

ORACLE Ksplice

Oracle Buys Ksplice

Oracle Linux Enhanced with Zero Downtime Software Updates

Oracle is currently reviewing the existing Ksplice product roadmap and will be providing guidance to customers in accordance with Oracle's standard product communication policies. Any resulting features and timing of release of such features as determined by Oracle's review of Ksplice's product roadmap are at the sole discretion of Oracle. All product roadmap information, whether communicated by Ksplice or by Oracle, does not represent a commitment to deliver any material, code, or functionality, and should not be relied upon in making a purchasing decision. It is intended for information purposes only, and may not be incorporated into any contract.

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What We Are Announcing

- Oracle buys Ksplice
 - Creator of innovative zero downtime update technology for Linux
 - The transaction has closed
- About Ksplice
 - Privately-held company, founded in 2008 and based in Cambridge, MA
 - Over 700 customers across multiple industries including High Tech, Public Sector, Financial Services, Utilities and Media and Entertainment
- Oracle plans to make zero downtime updates a standard feature of Oracle Linux Premier Support for the Unbreakable Enterprise Kernel
 - Because rebooting after applying Linux updates is costly and disruptive, many administrators must delay applying security updates and other critical fixes
 - Ksplice technology will enable Oracle customers to apply updates without rebooting – increasing the security, reliability, and availability of Oracle Linux
- Oracle is expected to be the only enterprise Linux vendor that can offer zero downtime updates

Strategic Importance to Oracle

- Oracle customers use Linux for mission critical systems
 - High performance engineered systems such as Exadata and Exalogic run on Oracle Linux
 - Significant percentage of business critical applications are deployed on Linux
- Linux kernel security updates are released monthly and system reboots are costly and disruptive
 - Industry regulations require companies to apply security updates and patches regularly
 - Security is compromised by failure to update
 - System administrators are forced to choose between known best practices and added operational costs
- Oracle Linux zero downtime technology, combined with hot patches for Oracle database, further extends Oracle's security, reliability, and availability leadership

Traditional Update Approach

Disruptive, Downtime and Delays

Security Update Released

...One Week Later

...And Another 4
Hours Later





- System administrator schedules downtime the following week
- System administrator notifies users of planned downtime



- ☐ Shut down application server
- Shut down database
- ☐ Apply Linux OS update
- Start up database
- ☐ Start up application server
- ☐ Sanity check application



- Updates applied and tested
- Back in business after first notification of security update typically over one week has passed

There Is a Better Way to Update with Ksplice

Always Accessible Systems - No Reboot Necessary

Improved Availability

- Apply critical updates and security patches without rebooting
- Eliminate downtime and disruption for your users and customers - updates happen while applications are running

Enhanced Security

- Reduce your window of vulnerability
- Dramatically increase compliance with OS updates

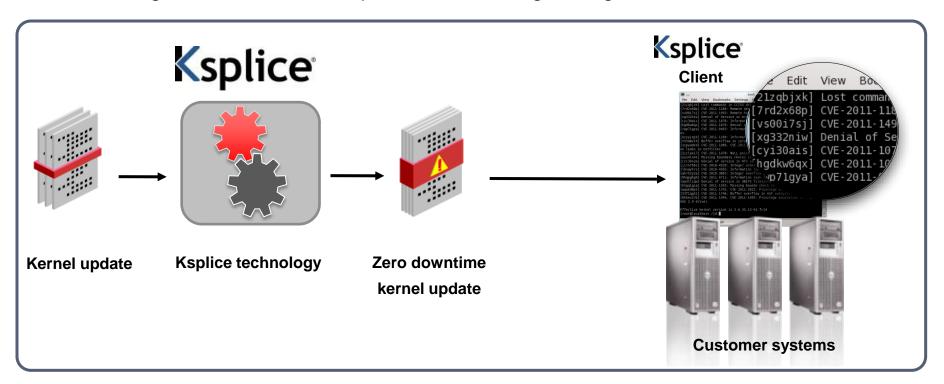
Reduced Operational Cost

- No more long nights and weekends spent rebooting servers for kernel updates
- No need to coordinate with system users about outages caused by reboots



Ksplice Solution Overview

- Ksplice technology takes Oracle's kernel updates and transforms them into zero downtime updates
- Linux servers within the customer environment connect to an Oracle Linux update server to download and apply updates while the system is running
- Customers can track the status of their servers via an intuitive web interface and can integrate zero downtime updates into existing management tools via an API



Proven Technology Validated by Leading Enterprise Customers

"Ksplice is superb. It reduces one of the biggest costs associated with any server-system administrator maintenance time, and helps us improve the quality of service we can provide to our customers."

Dave Collins, CTO of HostGator

"Ksplice enables our technical staff to reduce the amount of time we spend on routine maintenance. We're reducing both costs and headaches at the same time."

Nick Zyren, CTO of FutureHosting

"Inspires utter awe and delight in our system administrators and strengthens our business by letting us maintain servers more effectively."

Zak Boca, CEO of SingleHop

Industry Recognition of Ksplice's Technology



"Until a system can be updated, it can be vulnerable to security flaws. By allowing users to install kernel updates without downtime, Ksplice technology reduces the cost of system administration and reinforces security, increasing the actual rate of compliance with security updates." (09/8/2010)



"Ksplice came up with a technology that can patch or install a new kernel on the fly. This takes the minimal reboots of Linux to zero reboots. Ideally, this allows a machine running Linux to run indefinitely." (09/1/2010)



"When a vendor releases software updates, Ksplice makes those updates into a module that can be applied to a server without rebooting it. This saves you the hassle of notifying customers of downtime and planning for staff members to work at 2:00 a.m. on a Sunday morning. The update can be applied painlessly and without any disruption to anyone's work." (02/12/2010)

Oracle Linux Premier Support



- True Enterprise Support for Linux
 - Premier backports fixes for the OS version you run; no forced upgrades
 - Single number to call for the entire stack
- Full Indemnification without Financial Limits
- Dedicated, Global Linux Support Team
 - Backed by 28 global support centers, speaking 29 local languages across
 145 countries
- Lower Overall Costs
 - Integrated management and monitoring tools
 - Free server lifecycle management and clustering software
- Included in Oracle Premier Support for Systems on Oracle x86
 Architecture Hardware

Oracle Linux with Premier Support

Zero Downtime Updates to be a Standard Feature in Oracle Linux

Premier Support

Red Hat Enterprise

	ORACLE® Oracle Linux Premier	Linux Server Premium*
Access to Updates and Patches	√	✓
24x7 Phone and Web Support	✓	✓
No Forced Upgrades to Obtain Bug Fixes	✓	
Lifetime Support	✓	
Integrated Management and Monitoring	✓	
Includes Clustering Software and File Syst	em 🗸	
Indemnification without Financial Limits	✓	
Zero Downtime Updates with Ksplice	√	
Pricing	\$2,299	\$6,498 (2 X \$3,249 per socket pair)

^{*} No add-ons

^{**} Based on 4 socket comparison and 1 year term, Oracle pricing based on Oracle Linux Premier

More Than 7,000 Customers...and Growing

Rely on Oracle Linux and Oracle VM









Abercrombie & Fitch











delta lloyd groep

































Oracle Linux with Ksplice

Best Linux Available

Ksplice Capabilities:

- ✓ Improved Availability
 Updates applied, with no system downtime
- ✓ Enhanced Security
 Infrastructure is up to date and secure
- ✓ Reduced Operational cost
 Less system administrator time



Oracle Linux Differentiators:

- ✓ Enterprise-class Support
 Enterprise quality at a lower cost
- ✓ Integrated Full Stack Support

 One number to call for entire software stack
- ✓ Fast, Modern & Reliable Linux

 Designed to run Oracle software well

For more information please visit oracle.com/ksplice

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