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Oracle Fusion Data Quality Address Cleansing Cloud Service - Hosted 1,000 Records

Oracle Fusion Data Quality Matching Cloud Service - Hosted 1,000 Records
**Glossary**

**Companies**: means Hosted Records that contain information provided by D&B about businesses, such as Business Name, D&B numbers, Industry Classification, Address, etc.

**Contacts**: means Hosted Records that contain information provided by D&B about individuals, such as Name, Email, Phone number, etc.

**1000 Requests**: is defined as 1000 external API requests using the Oracle Commerce External API Access Cloud Service.

**Hosted $M in Freight Under Management** (FUM) is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle Transportation Management Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**Hosted $M in Application Annual Revenue** is defined for purposes of Oracle Global Trade Management Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

**Hosted Compensated Individual**: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

**Hosted Employee**: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants, who have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of that other company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

**Hosted Expense Report**: is defined as the total number of expense reports processed by the Oracle Fusion Expenses Cloud Service during a month period.
Hosted Fusion Month is defined as one calendar month of access to the Cloud Services.

Hosted Managed Resources: is defined as individual users of the program, as well as all your employees, contractors, partners, and any other individual or entity managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Hosted 1K Invoice Line: is defined as one thousand invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Line licenses during any 12 month period unless you acquire additional Invoice Line licenses from Oracle.

Hosted 1000 Order Lines: is defined as one thousand order line items processed by the Cloud Service during a 12 month period.

Hosted Record (for Oracle Social Data and Insight Cloud Service): For the purposes of the Oracle Social Data and Insight Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data about Companies and Contacts provided by Dun & Bradstreet (D&B).

- A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing Hosted Record) constitutes a new Hosted Record for purposes of the order including pricing. Further processing of that Hosted Record within the Service Period of the order does not constitute a new Hosted Record for pricing purposes.

Hosted Record (for Oracle Address Verification Cloud Service): For purposes of the Oracle Address Verification Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data such as street, city, country, etc. about a postal address. A Hosted Record in this context is the result of the submission of one address record for purposes of either searching or verifying or cleaning an address. Each submission of an address constitutes a new Hosted Record for purposes of the order including pricing. Multiple submissions of a single address will be treated as separate records.

Hosted 1,000 Records: is defined as 1,000 unique customer database records stored in the hosted service. For the purposes of Fusion Customer Management Foundation for Organizations Cloud Service, a customer database record is a unique business entity or company record which is stored as an account or organization in the hosted service. For the purposes of Fusion Customer Management Foundation for Persons Cloud Service, a customer database record is a unique consumer (i.e., physical person) record which is stored as a contact or a person in the hosted service.

For the purposes of Fusion Data Quality Address Cleansing Cloud Service, the number of records should match the number of records of the Fusion Customer Management Foundation for Organizations Cloud Service and Fusion Customer Management Foundation for Persons Cloud Service ordered by you.
For the purposes of Fusion Data Quality Matching Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and Fusion Customer Management Foundation for Persons Cloud Service ordered by you.

For the purposes of Fusion Automated Invoice Processing Cloud Service (and Fusion WebCenter Forms Recognition Cloud Service, record is a unique invoice header, in the hosted service, entered during the month.

**Loqate’s worldwide address data packs:** mean address data packs provided by third party Loqate and used within the Oracle Address Verification Cloud Service. These data packs consist of postal address data from sources such as Royal Mail, United States Postal Service, etc., and worldwide coverage of countries covered for such data can be found at [http://www.loqate.com/datacoveragesummary/](http://www.loqate.com/datacoveragesummary/)

**Test Environment:** is defined as a single test environment provided to You as part of the Cloud Services. A test environment is used for testing and validating changes prior to promotion to the production environment as well as for recreating events and duplicating issues occurring in the production environment for the purposes of troubleshooting and facilitating incident resolution.

**VPN Connection:** is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

**10,000 Hosted Customer Records per Month:** is defined as 10,000 unique Customer Records accessed using the program during a calendar month, including contact records and unconverted lead records (i.e. prospects).

Customer Records include all records accessed through campaigns (static, workflow, adaptive), microsites, web forms, lead scoring, web tracking, import, and response processing, as well as contact or prospect records that are stored in the system temporarily during the subscription term (for example for rented prospect data). Customer Records do not include shared references that may be essential for data management purposes and excludes anonymous website visitors.

Accounts with no associated contacts but are communicated to using the program are calculated as 1 contact per account.

**50,000 Messages:** is defined as a block of 50,000 email messages to be sent to marketing contacts (including contacts, customers, prospects, or employees) from the Oracle Fusion Marketing system. Unused or partially used email blocks expire at the end of the services period and do not rollover, and are not otherwise applied, to a new term.

**Unlimited Annual Subscription:** For the purposes of the Oracle Address Verification Cloud Service, Unlimited Annual Subscription shall mean unlimited access to the service for purposes of searching, verifying and cleaning addresses against Loqate’s worldwide address data packs for the duration of the Services Term.

Fusion Cloud Service Descriptions v010715
Page View: is a request to load a single HTML file to an end user’s web browser.

$1000 Revenue: is defined for purposes of Oracle Commerce Cloud Service as one thousand United States dollars (or the equivalent amount in local currency stated in the order) of goods and services successfully purchased using the site’s shopping cart, valued at the actual purchase price and excluding the value of separately identified shipping and sales tax charges. Site revenue is unaffected by downstream returns or cancellations except those that are communicated back to the Cloud Service in the same month in which the original sale occurred.

$ M in Revenue is defined for purposes of Oracle Maps Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

Peak Capacity Limit: is defined for purposes of Oracle Commerce Cloud Service as the maximum rate at which page views or External API Requests can be consumed.

MIDSIZE

Record: for the purposes of the Oracle Sales Cloud for Midsize Cloud Service, Record is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Oracle Sales Cloud for Midsize Cloud Service environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document specific to the Oracle Sales Cloud for Midsize Cloud Service. (For example, if You have purchased one hundred (100) Hosted Named User licenses under this Ordering Document, Your total storage capacity within your Oracle Sales Cloud for Midsize Cloud Service environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Oracle Sales Cloud for Midsize Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named Users licensed under Your Ordering Document specific to the Oracle Sales Cloud for Midsize Cloud Service. (For example, if you have purchased one hundred (100) Hosted Fusion Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

Hosted Connection: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected. Web Services that use the same WSDL url and credential are counted as one Connection.
**Oracle Fusion Human Capital Management Base Cloud Service-Hosted Employee**

Applicable Part # B67288

Users of the Oracle Fusion Human Capital Management Base Cloud Service are authorized to access the following modules or functionalities:

- Oracle Fusion Global Human Resources
- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface

**Usage Limits:** The Oracle Fusion Human Capital Management Base Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Employee:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
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<tbody>
<tr>
<td>Hosted Employee</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Hosted Employee**

Applicable Part # B84606

Fusion Cloud Service Descriptions v010715
Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Transactional Business Intelligence Enterprise for Human Capital Management

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is limited to employee data from the following data sources (each, a “data source”): Oracle Human Capital Management Base Cloud Service and options, and Oracle Talent Management Base Cloud Service and options
- If you wish to use employee data from an additional data source, then you must purchase separately the appropriate data source adapter:
  - Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Suite Data Source
  - Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service - PeopleSoft Data Source

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source
- The following usage limits apply per Hosted Employee across both environments except as noted:

<table>
<thead>
<tr>
<th>License Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB) per subscription</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Employee</td>
<td>N/A</td>
<td>1000GB</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover
the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

**Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source – Hosted Employee**

Applicable Part # B79783

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is limited to loading employee data from one (1) E-Business application

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

**Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source – Hosted Employee**

Applicable Part # B79784

Fusion Cloud Service Descriptions v010715
Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – PeopleSoft Data Source is limited to loading employee data from one (1) PeopleSoft application

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

**Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source – Hosted Employee**

Applicable Part # B79884

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source are authorized to access the following module:

Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – E-Business Data Source is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service – Additional Data Source is limited to loading data from one unique
data source. This data source maybe a custom-built application developed by your organization as well as a 3rd party on-premise or Cloud application. Each additional data source is registered individually within the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service administrative console.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

**Oracle Fusion Global Payroll Cloud Service-Hosted Named User**

Applicable Part # B67290

Users of the Oracle Fusion Global Payroll Cloud Service are authorized to access the following modules:

- Oracle Fusion Global Payroll
- Oracle Fusion Cash Management (restricted-use)

Users of Oracle Fusion Global Payroll Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Global Payroll Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User (1 Authorized User)</td>
<td>5</td>
<td>200</td>
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</tr>
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</table>

Oracle Cloud Policies:

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Goal Management Cloud Service-Hosted Named User**

Applicable Part # B67291

Users of the Oracle Fusion Goal Management Cloud Service are authorized to access the following module:

- Oracle Fusion Goal Management

Users of Oracle Fusion Goal Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Goal Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
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</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Performance Management Cloud Service - Hosted Named User**

Applicable Part # B67293

Users of the Oracle Fusion Performance Management Cloud Service are authorized to access the following module:

- Oracle Fusion Performance Management

Users of Oracle Fusion Performance Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

Fusion Cloud Service Descriptions v010715
Usage Limits: The Oracle Fusion Performance Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply Hosted Named User:

<table>
<thead>
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</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Talent Review and Succession Management Cloud Service- Hosted Named User

Applicable Part # B67294

Users of the Oracle Fusion Talent Review and Succession Management Cloud Service are authorized to access the following module:

- Oracle Fusion Talent Review and Succession Management

Users of Oracle Fusion Talent Review and Succession Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

Usage Limits: The Oracle Fusion Talent Review and Succession Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

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<td>(1 Authorized User)</td>
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</table>
Oracle Fusion Workforce Compensation Cloud Service- Hosted Named User

Applicable Part # B67295

Users of the Oracle Fusion Workforce Compensation Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Compensation

Users of Oracle Fusion Workforce Compensation Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

Usage Limits: The Oracle Fusion Workforce Compensation Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

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Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Fusion Workforce Reputation Management Cloud Service- Hosted Named User**

Applicable Part # B73364

Users of the Oracle Fusion Workforce Reputation Management Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Reputation Management Cloud Service

**Usage Limits:** The Oracle Fusion Human Capital Management Base Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. Oracle Fusion Workforce Reputation Management Cloud Service uses the storage provided under your Oracle Fusion HCM Base Cloud Service or Oracle Fusion Talent Management Base Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Talent Management Base Cloud Service- Hosted Named User**

Applicable Part # B67298

Users of the Oracle Fusion Talent Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management

Users of Oracle Fusion Talent Management Base Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Talent Management Base Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• The following usage limits apply per Hosted Named User:

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</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service**
Applicable Part # B78945

Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

• Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

• Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.

• No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service**
Applicable Part # B78942

Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

Fusion Cloud Service Descriptions v010715
• Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

• Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.

• No additional storage is provided. The Oracle Database Vault for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at "www.oracle.com/contracts".

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**Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service**

Applicable Part # B81268

Oracle DataMasking for Oracle Fusion Human Capital Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

• Oracle Data Masking

**Usage Limits:** The Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service defined above is subject to usage limits based on:

• Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.

• No additional storage is provided. The Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Human Capital Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at "www.oracle.com/contracts".
**Oracle Fusion Employee Wellness Cloud Service-Hosted Named User**

Applicable Part # B81292

Users of the Oracle Fusion Employee Wellness Cloud Service are authorized to access the following modules:

- **Oracle Fusion Employee Wellness Cloud Service**

Users of Oracle Fusion Employee Wellness Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Employee Wellness Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

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</table>

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Fusion Career Development Cloud Service-Hosted Named User**

Applicable Part # B81291

Users of the Oracle Fusion Career Development Cloud Service are authorized to access the following modules:

- **Oracle Fusion Career Development Cloud Service**

Users of Oracle Fusion Career Development Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Career Development Cloud Service is subject to usage limits based on:
• a maximum number of Authorized Users (Hosted Named User) as defined in your order

• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• The following usage limits apply per Hosted Named Employee:

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</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Learning Management Cloud Service-Hosted Named User**
Applicable Part # B81290

Users of the Oracle Fusion Learning Management Cloud Service are authorized to access the following modules:

• Oracle Fusion Learning Management Cloud Service

Users of Oracle Fusion Learning Management Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Learning Management Cloud Service is subject to usage limits based on:

• a maximum number of Authorized Users (Hosted Named User) as defined in your order

• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• The following usage limits apply per Hosted Named User:

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**Oracle Cloud Policies:**

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

CUSTOMER RELATIONSHIP MANAGEMENT SERVICE DESCRIPTIONS

Oracle Fusion CRM Base Standard Offering Cloud Service-Hosted Named User

Applicable Part # B67267

Users of the Oracle Fusion CRM Base Standard Offering Cloud Service are authorized to access the following modules:

- Oracle Fusion Common Customer Relationship Management
- Oracle Fusion Customer Center
- Oracle Fusion Opportunity Management
- Oracle Fusion Territory Management
- Oracle Fusion Lead Management
- Oracle Fusion Revenue Forecasting
- Oracle Social Network
- Oracle Fusion Customer Relationship Management for Microsoft Outlook
- Oracle Fusion Mobile Sales
- Oracle Fusion Sales Catalog
- Oracle Fusion Customer Data Steward Cloud Service
- Oracle Fusion Customer Hub Cloud Service
- Oracle Fusion Sales Predictor
- Oracle Fusion Quota Management
- Oracle Transactional Business Intelligence

As part of the Oracle Fusion CRM Base Standard Offering Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service.

Usage Limits: The Oracle Fusion CRM Base Standard Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
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<td>110,000</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>
**Record:** is defined as a unique party database record or a transactional record for opportunity, lead, activities and custom object stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Base Standard Offering environment is one hundred and ten thousand (110,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under this Ordering Document, Your total storage capacity within your Fusion CRM Base Standard Offering environment for all such Hosted Named Users is eleven million (11,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to two hundred (200) megabytes of file attachments per Hosted Named Users licensed under Your Ordering Document. (For example, if you have purchased one hundred (100) Hosted Fusion Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 20 gigabytes.)

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion CRM Base Enterprise Offering Cloud Service- Hosted Named User**

Applicable Part # B67268

Users of the Oracle Fusion CRM Base Enterprise Offering Cloud Service are authorized to access the following modules:

- Fusion Common Customer Relationship Management;
- Fusion Customer Center;
- Fusion Opportunity Management;
- Fusion Territory Management;
- Fusion Lead Management;
- Fusion Sales Revenue Forecasting;
- Oracle Social Network;
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Customer Relationship Management for Lotus Notes;
- Fusion Mobile Sales;
- Fusion Mobile Sales Call Report App;
- Fusion Quota Management;
- Fusion Sales Campaigns;
- Fusion Sales Catalog;
- Fusion Incentive Compensation;
- Fusion Sales Predictor;
- Fusion Customer Hub;
- Fusion Customer Data Steward;
- Fusion Mobilytics;
- Lightbox;
- Business Intelligence Mobile Application Designer.
As part of the Oracle Fusion CRM Base Enterprise Offering Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service for every 20 Hosted Named Users of the Oracle Fusion CRM Base Enterprise Offering Cloud Service.

**Usage Limits:** The Oracle Fusion CRM Base Enterprise Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

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**Record:** is defined as a unique party database or a transactional record for opportunity, lead, activities and custom object record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Enterprise Standard Offering environment is one hundred and eighty thousand (180,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, your total storage capacity within your Fusion CRM Base Enterprise Offering environment for all such Hosted Named Users is eighteen million (18,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to four hundred (400) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named Users licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 40 gigabytes.)

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion CRM Base Premium Offering Cloud Service - Hosted Named User**
Applicable Part # B67269
Users of the Oracle Fusion CRM Base Premium Offering Cloud Service are authorized to access the following modules:

- Fusion Common Customer Relationship Management;
- Fusion Customer Center;
- Fusion Opportunity Management;
- Fusion Territory Management;
- Fusion Lead Management;
- Fusion Sales Forecasting;
- Oracle Social Network;
- Fusion Customer Relationship Management for Microsoft Outlook;
- Fusion Customer Relationship Management for Lotus Notes
- Fusion Mobile Sales;
- Fusion Mobile Sales Call Report App;
- Fusion Quota Management;
- Fusion Sales Campaigns;
- Fusion Sales Catalog;
- Fusion Incentive Compensation;
- Fusion Sales Predictor;
- Fusion Opportunity Landscape;
- Fusion Enterprise Contracts Management;
- Fusion Customer Hub;
- Fusion Customer Data Steward;
- Fusion Voice Cloud Service for Sales Cloud;
- Fusion Mobilytics;
- Lightbox; and
- Business Intelligence Mobile Application Designer.

As part of the Oracle Fusion CRM Base Premium Offering Cloud Service, you will also receive one user of Oracle Fusion Applications Extensibility Framework Cloud Service for every 20 Hosted Named Users.

**Usage Limits:** The Oracle Fusion CRM Base Premium Offering Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
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<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
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<td>240,000</td>
<td>600</td>
<td>N/A</td>
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</table>
**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within your Fusion CRM Base Premium Offering environment is two hundred and forty thousand (240,000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your Fusion CRM Base Premium Offering environment for all such Hosted Named Users is twenty-four million (24,000,000) Records.) The maximum aggregate quantity of files that may be stored within Your Fusion CRM Base Cloud Service environment for all Your Hosted Named Users, regardless of the number of Records, is equal to six hundred (600) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 60 gigabytes.)

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Sales Performance Management Cloud Service-Hosted Named User**
Applicable Part # B85213

Users of the Oracle Sales Performance Management Cloud Service are authorized to access the following modules:

- Territory Management
- Quota Management
- Incentive Compensation
- Sales Coaching
- Assessments
- Gamification
- Customer Data Management dashboard
- Data Quality – Matching
- Data Quality – Standardization
- Data Steward productivity tools
- Data import & file import
- Survivorship and agreement rules
- Manual merge and auto merge
- Linking
- Audit reporting
- Data Quality – Address Verification
Usage Limits: The Oracle Sales Performance Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
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<td>Hosted Named User</td>
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Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Customer Data Management Cloud Service-Hosted Named User
Applicable Part # B85214

Users of the Oracle Customer Data Management Cloud Service are authorized to access the following modules:
- Customer Data Management dashboard
- Data Quality – Matching
- Data Quality – Standardization
- Data Steward productivity tools
- Data import & file import
- Survivorship and agreement rules
- Manual merge and auto merge
- Linking
- Audit reporting

Usage Limits: The Oracle Customer Data Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
The following usage limits apply per Hosted Named User:

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**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Enterprise Contracts Management Cloud Service- Hosted Named User**

Applicable Part # B75801

Users of the Oracle Fusion Enterprise Contracts Management Cloud Service are authorized to access the following module:

- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Enterprise Contracts Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Enterprise Contracts Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Incentive Compensation Cloud Service-Hosted Compensated Individual**

Applicable Part # B67272

Users of the Oracle Fusion Incentive Compensation Cloud Service are authorized to access the following module:

- Oracle Fusion Incentive Compensation
Usage Limits: The Oracle Fusion Incentive Compensation Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Compensated Individual) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Compensated Individual:

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<td>1,000,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Opportunity Landscape Cloud Service- Hosted Named User
Applicable Part # B67273

Users of the Oracle Fusion Opportunity Landscape Cloud Service are authorized to access the following module:

- Oracle Fusion Opportunity Landscape

Usage Limits: The Oracle Fusion Opportunity Landscape Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Opportunity Landscape Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Fusion Sales Campaigns Cloud Service - Hosted Named User**

Applicable Part # B67275

Users of the Oracle Fusion Sales Campaigns Cloud Service are authorized to access the following module:

- Oracle Fusion Sales Campaigns

**Usage Limits:** The Oracle Fusion Sales Campaigns Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Sales Campaigns Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service - Hosted Named User**

Applicable Part # B67280

Users of the Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service are authorized to access the following module:

- Oracle Fusion Partner Relationship Management for Channel Managers

**Usage Limits:** The Oracle Fusion Partner Relationship Management for Channel Managers Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User (1 Authorized User)</td>
<td>5,000</td>
<td>25</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
**Record:** is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within Your environment is five thousand (5000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within your environment for all such Hosted Named Users is five hundred thousand (500,000) Records). The maximum aggregate files that may be store within Your environment for all Your Hosted Named Users, regardless of the number of Records, is equal to twenty five (25) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 2.5 gigabytes.)

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Partner Relationship Management for Partners Cloud Service-Hosted Named User**

Applicable Part # B67281

Users of the Oracle Fusion Partner Relationship Management for Partners Cloud Service are authorized to access the following module:

- Oracle Fusion Partner Relationship Management for Partners

**Usage Limits:** The Oracle Fusion Partner Relationship Management for Partners Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
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</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
Record: is defined as a unique party database record stored in the hosted service. A party is the account, contact, employee or organization that is the subject of the database record.

The maximum number of Records that may be uploaded and stored within Your environment is five thousand (5000) times the total number of Hosted Named User licenses purchased by You under Your Ordering Document. (For example, if You have purchased (100) Hosted Named User licenses under Your Ordering Document, Your total storage capacity within Your environment for all such Hosted Named Users is five hundred thousand (500,000) Records). The maximum aggregate files that may be stored within Your environment for all Your Hosted Named Users, regardless of the number of Records, is equal to twenty five (25) megabytes of file attachments per Hosted Named User licensed under Your Ordering Document. (For example, if You have purchased one hundred (100) Hosted Named User licenses under Your Ordering Document, the maximum aggregate quantity of files that may be stored is 2.5 gigabytes).

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Social Network for Partners Cloud Service- Hosted Named User
Applicable Part # B85215

Users of the Social Network For Partners Cloud Service are authorized to access the following:

- Social Network for Partners

Usage Limits: The Social network for Partners Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Data Quality Cloud Service-Hosted 1,000 Records
Applicable Part # B82114

Users of the Oracle Fusion Data Quality Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality

Usage Limits: The Oracle Fusion Data Quality Cloud Service is subject to usage limits based on:
• a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order

• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• No additional storage is provided.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Applications Extensibility Framework Cloud Service - Hosted Named User**

Applicable Part # B67301

Users of the Oracle Fusion Applications Extensibility Framework Cloud Service are authorized to access the following module:

- Oracle Fusion Applications Extensibility Framework

**Usage Limits:** The Oracle Fusion Applications Extensibility Framework Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- No additional storage is provided. The Fusion Applications Extensibility Framework Cloud Service uses the storage provided under your Fusion CRM Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Mobilytics Cloud Service - Hosted Named User**

Applicable Part # B75330

Users of the Oracle Fusion Mobilytics Cloud Service are authorized to access the following:

- Fusion Mobilytics iPad Servlet

**Usage Limits:** The Oracle Fusion Mobilytics Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
Oracle Cloud Policies:
Not applicable.

Oracle Fusion Voice Cloud Service for Oracle Sales Cloud-Hosted Named User
Applicable Part # B78107

Users of Oracle Fusion Voice Cloud Service for Oracle Sales Cloud are authorized to access the following module:

- Oracle Fusion Voice Cloud Service for Oracle Sales Cloud

Usage Limits: The Oracle Fusion Voice Cloud for Sales Cloud is subject to usage limits based on:

- Oracle will make the Oracle Fusion Voice Cloud Service for Oracle Sales Cloud client application available for download at the Apple Apps Store https://itunes.apple.com/us/genre/mobile-software-applications/id36

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Enterprise Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Sales Cloud for Communications Cloud Service Cloud Service- Hosted Named User
Applicable Part # B81523

Users of the Sales Cloud for Communications Cloud Service are authorized to access the following:

- Billing Management and Usage Analytics
- Contract Renewal Management

Usage Limits: The Sales Cloud for Communications Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts
Sales Cloud for Consumer Goods Cloud Service Cloud Service- Hosted Named User

Applicable Part # B81524

Users of the Sales Cloud for Consumer Goods Cloud Service are authorized to access the following:

- Retail Execution
  - Store visit appointments
  - Store visit tasks
  - Account 360
  - Store Check in
  - Inventory Audit
  - Store Visit Photos and Notes
  - Promotion Presentation
  - Shopping Cart and Order Capture
  - Store Check Out
  - Retail Execution Offline Mobile App – iPad and Android Tablets

- Trade Promotion Management
  - Corporate Promotions
  - Fixed and Variable Tactics for Promotions
  - Account Promotions
  - Trade Funds
  - Promotion Evaluation
  - Price Book
  - Retail Sales Manager Dashboard

Usage Limits: The Sales Cloud for Consumer Goods Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Sales Cloud for Financial Services Cloud Service Cloud Service- Hosted Named User

Applicable Part # B81525

Users of the Sales Cloud for Financial Services Cloud Service are authorized to access the following:

- Integration with Oracle Policy Automation (OPA) supports Needs Analysis in account, contact, household, partner, lead, opportunity and activities
- Lead and opportunity Needs Analysis interviews
- Case Management for life events
- Inheritance Management Mobile App

Usage Limits: The Sales Cloud for Financial Services Cloud Service is subject to usage limits based upon:
• a maximum number of Authorized Users (Hosted Named User)

Oracle Cloud Policies:

*Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)*

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**Oracle Fusion for CRM / ERP / HCM for United States Government Cloud Service**

**Applicable SKUs:** B78139, B78143, B78147

Available in United States Only

The Oracle U.S. Government Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Federal Risk and Authorization Management Program (FedRAMP) Moderate baseline.

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security framework as defined by FISMA including NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP requirements and good practices for managing and structuring FedRAMP authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP authorization results and reserves the right to manage the cloud service as appropriate to meet FedRAMP requirements.

Encryption at rest, Oracle Transparent Data Encryption (TDE) and Oracle Database Vault are included with this offering.

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Fusion for CRM / ERP / HCM for United States Department of Defense Cloud Service**

**Applicable SKUs:** B78140, B78144, B78148

Available in United States Only

Fusion Cloud Service Descriptions v010715
The Oracle Department of Defense Cloud Service provides customers with a software-as-a-service offering targeted to the control requirements of the Department of Defense Enterprise Cloud Service Broker (ECSB) Cloud Security Model Impact Level 4 SaaS baseline.

The cloud service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to the Risk Management Framework as defined by NIST SP 800-37, NIST SP 800-53, and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this offering.

ATO support from an U.S. Cloud Operations public sector compliance analyst is included with this offering to assist customers who seek to complete the initial FedRAMP and ECSB Agency ATO process. Thereafter, Oracle will work with customers to maintain the cloud service in compliance with the FedRAMP and ECSB requirements and good practices for managing and structuring FedRAMP and ECSB authorization documentation packages. Oracle may, at its discretion, reuse suitable documentation to leverage prior assessments and FedRAMP and ECSB authorization results. Oracle reserves the right to manage the cloud service as appropriate to meet FedRAMP and ECSB requirements.

Encryption at rest, Oracle Transparent Data Encryption (TDE) and Oracle Database Vault are included with this offering.

The Oracle Cloud Service does not include any customizations. Any customizations will require a separate order for additional services.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion for CRM / ERP / HCM for United Kingdom Government Cloud Service**

**Applicable SKUs:** B78141, B78145, B78149

Available in United Kingdom Only

For this Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service, Your Content is hosted within a UK based primary data center and EEA based DR data center.

Oracle may provide administration and global support for this service from outside the EEA.

The Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service includes support from a U.K. Cloud Operations public sector compliance analyst to assist You with Your own certification/assertion process. Oracle will maintain this Cloud Service in alignment with the requirements of ISO 27001 and HMG Cloud Security Principles. Oracle may, at its discretion, reuse documentation to support accreditation assessments and authorization results and reserves the right to manage this Cloud Service as appropriate to meet ISO 27001 certification and HMG Cloud Security Principles requirements.

Transparent Data Encryption for Oracle Fusion and Database Vault for Oracle Fusion is included as part of this service.

The Oracle Fusion CRM/ERP/HCM for United Kingdom Government Cloud Service is available only in the United Kingdom, and to be purchased, must specifically be referenced in the Ordering Document. This service does not
include any customizations. Any customizations will require a separate order for additional services, if available, subject to additional fees.

Certification and Assertions

Security controls are designed to align with the following assertions for the Oracle Fusion for CRM/ERP/HCM for United Kingdom Government Cloud Service:

- ISO 27001 Certification
- Alignment with HMG Cloud Security Principles at an assertion level of 3 (independent validation of assertions).

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion CRM/HCM/ERP for Financial Services Cloud Service

Applicable SKUs: B78909, B78910, B78911

Available in United States and EMEA Only

The Oracle Financial Services (FS) Cloud Service is a Fusion Software-as-a-Service offering designed to help customers in the financial services industry meet their business, security, and control requirements.

The Oracle FS Cloud Service is operated from Oracle’s North America and EMEA Data Center Region, and provides an isolated hosting environment with features designed to align with regulatory requirements imposed by Financial Industry Regulatory Authority (FINRA). The Oracle FS Cloud Service is operated only by authorized employees of Oracle and its affiliates; no third party subcontractors are used in the delivery of the Oracle FS Cloud Service, except for the storage of encrypted backup tapes.

This offering includes the following:

- Oracle Transparent Data Encryption (TDE), and
- Oracle Database Vault
- Oracle Data Masking for Oracle Fusion Human Capital Management Security Cloud Service (Included only with Oracle Fusion Human Capital Management for Financial Services Cloud Service)

All customer User access to data within this Oracle Cloud Service is subject to username/password or Single Sign-On, using identity federation via SAML 2.0 token assertion.

Usage Limits:
The Oracle FS Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users\textsuperscript{1} as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments and/or storages may be purchased subject to additional fees.
- No additional storage is provided. The Oracle FS Cloud Service uses the storage provided under your Fusion CRM/ERP/HCM Base Cloud Service.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion CRM/HCM Premium Cloud Service**

Applicable SKUs: B81273, B81274

The Oracle Fusion Premium Cloud Service enables access to annual planning, best practice guidance, service analysis, monitoring and security as described herein. The Oracle Fusion Premium Cloud Service is managed by an Oracle Technical Operations Manager (TOM). The Fusion Premium Cloud Service offering includes the following modules and features:

- Preparation of a “52 Week Plan” operational plan that includes implementation activities, operational maintenance, critical business events, and financial goals
- Assistance with 3rd party public and private cloud integrations
- Pre-go-live implementation review and assessment
- Go-live management and tracking of critical milestones
- Customized restore schedule
- Execution of functional health checks after change management activities or similar
- Prioritized production to test and test to test refreshes
- Daily delivery of end user and application performance reports
- Perform load test no more than once per year at a mutually agreed upon time on an environment with customer data and setup
- Personalized 1:1 review of SOC1 audit results, 3rd party penetration tests or similar once per year
- Named primary and secondary Point of Contact

**Usage Limits:**

The Oracle Fusion Premium Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users\textsuperscript{2} as defined in your order
- No additional storage is provided. The Oracle Fusion Premium Cloud Service uses the storage provided under your Fusion CRM/HCM Base Cloud Service.

**Oracle Cloud Policies**

\textsuperscript{1} Authorized User in Global HCM Cloud Service and OTBI is Hosted Employee. For all other HCM services is Hosted Named User. In CRM and ERP is Hosted Named User.

\textsuperscript{2} Authorized User in HCM is \textit{Hosted Employee}, and in CRM is \textit{Hosted Named User}.
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service**

Applicable Part # B78944

Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service**

Applicable Part # B78941

Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Customer Relationship Management Security Cloud Service uses the storage provided under Your existing Oracle Fusion Customer Relationship Management Security Cloud Service.
**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Integration Access Cloud Service - Each**

Applicable Part # B82730

Users of the Oracle Integration Access Cloud Service are authorized to access the following:

- Read only access to selected Fusion application data in order to move data to an on premise ODS for legacy system integration\[1\].

**Usage Limits:** The Oracle Integration Access Cloud Service is subject to usage limits based upon:

- a single on premise ODS

  - Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

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\[1\] This is only available in conjunction with Oracle Golden Gate.

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Fusion Cloud Service Descriptions v010715
Oracle Fusion Financials Cloud Service - Hosted Named User

Applicable Part # B69711

Users of the Oracle Fusion Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Financials
- Oracle Fusion Reports Center
- Oracle Transactional Business Intelligence

Usage Limits: The Oracle Fusion Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Financial Reporting Compliance Cloud Service - Hosted Named User

Applicable Part # B81510

Users of the Oracle Fusion Financial Reporting Compliance Cloud Service are authorized to access the following module:

- Fusion Financial Reporting Compliance

Usage Limits: The Oracle Fusion Financial Reporting Compliance Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Expenses Cloud Service - Hosted Expense Report
Applicable Part # B69713

Users of the Oracle Fusion Expenses Cloud Service are authorized to access the following module:

- Oracle Fusion Expenses

Usage Limits: The Oracle Fusion Expenses Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Expense Reports (Hosted Expense Report)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Expenses Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Accounting Hub Reporting Cloud Service - Hosted Named User
Applicable Part # B78966

Users of the Oracle Fusion Accounting Hub Reporting Cloud Service are authorized to access the following modules:

- Oracle Fusion General Ledger, Fusion HCM Core Components, Fusion Common Components
- Oracle Fusion Reports Center
- Hyperion Financial Reporting
- Hyperion Smart View
- Oracle Transactional Business Intelligence
**Usage Limits:** The Oracle Fusion Accounting Hub Reporting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Advanced Collections Cloud Service- Hosted Named User**

Applicable Part # B69714

Users of the Oracle Fusion Advanced Collections Cloud Service are authorized the access the following module:

- Oracle Fusion Advanced Collections
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Advanced Collections Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Fusion Automated Invoice Processing Cloud Service-Hosted 1,000 Records**

Applicable Part # B69715, B73947

Users of the Oracle Fusion Automated Invoice Processing Cloud Service are authorized to access the following module:

Fusion Cloud Service Descriptions v010715
• Oracle Fusion Automated Invoice Processing

**Usage Limits:** The Oracle Fusion Automated Invoice Processing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Invoices (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Automated Invoice Processing Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion WebCenter Forms Recognition Cloud Service-Hosted 1,000 Records**

Applicable Part # B73948

Users of the Oracle Forms Recognition Cloud Service are authorized to access the following module:

- Oracle Forms Recognition Cloud Service

**Usage Limits:** The Oracle Forms Recognition Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. Oracle Forms Recognition Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Services.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Revenue Management Cloud Service-Hosted Named User**

Applicable Part # B75289

Fusion Cloud Service Descriptions v010715
Users of the Oracle Fusion Revenue Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Revenue Management Cloud Service
- Oracle Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Revenue Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Fusion Transactional Business Intelligence Cloud Service- Hosted Named User**

Applicable Part # B84576

Users of the Oracle Fusion Transactional Business Intelligence Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence Cloud Service is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence Cloud Service uses the storage provided under your applicable Oracle Fusion Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Fusion Cloud Service Descriptions v010715
Oracle Fusion Purchasing Cloud Services- Hosted Named User

Applicable Part # B69717

Users of the Oracle Fusion Purchasing Cloud Service are authorized to access the following module:

- Oracle Fusion Purchasing
- Oracle Transactional Business Intelligence for Procurement

Usage Limits: The Oracle Fusion Purchasing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Option: Oracle Fusion Supplier Portal Cloud Service- Hosted Named User

Applicable Part # B69718

Users of the Oracle Fusion Supplier Portal Cloud Service are authorized to access the following module:

- Oracle Fusion Supplier Portal

Usage Limits: The Oracle Fusion Supplier Portal Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Supplier Portal Cloud Service uses the storage provided under your Oracle Fusion Purchasing Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Supplier Qualification Management Cloud Service- Hosted Named User

Applicable Part # B78965

Fusion Cloud Service Descriptions v010715
Users of the Oracle Fusion Supplier Qualification Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Supplier Qualification Management
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Supplier Qualification Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Named User

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
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<tr>
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<td>200,000</td>
<td>200</td>
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</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Sourcing Cloud Service- Hosted Named User**

Applicable Part # B69719

Users of the Oracle Fusion Sourcing Cloud Service are authorized to access the following module:

- Oracle Fusion Sourcing
- Oracle Transactional Business Intelligence for Procurement

**Usage Limits:** The Oracle Fusion Sourcing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Procurement Contracts Cloud Service- Hosted Named User**
Applicable Part # B69720

Users of the Oracle Fusion Procurement Contracts Cloud Service are authorized to access the following module:

- Oracle Fusion Procurement Contracts
- Oracle Fusion Enterprise Contracts Management

**Usage Limits:** The Oracle Fusion Procurement Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Self Service Procurement Cloud Service- Hosted Named User**
Applicable Part # B69721

Users of the Oracle Fusion Self Service Procurement Cloud Service are authorized to access the following module:

- Oracle Fusion Self Service Procurement

**Usage Limits:** The Oracle Fusion Self Service Procurement Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Fusion Cloud Service Descriptions v010715
**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Time and Labor Cloud Service-Hosted Named User**
Applicable Part # B75365

Users of the Oracle Fusion Time and Labor Cloud Service are authorized to access the following modules:

- Oracle Fusion Time and Labor Cloud Service

**Usage Limits:** The Oracle Fusion Time and Labor Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Project Financials Cloud Service- Hosted Named User**
Applicable Part # B84628

Users of the Oracle Fusion Project Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Project Costing
- Oracle Fusion Project Control
- Oracle Fusion Project Performance Reporting
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Project Contract Billing Cloud Service- Hosted Named User**
Applicable Part # B84629

Users of the Oracle Fusion Project Contract Billing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Billing
- Oracle Fusion Project Contracts
- Oracle Fusion Enterprise Contracts Management
- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Project Contract Billing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Project Management Cloud Service- Hosted Named User**
Applicable Part # B73403

Users of the Oracle Fusion Project Management Cloud Service are authorized to access the following modules:

Fusion Cloud Service Descriptions v010715
- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Project Resource Management Cloud Service-Hosted Managed Resource**
Applicable Part # B73404

Users of the Oracle Fusion Project Resource Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Project Management
- Oracle Fusion Project Foundation

**Usage Limits:** The Oracle Fusion Project Resource Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Managed Resource) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Task Management Cloud Service- Hosted Named User**
Applicable Part # B73405

Fusion Cloud Service Descriptions v010715
Users of the Oracle Fusion Task Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Task Management Cloud Service
- Oracle Fusion Project Foundation Cloud Service

**Usage Limits:** The Oracle Task Project Management Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Grants Management Cloud Service - Hosted Named User**
Applicable Part # B78967

Users of the Oracle Fusion Grants Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Grants Management

**Usage Limits:** The Oracle Fusion Grants Management Cloud Service is subject to usage limits based upon:

- A maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Named User

<table>
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<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
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<td>200</td>
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**Oracle Cloud Policies:**

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Inventory Management Cloud Service - Hosted Named User
Applicable Part # B69729

Users of the Oracle Fusion Inventory Management Cloud Service are authorized to access the following module:

- Oracle Fusion Inventory Management
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

Usage Limits: The Oracle Fusion Inventory Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Product Development Cloud Service - Hosted Named User
Applicable Part # B78968

Users of the Oracle Fusion Product Development Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Catalog Management Cloud Service (EGO)
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

Usage Limits: The Oracle Fusion Product Development Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following metrics shall apply per Hosted Named User

<table>
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<tr>
<th>Licensed Metric</th>
<th>Database Storage (GB)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
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<tbody>
<tr>
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<td>2</td>
<td>5</td>
<td>N/A</td>
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</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Innovation Management Cloud Service – Hosted Named User**

Applicable Part # B78969

Users of the Oracle Fusion Innovation Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Requirements and Ideation Management (ACN)
- Oracle Fusion Product Concept Design (ACD)
- Oracle Fusion Product Lifecycle Portfolio Management (ACE)
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Innovation Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The following metrics shall apply per Hosted Named User

<table>
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<th>Licensed Metric</th>
<th>Database Storage (GB)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
</table>
Oracle Fusion Innovation Management Ideation Cloud Service – Hosted Named User

Applicable Part # B78970

Users of the Oracle Fusion Innovation Management Ideation Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Requirements and Ideation Management (ACN)

Usage Limits: The Oracle Fusion Innovation Management Ideation Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following metrics shall apply per Hosted Named User

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (GB)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
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<tr>
<td>Hosted Named User</td>
<td>2</td>
<td>5</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Oracle Fusion Product Hub Cloud Service-Hosted 1,000 Records

Applicable Part # B69730

Users of the Oracle Fusion Product Hub Cloud Service are authorized to access the following module:

Fusion Cloud Service Descriptions v010715
• Oracle Fusion Product Hub
• Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Product Hub Cloud Service is subject to usage limits based upon:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per licensed metric

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>1,000,000</td>
<td>50</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Product Hub Portal Cloud Service-Hosted 1,000 Records**

Applicable Part # B75256

Users of the Oracle Fusion Product Hub Portal Cloud Service are authorized to access the following modules:

- Oracle Fusion Product Hub Portal Cloud Service

**Usage Limits:** The Oracle Fusion Product Hub Portal Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>1,000,000</td>
<td>50</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Order Management Cloud Service - Hosted 1000 Order Lines**

Applicable Part # B81263

Users of the Oracle Fusion Order Management Cloud Service are authorized to access the following module:

- Oracle Fusion Order Management

**Usage Limits:** The Oracle Fusion Order Management Cloud Service is subject to usage limits based upon:

- a maximum number of 1000 Order Lines
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The standard integration between Oracle CPQ Cloud Service and Oracle Financials Cloud Service is restricted to enable the “Bill Only” integration flow.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

**Oracle Fusion Order Management Cloud Service - Hosted Named User**

Applicable Part # B81264

Users of the Oracle Fusion Order Management Cloud Service are authorized to access the following module:

- Oracle Fusion Order Management
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

**Usage Limits:** The Oracle Fusion Order Management Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

The standard integration between Oracle CPQ Cloud Service and Oracle Financials Cloud Service is restricted to enable the “Bill Only” integration flow.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

**Oracle Fusion Order Promising Cloud Service - Hosted 1000 Order Lines**

Applicable Part # B81265

Users of the Oracle Fusion Order Promising Cloud Service are authorized to access the following module:

- Fusion Order Promising

**Usage Limits:** The Oracle Fusion Order Promising Cloud Service is subject to usage limits based upon:

- a maximum number of 1000 Order Lines

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

**Oracle Fusion Order Promising Cloud Service - Hosted Named User**

Applicable Part # B81266

Users of the Oracle Fusion Order Promising Cloud Service are authorized to access the following module:

- Fusion Order Promising
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management
Usage Limits: The Oracle Fusion Order Promising Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Social Data and Insight Cloud Service for D&B Company Records – Hosted Record

Applicable Part #s: B75366, B75367, B77363, B77364

Users of the Social Data and Insight and Cloud Service are authorized to access the following functionality:

- Search Records of D&B Companies
- Export Records of D&B Companies either in the form of CSV files or directly within an application (e.g., Oracle Sales Cloud)
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
  - Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
  - Batch mode: the Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.

Usage Limits:

The Social Data and Insight and Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export, per export job: 100,000
- Maximum number of Hosted Records that a user may submit for real-time mode enrichment, per job: 10
- Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000
- Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match" value. For example, if 10 input records are run against a multiple matched value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (GB)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
</table>

Fusion Cloud Service Descriptions v010715
Additional Restrictions:

The Social Data and Insight Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Social Data and Insight Cloud Service for D&B Company Records at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).

- You may use the D&B Companies Hosted Records in only one of the following Oracle Cloud application suites:
  - Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - Oracle Marketing Cloud suite
  - Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - Oracle Cloud BI Apps suite

To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Social Data and Insight Cloud Services subject to additional fees.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

**Oracle Social Data and Insight Cloud Service for D&B Contact Records – Hosted Record**

Applicable Part #s: B75368, B77365

Users of the Social Data and Insight and Cloud Service are authorized to access the following functionality:

- Search Records of D&B Contacts
- Export Records of D&B Contacts either in the form of CSV files or directly within an application such as Oracle Sales Cloud
- Enrich existing Hosted Records by submitting them to the Cloud Service either in real-time within an application or in batch mode.
  - Real-time mode: the user can select from multiple suggestions and matches for a Hosted Record submitted. D&B DUNS number will be displayed on the user interface as a user selected result.
  - Batch mode: The Cloud Service will schedule a job that will return best matches for those submitted records against other Hosted Records. D&B DUNS number for these results (i.e., records matched in batches) will not be provided.
Usage Limits:
The Social Data and Insight and Cloud Service is subject to the following limits:

- Maximum number of Hosted Records that a user may export per export job: 100,000
- Maximum number of Hosted Records that a user may submit for real-time mode enrichment, per job: 10
- Maximum number of Hosted Records that a user may submit for batch mode enrichment, per job: 250,000

  Maximum number of matched Hosted Records, per job: 250,000. (The number of matched Hosted Records is calculated by multiplying the number of input records by the "multi match" value. For example, if 10 input records are run against a multiple matche value of 5, this will yield 50 matched Hosted Records, if every input record results into 5 matches.)

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<tr>
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<th>Database Storage (GB)</th>
<th>File Storage (GB)</th>
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<tbody>
<tr>
<td>Hosted Record</td>
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<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Additional Restrictions:
The Social Data and Insight Cloud Service is subject to the following restrictions:

- You can purchase and use only a single Oracle Social Data and Insight Cloud Service for D&B Contact Records at any one time (e.g., you may not purchase or use Cloud Service part numbers B75366 and B75367 during any same period of time).

- You may use the D&B Contacts Hosted Records in only one of the following Oracle Cloud application suites:
  - Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - Oracle Marketing Cloud suite
  - Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - Oracle Cloud BI Apps suite

  To use the Hosted Records in more than one of the Oracle Cloud application, You may be required to purchase additional Social Data and Insight Cloud Services subject to additional fees.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

Oracle Social Data and Insight Cloud Service – Additional Applications - Application

Applicable Part #: B85216, B85217, B85218

Fusion Cloud Service Descriptions v010715
Users of the Oracle Social Data and Insight Cloud Service – Additional Applications are authorized to access the following functionality:

- For each additional application purchased hereunder, You may use the D&B Contacts Hosted Records or D&B Company Records (but not both) in an additional one of the following Oracle Cloud application suites as set forth in Your order:
  - Oracle Sales Cloud suite and/or Oracle Service Cloud suite (this is considered to be one Oracle Cloud application for the purposes of this limitation)
  - Oracle Marketing Cloud suite
  - Oracle Human Capital Management Cloud suite, which includes capabilities such as Talent Management
  - Oracle Social Relationship Management Cloud suite, which includes capabilities such as Social Engagement, Listening and Publishing
  - Oracle Cloud BI Apps suite

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

**Oracle Address Verification Cloud Service—Hosted Record**

Applicable Part #: B79034

Users of the Oracle Address Verification Cloud Service have access to the following functionality, separately or together, with respect to an individual Hosted Record postal address:

- Verify address (verifiable as well as non verifiable) against Loqate’s worldwide address data packs
- Clean and auto-correct address against Loqate’s worldwide address data packs
- Search and look-up an address against Loqate’s worldwide address data packs
- Suggest and select from multiple suggestions and matches for a single ambiguous address submitted against Loqate’s worldwide address data packs

Usage Limits:

The number of Hosted Records for this Oracle Address Verification Cloud Service is subject to the limits defined in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
Oracle Address Verification Cloud Service Unlimited Annual Subscription – Hosted Month

Applicable Part #: B79035

Users of the Oracle Address Verification Cloud Service have access to the following functionality, separately or together, with respect to an individual Hosted Record postal address:

- Verify address (verifiable as well as non verifiable) against Loqate’s worldwide address data packs
- Clean and auto-correct address against Loqate’s worldwide address data packs
- Search and look-up an address against Loqate’s worldwide address data packs
- Suggest and select from multiple suggestions and matches for a single ambiguous address submitted against Loqate’s worldwide address data packs

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service

Applicable Part # B78946

Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Oracle Fusion Enterprise Resource Planning Security Cloud Service uses the storage provided under Your existing Oracle Fusion Enterprise Resource Planning Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Oracle Database Vault for Oracle Fusion Enterprise Resource Planning
Security Cloud Service

Applicable Part # B78943

Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.

- No additional storage is provided. The Oracle Database Vault for Oracle Fusion Enterprise Resource Planning Security Cloud Service uses the storage provided under Your existing Oracle Fusion Enterprise Resource Planning Security Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Maps Cloud Service for PeopleSoft – Hosted Employee

Applicable Part # B85253

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for Peoplesoft. With this Cloud Service, licensed PeopleSoft products may display maps (and overlay related information on the maps), geocode addresses, and present driving directions for use in PeopleSoft products.

**Usage Limits:**

- a maximum number of Authorized Users (Hosted Employee)

PeopleSoft applications may deliver features that access the cloud service, but You may also customize PeopleSoft application access to the service provided they comply with the following restrictions:

- Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.

- The PeopleSoft application may not perform real time tracking using this cloud service.
• This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.

• The service must be used in conjunction with an Oracle product, not as a standalone offering.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Maps Cloud Service Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

---

**Oracle Maps Cloud Service for PeopleSoft – $ M in Revenue**

Applicable Part # B95254

Users of the Oracle Maps Cloud Service for PeopleSoft have access to the following module: Oracle Maps Cloud Service for Peoplesoft. With this Cloud Service, licensed PeopleSoft products may display maps (and overlay related information on the maps), geocode addresses, and present driving directions for use in PeopleSoft products.

**Usage Limits:**

• a maximum number of $ M in Revenue as set forth in Your order.

PeopleSoft applications may deliver features that access the cloud service, but You may also customize PeopleSoft application access to the service provided they comply with the following restrictions:

• Maps and other results of queries against the service may not be printed in commercial media (newspapers or magazines) or broadcast on television.

• The PeopleSoft application may not perform real time tracking using this cloud service.

• This cloud service may not be used to optimize the routing of multiple moving assets traveling to multiple locations.

• The service must be used in conjunction with an Oracle product, not as a standalone offering.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Maps Cloud Service Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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Fusion Cloud Service Descriptions v010715
**Oracle Customer Experience Cloud for Midsize Cloud Service**

Applicable Part # B83704

Users of the Oracle Customer Experience Cloud for Midsize Cloud Service are authorized to access the following features. Usage limits are defined at the feature level and as set forth in Your order. Oracle Cloud Policies are defined at the feature level.

**FEATURES**

**Oracle Sales Cloud for Midsize Cloud Service**

Applicable Part # B83705

Users of the Oracle Sales Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Common Customer Relationship Management
- Oracle Fusion Customer Center
- Oracle Fusion Opportunity Management
- Oracle Fusion Territory Management
- Oracle Fusion Lead Management
- Oracle Fusion Revenue Forecasting
- Oracle Social Network
- Oracle Fusion Customer Relationship Management for Microsoft Outlook
- Oracle Fusion Mobile Sales
- Oracle Fusion Sales Catalog
- Oracle Fusion Customer Data Steward Cloud Service
- Oracle Fusion Customer Hub Cloud Service
- Oracle Fusion Sales Predictor
- Oracle Fusion Quota Management
- Oracle Transactional Business Intelligence

As part of the Oracle Sales Cloud for Midsize Cloud Service, you will also receive one Hosted Named User of Oracle Fusion Applications Extensibility Framework Cloud Service.

**Usage Limits:** The Oracle Sales Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service feature. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User</td>
<td>100,000</td>
<td>200</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
Oracle Cloud Policies:
The Oracle Sales Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Marketing Cloud for Midsize Cloud Service

Applicable Part # B83706

Users of the Oracle Marketing Cloud for Midsize Cloud Service are authorized to access the following modules:

- Campaign Management
- Contact Management
- Lead Management
- Marketing Effectiveness
- CRM Integration
- System Management
- Oracle Cloud Support
- Oracle Eloqua Marketing Users (10 Hosted Named Users)
- Oracle Eloqua Integration API Cloud Service

Usage Limits: The Oracle Marketing Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- The service comes with 10,000 Contacts. Additional Contacts may be purchased separately.
- Oracle will provision 1 production environment for this Oracle Cloud Service feature.
- See table below for usage limits allocated per licensed metric:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Tracked Page Views Per Month</th>
<th>Email Sends Per Month</th>
<th>Email Sends Per Hour</th>
<th>Form Submissions Volume Per Month</th>
<th>Form Submissions Per Hour</th>
<th>Eloqua Reporter License</th>
<th>API Calls Per Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Authorized User</td>
<td>Up to 1,000,000</td>
<td>Up to 1,500,000</td>
<td>Up to 25,000*</td>
<td>Up to 100,000</td>
<td>Up to 1,000</td>
<td>Up to 10 Hosted Named Users</td>
<td>Up to 15,000</td>
</tr>
</tbody>
</table>

*Email throughput may vary with overall system load, complexity of email content and number of concurrent sending activities.

The terms referenced in the Oracle Marketing Cloud for Midsize Cloud Service not defined herein are defined in the Oracle Eloqua & Content Marketing Cloud Service - Service Descriptions which may be viewed at www.oracle.com/contracts.

Oracle Cloud Policies:
The Oracle Marketing Cloud for Midsize Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service**

Applicable Part # B83707

**ORACLE CONFIGURE, PRICE, AND QUOTE CLOUD FOR MIDSIZE CLOUD SERVICE IS ONLY AVAILABLE IN NORTH AMERICA**

Users of the Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle BigMachines CPQ Standard Edition Cloud Service
- Oracle BigMachines CPQ Transaction XLM Export Cloud Service

**Usage Limits:** The Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- Oracle will provision 1 production environment for this Oracle Cloud Service feature. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User</td>
<td>N/A</td>
<td>10</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The terms referenced in the Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service not defined herein are defined in the Oracle BigMachines CPQ Cloud Service - Service Descriptions, which may be viewed at www.oracle.com/contracts.

**Oracle Cloud Policies:**
The Oracle Configure, Price, and Quote Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Service Cloud for Midsize Cloud Service**

Applicable Part # B83708

The Oracle Service Cloud for Midsize Cloud Service includes access to select features from the following modules: Web Experience, Contact Center Experience, Engage, and Platform. The Oracle Service Cloud for Midsize Cloud Service feature includes a number of Universal Tier Sessions set forth in Your order and defined below.

**Web Experience** functionality includes

Fusion Cloud Service Descriptions v010715
• Oracle RightNow Email Management Cloud Service – Auto-Acknowledgement, Standard Response Template, Web Forms, Outlook Integration
• Oracle RightNow App Builder Experience Designer Cloud Service - Customer Portal Studio including development framework, widgets, and Dreamweaver extension

**Contact Center Experience** includes:

- Case and SLA management (dynamic agent desktop including a consolidated view of all customer interactions, configurable workspaces, customizable hot keys, standard text responses, and customizable views and filters
- Business rules, escalations and routing
- Interaction management including unified multi-channel management, basic screen-pop and Offer Advisor
- Oracle RightNow Asset Management and Product Tracking Cloud Service
- Oracle RightNow App Builder Experience Designer Cloud Service including service and common configuration capabilities Oracle RightNow Contextual Workspaces Cloud Service and Oracle RightNow Opportunity Tracking Cloud Service
- Oracle RightNow Mobile Agent App Cloud Service, which is a native iPad application that supports incident management and the ability to view information about contacts, organizations and staff.

**Engage functionality** includes:

- **Oracle RightNow Analytics Cloud Service** - inline role-based reports, dashboards & homepages, report design center, analytics explorer, custom dashboard designer, comparison reports and historical data trending, fixed / run-time filtering, data exceptions, hierarchical drilldowns, conditional formatting, column definitions, custom scripting, advanced charting and scheduled reports.

**Platform functionality** includes:

- **Oracle RightNow Mission Critical Cloud Service** - Oracle RightNow Cloud Platform Cloud Service
- **Oracle RightNow App Builder Custom Objects Cloud Service** – Provides the ability to extend the Oracle RightNow CX Cloud Service data model to accommodate additional business processes.
- **Oracle RightNow Connect Cloud Service** - Oracle RightNow Connect Web Services Cloud Service consumes SOAP and/or REST APIs to provide integration capabilities between Oracle RightNow CX Cloud Service and other applications via an application programming interface.
- **Oracle RightNow Knowledge Cloud Service** – Self-learning knowledge foundation, answer management, agent knowledgebase, and Oracle RightNow SmartAssistant Cloud Service.

**Usage Limits:** The Oracle Service Cloud for Midsize Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- One (1) Oracle RightNow Instance Cloud Service. An Instance of Oracle RightNow Cloud Service includes the knowledge foundation (Database), management & administrative capabilities, business rules, process management and reporting.
- Database Storage limit of 1024 MB
- File Storage limit of 1024 MB (only applicable to Oracle RightNow Instance)
- Bandwidth limit of 5125 MB per Month for the Oracle RightNow Instance
- One (1) Email box (only applicable to Oracle RightNow Instance)
- One (1) Oracle RightNow Interface Cloud Service (only applicable to Oracle RightNow Instance)
- Two (2) Oracle Test Environment for Oracle RightNow Cloud Service

The following usage limits apply:

<table>
<thead>
<tr>
<th>Hosted Named User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak Database Storage</td>
</tr>
<tr>
<td>Peak File Storage</td>
</tr>
<tr>
<td>Monthly Bandwidth</td>
</tr>
<tr>
<td>Oracle RightNow Emails Sent Cloud Service</td>
</tr>
<tr>
<td>Oracle RightNow Connect Cloud Service</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Oracle RightNow App Builder Custom Objects Cloud Service</td>
</tr>
<tr>
<td>Incident Archiving (Default)</td>
</tr>
</tbody>
</table>

$^1$Allocated per User purchased, to be added together into a pool of available capacity and monitored based upon the total number allocated across all users.

$^2$Allocated per Organization, does not scale with the number of users purchased. Transactions must be used within each month of the committed contract.

$^4$Allocated per User purchased, to be added together into a pool of available transactions to be used within each month of the committed contract.

$^6$Archiving and purging of incident settings is the customer’s responsibility and will be adjusted and controlled by the customer to fit their specific data retention policies and or requirements.

$^7$Incident Archiving will automatically be enabled for new customers on 15.2 or higher and will be optional for existing customers on 15.2 or later.

Upgrade Support:

Fusion Cloud Service Descriptions v010715
This Oracle Service Cloud for Midsize Cloud Service offering includes ‘like for like upgrade support’ for the full subscription. Code written by Oracle on the production site will be applied to the upgrade site in order to achieve functional parity, although the code itself may be modified in order to be compliant with specific version requirements and available managed frameworks. A managed framework is a software interface that supports a customer-specific configuration or customization, such as user interface development and system integration.

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Assumptions</th>
<th>Exclusions</th>
</tr>
</thead>
</table>
| Communication of major release changes                                     | - The Technical Migration Manager (TMM) will direct the Customer to the Upgrade Guide, Release Notes, Workstation / System Requirements                                                                       | - Consultation, coaching or training around new features and functionality  
- Configuration of new features or functionality                                                                                             |
| General support of upgrade process questions via incident                  | - The Customer can submit incidents to Customer Care and they will be routed to the TMM accordingly.  
- Examples of incidents would be: timeline, UAT, cutover, next steps, etc.                                                                   | - Product related questions such as “how to configure a new feature”.                                                                                                                                       |
| Kick off meeting to outline important upgrade topics                       | - The TMM will present a kick off PowerPoint presentation to discuss the upgrade process and next steps.                                                                                                       |                                                                                                                                                                                                            |
| Management of pre and post cutover incidents to ensure proper routing to    | - Support package service level targets apply, as outlined in the Oracle Cloud Support Policy within the Oracle Cloud Enterprise Hosting and Delivery Policies and/or Service Description for Oracle Cloud Priority Service or legacy Oracle RightNow Customer Care Packages.  
- Post-cutover incidents are to be submitted within 30 days after upgrade.                                                                    | - Management of non-upgrade related issues.  
- Management of incidents submitted more than 30 days after upgrade.                                                                             |
| either Technical Migration Manager, Customer Care, or Upgrade Engineering   |                                                                                                                                                                                                            |                                                                                                                                                                                                            |
| “Like for like” functionality migration and/or testing. This may include    | - Oracle may choose not to migrate a customer to a managed framework.  
- If Oracle chooses to migrate customizations as part of the upgrade, Oracle will migrate customizations written only by Oracle Professional Services to obtain a ‘like for like’ functionality in the new version.  
- “Like for like” does not mean “exact” look and feel, but will have similar functionality. Look and feel migration may not have the same look and feel if moving from one end-user framework to another.  
- Oracle will build test cases for all customizations written by Oracle Professional Services and execute quality testing around those test cases. | - Duplication of look and feel when moving from one framework to another.  
- Set up or configuration of new features or functionality.  
- Core functionality testing.  
- Formal requirements or test plan documents.  
- Updates to managed framework customizations.  
- Customizations on unsupported platforms.                                                                                                        |
| migrating customizations written by Oracle Professional Services from      |                                                                                                                                                                                                            |                                                                                                                                                                                                            |
| unmanaged to managed frameworks                                             |                                                                                                                                                                                                            |                                                                                                                                                                                                            |
| 30-Day post-cutover support                                                | - Oracle will address custom code incidents reported by the client within 30 days of upgrade; Oracle will only address custom code incidents for code written by Oracle.  
- All support will be provided remotely.  
- Post upgrade incidents must be reported                                                                                                                                 | - Support for code written by Oracle customers or third parties.  
- Incidents regarding custom code reported more than 30 days after upgrade.                                                                                                                         |
Universal Tier 1 Sessions

Universal Tier 1 Sessions Service Period Pool allows Users to access applications classified as “Universal Tier 1” – which include: Oracle RightNow Web Self-Service Cloud Service, Oracle RightNow Chat Cloud Service, Oracle RightNow Feedback Cloud Service, Oracle RightNow Outreach Cloud Service, Oracle RightNow Mobile Cloud Service, Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook, and Oracle RightNow Community Cloud Service capabilities delivered through a web page. Consumers also may access the Oracle RightNow Connect Knowledge Foundation API Cloud Service.

End users may authenticate into Oracle Service Cloud for Midsize Cloud Service or to their preferred identity provider, submit questions and manage accounts, access self-service capabilities to search the knowledge base and receive relevant answers to their questions, participate in surveys and complete web forms, take their web customer service to the mobile web or to Facebook’s global social network.

The Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is only available as an add-on to an Oracle RightNow Dynamic Agent Desktop Cloud Service License (Standard, Enterprise, Enterprise Contact Center, or Standalone Chat).

**Usage Limits:** Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions Service Period Pool is subject to usage limits based upon:

- A maximum number of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions per service period (starting on first day of the term) per Instance
- 1 Oracle RightNow Community Instance Cloud Service will be allocated to the customer for with the first purchase of Billable Sessions, but will not be provisioned until professional services are purchased to implement the community features (Oracle RightNow Comments on the KB Cloud Service, Oracle RightNow Customer Experience Cloud Service for Facebook or Oracle RightNow Community Cloud Service). One (1) Email box to be used for the Community Reply by Email feature will be allocated to the customer with the first purchase of billable sessions.
- Customer is entitled to 250 annual operations for the Oracle RightNow App Builder Connect PHP API Cloud Service for every 1 Billable Session purchased
- Customer is limited to 300 API Operations through the Oracle RightNow Connect Knowledge Foundation API Cloud Service per Billable Session.

**Compliance Implications:**

- Consumption of Oracle Service Cloud for Midsize Cloud Service Universal Tier 1 Sessions is based upon the consumer’s utilization of the applications classified as “Universal Tier 1” as outlined above.
- If during a particular session, the consumer only utilizes applications classified as “Universal Tier 1”, then the session will count as a “Universal Tier 1 Session” for compliance purposes. If other tiers are purchased, and applications classified in higher tiers are utilized during a particular session, the session will default to the highest tier value.

Fusion Cloud Service Descriptions v010715
The terms referenced in the Oracle Service Cloud for Midsize Cloud Service not defined herein are defined in the Oracle Customer Service and Support Cloud Services Descriptions and Metrics which may be viewed at www.oracle.com/contracts.

Oracle Cloud Policies:

The Oracle Service Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

ORACLE CUSTOMER EXPERIENCE CLOUD FOR MIDSIZE CLOUD SERVICE OPTIONS

**Oracle Integration Cloud Service for Oracle Delivered Application Integration – Hosted Connection**

Applicable Part # B83709

Users of the Oracle Integration Cloud Service for Oracle Delivered Application Integration are authorized to access the following module:

- Oracle Integration Cloud Service

**Usage Limits:** The Oracle Integration Cloud Service for Oracle Delivered Application Integration is subject to the following quantities:

- This Oracle Cloud Service provides at minimum two (2) Connections per month. You may separately purchase up to an additional eight (8) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Eloqua Marketing Basic Additional Contacts - 500 Contacts**

Applicable Part # B84048

**Usage Limits:** Eloqua Marketing Basic Additional Contacts is subject to usage limits based on:

- A maximum number of 500 Contacts as defined in your order.
Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Human Capital Management Cloud for Midsize Cloud Service

Applicable Part # B83865

Users of the Oracle Human Capital Management Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Global Human Resources
- Oracle Transactional Business Intelligence
- Oracle Fusion Network at Work
- Oracle Fusion Workforce Directory Management
- Oracle Fusion Benefits
- Oracle Fusion Absence Management
- Oracle Fusion Workforce Predictions
- Oracle Fusion Workforce Modeling Cloud Service
- Oracle Payroll Interface
- Oracle Fusion Performance Management
- Oracle Fusion Goal Management
- Oracle Fusion Career Development
- Oracle Fusion Expenses Cloud Service
- Financial Reports Center (Limited Use)

Usage Limits: The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Employee (1 Authorized User)</td>
<td>5</td>
<td>200</td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
The Oracle Human Capital Management Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service

Applicable Part # B83857

Users of the Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service are authorized to access the following modules:

- Oracle Fusion Purchasing Cloud Service
- Oracle Fusion Financials Cloud Service
  - Oracle Fusion Financials Report Center
- Oracle Transaction Business Intelligence for ERP
- Oracle Planning and Budgeting Cloud Service

Usage Limits: The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order

Oracle will provision 2 environments for this Oracle Cloud Service feature excepting Oracle Planning and Budgeting Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

- Oracle will provision 2 environments for Oracle Planning and Budgeting Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB

Oracle Cloud Policies:
The Oracle Enterprise Resource Planning Cloud for Midsize Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

ENTERPRISE PERFORMANCE MANAGEMENT SERVICE DESCRIPTIONS

Oracle Planning and Budgeting Cloud Service-Hosted Named User

Applicable Part # B73946

Users of the Oracle Planning and Budgeting Cloud Service are authorized to access the following module:

Fusion Cloud Service Descriptions v010715
- Oracle Planning and Budgeting Cloud Service

**Usage Limits:** The Oracle Planning and Budgeting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

- The maximum allowable file storage for the Oracle Planning and Budgeting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Enterprise Performance Reporting Cloud Service-Hosted Named User**

Applicable Part # B79785

Users of the Oracle Enterprise Performance Reporting Cloud Service are authorized to access the following module:

- Oracle Enterprise Performance Reporting Cloud Service

**Usage Limits:** The Oracle Enterprise Performance Reporting Cloud Service is subject to usage limits based upon:

- Maximum number of Authorized Users (Hosted Named User)

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

- The maximum allowable file storage for Oracle Enterprise Performance Reporting Cloud Service cannot exceed 150GB

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts); however, this Cloud Service does not scan uploaded files for viruses.

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Fusion Cloud Service Descriptions v010715
Oracle Enterprise Performance Management for United States Government Cloud Service

Applicable Part: B82309

Available in United States Only.


This Oracle Cloud Service is hosted within U.S. data centers which provide an isolated hosting environment that aligns to U.S. Federal information security frameworks as defined by FISMA, including NIST SP 800-37, NIST SP 800-53 and FIPS 199. Physical access requires 5 layers of security including biometric hand readers and visual verification by security guards. Oracle Global Support is included with this Oracle Cloud Service.

Access to a U.S. Cloud Operations public sector compliance analyst is included with this Cloud Service to assist customers who seek to complete a FedRAMP authorization. Thereafter, Oracle will work with customers to maintain the FedRAMP authorization. Oracle may reuse or leverage prior assessment documentation to meet customer requests. Oracle reserves the right to manage, operate and support this Oracle Cloud Service in its sole discretion to meet FedRAMP and other requirements.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts; however, this Cloud Service does not scan uploaded files for viruses.

Oracle Transportation Management Cloud Service - Service Descriptions

Oracle Transportation Management Cloud Service- Hosted $M Freight Under Management

Applicable Part # B78950

Users of the Oracle Transportation Management Cloud Service are authorized to access the following module:

- Oracle Transportation Management Cloud Service

Usage Limits: The Oracle Transportation Management Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted $M Freight Under Management)
- Oracle will provision 2 instances per deployment (Production and Non-Production)

Fusion Cloud Service Descriptions v010715
• Additional instances may be purchased subject to additional fees
• See table below for usage limits allocated per licensed metric

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted $M Freight Under Management</td>
<td>60,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Record count is based on the total number of Order Base Lines, Order Base Ship Units, Order Release Lines, Shipment Stops, Invoice Lines, Tracking Events, and Claim Lines stored in the database.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Transportation Operational Planning Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78951

Users of the Oracle Transportation Operational Planning Cloud Service are authorized to access the following module:

• Oracle Transportation Operational Planning Cloud Service

**Usage Limits:** The Oracle Transportation Operational Planning Cloud Service is subject to usage limits based upon:

• A maximum amount of freight under management (Hosted $M Freight Under Management).
• Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non Production).
• Additional instances may be purchased subject to additional fees.
• No additional storage is provided. The Oracle Transportation Operational Planning Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**Option: Oracle Transportation Cooperative Routing Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78952

Users of the Oracle Transportation Cooperative Routing Cloud Service are authorized to access the following module:

- Oracle Transportation Cooperative Routing Cloud Service

**Usage Limits:** The Oracle Transportation Cooperative Routing Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted $M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (one for Production and a stage environment for Non-Production use).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Cooperative Routing Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Freight Payment, Billing and Claims Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78953

Users of the Oracle Freight Payment, Billing and Claims Cloud Service are authorized to access the following module:

- Oracle Freight Payment, Billing and Claims Cloud Service

**Usage Limits:** The Oracle Freight Payment, Billing and Claims Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted $M Freight Under Management)
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Freight Payment, Billing and Claims Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Fusion Cloud Service Descriptions v010715
Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Transportation Intelligence Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78954

Users of the Oracle Transportation Intelligence Cloud Service are authorized to access the following module:

- Oracle Transportation Intelligence Cloud Service

**Usage Limits:** The Oracle Transportation Intelligence Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Transportation Intelligence Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Logistics Inventory Visibility Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78955

Users of the Oracle Logistics Inventory Visibility Cloud Service are authorized to access the following module:

- Oracle Logistics Inventory Visibility Cloud Service

**Usage Limits:** The Oracle Logistics Inventory Visibility Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted $M Freight Under Management).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Logistics Inventory Visibility Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.
Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Forwarding and Brokerage Operations Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78956

Users of the Oracle Forwarding and Brokerage Operations Cloud Service are authorized to access the following module:

- Oracle Forwarding and Brokerage Operations Cloud Service

**Usage Limits:** The Oracle Forwarding and Brokerage Operations Cloud Service is subject to usage limits based upon:

- A maximum amount of freight under management (Hosted $M Freight Under Management).
- Oracle will provision 2 environments for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Forwarding and Brokerage Operations Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

*Oracle Cloud Policies:*

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Option: Oracle Transportation Sourcing Cloud Service- Hosted $M Freight Under Management**

Applicable Part # B78957

Users of the Oracle Transportation Sourcing Cloud Service are authorized to access the following module:

- Oracle Transportation Sourcing Cloud Service

**Usage Limits:** The Oracle Transportation Sourcing Cloud Service is subject to usage limits based upon:
• A maximum amount of freight under management (Hosted $M Freight Under Management).
• Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
• Additional environments may be purchased subject to additional fees.
• No additional storage is provided. The Oracle Transportation Sourcing Cloud Service uses the storage provided under your Oracle Transportation Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fleet Management Cloud Service --Hosted $M Freight Under Management

Applicable Part # B85328

Users of the Oracle Fleet Management Cloud Service are authorized to access the following module:

• Oracle Fleet Management Cloud Service

Usage Limits: The Oracle Fleet Management Cloud Service is subject to usage limits based upon:

• A maximum amount of freight under management (Hosted $M Freight Under Management).
• Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
• Additional environments may be purchased subject to additional fees.
• No additional storage is provided. The Oracle Fleet Management Cloud Service uses the storage provided under your Oracle Fleet Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service

Applicable Part # B79965

Fusion Cloud Service Descriptions v010715
Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)

**Usage Limits:** The Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Transparent Data Encryption for Oracle Transportation and Global Trade Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Transparent Data Encryption for Transportation and Global Trade Management Security Cloud Service uses the storage provided under Your existing Oracle Transportation Management and/or Global Trade Management Cloud Service, as applicable.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service**

Applicable Part # B84598

Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service consists of the installation and configuration of the following Oracle database security option:

- Oracle Database Vault

**Usage Limits:** The Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service defined above is subject to usage limits based on:

- Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Oracle Global Trade Management Cloud Service – Hosted $M in Revenue

Applicable Part # B78961

Users of the Oracle Global Trade Management Cloud Service are authorized to access the following module:

- Oracle Global Trade Management Cloud Service

Usage Limits: The Oracle Global Trade Management Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted $M in Application Annual Revenue).
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
- Additional instances may be purchased subject to additional fees.
- See table below for usage limits allocated per licensed metric

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted $M in Revenue</td>
<td>5,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Record count is based on the total number of GTM Parties and GTM Transaction Lines stored in the database. Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Option: Oracle Trade Compliance Cloud Service- Hosted $M in Revenue

Applicable Part # B78962

Users of the Oracle Trade Compliance Cloud Service are authorized to access the following module:

- Oracle Trade Compliance Cloud Service

Usage Limits: The Oracle Trade Compliance Cloud Service is subject to usage limits based upon:
• A maximum amount of revenue (Hosted $M in Application Annual Revenue).
• Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
• Additional instances may be purchased subject to additional fees.
• No additional storage is provided. The Oracle Trade Compliance Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Option: Oracle Global Trade Intelligence Cloud Service- Hosted $M in Revenue

Applicable Part # B78963

Users of the Global Trade Intelligence Cloud Service are authorized to access the following module:

• Oracle Global Trade Intelligence Cloud Service

Usage Limits: The Oracle Global Trade Intelligence Cloud Service is subject to usage limits based upon:

• A maximum amount of revenue (Hosted $M in Application Annual Revenue)
• Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non-Production).
• Additional instances may be purchased subject to additional fees.
• No additional storage is provided. The Oracle Global Trade Intelligence Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Option: Oracle Customs Management Cloud Service- Hosted $M in Revenue

Applicable Part # B78964

Users of the Oracle Customs Management Cloud Service are authorized to access the following module:

• Oracle Customs Management Cloud Service
Usage Limits: The Oracle Customs Management Cloud Service is subject to usage limits based upon:

- A maximum amount of revenue (Hosted $M in Application Annual Revenue)
- Oracle will provision 2 instances for this Oracle Cloud Service (Production and Non Production).
- Additional instances may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Customs Management Cloud Service uses the storage provided under your Oracle Global Trade Management Cloud Service.

Note: Anti-virus controls to scan uploaded files are not provided as part of this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

OPTIONAL CLOUD SERVICES FOR ORACLE TRANSPORTATION MANAGEMENT AND ORACLE GLOBAL TRANSPORTATION MANAGEMENT – SERVICE DESCRIPTIONS

Additional Test Environment for Oracle Transportation Management and Global Trade Management Cloud Service- Test Environment

Applicable Part # B78958

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of a Production Service Environment. The Additional Test Environment is designed for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and will automatically terminate at the end of the Service Period of the associated Oracle Cloud Ordering Document.

Usage Limits: The Oracle Additional Test Environment defined above is subject to usage limits based upon:

- A maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may result in additional fees

Oracle Cloud Policies:

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Transportation and Global Trade Management Additional Storage Cloud Service- Hosted Fusion Month

Applicable Part # B78959

Oracle Transportation and Global Trade Management Additional Storage Cloud Service increases the per month total storage capacity under Your Cloud Services order.

**Usage Limits:** The Oracle Transportation and Global Trade Management Additional Storage Cloud Service is subject to usage limits based on:

- See table below for usage limits allocated per licensed metric

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Fusion Month</td>
<td>50,000</td>
<td>300</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Virtual Private Network Setup Fee for Oracle Transportation and Global Trade Management Cloud Service- VPN Connection

Applicable Part # B78986

The Per VPN Connection Setup Fee applies to each Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service. For the Per Customer Set Up Fee, Oracle will setup and configure the software based VPN between Your facilities and this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service- VPN Connection

Fusion Cloud Service Descriptions v010715
Fusion Cloud Service Descriptions v010715

Applicable Part # B78960

Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your facilities.

**Usage Limits:** The Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Service Descriptions—Oracle Cloud Priority Service**

**Oracle Cloud Priority Service**

Applicable Part # B70519, B77074

Oracle Cloud Priority Service consists of:

1. **Support Delivery Management.** An Oracle Technical Account Manager (“TAM”) will be assigned to you for the duration of the service period set forth in the ordering document. The TAM will serve as your primary contact for the administration of the services and will communicate with you in a local language (except as noted below).

   a. Your TAM shall provide the following support services:
      1. Prepare and maintain quarterly service delivery progress reports;
      2. Document the contact details for key Oracle and your appropriate technical contacts (“Customer Contacts”) and Oracle’s escalation procedures (“Joint Contacts and Escalation Guide”); and
      3. Provide access to a customer-specific web portal.

   b. Your TAM will also assist with the following:
      1. Conduct an orientation for your Customer Contacts;
      2. Conduct a delivery planning session;
      3. Maintain the service delivery plan;
      4. Perform quarterly service delivery plan reviews;
      5. Maintain the Joint Contacts and Escalation Guide;
6. Review all Oracle Support Services activity, including service request (“SR”) activity in connection with individual SRs logged by you or your Customer Contacts. The review may consist of status reports, next steps, if any, and review of your SR priorities;

7. Serve as your designated point of contact for Severity 1 and mutually agreed upon Severity 2 SR (collectively, “Critical SRs”) and Oracle Cloud services incidents (“Incidents”). The TAM will provide assistance in managing Critical SRs and Incidents as follows:
   i. SR and Incident management, prioritization and escalation;
   ii. Communicate the status of your priority SRs and Incidents to your Customer Contact(s); and
   iii. Facilitate communications between Oracle and your Customer Contacts.

8. Facilitate your access to monthly web conference sessions delivered in English featuring Oracle products.

2. Prioritization.
   a. Oracle will give you priority access to change windows related to your Oracle Cloud services;
   b. Oracle will prioritize your SRs and Incidents above SRs and Incidents of the same severity level submitted by other Oracle Cloud services customers. Oracle will respond to your SRs and Incidents per the following guidelines (“Service Request Response Guidelines”):
      1. 90% of Severity 1 SRs and Incidents within one (1) hour (24x7);
      2. 90% of Severity 2 SRs and Incidents within two and one half (2.5) local business hours;
      3. 90% of Severity 3 SRs and Incidents within the next local business day; and
      4. 90% of Severity 4 SRs and Incidents within the next local business day.
   c. Oracle will initiate internal escalations for Severity 1 and Severity 2 SRs and Severity 1 and Severity 2 Incidents according to the Service Request Response Guidelines; and
   d. Oracle will communicate SRs and Incidents to Oracle Product Development, as appropriate.

3. Other.
   a. If you renew Oracle Cloud Priority Service, your renewal fee for such services will be based on the Oracle Cloud Priority Service pricing policies in effect at the time of renewal.
   b. Oracle Cloud Priority Service may not be available for all programs.

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Service Descriptions-Add on Services

Oracle Fusion for Retail Services Cloud Service

Applicable SKU: B84481

Available in United States Only

The Oracle Fusion for Retail Services Cloud Service is designed to help customers in the retail services industry meet their business, security, and control requirements. Oracle Fusion for Retail Services Cloud Service provides an update cadence to help minimize any disruptions to Oracle retail customers’ environments. The Oracle Fusion for Retail Services Cloud Service is operated from Oracle’s North America Data Center region.

Fusion Cloud Service Descriptions v010715
For the purposes of this Cloud Service the following shall apply notwithstanding anything to the contrary in the applicable Oracle policies and practices:

- **Oracle Cloud Change Management Policy:**
  - No scheduled maintenance to Production environments during the entire weekend of National US holidays (e.g. Memorial Day) – referred to as ‘No Maintenance Periods’
    - The No Maintenance Periods will apply accordingly to:
      - The following Saturday and Sunday, if the National US holiday falls on Thursday or Friday
      - Otherwise, the preceding Saturday and Sunday, if the National US holiday falls on any other week day.
    - The following won’t be subject to the No Maintenance Periods noted above:
      - Unplanned Emergency Maintenance, including security updates and requested exception updates.
      - Statutory updates (e.g. Tax statutory calculations ...etc.)
      - Infrastructure Maintenance (e.g. replace hot swappable hardware) where deemed by Oracle as not service impacting.
    - Scheduled maintenance that would normally occur during these No Maintenance Periods will be rescheduled for the following weekend, even if that weekend would otherwise be a No Maintenance Period as well.
  - Scheduled maintenance to commence on Saturday at 21:00 PST (excludes release upgrades, which Oracle will schedule separately with the customer).

- **Notice of Maintenance:**
  - Oracle will notify customers of all Emergency Maintenance during the No Maintenance Periods noted previously.
  - Customers cannot opt out from having security updates applied to their environments.
  - Customers do not need to acknowledge these notifications.

**Usage Limits:**

The Oracle Fusion for Retail Services Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a test environment for non-production use. Additional environments and/or storages may be purchased subject to additional fees.

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3 US National holidays are: New Year's Day; Martin Luther King Day; Presidents' Day (Washington's Birthday); National holiday; Memorial Day; Independence Day observed; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day

4 Authorized User in Global HCM Cloud Service and OTBI is Hosted Employee. For all other HCM services is Hosted Named User. In CRM and ERP is Hosted Named User.
• No additional storage is provided. The Oracle Fusion for Retail Services Cloud Service uses the storage provided under your Fusion CRM/ERP/HCM Base Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Additional Storage Cloud Service**

Applicable Part # B67300

Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Fusion Month</td>
<td>50,000</td>
<td>300</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Virtual Private Network Setup Fee Cloud Service-VPN Connection**

Applicable Part # B70817

This is a per vpn-tunnel fee related to Oracle Virtual Private Network Cloud Service to setup and configure the software based VPN solution between Your facilities and Oracle facilities.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Virtual Private Network Cloud Service-VPN Connection**

Applicable Part # B84489

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and your firewall.

Fusion Cloud Service Descriptions v010715
**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Role Optimizer Security Cloud Service - Percent of Annual Subscription Fee**

Applicable Part # B84493

Users of the Oracle Role Optimizer Security Cloud Service are authorized to access the following modules:

- Oracle Role Optimizer Security Cloud Service

**Usage Limits:** The Oracle Role Optimizer Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Application. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Additional Storage for Oracle Fusion Cloud Service - Hosted Month**

Applicable Part # B84491

Oracle Additional Storage for Oracle Fusion Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Month</td>
<td>50,000</td>
<td>300</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Additional Test Environment for Oracle Fusion Cloud Service-Test Environment**

Applicable Part #: B84490

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Non-Certified Federation Server for Oracle Fusion Cloud Service - Environment**

Applicable Part # B84599

Oracle shall facilitate and test Your Oracle Fusion application Services Environment with Your non-certified, SAML2.0 compliant federation server for SSO implementation. The time from provisioning of the application Services Environment to SSO readiness shall take approximately six weeks. If You order this service for multiple environments, SSO readiness for additional environments shall take approximately 3 weeks for each additional environment.

**Usage Limits:** Oracle Non-Certified Federation Server for Oracle Fusion Cloud Service is subject to usage limits based upon:

- A maximum number of environments as defined in Your order
Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**ORACLE COMMERCE CLOUD - SERVICE DESCRIPTIONS**

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**Oracle Commerce Standard Edition Cloud Service – 1000 Page Views**

Applicable Part #: B81001

Users of Oracle Commerce Standard Edition Cloud Service are authorized to access the following modules and features:

- Commerce Standard Edition Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

**Usage Limits:**

- a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard Edition includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.
- a maximum number of Page Views as defined in your order.
- a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Standard Edition includes one million (1,000,0000) Requests for the Oracle Commerce External API Access Cloud Service.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 1,000 Page Views across both environments:

<table>
<thead>
<tr>
<th>License Metric</th>
<th>File Storage (GB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,000 Page Views</td>
<td>50</td>
</tr>
</tbody>
</table>

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with
excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

<table>
<thead>
<tr>
<th>Quantity of Page Views set forth in the Order (in Millions)</th>
<th>Peak Capacity Limit (Page Views per hour)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>27,000</td>
</tr>
<tr>
<td>20</td>
<td>55,000</td>
</tr>
<tr>
<td>50</td>
<td>140,000</td>
</tr>
<tr>
<td>100</td>
<td>280,000</td>
</tr>
<tr>
<td>200</td>
<td>560,000</td>
</tr>
<tr>
<td>300</td>
<td>840,000</td>
</tr>
</tbody>
</table>

Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

<table>
<thead>
<tr>
<th>Target System Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>99.9%</td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Commerce Standard Edition Cloud Service – $1000 Revenue**

Applicable Part #: B81002

Users of Oracle Commerce Standard Edition Cloud Service are authorized to access the following modules and features:

- Commerce Standard Edition Cloud Service
- Oracle Commerce Agent Console Cloud Service (includes ten (10) Hosted Named Users)

**Usage Limits:** The Oracle Commerce Standard Edition Cloud Service is subject to usage limits as follows:
• a maximum number of Oracle Commerce Agent Console Cloud Service Authorized Users (Hosted Named User) as defined in your order. Oracle Commerce Standard Edition includes ten (10) Authorized Users (Hosted Named User) for the Oracle Commerce Agent Console Cloud Service.

• a maximum amount of $1,000 Revenue as defined in your order.

• a maximum number of Oracle Commerce External API Access Requests as defined in your order. Oracle Commerce Standard Edition includes one million (1,000,000) Requests for the Oracle Commerce External API Access Cloud Service.

• Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• The following usage limits apply per $1,000 Revenue across both environments:

<table>
<thead>
<tr>
<th>License Metric</th>
<th>File Storage (GB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000 Revenue</td>
<td>50</td>
</tr>
</tbody>
</table>

• **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

<table>
<thead>
<tr>
<th>Quantity of Revenue as Described in Order (in USD $1,000,000)</th>
<th>Peak Capacity Limit (Page Views per hour)</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>27,000</td>
</tr>
<tr>
<td>25</td>
<td>55,000</td>
</tr>
<tr>
<td>35</td>
<td>140,000</td>
</tr>
<tr>
<td>50</td>
<td>280,000</td>
</tr>
<tr>
<td>75</td>
<td>560,000</td>
</tr>
<tr>
<td>100</td>
<td>840,000</td>
</tr>
</tbody>
</table>

**Service Level Targets**

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.
Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

*Oracle Commerce Peak Capacity Extension Cloud Service – 10,000 Page Views per Hour*

Applicable Part #: B81003

This Oracle Commerce Peak Capacity Extension Cloud Service increases the Peak Capacity Limit of your Oracle Commerce Standard Edition Cloud Service in the amount stated in your order. You are required to purchase and maintain the Oracle Commerce Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

*Oracle Commerce Agent Console Cloud Service – Additional User - Hosted Named User*

Applicable Part #: B82520

Users of Oracle Commerce Cloud Agent Console Cloud Service are authorized to access the following modules and features:

- Commerce Agent Console Cloud Service

You are required to purchase and maintain the Oracle Commerce Cloud Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

Usage Limits: The Oracle Commerce Agent Console Cloud Service is subject to usage limits as follows:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Fusion Cloud Service Descriptions v010715
**Oracle Commerce External API Access Cloud Service - 1000 Requests**

Applicable Part #: B82521

Users of Oracle Commerce External API Access Cloud Service are authorized to access the following modules and features:

- Oracle Commerce External API Access Cloud Service

You are required to purchase and maintain the Oracle Commerce Cloud Standard Edition Cloud Service for the duration of this Oracle Cloud Service.

**Usage Limits:** The Oracle Commerce External API Access Cloud Service is subject to usage limits as follows:

- A maximum number of 1,000 Requests as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 1,000 Requests across both environments:

<table>
<thead>
<tr>
<th>License Metric</th>
<th>File Storage (GB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,000 Page Views</td>
<td>50</td>
</tr>
</tbody>
</table>

- **Peak Capacity Limit.** This Oracle Cloud Service is subject to peak capacity limits. Any use of this Oracle Cloud Service that exceed the limits set forth in the table below may adversely impact the performance, stability or availability of the service. Any impact or outage associated with excess use will not constitute “Unplanned Downtime” as described in the applicable Oracle Hosting and Delivery Policies and will not affect Service Level Objective calculations.

<table>
<thead>
<tr>
<th>Quantity of Requests set forth in the Order (in Millions)</th>
<th>Peak Capacity Limit (Page Views per hour)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>27,000</td>
</tr>
<tr>
<td>20</td>
<td>55,000</td>
</tr>
<tr>
<td>50</td>
<td>140,000</td>
</tr>
<tr>
<td>100</td>
<td>280,000</td>
</tr>
<tr>
<td>200</td>
<td>560,000</td>
</tr>
<tr>
<td>300</td>
<td>840,000</td>
</tr>
</tbody>
</table>
Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

<table>
<thead>
<tr>
<th>Target System Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>99.9%</td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Commerce External API Access Peak Capacity Extension Cloud Service – 10,000 Requests per Hour

Applicable Part #: B82522

This Oracle Commerce External API Access Peak Capacity Extension Cloud Service increases the Peak Capacity Limit of your Oracle Commerce External API Access Cloud Service in the amount stated in your order. You are required to purchase and maintain Oracle Commerce External API Access Cloud Service for the duration of this Oracle Cloud Service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Commerce Assisted Selling Application Cloud Service – Hosted Named User

Applicable Part #: B8

Users of Oracle Commerce Assisted Selling Application Cloud Service are authorized to access the following modules and features:

- Oracle Commerce Assisted Selling Application Cloud Service

You are required to download an iOS application to use this Cloud Service.

Service Level Targets

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

<table>
<thead>
<tr>
<th>Target System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fusion Cloud Service Descriptions v010715</td>
</tr>
<tr>
<td>Availability</td>
</tr>
<tr>
<td>--------------</td>
</tr>
<tr>
<td>99.9%</td>
</tr>
</tbody>
</table>

**Usage Limits:** The Oracle Commerce Assisted Selling Application Cloud Service is subject to usage limits as follows:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Virtual Private Network for Commerce Cloud Service - VPN Connection**

Applicable Part # B8

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Commerce Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Service Level Targets**

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

<table>
<thead>
<tr>
<th>Target System Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>99.9%</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Additional Test Environment for Commerce Cloud Service - Test Environment**

Applicable Part #: B8
An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Service Level Targets**

The Target System Availability Level for this service is set forth below. The measurement period is 0400 ET to 0000 ET, 7 days a week.

| Target System Availability | 99.9% |

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**ORACLE SALES CLOUD- SERVICE DESCRIPTIONS**

**Oracle Sales Cloud Service for High Tech and Manufacturing - Hosted Named Employee**

Applicable Part # B81521

Users of the Oracle Sales Cloud Service for High Tech and Manufacturing are authorized to access the following modules:

Fusion Cloud Service Descriptions v010715
• Oracle Sales Cloud Service for High Tech and Manufacturing
• Oracle Sales Cloud for Channel Manager Cloud Service
• Oracle Sales Cloud for Partner Manager Cloud Service

**Usage Limits:** The Oracle Sales Cloud Service for High Tech and Manufacturing is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

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**Oracle Sales Cloud Service for Financial Services - Hosted Named Employee**

Applicable Part # B81522

Users of the Oracle Sales Cloud Service for Financial Services are authorized to access the following module:

- Oracle Sales Cloud Service for Financial Services

**Usage Limits:** The Oracle Sales Cloud Service for Financial Services is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named Employee)
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)
### Oracle Sales Cloud Service for Consumer Goods - Hosted Named Employee
Applicable Part # B81524

Users of the Oracle Sales Cloud Service for Consumer Goods are authorized to access the following module:

- Oracle Sales Cloud Service for Consumer Goods

**Usage Limits:** The Oracle Sales Cloud Service for Consumer Goods is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named Employee)

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### Oracle Sales Cloud Service for Communications - Hosted Named Employee
Applicable Part # B81523

Users of the Oracle Sales Cloud Service for Communications are authorized to access the following module:

- Oracle Sales Cloud Service for Communications

**Usage Limits:** The Oracle Sales Cloud Service for Communications is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named Employee)

- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts
Oracle Fusion Quota Management Cloud Service - Hosted Compensated Individual

Applicable Part # B67274

Users of the Oracle Fusion Quota Management Cloud Service are authorized to access the following module:

- Oracle Fusion Quota Management

Usage Limits: The Oracle Fusion Quota Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Compensated Individual) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Quota Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Sales Predictor Cloud Service- Hosted Named User

Applicable Part # B67276

Users of the Oracle Fusion Sales Predictor Cloud Service are authorized to access the following module:

- Oracle Fusion Sales Predictor

Usage Limits: The Oracle Fusion Sales Predictor Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
• No additional storage is provided. The Fusion Sales Predictor Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Customer Hub for Organizations Cloud Service-Hosted 1,000 Records**
Applicable Part # B69739

Users of the Oracle Fusion Customer Hub for Organizations Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Hub for Organizations

**Usage Limits:** The Oracle Fusion Customer Hub for Organizations Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Records (Hosted 1,000 Records)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>20,000</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Customer Hub for Persons Cloud Service- Hosted 1,000 Records**
Applicable Part # B69740

Users of the Oracle Fusion Customer Hub for Persons Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Hub for Persons

**Usage Limits:** The Oracle Fusion Customer Hub for Persons Cloud Service is subject to usage limits based upon:

Fusion Cloud Service Descriptions v010715
• a maximum number of Authorized Records (Hosted 1,000 Records)

• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• See table below for usage limits allocated per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records (1 Authorized Record)</td>
<td>20,000</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Fusion Territory Management for Channel Managers Cloud Service- Hosted Managed Resource**

Applicable Part # B67282

Users of the Oracle Fusion Territory Management for Channel Managers Cloud Service are authorized to access the following module:

• Oracle Fusion Territory Management for Channel Managers

**Usage Limits:** The Oracle Fusion Territory Management for Channel Managers Cloud Service is subject to usage limits based on:

• a maximum number of Authorized Users (Hosted Managed Resource) as defined in your order

• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

• No additional storage is provided. The Fusion Territory Management for Channel Managers Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Workforce Lifecycle Manager Cloud Service- Hosted Named User**

Applicable Part # B67296

Users of the Oracle Fusion Workforce Lifecycle Manager Cloud Service are authorized to access the following modules:

• Oracle Fusion Workforce Lifecycle Manager
Users of Oracle Fusion Workforce Lifecycle Manager Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Lifecycle Manager Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User (1 Authorized User)</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Workforce Predictions Cloud Service - Hosted Named User**
Applicable Part # B67297

Users of the Oracle Fusion Workforce Predictions Cloud Service are authorized to access the following module:

- Oracle Fusion Workforce Predictions

Users of Oracle Fusion Workforce Predictions Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Workforce Predictions Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:
<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User (1 Authorized User)</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

---

**Oracle Fusion Customer Management Foundation for Organizations Cloud Service-Hosted 1,000 Records**

Applicable Part # B67284

Users of the Oracle Fusion Customer Management Foundation for Organizations Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Management Foundation for Organizations

**Usage Limits:** The Oracle Fusion Customer Management Foundation for Organizations Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records (1 Authorized Record)</td>
<td>20,000</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

---

**Oracle Fusion Customer Management Foundation for Persons Cloud Service-Hosted 1,000 Records**

Applicable Part # B67285

Fusion Cloud Service Descriptions v010715
Uses of the Oracle Fusion Customer Management Foundation for Persons Cloud Service are authorized to access the following module:

- Oracle Fusion Customer Management Foundation for Persons

**Usage Limits:** The Oracle Fusion Customer Management Foundation for Persons Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records (1 Authorized Record)</td>
<td>20,000</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

---

**Oracle Fusion Payroll Interface Cloud Service - Hosted Named User**

Applicable Part # B67292

Users of the Oracle Fusion Payroll Interface Cloud Service are authorized to access the following module:

- Oracle Fusion Payroll Interface
- Oracle Fusion Cash Management (restricted-use)

Users of Oracle Fusion Payroll Interface Cloud Service are defined as the end users of the actual program as well as your employees, contractors, partners and any other individuals that are managed and/or tracked by this program.

**Usage Limits:** The Oracle Fusion Payroll Interface Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
</table>

Fusion Cloud Service Descriptions v010715
Hosted Named User  
(Authorized User) | 5 | 200 | N/A

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Advanced Data Security Cloud Services for Fusion CRM Cloud Service**
Applicable Part # B72130

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:
- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Audit Vault for Oracle Fusion CRM Cloud Service**
Applicable Part # B73415

Oracle Audit Vault for Oracle Fusion CRM Cloud Service is available to You if You have purchased Oracle Fusion CRM Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion CRM Cloud Service is subject to usage limits based on:

<table>
<thead>
<tr>
<th>Database Storage</th>
<th>100GB / 13 month rolling period</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Storage</td>
<td>100GB / 13 month rolling period</td>
</tr>
<tr>
<td>Service Request Limits</td>
<td>Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period</td>
</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Advanced Data Security Cloud Services for Human Capital Management Cloud Service**

Applicable Part # B72129

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:

- Oracle Transparent Data Encryption (TDE)
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service**

Applicable Part # B73416

Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service is available to You if You have purchased Oracle Fusion Human Capital Management Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion Human Capital Management Cloud Service is subject to usage limits based on:

<table>
<thead>
<tr>
<th>Service</th>
<th>Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Database Storage</td>
<td>100GB / 13 month rolling period</td>
</tr>
<tr>
<td>File Storage</td>
<td>100GB / 13 month rolling period</td>
</tr>
<tr>
<td>Service Request Limits</td>
<td>Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period</td>
</tr>
</tbody>
</table>

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Advanced Data Security Cloud Services for Fusion Enterprise Resource Planning Cloud Service**

Applicable Part # B72131

Oracle Advanced Data Security for Oracle Fusion Cloud Services consists of the installation and configuration of the following Oracle database security options:
- Oracle Transparent Data Encryption (TDE) and
- Oracle Database Vault

**Usage Limits:** The Oracle Advanced Data Security for Oracle Fusion Cloud Services defined above are subject to usage limits based on:

- Oracle Advanced Data Security must be purchased for all supported environments under your Cloud Services order. Future expansions of Your Oracle Cloud Services may be subject to additional fees.
- No additional storage is provided. The Oracle Advanced Data Security for Oracle Fusion Cloud Service uses the storage provided under Your existing Oracle Fusion Cloud Services.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service**

Applicable Part # B73417

Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service is available to You if You have purchased Oracle Fusion Enterprise Resource Planning Cloud Service.

**Usage Limits:** The Oracle Audit Vault for Oracle Fusion Enterprise Resource Planning Cloud Service is subject to usage limits based on:

<table>
<thead>
<tr>
<th>Database Storage</th>
<th>100GB / 13 month rolling period</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Storage</td>
<td>100GB / 13 month rolling period</td>
</tr>
<tr>
<td>Service Request Limits</td>
<td>Maximum of 48 Service Request may be submitted to obtain audit data within any 12 month period</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Fusion Cloud Service Descriptions v010715
**Oracle Fusion Data Quality Matching Cloud Service-Hosted 1,000 Records**

Applicable Part # B67287

Users of the Oracle Fusion Data Quality Matching Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Matching

**Usage Limits:** The Oracle Fusion Data Quality Matching Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>20,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized Record)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service- Hosted Named User**

Applicable Part # B67270

Users of the Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Customer Relationship Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
• No additional storage is provided. The Fusion Transactional Business Intelligence for Customer Relationship Management Cloud Service uses the storage provided under your Fusion CRM Base Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

---

**Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service-Hosted Employee**

Applicable Part # B67289

Users of the Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Human Capital Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

- The following usage limits apply per Hosted Employee:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Employee</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service- Hosted Named User**

Applicable Part # B67299

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Fusion Cloud Service Descriptions v010715
Users of the Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Talent Management

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Talent Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Named User (1 Authorized User)</td>
<td>5</td>
<td>200</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Fusion Project Contracts Cloud Service - Hosted Named User**

Applicable Part # B69726

Users of the Oracle Fusion Project Contracts Cloud Service are authorized to access the following module:

- Oracle Fusion Project Contracts

**Usage Limits:** The Oracle Fusion Project Contracts Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Fusion Cloud Service Descriptions v010715
Oracle Fusion Enterprise Contracts Management Base Cloud Service- Hosted Named User

Applicable Part # B71267

Users of the Oracle Fusion Enterprise Contracts Management Base Cloud Service are authorized to access the following module:

- Oracle Fusion Enterprise Contracts Management

Usage Limits: The Oracle Fusion Enterprise Contracts Management Base Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Enterprise Contracts Management Base Cloud Service uses the storage provided under your Fusion Procurement Contracts Cloud Service or Fusion Project Contracts Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Project Performance Reporting Cloud Service- Hosted Named User

Applicable Part # B69727

Users of the Oracle Fusion Project Performance Reporting Cloud Service are authorized to access the following module:

- Fusion Project Performance Reporting

Usage Limits: The Oracle Fusion Project Performance Reporting Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

Oracle Cloud Policies:

Fusion Cloud Service Descriptions v010715
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Project Control Cloud Service- Hosted Named User**

Applicable Part # B69724

Users of the Oracle Fusion Project Control Cloud Service are authorized to access the following module:

- Oracle Fusion Project Control

**Usage Limits:** The Oracle Fusion Project Control Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Marketing Enterprise Edition Cloud Service- Hosted Named User**

Applicable Part # B67277

Users of the Oracle Fusion Marketing Enterprise Edition Cloud Service are authorized to access the following module:

- Oracle Fusion Marketing Enterprise Edition

**Usage Limits:** The Oracle Fusion Marketing Enterprise Edition Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted Named User:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Customer (Records)</th>
<th>Email (per annum)</th>
<th>Bandwidth</th>
</tr>
</thead>
</table>

Fusion Cloud Service Descriptions v010715
### Hosted Named User

(1 Authorized User)

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Customer (Records)</th>
<th>Email</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>10,000 Hosted Customer Records per month (1 Authorized Record)</td>
<td>1,000,000</td>
<td>N/A</td>
<td>100,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

### Oracle Fusion Marketing, Additional Volume Cloud Service -10,000 Hosted Customer Records per Month

Applicable Part # B70648

The Oracle Fusion Marketing, Additional Volume Cloud Service provides additional Database Storage (Records) and Customer (Records) for customers already subscribing to Oracle Fusion Marketing Enterprise Edition Cloud Service.

**Usage Limits:** The Oracle Fusion Marketing Enterprise Edition Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (10,000 Hosted Customer Records per month) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per 10,000 Hosted Customer Records per month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Customer (Records)</th>
<th>Email</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>10,000 Hosted Customer Records per month (1 Authorized Record)</td>
<td>1,000,000</td>
<td>N/A</td>
<td>100,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
Oracle Fusion Marketing Additional Email - 50,000 Messages Cloud Service

Applicable Part # B69738

The Oracle Fusion Marketing, Additional Email – 50,000 Messages Cloud Service provides additional Email volumes for customers already subscribing to Oracle Fusion Marketing, Enterprise Edition Cloud Service.

Usage Limits: The Oracle Fusion Marketing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Each)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- See table below for usage limits allocated per Hosted Each:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Customer (Records)</th>
<th>Email</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Each (Authorized User)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>50,000 for the existing contract term</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Financial Reports Center Cloud Service- Hosted Named User

Applicable Part #B69712

Users of the Oracle Fusion Financial Reports Center Cloud Service are authorized to access the following module:

- Oracle Fusion Reports Center

Usage Limits: The Oracle Fusion Reports Center Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Reports Center Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.
Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Transactional Business Intelligence for Financials Cloud Service-
Hosted Named User
Applicable Part # B69716

Users of the Oracle Fusion Transactional Business Intelligence for Financials Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Financials

Usage Limits: The Oracle Fusion Transactional Business Intelligence for Financials Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Financials Cloud Service uses the storage provided under your Oracle Fusion Financials Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service-
Hosted Named User
Applicable Part # B69722

Users of the Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business intelligence for Procurement

Usage Limits: The Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Procurement Cloud Service uses the storage provided under your Oracle Fusion Purchasing Cloud Service or Oracle Fusion Sourcing Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

---

**Oracle Fusion Project Costing Cloud Service- Hosted Named User**

Applicable Part # B69723

Users of the Oracle Fusion Project Costing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Costing

**Usage Limits:** The Oracle Fusion Project Costing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Project Billing Cloud Service- Hosted Named User**

Applicable Part # B69725

Users of the Oracle Fusion Project Billing Cloud Service are authorized to access the following module:

- Oracle Fusion Project Billing

**Usage Limits:** The Oracle Fusion Project Billing Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Transactional Business Intelligence for Projects Cloud Service—Hosted Named User**
Applicable Part # B69728

Users of the Oracle Fusion Transactional Business Intelligence for Projects Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Projects

**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Projects Cloud Service is subject to usage limits based upon:

• a maximum number of Authorized Users (Hosted Named User)
• Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Projects Cloud Service uses the storage provided under your Oracle Fusion Project Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Fusion Transactional Business Intelligence for Supply Chain Cloud Service—Hosted Named User**
Applicable Part # B69731

Users of the Oracle Fusion Transactional Business Intelligence for Supply Chain Management Cloud Service are authorized to access the following module:

- Oracle Fusion Transactional Business Intelligence for Supply Chain Management
**Usage Limits:** The Oracle Fusion Transactional Business Intelligence for Supply Chain Cloud Service is subject to usage limits based upon:

- a maximum number of Authorized Users (Hosted Named User)
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Oracle Fusion Transactional Business Intelligence for Supply Chain Management Cloud Service uses the storage provided under your Oracle Fusion Supply Chain Management Cloud Service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service-Hosted Employee**

Applicable Part # B77315

Users of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service are authorized to access the following module:

- Oracle Transactional Business Intelligence Enterprise for Human Capital Management

**Usage Limits:** The Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Employee) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
• Your use of the Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service is limited to employee data from the following data sources (each, a “data source”): Oracle Human Capital Management Base Cloud Service and options, and Oracle Talent Management Base Cloud Service and options.

• If Oracle makes generally available an update to Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service that would permit the service to be used with employee data from an additional data source, and you wish to use employee data from such additional data source, then you must purchase under a separate order an additional Oracle Transactional Business Intelligence Enterprise for Human Capital Management Cloud Service for use of such additional data source.

• The following usage limits apply per Hosted Employee across both environments:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Employee</td>
<td>N/A</td>
<td>1000 GB</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized User)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Section 3 (Oracle Cloud Services Disaster Recovery Policy) of the Oracle Cloud Enterprise Hosting and Delivery Policies is replaced by the following:

In the event of a declared disaster, Oracle will activate processes to recover the production environment of the Oracle Cloud Service in an alternative Data Center location. Although Oracle will work to recover the service promptly, the nature of the disaster may affect the time period within which the service can be recovered; however, Oracle will work to restore production data from the most recent available backup made prior to the onset of the disaster.

Oracle Virtual Private Network for Fusion CRM Cloud Service-VPN Connection
Applicable Part # B70794

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

Usage Limits: The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

• A maximum number of VPN Connections as defined in Your order

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Virtual Private Network for Fusion Human Capital Management Cloud Service-VPN Connection**

Applicable Part # B70795

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle's data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Virtual Private Network for Fusion Enterprise Resource Planning Cloud Service-VPN Connection**

Applicable Part # B70796

Oracle offers a LAN-to-LAN IPSEC based software VPN Connection allowing for the encryption of all data between Oracle’s data center firewalls, where Oracle Cloud Services are hosted, and Your firewall.

**Usage Limits:** The Oracle Virtual Private Network for Fusion Cloud Services is subject to usage limits based upon:

- A maximum number of VPN Connections as defined in Your order

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Additional Test Environment for Oracle Fusion CRM Cloud Service-Test Environment**

Applicable Part #: B70787

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.
Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

---

**Oracle Additional Test Environment for Oracle Fusion Human Capital Management Cloud Service – Test Environment**

Applicable Part #: B70788

An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

---

**Oracle Additional Test Environment for Oracle Fusion Enterprise Resource Planning Cloud Service – Test Environment**

Applicable Part #: B70789

Fusion Cloud Service Descriptions v010715
An Oracle Additional Test Environment provides for the hosting and maintenance of an additional Test Environment, which is a reasonably similar replica of Your Production Service Environment for non-production use such as development, training and testing activities but not for Production operations or stress testing. Certain programs and optional services may not be able to run in the Additional Test Environment. The maintenance or upgrade schedule for the Additional Test Environment is the same as the schedule for Your Stage Service Environment.

Each Additional Test Environment must be contracted for a minimum of twelve (12) months and associated to a new or existing Oracle Cloud Ordering Document. Additional Test Environments will automatically terminate at the end of the Service Period.

**Usage Limits:** The Oracle Additional Test Environment for Oracle Fusion Cloud Services defined above are subject to usage limits based upon:

- a maximum number of two hundred and fifty (250) Authorized Users with no more than twenty (20) concurrent users accessing the system at any one time
- Future expansions of Your Oracle Cloud Services may be subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Fusion Additional Storage for Fusion Customer Relationship Management Cloud Service - Hosted Fusion Month**

Applicable Part # B79004

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Fusion Month</td>
<td></td>
<td></td>
<td>N/A</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**Oracle Fusion Additional Storage for Fusion Human Capital Management Cloud Service - Hosted Fusion Month**

Applicable Part # B79005

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Fusion Month</td>
<td>50,000</td>
<td>300</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Additional Storage for Fusion Enterprise Resource Planning Cloud Service - Hosted Fusion Month**

Applicable Part # B79006

Oracle Fusion Additional Storage Cloud Service increases storage per month to the customer's total storage capacity under their Cloud Service contract.

**Usage Limits:** The Oracle Fusion Additional Storage Cloud Service is subject to usage limits based on:

- The following usage limits apply per Hosted Fusion Month:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted Fusion Month</td>
<td>50,000</td>
<td>300</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Role Optimizer for Fusion Customer Relationship Management Security Cloud Service - Percent of Annual Subscription Fee**

Applicable Part # B78947

Users of the Oracle Role Optimizer for Fusion Customer Relationship Management Security Cloud Service are authorized to access the following modules:

Fusion Cloud Service Descriptions v010715
• Role Optimizer for Oracle Fusion Customer Relationship Management Security Cloud Service

**Usage Limits:** The Role Optimizer for Fusion Customer Relationship Management Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service - Percent of Annual Subscription Fee**
Applicable Part # B78949

Users of the Oracle Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service are authorized to access the following modules:

- Role Optimizer for Oracle Fusion Enterprise Resource Planning Security Cloud Service

**Usage Limits:** The Role Optimizer for Fusion Enterprise Resource Planning Security Cloud Service is subject to usage limits based upon:

- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Fusion Product and Catalog Management Cloud Service-Hosted 1,000 Records**
Applicable Part # B75257

Users of the Oracle Fusion Product and Catalog Management Cloud Service are authorized to access the following modules:

- Oracle Fusion Product and Catalog Management Cloud Service
- Oracle Fusion Transactional Business Intelligence for Supply Chain Management

Fusion Cloud Service Descriptions v010715
**Usage Limits:** The Oracle Fusion Product and Catalog Management Cloud Service is subject to usage limits based on:

- A maximum number of Hosted 1,000 Records as defined in your order.
- Oracle will provision 2 environments for this Oracle Cloud Enterprise service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (GB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>1,000,000</td>
<td>50</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Fusion Data Quality Address Cleansing Cloud Service-Hosted 1,000 Records**

Applicable Part # B67286

Users of the Oracle Fusion Data Quality Address Cleansing Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Address Cleansing

**Usage Limits:** The Oracle Fusion Data Quality Address Cleansing Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- No additional storage is provided. The Fusion Data Quality Address Cleansing Cloud Service uses the storage provided under your Fusion CRM Customer Data Management Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
Oracle Fusion Data Quality Matching Cloud Service-Hosted 1,000 Records

Applicable Part # B8211

Users of the Oracle Fusion Data Quality Matching Cloud Service are authorized to access the following module:

- Oracle Fusion Data Quality Matching

Usage Limits: The Oracle Fusion Data Quality Matching Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Records (Hosted 1,000 Records) as defined in your order
- Oracle will provision 2 environments for this Oracle Cloud Enterprise Applications. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.
- The following usage limits apply per Hosted 1,000 Records:

<table>
<thead>
<tr>
<th>Licensed Metric</th>
<th>Database Storage (Records)</th>
<th>File Storage (MB)</th>
<th>Bandwidth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted 1,000 Records</td>
<td>20,000</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>(1 Authorized Record)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Enterprise Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.