

Oracle Fusion Middleware is the industry's most comprehensive and most cohesive application platform suite. It is a pre-integrated portfolio of customer-proven software that spans from portals and process managers to application infrastructure, developer tools, and business intelligence. The product portfolio includes world-class, open-standards middleware products such as a highly-scalable messaging and transaction processing platform, the leading Application Server, a comprehensive business process management and SOA infrastructure and an Enterprise 2.0 user interaction environment. The combined Oracle and BEA offerings provide improved Systems Management, Application Management, & Identity Management on Enterprise Grids thus lowering the cost of ownership.

This FAQ addresses frequently asked questions relating to Product Order Fulfillment:

1. Will the BEA download center be shut down?

The BEA download center will continue to host downloads of current and older versions of BEA software during a transition period scheduled to be completed in August 2008. Your login and password will continue to work on <http://commerce.bea.com/distribution.jsp>. After August, downloads of BEA software will only be available from Oracle resources.

2. How will I obtain BEA software downloads from Oracle?

BEA and Oracle have made the latest releases of BEA software available for download on the Oracle® E-Delivery Web site at <http://edelivery.oracle.com/>. This complements the ability to download Oracle software for customers who have purchased licenses. Additional versions will be added during the transition period.

Developers will be able to download BEA software from Oracle's Technology Network (OTN) at <http://www.oracle.com/technology/index.html> starting in June.

3. What if I need a product or version that isn't available from Oracle?

After August, if the product or version you are looking for is not available on Oracle's EPD website (<http://edelivery.oracle.com/>) or from OTN, then you should contact Oracle Support (<http://www.oracle.com/support/contact.html>) Only supported customers will have access to older versions of products.

4. What other product changes should I be aware of?

Oracle no longer requires an IP address(es) in order to provide a license key. Oracle is now providing new generic license files that simplify the licensing process. These new license keys will enable you to utilize the features of your BEA software. While keys may remove technical restrictions, such as restrictions to the number of production CPUs, Users, etc. that may be installed and or run, it does not authorize you to deploy BEA software for use on the number of CPUs, Users, etc. greater than what you licensed. All license terms and restrictions specified in your agreement and ordering documents / order forms remain in full force and effect.

5. When will the BEA products have an Oracle brand name?

BEA products will start being released with Oracle branding starting in July 2008.

6. What is an Oracle-branded BEA release?

A BEA product gets converted into an Oracle branded product when the following changes are made to the product wherever relevant:

- Replace BEA logo and Liquid imagery with Oracle Logo in Splash Screens, billboards, header panes and others
- Replace or remove any reference to BEA with Oracle for example in Start Menus, screens, window titles and others
- Replace "BEA" in product naming with new Oracle branded name
- Add Oracle copyright and Oracle trade mark notices where applicable
- Replace Marketing message with updated value proposition
- Remove the BEA EULA in the product and license keys
- Comply with Accessibility and Security guidelines
- Oracle Fusion Middleware and BEA products interoperate where applicable

7. What if I have more software delivery questions?

If you have additional questions regarding the Oracle software delivery processes or BEA license codes, please email us at edelivery_ww@oracle.com or licensecodes_ww@oracle.com . For additional information, you may also reference our Frequently Asked Questions document on Oracle eDelivery Web site.

ORACLE FUSION MIDDLEWARE

Oracle Fusion Middleware: Product Order Fulfillment FAQ

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