?

A3. Oracle Fusion Middleware supports [Oracle's](#) Virtualization Technology – Oracle Virtual Machine. In addition it also supports various [non-Oracle](#) Virtualization and Partitioning Technologies.

Getting Started with the Software

Q1. After I have downloaded the files how do I proceed with the installation?

- A1. Here are the steps:
- a) Download all the zip files
 - b) Unzip all files into into same directory.
 - c) Start the installer from the directory called disk1.

For example:

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The extracted folder should look like

```
mydownloadsfolder/
|-----Disk1
|-----Disk2
|-----Disk3
|-----Disk4
```

Q2. What are the steps that I should follow to install/upgrade the Oracle Fusion Middleware software?

A2. The following is a step-by-step approach you should follow to install Oracle Fusion Middleware 11g R1 products or upgrade older releases of the product:

1. Make sure that your system meets the required [pre-requisites](#).
2. Check that the product [is certified](#) on the platform on which you plan to install.
3. [Download](#) the relevant software.
4. Read the [release notes](#) and take necessary action
5. Once you have completed the above steps then you may [Install](#) or [Upgrade](#) the software as the case may be.

Useful Links

Q1. Where can I find more information on Oracle Fusion Middleware?

A1. More information about Oracle Fusion Middleware is available from the following links:

- [Oracle Fusion Middleware](#)
- [Oracle WebLogic Server](#)
- [Oracle SOA](#)
- [Oracle WebCenter](#)
- [Oracle Identity Management](#)
- [Oracle Fusion Middleware 11g R1 Documentation](#)
- [My Oracle Support](#)



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