Oracle Platform as a Service and Infrastructure as a Service – Public Cloud
Service Descriptions-Metered & Non-Metered

November 1, 2017
Oracle Database Cloud Service – Multitenant Edition-S5 .......................................................... 65
Oracle Database Cloud Service – Multitenant Edition -S20 .......................................................... 66
Oracle Database Cloud Service – Multitenant Edition -S50 .......................................................... 66
Oracle Database Cloud Service – Multitenant Edition –BIS50 ....................................................... 66
Oracle Database Exadata Express Cloud Service - X20 ................................................................. 67
Oracle Database Exadata Express Cloud Service - X50 ................................................................. 67
Oracle Database Exadata Express Cloud Service - X50IM ........................................................... 67
Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Non-metered ........................................ 68
Oracle Big Data Cloud Service – Additional Nodes ........................................................................ 69
Oracle Big Data SQL Cloud Service ............................................................................................... 70
Oracle Big Data Discovery Cloud Service – Hosted Named User ......................................................... 71
Oracle Event Hub Cloud Service Dedicated – Non-Metered – OCPU ............................................... 73
Oracle Database Exadata Cloud Service ......................................................................................... 74
Oracle Database Exadata Cloud Machine X6 – Each ...................................................................... 75
Oracle Database Exadata Cloud Machine X6–Each (Hardware is Delivered by Value Added Distributor) ......................................................................................................................... 79
Oracle Big Data Cloud Machine ...................................................................................................... 84
Oracle Internet of Things Cloud Service – Enterprise - OCPU ......................................................... 86
Oracle Internet of Things Asset Monitoring Cloud Service .............................................................. 87
Oracle Internet of Things Production Monitoring Cloud Service ..................................................... 87
Oracle Java Cloud Service-SaaS Extension – S1 ............................................................................. 88
Oracle Java Cloud Service-SaaS Extension – S2 ............................................................................. 88
Oracle Java Cloud Service-SaaS Extension – S4 ............................................................................. 89
Oracle Content and Experience Cloud ............................................................................................ 89
Oracle WebCenter Portal Cloud Service Non-Metered ................................................................. 90
Oracle Mobile Cloud Service – 10,000 API Calls Per Month .......................................................... 92
Oracle Mobile Cloud Service – Additional API Calls – Non-Metered - 10,000 API Calls Per Month .... 94
Oracle Mobile Cloud Service – Additional Storage – Non-metered --Gigabyte Storage Capacity Per Month ............................................................................................................................ 94
Oracle Mobile Cloud Service for Oracle E-Business Suite Employee Self Service – Non-metered Hosted Named User ........................................................................................................................................... 94
Oracle Mobile Cloud Service for Oracle E-Business Suite Manager Self Service – Non-metered Hosted Named User ........................................................................................................................................... 95
Oracle Mobile Cloud Service for Oracle JD Edwards Field Service – Non-metered Hosted Named User ........................................................................................................................................... 95
Oracle Process Cloud Service – Non Metered-Hosted Named User .................................................. 96
Oracle Process Cloud Service – Participant User - Non Metered-Hosted Named User ...................... 96
Oracle Process Cloud Service – Invocation User - Non Metered-Hosted Named User ..................... 97
Oracle Integration Cloud Service – Non-Metered – Hosted Connection ........................................ 97
Oracle Integration Cloud Service – Non-Metered – OCPU ............................................................. 98
Oracle Integration Cloud Service – Additional Hosted Connections ............................................ 98
Oracle Business Intelligence Cloud Service-Hosted Named User .................................................... 99
Oracle Data Visualization Cloud Service-Hosted Named User ........................................................ 99
Oracle Messaging Cloud Service ..................................................................................................... 100
Oracle Application Performance Monitoring Cloud Service – Enterprise Edition ........................ 100
Oracle Visual Builder Cloud Service – Non-metered - Hosted Named User ..................................... 101
Oracle SOA Suite Cloud Service ..................................................................................................... 102
Oracle SOA Suite Cloud Service – Non-metered – Hosted Environment ......................................... 102
Oracle API Manager Cloud Service – Non-metered – Hosted Environment .................................. 103
Oracle Managed File Transfer Cloud Service – Non-metered – Hosted Environment .................. 103
Oracle GoldenGate Cloud Service – Enterprise - Non-Metered –OCPUs ...................................... 104
Oracle Application Container Cloud Service – Non-metered – GB Memory .................................. 105
Oracle Identity Cloud Service .......................................................................................................... 106
Oracle Data Integrator Cloud Service Non-Metered ....................................................................... 109
Oracle Analytics Cloud - Enterprise- Non-Metered - OCPU ......................................................... 110
Oracle Analytics Cloud– Standard – Non-Metered - OCPU ............................................................. 110
Oracle Integration Cloud Service for Oracle SaaS – Hosted Environment ....................................... 111
Oracle Integration Cloud Service for Additional Non-Oracle SaaS Connection – Hosted Connection . 111
Oracle Integration Cloud Service for Oracle SaaS for Additional 10GB In-and-Out per Day - Each ..... 112
Oracle Integration Cloud Service for Oracle SaaS Midsize – Hosted Environment.......................... 112
Oracle Integration Cloud Service for Additional Non-Oracle SaaS Midsize Connection – Hosted Connection ................................................................. 113
Oracle Integration Cloud Service for Oracle SaaS Midsize for Additional 5GB In-and-Out per Day - Each .......................................................................................................................... 113
Oracle Management Cloud – Standard Edition – Non-Metered – 100 Entities ............................. 113
Oracle Management Cloud – Log Analytics – Non-Metered – 300 Gigabytes ................................. 114
Oracle API Platform Cloud Service – Non-metered - Gateway ................................................................. 116
Oracle Apiary Cloud Service – Free ......................................................................................................... 117
ORACLE INFRASTRUCTURE AS A SERVICE-METERED .................................................................. 118
Oracle IaaS Public Cloud Services ......................................................................................................... 118
Oracle Compute Cloud Service ................................................................................................................ 119
Oracle Compute Cloud Service – Compute Capacity - GPU Instance - Metered ........................................ 121
Oracle Storage Cloud Service ..................................................................................................................... 122
Oracle Storage Cloud Service – Non-Metered – FS Cloud ...................................................................... 124
Oracle Storage Cloud Service - Storage Appliance Import - Non-metered - Device .............................. 125
Oracle Ravello Cloud Service .................................................................................................................... 127
Oracle Cloud Infrastructure – Compute - Metered ..................................................................................... 129
Oracle Cloud Infrastructure - Object Storage – Metered ........................................................................ 131
Oracle Cloud Infrastructure Load Balancer – Metered ............................................................................ 132
Oracle Bare Metal Cloud - FastConnect – Metered .................................................................................... 134
Oracle Container Cloud Service ................................................................................................................ 135
Oracle Cloud Infrastructure Database Service – Metered ....................................................................... 136
Oracle Cloud Infrastructure – Database Exadata -Metered ................................................................... 139
Oracle Cloud Infrastructure Virtual Machine – Metered ......................................................................... 141
ORACLE IAAS PUBLIC CLOUD COMMITMENT ................................................................................. 142
Oracle IaaS Public Cloud Commitment .................................................................................................... 142
INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED .......................... 145
Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity .................................................. 145
Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity .................... 146
Oracle Compute Cloud Service – SPARC Block Storage - Non-metered -TB of Storage Capacity ........ 146
Oracle Compute Cloud Service – Non-Metered ....................................................................................... 147
Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered ............................ 148
Oracle Compute Cloud Service - High I/O Compute Capacity .................................................................. 149
Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud ......................................... 149
Oracle Compute Cloud Service – GPU Instance – Non-Metered ............................................................... 150
Oracle Network Cloud Service – Non Metered ....................................................................................... 151
Oracle Container Cloud Service: .............................................................................................................. 151
Oracle Public Cloud Machine X6 – Infrastructure as a Service -- Services Environment ..................... 152
Oracle Public Cloud Machine X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR)) ........................................... 155
Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment ............................ 159
Oracle Database Exadata Cloud Service – Non-metered - Public Sector – Hosted Environment ........ 160
Oracle Database Backup Cloud Service – Non-metered – Public Sector – TB of Storage Capacity .... 161
Oracle Java Cloud Service -Non-metered- Public Sector - Hosted Environment .......................... 161
Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity .......................................................... 162
Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity ............ 162
Oracle Cloud Infrastructure Database Service – Non-Metered ................................................. 163
Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered ................................. 165
CASB –Metrics and Service Descriptions ................................................................................. 167
Oracle CASB for SaaS - Non-Metered-Monitored Service Users ............................................ 168
Oracle CASB for IaaS - Non-Metered-Monitored Account ....................................................... 168
Oracle CASB for IaaS Additional Capacity - Non-Metered-Gigabyte Data Capacity ............... 169
Oracle CASB for Custom Apps - Non-Metered-Monitored App ............................................... 169
Oracle CASB for Discovery - Non-Metered-Monitored Service User ...................................... 170
Promotions................................................................................................................................. 172
Oracle Free Cloud Promotion .................................................................................................... 172
ORACLE CLOUD ADVANCED CUSTOMER SUPPORT ........................................................................ 174
Oracle Cloud Priority Support .................................................................................................. 174
B85998 - Oracle Cloud Priority Support for Tech Cloud Metered 1 ........................................ 174
B85999 - Oracle Cloud Priority Support for Tech Cloud Metered 2 ........................................ 174
B86000 - Oracle Cloud Priority Support for Tech Cloud Metered 3 ........................................ 174
B86001 - Oracle Cloud Priority Support for Tech Cloud Metered 4 ........................................ 174
B86002 - Oracle Cloud Priority Support for Tech Cloud Metered 5 ........................................ 174
B86223 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 1 ............................... 174
B86224 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 2 ............................... 174
B86225 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 3 ............................... 174
B86226 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 4 ............................... 174
B86227 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 5 ............................... 174
B86221 - Oracle Cloud Priority Support for IaaS Base Fee - Non-Metered ............................ 174
B86222 - Oracle Cloud Priority Support for IaaS - Non-Metered ............................................ 174
B85996 - Oracle Cloud Priority Support for PaaS Base Fee – Non-Metered ............................ 174
B85997 - Oracle Cloud Priority Support for PaaS – Non-Metered ........................................... 174
RETIRED OFFERINGS.................................................................................................................. 175
Oracle IaaS Public Cloud Services –Public Sector ................................................................. 175
Oracle Java Public Cloud Services - Public Sector ..................................................................... 175
<table>
<thead>
<tr>
<th>Service Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Public Cloud Services-Public Sector</td>
<td>176</td>
</tr>
<tr>
<td>Oracle Node Cloud Service</td>
<td>177</td>
</tr>
<tr>
<td>Oracle Mobile Cloud Service – Interactions Per Month</td>
<td>178</td>
</tr>
<tr>
<td>Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month</td>
<td>179</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service</td>
<td>179</td>
</tr>
<tr>
<td>Oracle Integration Cloud Service – Standard Edition – Hosted Environment</td>
<td>179</td>
</tr>
<tr>
<td>Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment</td>
<td>180</td>
</tr>
<tr>
<td>Oracle Documents Cloud Service – Hosted Named User</td>
<td>180</td>
</tr>
<tr>
<td>Oracle Documents Cloud Service – Storage Pack (100GB)</td>
<td>181</td>
</tr>
<tr>
<td>Oracle Sites Cloud Service - Additional Interactions – Interactions per Month</td>
<td>181</td>
</tr>
<tr>
<td>Oracle Internet of Things Cloud Service for Wearable Devices-Device</td>
<td>182</td>
</tr>
<tr>
<td>Oracle Internet of Things Cloud Service for Consumer Devices- Device</td>
<td>183</td>
</tr>
<tr>
<td>Oracle Internet of Things Cloud Service for Telematic Devices- Device</td>
<td>183</td>
</tr>
<tr>
<td>Oracle Internet of Things Cloud Service for Commercial and Industrial Devices- Device</td>
<td>184</td>
</tr>
<tr>
<td>Oracle Internet of Things Cloud Service-Additional Messages-1,000 Messages</td>
<td>185</td>
</tr>
<tr>
<td>Oracle GoldenGate Cloud Service - Non-Metered –Hosted Environment</td>
<td>186</td>
</tr>
<tr>
<td>Oracle Application Performance Monitoring Cloud Service – Standard Edition</td>
<td>186</td>
</tr>
<tr>
<td>Oracle IT Analytics Cloud Service – Non metered - Processor</td>
<td>188</td>
</tr>
<tr>
<td>Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects</td>
<td>188</td>
</tr>
<tr>
<td>Oracle Network Cloud Services–Non Metered:</td>
<td>189</td>
</tr>
<tr>
<td>Oracle Network Cloud Services–Non Metered:</td>
<td>190</td>
</tr>
<tr>
<td>Oracle Network Cloud Services–Non Metered:</td>
<td>191</td>
</tr>
<tr>
<td>Oracle Network Cloud Services:</td>
<td>193</td>
</tr>
<tr>
<td>Oracle Storage Cloud Service</td>
<td>194</td>
</tr>
<tr>
<td>Oracle Database Backup Cloud Service</td>
<td>194</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine – Infrastructure as a Service -- Services Environment</td>
<td>195</td>
</tr>
</tbody>
</table>
GLOSSARY PUBLIC CLOUD SERVICES-NON-METERED

**API Call** - is defined as any API call or notification consumed by any application built on the service.

**Big Data Discovery (BDD) Node**: is defined as the dedicated node(s) in the Oracle Big Data Cloud Service cluster that is processed by the Big Data Discovery Dgraph.

**Big Data Discovery (BDD) Studio**: is defined as the web based application through which Your business Users can find, transform, analyze and share data in Hadoop.

**1000 Daily Visitor Sessions**: is defined as 1000 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

**Device**: is defined as a unique device that transmits data to or receives data from Oracle applications or Oracle Cloud Services. Devices include, but are not limited to, sensors, meters, RFID readers, and barcode scanners. A Device that is connected directly to Oracle applications or Cloud Services, or connected indirectly such as through a gateway device or a third-party communications service, is uniquely identified as being the endpoint of communication of data to or from the Oracle application or Oracle Cloud Service. A Device may also be registered with the Oracle application or Cloud Service, uniquely identifying it as the endpoint of communication.

**Gigabyte Storage Capacity per Month**: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**Hosted Connection**: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service or Oracle Integration Cloud Service for CX. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected. SOAP or REST Web Services that have the same base URI (combination of host and port) are counted as one Connection.

**Hosted Environment**: is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

**Hosted Named Agent** is defined as the data collectors on the target Java Virtual Machine (“JVM”) and there is one Hosted Named Agent deployed per JVM. Hosted Named Agents collect JVM monitoring data related to JVM threads, stacks, requests, methods, heap and CPU usage.

**Hosted Named User**: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.
**Hosted Named User Per Month:** is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

**Hosted Node:** is defined as a high-performance, Infiniband-enabled server for extending Hadoop clusters on the Oracle Big Data Cloud Service.

**Interaction:** is defined as any API call or notification consumed by any application built on the Oracle Mobile Cloud Service.

**Interactions per Month:** is defined as a request initiated from client browser delivering up to 100KB of data in a calendar month. If a request exceeds 100KB, it will account for multiple interactions.

**Oracle Compute Unit (OCPU):** is defined as the CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**OCPU Per Hour:** is defined as an Oracle Compute Unit (OCPU) used in an hour.

**OCPU Per Month:** is defined as one Oracle Compute Unit (OCPU) used in a calendar month. An OCPU Per Month is counted as a full month of service as soon as the service is activated regardless of how often or how long the service is used within the month.

**Processor** is defined in the Definitions and License Metrics section of the Oracle License Definitions and Rules which can be found on oracle.com/contracts.

**TB of Storage Capacity:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

**Storage Pack:** is defined as one hundred (100) GB of file storage across all users per tenant.

**10 Concurrent Connections:** is defined as each Concurrent Messaging Connection which can send and receive up to a total of five million (5,000,000) messages per calendar month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

**100 Entities:** is defined as 100 Entities. An Entity refers to a technical asset being managed or monitored, such as a server, database, application that resides either in the cloud and/or on-premise. Examples of entities include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director Instance, custom created entity etc.

Customers have the ability to extend existing pre-defined entities and create their own entirely custom entities. In extending pre-defined entities, a maximum of five (5) additional numeric time series is allowed and for custom entities, a total of 40 numeric time series is allowed (a numeric time series is a
measurement of time associated with a monitored object, such as response time, transaction per second, CPU %, etc.).

For certain entity types, a conversion factor will be applied.

- One DB OCPU will count as 5 entities.
- One DB Processor will count as 10 entities.
- One APM Agent will count as 20 entities

APM Agent is defined as the data collector on a target application server being monitored, whether in the cloud or on-premises. Examples of a data collector on a target application server include, but are not limited to a single JVM, a single .NET Application Domain, or a single host running Node.JS. Each agent includes

- End User Monitoring: Unlimited pageviews automatically instrumented by the APM Agent
- End User Monitoring: Standalone up to 1,000,000 pageviews per month
- 1 on-premise beacon
- 15,000 active devices per application per month

**1,000 Messages**: is defined as 1,000 Messages per Month, where one Message is a packet of data sent between (to or from) a Device and Oracle Internet of Things Cloud Service during a calendar month.

**Total Retention Period**: is defined as duration in days for which the ingested data by a specific tenant will continue to be available in Oracle Cloud for online IT Analytics Processing and/or Application Performance Monitoring.

**Total Indexed Size**: is defined as bytes of computer storage space used to store Solr™ indices.
Oracle Database Public Cloud Services

Applicable Part # B77326

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services.

Eligible Services
The current Database Public Cloud Services available include:
- Oracle Database Cloud Service
- Oracle Database Backup Cloud Service
- Oracle DatabaseExadata Cloud Service
- Oracle MySQL Cloud Service
- Oracle GoldenGate Cloud Service
- Oracle GoldenGate Cloud Service - Enterprise

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing
The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. “Pay as You Go” or 2. “Pre-paid Subscription”

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”
If you do not wish to pre-pay an amount to Oracle for use of Database Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new Database Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

“Pre-Paid Subscription”
Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Database Public Cloud Services (the “Oracle Pre-Paid Subscription”). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Database Public Cloud Service as defined in your order. If Oracle adds additional
service offerings to list of eligible Database Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Database Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Database Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Database Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

**Oracle Database Cloud Service**

<table>
<thead>
<tr>
<th>Oracle Database Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One - Virtual Image- General Purpose</td>
<td>B78521</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One - Virtual Image- General Purpose</td>
<td>B78522</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-Virtual Image- General Purpose</td>
<td>B78523</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-Virtual Image- General Purpose</td>
<td>B78524</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image- General Purpose</td>
<td>B78525</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image- General Purpose</td>
<td>B78526</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image- General Purpose</td>
<td>B78527</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image- General Purpose</td>
<td>B78528</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One- General Purpose</td>
<td>B78529</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One- General Purpose</td>
<td>B78530</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-General Purpose</td>
<td>B78531</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-General Purpose</td>
<td>B78532</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-High Performance -General Purpose</td>
<td>B78533</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-High Performance- General Purpose</td>
<td>B78534</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Service Description</td>
<td>Code</td>
<td>Unit</td>
</tr>
<tr>
<td>---------------------------------------------------------</td>
<td>--------</td>
<td>---------------</td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-</td>
<td>B78535</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Extreme Performance -General Purpose</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-</td>
<td>B78536</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Extreme Performance General Purpose</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One-</td>
<td>B78537</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Virtual Image -High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Standard Edition One-</td>
<td>B78538</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Virtual Image -High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-Virtual</td>
<td>B78539</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Image-High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition-Virtual</td>
<td>B78540</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Image-High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition High</td>
<td>B78541</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Performance-Virtual Image-High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition High</td>
<td>B78542</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Performance-Virtual Image-High Memory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Database Cloud Service-Enterprise Edition</td>
<td>B78543</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Extreme Performance-Virtual Image-High Memory</td>
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<td></td>
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<tr>
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<td>B78544</td>
<td>OCPU PER HOUR</td>
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<td>Metered - X5</td>
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<td>Oracle Database Exadata Cloud Service - Full Rack -</td>
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<td>Oracle Database Exadata Cloud Service - Quarter Rack -</td>
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<td>Oracle Database Exadata Cloud Service - Half Rack -</td>
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<td>Metered - X6</td>
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</table>
Oracle Database Exadata Cloud Service - Additional OCPUs - Metered | B84710\(^1\) | OCPU PER MONTH
--- | --- | ---
Oracle Database Exadata Cloud Service - Additional OCPUs - Metered | B86664 | OCPU PER HOUR

**Description**

Oracle Database Cloud Service provides a dedicated Oracle Database 11g Release 2 or Oracle Database 12c database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and supports Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the services published REST API.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Database Cloud Service after the Oracle Cloud Service account has been set up for consumption. The Exadata Cloud Service can be used after the Service has been activated. Your may view your usage of the Oracle Database Cloud Service and Oracle Exadata Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Database Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

**Termination**

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

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\(^1\) Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle GoldenGate Cloud Service - Metered**

<table>
<thead>
<tr>
<th>Oracle GoldenGate Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle GoldenGate Cloud Service - Metered</td>
<td>B85266</td>
<td>OCPU per Month</td>
</tr>
<tr>
<td>Oracle GoldenGate Cloud Service - Metered</td>
<td>B85267</td>
<td>OCPU per Hour</td>
</tr>
</tbody>
</table>

Users of the Oracle GoldenGate Cloud Service are authorized to access the Oracle GoldenGate Cloud Service. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

For the purpose of this Oracle GoldenGate Cloud Service, only (a) the OCPU running the Oracle cloud database from which you capture data and/or (b) the OCPU running the Oracle cloud database where you will apply the data must be counted.

**Service Activation, Measurement and Usage**
You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

**Third Party Web Sites, Platforms and Services**
This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle GoldenGate Cloud Service - Enterprise - Metered**
IaaS and PaaS Public Cloud - Service Descriptions

Oracle GoldenGate Cloud Service Offering | Part # | Metric
---|---|---
Oracle GoldenGate Cloud Service – Enterprise - Metered | B87417 | OCPU per Month
Oracle GoldenGate Cloud Service – Enterprise - Metered | B87418 | OCPU per Hour

**Metrics**

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Service Activation, Measurement and Usage**

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis.

**Third Party Web Sites, Platforms and Services**

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**

The Oracle GoldenGate Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle GoldenGate Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle MySQL Cloud Service - Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle MySQL Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle MySQL Cloud Service - Metered</td>
<td>B86387</td>
<td>OCPU per Hour</td>
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</tbody>
</table>

**Metrics**

**OCPU PER HOUR**: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle MySQL Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle MySQL Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**Description**

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

**Service Activation, Measurement and Usage**

You may begin using the Oracle MySQL Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle MySQL Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle MySQL Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

**Termination**

The Oracle MySQL Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle MySQL Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Database Backup Cloud Service**

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<td>1</td>
<td>Storage Capacity</td>
<td>B77079</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
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<td>2</td>
<td>Outbound Data Transfer</td>
<td>B77476</td>
<td>GIGABYTE OUTBOUND DATA TRANSFER PER MONTH</td>
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</tbody>
</table>
### Metrics:

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1,073,741,824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**1,000 REQUESTS PER MONTH:** is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

**10,000 REQUESTS PER MONTH:** is defined as maximum of 10,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

### Description

Oracle Database Backup Cloud Service is designed to provide scalable object storage for your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

### Service Activation, Measurement and Usage

You may begin using the Oracle Database Backup Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Database Backup Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Backup Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar the month to generate Your monthly charges.

- For purposes of Oracle Database Backup Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data Transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.

- For purposes of Oracle Database Backup Cloud Service-Requests Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Database Backup Cloud Service during each calendar month.

### Termination

The Oracle Database Backup Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Backup Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.
**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Big Data Public Cloud Services**

**Applicable Part #**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Big Data Public Cloud Services.

**Eligible Services**

The current Big Data Public Cloud Services available include:

- Oracle Big Data Preparation Cloud Service
- Oracle Big Data Cloud Service – Compute Edition
- Oracle Event Hub Cloud Service
- Oracle Big Data Cloud Service

During the Services Period of your order, you may consume any Big Data Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Big Data Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Big Data Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

**Activation, Usage and Billing**

The service description for each Big Data Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. “Pay as You Go” or 2. “Pre-paid Subscription”

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“**Pay as You Go**”

If you do not wish to pre-pay an amount to Oracle for use of Big Data Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new Big Data Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

“**Pre-Paid Subscription**”

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Big Data Public Cloud Services (the “Oracle Pre-Paid Subscription”). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Big Data Public Cloud Service as defined in your order. If Oracle adds additional
service offerings to list of eligible Big Data Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Big Data Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Big Data Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Big Data Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

### Oracle Big Data Cloud Service

<table>
<thead>
<tr>
<th>Oracle Big Data Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Big Data Preparation Cloud Service</td>
<td>B85311</td>
<td>Hosted Named User Per Month</td>
</tr>
</tbody>
</table>

### Oracle Big Data Preparation Cloud Service Metered – Hosted Named User Per Month

Applicable Part # B85311

**Description**

Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.

**Third Party Web Sites, Platforms and Services**

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Responsibilities
The following aspects of service management are the customer’s responsibility. These include, but are not limited to:
- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. Customer is responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Metered – Hosted Environment per Month
Applicable Part #  B87287

Description
The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:
- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big Data Appliance Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:
- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination
When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.
Responsibilities
Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional Nodes – Metered – Hosted Nodes Per Month
Applicable Part # B87288

Description
Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

Termination
When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Responsibilities
Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:
- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Cloud Service – Additional OCPU’s – Metered

Applicable Part # B86670

Description
Oracle Big Data Cloud Service – Additional OCPU’s – Metered enables a tenant of Oracle Big Data Cloud Service to expand a single Oracle Big Data Cloud Service instance with an additional set of OCPUs measured on a per hour basis. Oracle Big Data Cloud Service – Additional OCPU’s – Metered does not include storage capacity.

Each tenant of Oracle Big Data Cloud Service – Additional OCPU’s – Metered receives additional OCPUs in increments of 32 with a maximum per Oracle Big Data Cloud Service instance of 96 Oracle Compute Units. Each increment of 32 Oracle Compute Units also includes 256GB RAM.

Service Activation, Measurement and Usage
You may begin using the Oracle Big Data Cloud Service – Additional OCPU’s after the Oracle Big Data Cloud Service instance has been set up for created. You may view your usage of the Oracle Big Data Cloud Service – Additional OCPU’s in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Big Data Cloud Service – Additional OCPU’s – Metered, usage per the OCPU Per Hour metric is measured by calculating the number of OCPUs – in increments of 32 OCPU’s - enabled per month on the allocated Big Data Cloud Service Instance. Any partial usage in an hour will be billed as a full hour of use, in increments of 32 OCPU’s with a maximum of 96 OCPU’s per Instance. Fees are based on the number of OCPUs consumed in an hour, from the time that the additional OCPU’s are made available, until the additional OCPU’s are terminated.

Responsibilities
Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:
- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:
- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Big Data Cloud Service – Compute Edition - Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Big Data Cloud Service – Compute Edition Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Metered</td>
<td>B87079</td>
<td>OCPU per Hour</td>
</tr>
<tr>
<td>2</td>
<td>Oracle Big Data Cloud Service – Compute Edition – Storage Capacity - Metered</td>
<td>B87080</td>
<td>GIGABYTE STORAGE CAPACITY per MONTH</td>
</tr>
<tr>
<td>3</td>
<td>Oracle Big Data Cloud Service - Compute Edition - High Performance Storage Capacity - Metered</td>
<td>B87795</td>
<td>GIGABYTE STORAGE CAPACITY per MONTH</td>
</tr>
</tbody>
</table>

**Metrics**

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Big Data Cloud Service – Compute Edition. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1,073,741,824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**Description**

**Service Activation, Measurement and Usage** You may begin using the Oracle Big Data Cloud Service – Compute Edition after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Big Data Cloud Service – Compute Edition in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Big Data Cloud Service – Compute Edition,
  - Your compute capacity usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
  - Your storage capacity usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of the calendar month to generate Your monthly charges.

**Termination**
The Oracle Big Data Cloud Service – Compute Edition will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all
charges incurred during the notice period. Upon termination of the Oracle Big Data Cloud Service – Compute Edition, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated - Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Event Hub Cloud Service Dedicated Offering</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Event Hub Cloud Service Dedicated - Metered</td>
<td>B87339</td>
<td>OCPU per Hour</td>
</tr>
</tbody>
</table>

Metrics

OCPU PER HOUR: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Event Hub Cloud Service Dedicated. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

Description
Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service Dedicated console.

Service Activation, Measurement and Usage
You may begin using the Oracle Event Hub Cloud Service Dedicated after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Event Hub Cloud Service Dedicated in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Event Hub Cloud Service Dedicated,
  - Your compute capacity usage is measured by calculating the number of OCPU hours used by you.
  - Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Termination
The Oracle Event Hub Cloud Service Dedicated will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Event Hub Cloud Service Dedicated, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Middleware Public Cloud Services

Applicable Part # B78388
Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Middleware Public Cloud Services.

**Eligible Services**
The current Middleware Public Cloud Services available include:

- Oracle Java Cloud Service
- Oracle Application Container Cloud Service
- Oracle Content and Experience Cloud
- Oracle Documents Cloud Service
- Oracle Sites Cloud Service
- Oracle WebCenter Portal Cloud Service
- Oracle Integration Cloud Service
- Oracle SOA Suite Cloud Service
- Oracle API Manager Cloud Service
- Oracle Process Cloud Service
- Oracle Managed File Transfer Cloud Service
- Oracle Messaging Cloud Service
- Oracle Mobile Cloud Service
- Oracle Internet of Things Cloud
- Oracle Data Integrator Cloud Service
- Oracle Security Monitoring and Compliance Cloud Service

During the Services Period of your order, you may consume any Middleware Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Middleware Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Middleware Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

**Activation, Usage and Billing**
The service description for each Middleware Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

**“Pay as You Go”**
If you do not wish to pre-pay an amount to Oracle for use of Middleware Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new Middleware Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

**“Pre-Paid Subscription”**

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Middleware Public Cloud Services (the “Oracle Pre-Paid Subscription”). The Services Period for the Oracle
Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Middleware Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Middleware Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Middleware Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Middleware Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Java Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

**Oracle Java Cloud Service**

<table>
<thead>
<tr>
<th>Oracle Java Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Java Cloud Service - Standard Edition-Virtual Image-General Purpose</td>
<td>B78553</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Java Cloud Service - Standard Edition-Virtual Image-General Purpose</td>
<td>B78554</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose</td>
<td>B78555</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose</td>
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<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Suite-Virtual Image-General Purpose</td>
<td>B78557</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Suite-Virtual Image-General Purpose</td>
<td>B78558</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Standard Edition- General Purpose</td>
<td>B78559</td>
<td>OCPU PER MONTH</td>
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<td>Oracle Java Cloud Service-Standard Edition- General Purpose</td>
<td>B78560</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Enterprise Edition- General Purpose</td>
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<td>Service Description</td>
<td>Product Code</td>
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<tr>
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<tr>
<td>Oracle Java Cloud Service-Enterprise Edition- General Purpose</td>
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<td>OCPU PER HOUR</td>
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<tr>
<td>Oracle Java Cloud Service-Suite-General Purpose</td>
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<td>OCPU PER MONTH</td>
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<tr>
<td>Oracle Java Cloud Service-Suite-General Purpose</td>
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<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory</td>
<td>B78565</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory</td>
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<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory</td>
<td>B78567</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory</td>
<td>B78568</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Java Cloud Service-Suite-Virtual Image-High Memory</td>
<td>B78569</td>
<td>OCPU PER MONTH</td>
</tr>
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<td>Oracle Java Cloud Service-Suite-Virtual Image-High Memory</td>
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<td>OCPU PER HOUR</td>
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<td>B78571</td>
<td>OCPU PER MONTH</td>
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<td>Oracle Java Cloud Service-Enterprise Edition-High Memory</td>
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<td>OCPU PER MONTH</td>
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<td>OCPU PER MONTH</td>
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<tr>
<td>Oracle Java Cloud Service-Suite-High Memory</td>
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<td>OCPU PER HOUR</td>
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</table>

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Database Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPU’s come with a pre-defined amount of memory. Oracle Database Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.
**Description**

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Java Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Java Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Java Cloud Service - Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Java Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

**Termination**

The Oracle Java Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Java Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Application Container Cloud Service (formerly known as Oracle Java SE Cloud Service)**

<table>
<thead>
<tr>
<th>Oracle Application Container Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
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<tbody>
<tr>
<td>Oracle Application Container Cloud Service -Metered</td>
<td>B83823</td>
<td>GB MEMORY PER HOUR</td>
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<tr>
<td>Oracle Application Container Cloud Service - Metered</td>
<td>B83824</td>
<td>GB MEMORY PER MONTH</td>
</tr>
</tbody>
</table>

**GB MEMORY PER HOUR:** is defined as the number of GB’ memory hours allocated as part of Oracle Application Container Cloud Service instance.

**GB MEMORY PER MONTH:** is defined as the number of GB’ memory hours allocated as part of Oracle Application Container Cloud Service instance in a calendar month.

**Description**

Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder.
control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Application Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Application Container Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes. For purposes of Oracle Application Container Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

**Termination**

The Oracle Application Container Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Application Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Customer Responsibilities**

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

**Oracle Documents Cloud Service and Sites Cloud Services**

<table>
<thead>
<tr>
<th>Oracle Documents Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Documents Cloud Service</td>
<td>B85276</td>
<td>Hosted Named User per Month</td>
</tr>
<tr>
<td>Oracle Documents Cloud Service- Additional Storage</td>
<td>B85277</td>
<td>Storage Pack per Month</td>
</tr>
<tr>
<td>Oracle Sites Cloud Service – Additional Interactions</td>
<td>B85275</td>
<td>Interactions per Month</td>
</tr>
</tbody>
</table>

**Hosted Named User Per Month**: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

**Interactions per Month**: Request initiated from client browser delivering up to 100KB of data in a calendar month. If a request exceeds 100KB, it will account for multiple interactions. The Oracle Sites Cloud Service – Additional Interactions included 50,000 interactions per month.

**Storage Pack per Month**: is defined as one hundred (100) Gigabytes of file storage across all users per tenant in a calendar month.
Service Activation, Measurement and Usage
You may begin using the Oracle Documents Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Documents Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Documents Cloud Service - Your usage is measured by calculating the number of Hosted Named Users used by You each calendar month.
- For purposes of Oracle Documents Cloud Service – Additional Storage, Your usage is measured by calculating the number of 100 Gigabytes used by You per month.
- For the purpose of Oracle Sites Cloud Service – Additional Interactions, Your usage is measured by calculating the number of 50,000 interactions used by You per month. (e.g. if You use 51,000 interactions in a month, You would)

Termination
The Oracle Documents Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Documents Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Documents Cloud Service – Hosted Named User Per Month
Applicable Part # B85276

The Oracle Documents Cloud Service environment is subject to a quantity of five hundred (500) GB of file storage across all users per tenant with minimum terms of 10 users and a 12-month subscription.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations (x) Conversations, comments and annotation on files and folders and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.
**Usage Limits:**
Sites Cloud Service is limited to up to 2500 Interactions per Month. You may purchase additional Interactions per Month separately.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Documents Cloud Service – Additional Storage - Storage Pack (100GB)**
Applicable Part # B85277

The Oracle Documents Cloud Service – Additional Storage is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Sites Cloud Service - Additional Interactions – Interactions per Month (50,000 interactions)**
Applicable Part # B85275

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle WebCenter Portal Cloud Service Metered**

<table>
<thead>
<tr>
<th>Oracle WebCenter Portal Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle WebCenter Portal Cloud Service - Metered</td>
<td>B86972</td>
<td>OCPU per Month</td>
</tr>
<tr>
<td>Oracle WebCenter Portal Cloud Service - Metered</td>
<td>B86970</td>
<td>OCPU per Hour</td>
</tr>
</tbody>
</table>

**Description**
Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale out on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

**Metric**
**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.
**OCPUs PER HOUR**: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle WebCenter Portal Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

**Pre-Requisites**
Oracle Java Cloud Service - Enterprise Edition – High-Memory Metered; OR
Oracle Java Cloud Service - Suite – High-Memory Metered
(and their underlying requirements such as Storage Cloud Service, Database Cloud Service)

Note: Must be ordered before or along with Oracle WebCenter Portal Cloud Service Metered.

**Third Party Web Sites, Platforms and Services**
This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications“ as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and compliance with separate terms with such third parties. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
The Oracle WebCenter Portal Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle WebCenter Portal Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Customer Responsibilities**
The following aspects of service management are the customer’s responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Integration Cloud Service – Hosted Connection Per Month**

Applicable Part # B84706

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

**Hosted Connection per Month**: is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service or Oracle Integration Cloud Service for CX. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected in a calendar month. SOAP or REST Web Services that have the same base URI (combination of host and port) are counted as one Connection.

**Usage Limits**: The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum two (2) Connections per month. You may separately purchase up to an additional eight (8) Connections per month, up to a maximum of ten (10) total Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

**Oracle Cloud Policies**: 

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Messaging Cloud Service**

<table>
<thead>
<tr>
<th>Oracle Messaging Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Messaging Cloud Service</td>
<td>B85281</td>
<td>1,000,000 API Calls per Month</td>
</tr>
</tbody>
</table>

**1,000,000 API Calls per Month** is 1,000,000 API calls or notifications consumed by any application built on the service during a month.

**Service Activation, Measurement and Usage** You may begin using the Oracle Messaging Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Messaging Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

The terms referenced in this Service Description are described in the Program Documentation for this service.
Termination
The Oracle Messaging Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

Oracle Messaging Cloud Service – 1,000,000 API Calls Per Month
Applicable Part # B85281

Description
Oracle Messaging Cloud Service provides reliable communication between software components allowing customers to send and receive messages from both on-premises and the Oracle Cloud using standard interfaces to achieve a dynamic, automated business workflow environment.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Metered

<table>
<thead>
<tr>
<th>Oracle Mobile Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Mobile Cloud Service</td>
<td>B84702</td>
<td>10,000 API Calls per Month</td>
</tr>
<tr>
<td>Oracle Mobile Cloud Service- Additional API Calls</td>
<td>B84703</td>
<td>10,000 API Calls per Month</td>
</tr>
<tr>
<td>Oracle Mobile Cloud Service – Additional Storage</td>
<td>B84704</td>
<td>Gigabyte Storage Capacity per Month</td>
</tr>
</tbody>
</table>

10,000 API Calls per Month: is defined as 10,000 of any API call or notification consumed by any application built on the Oracle Mobile Cloud Service during a month of the service.

Gigabyte Storage Capacity per Month: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Service Activation, Measurement and Usage
You may begin using the Oracle Mobile Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Mobile Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Mobile Cloud Service - Your usage is measured by calculating the number of API Calls used by You during a month of the service.
- For purposes of Oracle Mobile Cloud Service - Storage, Your usage is measured by calculating the amount of Database storage used by You during a month of the service.
Termination
The Oracle Mobile Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Mobile Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Mobile Cloud Service – Metered – 10,000 API Calls per Month
Applicable Part # B84702
Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs: Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework ("MAF") during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:
- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service – Additional API Calls – Metered 10,000 API Calls Per Month
Applicable Part # B84703

This Oracle Mobile Cloud Service-Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Mobile Cloud Service – Additional Storage – Metered -- Gigabyte Storage Capacity Per Month**

*Applicable Part # B84704*

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the [Oracle Cloud Hosting and Delivery Policies](http://www.oracle.com/contracts), which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle SOA Suite Cloud Service**

<table>
<thead>
<tr>
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<th>Part Number</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>Oracle SOA Suite Cloud Service</td>
<td>B83461*</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle API Manager Cloud Service</td>
<td>B83462</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Managed File Transfer Cloud Service</td>
<td>B83463*</td>
<td>OCPU PER MONTH</td>
</tr>
</tbody>
</table>

(*) These parts are also eligible to run on Oracle Public Cloud Machine (OPCM)

**OCPU PER MONTH:** is defined as the number of OCPU hours used as part of the Oracle SOA Suite Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPUs come with a pre-defined amount of memory.

**Description**

Oracle SOA Suite Cloud Service offerings consists of a cloud-based application server – Oracle WebLogic Server, installed with the selected software according to the cloud service above, and supports one kind of shape for virtual machines -- High Memory.

You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service. A license for Oracle API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Service Activation, Measurement and Usage**

You may begin using the Oracle SOA Suite Cloud Service offering(s) after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle SOA Suite Cloud Service in the Oracle SOA Suite Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.
**Third Party Web Sites, Platforms and Services**
This Oracle SOA Suite Cloud Service offering(s) may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
When an Oracle SOA Suite Cloud Service offering(s) instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at **www.oracle.com/contracts**.

**Oracle Internet of Things Cloud Service-Metered**

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials
- Oracle Java SE Embedded
- Development SDK for device applications development

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

<table>
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<th>Metric</th>
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<tr>
<td>1</td>
<td>Oracle Internet of Things Cloud Service for Wearable Devices-Metered</td>
<td>B85270</td>
<td>DEVICE PER MONTH includes 1,500 Per Messages Per Month</td>
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<tr>
<td>2</td>
<td>Oracle Internet of Things Cloud Service for Consumer Devices-Metered</td>
<td>B85271</td>
<td>DEVICE PER MONTH includes 15,000 Per Messages Per Month</td>
</tr>
</tbody>
</table>
### Definitions

**Device Per Month:** is defined as the maximum number of Devices registered with the Internet of Things Cloud Service during a calendar month. A Device that is be directly connected to this Cloud Service, or indirectly connected such as through a gateway device or a third party communications service, is a unique endpoint that is registered with Oracle Internet of Things Cloud Service and is able to send and receive data to or from the Cloud Service. Devices that have been permanently disconnected from this Cloud Service are not counted for purposes of this metric.

**1,000 Messages Per Month:** is defined as the total number of Messages sent during a calendar month. For the purpose of this metric, a Message is a packet of data sent between (to or from) a Device and the Oracle Internet of Things Cloud Service. Data exchanged between Oracle Internet of Things Cloud Service and other Oracle Cloud Services, or on-premise applications, using the Oracle Internet of Things Cloud Service REST API are not counted for purposes of this metric.

### Service Activation, Measurement and Usage

You may begin using the Oracle Internet of Things Cloud Service after the Oracle Cloud Service account has been set up for use. You may view Your usage of the Oracle Internet of Things Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- For purposes of Oracle Internet of Things Cloud Service, Your usage is measured on a monthly basis by calculating the number of Devices Per Month registered with the Cloud Service. Each such registered Device includes a number of Messages Per Month as listed in the table above. The number of Messages per Month among all Devices are aggregated, forming a pool comprising the Total Messages Per Month, that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes).
- Device messages data storage is limited to 500 GB. You can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

### Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing

<table>
<thead>
<tr>
<th></th>
<th>Service Description</th>
<th>Code</th>
<th>Message Limit</th>
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</thead>
<tbody>
<tr>
<td>3</td>
<td>Oracle Internet of Things Cloud Service for Telematic Devices - Metered</td>
<td>B85272</td>
<td>DEVICE PER MONTH includes 100,000 Per Messages Per Month</td>
</tr>
<tr>
<td>4</td>
<td>Oracle Internet of Things Cloud Service for Industrial Devices - Metered</td>
<td>B85273</td>
<td>DEVICE PER MONTH includes 100,000 Per Messages Per Month</td>
</tr>
<tr>
<td>5</td>
<td>Oracle Internet of Things Cloud Service - Additional Messages - Metered</td>
<td>B85274</td>
<td>1,000 MESSAGES PER MONTH</td>
</tr>
</tbody>
</table>
Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

**Termination**

The Oracle Internet of Things Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

**Oracle Internet of Things Cloud – Enterprise - Metered**

B87178 - OCPU Per Month
B87179 - OCPU Per Hour

Users of the Oracle Internet of Things Cloud - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

*Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

**The Oracle Internet of Things Cloud – Enterprise includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for use solely with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness. Customer is solely responsible for managing the Java Standard Edition software products, including the implementation, operation, security and maintenance of such products, outside the Services Environment.

**Service Activation, Measurement and Usage**
You may begin using the Oracle Internet of Things Cloud - Enterprise after the Oracle Cloud Service account has been set up for use. You may view Your usage of the Oracle Internet of Things Cloud - Enterprise in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Third Party Web Sites, Platforms and Services**
This Oracle Internet of Things Cloud - Enterprise may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

**Termination**
The Oracle Internet of Things Cloud - Enterprise will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time by Your 30 days advance written notice to Oracle. You are obligated to pay for all charges including those incurred during the notice period. Upon termination of the Internet of Things Cloud - Enterprise, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when the Oracle Internet of Things Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 days period, the service instance will become unavailable and all of Your Content will be deleted.

### Oracle Process Cloud Service – Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Process Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Process Cloud Service – Metered</td>
<td>B84705</td>
<td>Hosted Named User per Month</td>
</tr>
<tr>
<td>2</td>
<td>Oracle Process Cloud Service – Participant User - Metered</td>
<td>B85314</td>
<td>Hosted Named User per Month</td>
</tr>
<tr>
<td>3</td>
<td>Oracle Process Cloud Service – Invocation User - Metered</td>
<td>B85315</td>
<td>Hosted Named User per Month</td>
</tr>
</tbody>
</table>

### Oracle Process Cloud Service – Metered-Hosted Named User

Applicable Part # B84705
Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Process Cloud Service –Participant User - Metered-Hosted Named User**

Applicable Part # B85314

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Process Notifications

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Process Cloud Service –Invocation User - Metered-Hosted Named User**

Applicable Part # B85315

IaaS and PaaS Public Cloud -Service Descriptions V110117
Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Data Integrator Cloud Service Metered**

<table>
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<tr>
<th>Oracle Data Integrator Cloud Service Offering</th>
<th>Part #</th>
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</thead>
<tbody>
<tr>
<td>Oracle Data Integrator Cloud Service - Metered</td>
<td>B86971</td>
<td>OCPU per Month</td>
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<tr>
<td>Oracle Data Integrator Cloud Service - Metered</td>
<td>B86969</td>
<td>OCPU per Hour</td>
</tr>
</tbody>
</table>

**Description**

Oracle Data Integrator Cloud Service provides high-performance bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

**Metrics**

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted. The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud
Service. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

**Pre-Requisites**
Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR
Oracle Java Cloud Service - Suite – General Purpose or High-Memory
(and their underlying requirements such as Storage Cloud Service Metered, Database Cloud Service Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Metered.

**Third Party Web Sites, Platforms and Services**
Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
The Oracle Data Integrator Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Data Integrator Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Responsibilities**
The following aspects of service management are the customer’s responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Analytics Public Cloud Services**
Applicable Part # B87411
Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Analytics Public Cloud Services.

**Eligible Services**
The Analytics Public Cloud Services available include:

- Oracle Analytics – Standard
- Oracle Analytics – Enterprise

During the Services Period of your order, you may consume any Analytics Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Analytics Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an Analytics Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

**Activation, Usage and Billing**

The service description for each Analytics Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. “Pay as You Go” or 2. “Pre-Paid Subscription”

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

**“Pay as You Go”**

If you do not wish to pre-pay an amount to Oracle for use of Analytics Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new Analytic Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

**“Pre-Paid Subscription”**

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Analytics Public Cloud Services (the “Oracle Pre-Paid Subscription”). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Analytics Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Analytics Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card. If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle Analytics Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. If you placed your order through an Oracle Partner and you deplete your
Oracle Pre-Paid Subscription and continue to use any active Analytics Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Analytics Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

Oracle Analytic Cloud Services

<table>
<thead>
<tr>
<th>Oracle Analytics Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Analytics – Standard</td>
<td>B87046</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Analytics – Standard</td>
<td>B87047</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>Oracle Analytics – Enterprise</td>
<td>B87048</td>
<td>OCPU PER MONTH</td>
</tr>
<tr>
<td>Oracle Analytics – Enterprise</td>
<td>B87409</td>
<td>OCPU PER HOUR</td>
</tr>
</tbody>
</table>

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Analytics Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**Description**

Oracle Analytics Cloud – Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling. Oracle Analytics Cloud – Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Standard and Enterprise are subject to the following quantities and usage limits:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 seats of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud

**Service Activation, Measurement and Usage**

You may begin using the Oracle Analytics Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Analytics Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.
For purposes of the Oracle Analytics Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each OCPU instance provisioned, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

**Termination**

The Oracle Analytics Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Analytics Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)

### Oracle Identity Cloud Service

<table>
<thead>
<tr>
<th>Oracle Identity Cloud Service</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Identity Cloud – Basic</td>
<td>B88166</td>
<td>Active User per Hour</td>
</tr>
<tr>
<td>Oracle Identity Cloud – Standard</td>
<td>B88167</td>
<td>Active User per Hour</td>
</tr>
<tr>
<td>Oracle Identity Cloud – Standard – Consumer User</td>
<td>B88168</td>
<td>Active User per Hour</td>
</tr>
</tbody>
</table>

**Description**

Oracle Identity Cloud Service is a cloud-based multi-tenant solution that is designed to be an integral part of the enterprise security fabric and provide advanced identity and access management functions for on-premise and cloud enterprise resources. It provides a powerful set of hybrid identity features to maintain a single identity for users across on-premise and cloud services without compromising on security or end user experience.

**Metrics**

**Active User per Hour:** Is defined as a unique active user that interacts with the service through a specific channel (website, mobile app, API, SMS) during a 1-hour period. Active users are tracked through the use of audit logs, cookies, user id, tokens, device id, IP or session id. Access across multiple channels will be counted as multiple active users on an hourly basis. An active user is tracked for each instance of the cloud service.

For the purpose of Oracle Identity Cloud Service, the interaction with the service consists of, but is not limited to specific actions or events performed within the service (authentication, Single Sign On, user provisioning, step-up authentication, password management, etc.).

### Oracle Identity Cloud Service – Basic

Applicable Part # B88166

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service – Basic are authorized to access the following core features for custom application/services built or hosted on Oracle Public Cloud:
- Authentication
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Basic Audit and Reporting
- App Catalog

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Usage Limits**
- The number of Active Users as set forth in your service
- Limited to Oracle Cloud Services only

**Third Party Web Sites, Platforms and Services**
This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Identity Cloud Service – Standard**
Applicable Part # B88167

An enterprise user is defined as an active user per hour, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users of Oracle Identity Cloud Service - Standard are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Usage Limits**
- The number of Active Users as set forth in your service
- For Oracle Cloud and 3rd Party Cloud Services
- SMS messaging limits: 10 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

**Third Party Web Sites, Platforms and Services**
This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Identity Cloud Service – Standard – Consumer User**
Applicable Part # B88168

A consumer user is defined as an active user per hour, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time.
Consumer users of Oracle Identity Cloud Service – Standard – Consumer User are authorized to access the following core features and custom application/ services built or hosted on Oracle Public Cloud and for 3rd party cloud services:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Policies
- Audit and Reporting
- Identity Bridge and OIM Connector for Identity Cloud Service
- Group-based access management
- Self-service password reset
- Audit and Reporting
- Self-service user registration
- Multi-Factor Authentication
- Social Authentication
- App Catalog
- Access Request
- User Provisioning
- Multiple IDP support

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Usage Limits**
- The number of Active Users as set forth in your service
- SMS messaging limits: 3 messages/user/month. Additional SMS messaging used beyond this limit, are billed as additional Active Users

**Third Party Web Sites, Platforms and Services**
This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle API Platform Cloud Service – Gateway – Per Hour**
Applicable Part #B87529
**Description**

The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based application server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional messages used beyond this limit are billed as additional gateways.

**Metric:**

Gateway per hour: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the UI. A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service UI during a single hour. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

**Usage Limits:**

- Oracle API Platform Cloud Service subscription price entitles the customer to 25m API calls per configured gateway per month. For more than 25m API calls they need to configure additional gateways.

**Third Party Web Sites, Platforms and Services**

This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Management Cloud – Standard Edition – 100 Entities Per Hour**

**Applicable Part # B88363**

Users of Oracle Management Cloud - Standard Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring

**Usage Limits:** The Oracle Management Cloud – Standard Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.
Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Enterprise Edition – 100 Entities Per Hour
Applicable Part # B88364
Users of Oracle Management Cloud – Enterprise Edition will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Management Cloud – Log Analytics -- 300 Gigabytes Per Hour
Applicable Part # B88365
Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics

Usage Limits: The Oracle Management Cloud - Log Analytics is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - 100 Entities Per Hour
Applicable Part # B88366
Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition will have access to the following modules:
- Configuration and Compliance

**Usage Limits:** The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition is subject to the following quantities:

- A maximum number of 100 Entities Per Hour as set forth in Your order.

**Prerequisites:**

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - 300 Gigabytes Per Hour**

**Applicable Part # B88367**

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition will have access to the following modules:

- Security Monitoring and Analytics

**Usage Limits:** The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition is subject to the following quantities:

- A maximum number of 300 Gigabytes Per Hour as set forth in Your order.

**Prerequisites:**

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Database Exadata Express Cloud Service - X20 - Hosted Environment Per Hour**

**Applicable Part # B88408**

**Description**
The Oracle Database Exadata Express Cloud Service - X20 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one hundred twenty (120) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X20 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

**Service Activation, Measurement and Usage**

You may begin using the Oracle Database Exadata Express Cloud Service - X20 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

**Termination**

When an Oracle Database Exadata Express Cloud Service- X20 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Database Exadata Express Cloud Service - X250 – Hosted Environment Per Hour**

**Applicable Part # B88409**

**Description**

The Oracle Database Exadata Express Cloud Service - X250 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, two hundred fifty (250) GB of Oracle Database storage, up to one (1) CPU core on the host Exadata compute server, up to seven and one-half (7.5) GB of Oracle Database memory, and one thousand five hundred (1500) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X250 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

**Service Activation, Measurement and Usage**

You may begin using the Oracle Database Exadata Express Cloud Service - X250 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.
Termination
When an Oracle Database Exadata Express Cloud Service - X250 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X500 - Hosted Environment Per Hour
Applicable Part # B88410

Description
The Oracle Database Exadata Express Cloud Service - X500 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, five hundred (500) GB of Oracle Database storage, up to two (2) CPU cores on the host Exadata compute server, up to fifteen (15) GB of Oracle Database memory, and three thousand (3000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X500 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

Service Activation, Measurement and Usage
You may begin using the Oracle Database Exadata Express Cloud Service – X500 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

Termination
When an Oracle Database Exadata Express Cloud Service - X500 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Express Cloud Service - X1000 - Hosted Environment Per Hour
Applicable Part # B88411
**Description**
The Oracle Database Exadata Express Cloud Service - X1000 - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to thirty (30) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000 - Metered includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

**Service Activation, Measurement and Usage**
You may begin using the Oracle Database Exadata Express Cloud Service – X1000 - Metered after the service instance has been activated.

Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

**Termination**
When an Oracle Database Exadata Express Cloud Service – X1000 - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Database Exadata Express Cloud Service - X1000IM - Hosted Environment Per Hour**
Applicable Part # B88412

**Description**
The Oracle Database Exadata Express Cloud Service - X1000IM - Metered environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, one thousand (1000) GB of Oracle Database storage, up to four (4) CPU cores on the host Exadata compute server, up to forty (40) GB of Oracle Database memory, and six thousand (6000) GB data transfer rate per month.

Each service instance of the Oracle Database Exadata Express Cloud Service - X1000IM – Metered, includes the limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 10 GB of RAM for Database In-Memory Column Store.

**Service Activation, Measurement and Usage**
You may begin using the Oracle Database Exadata Express Cloud Service - X1000IM - Metered after the service instance has been activated.
Fees will be charged for all time periods during which the service instance exists. You may cease billing by deleting the service instance. For hourly metered plans, any partial usage during an hour will be billed as a full hour of use.

**Termination**
When an Oracle Database Exadata Express Cloud Service - X100IM - Metered entitlement is terminated, any active service instance(s) created under this entitlement will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) may retrieve and re-organize Your Content on the service instance(s) for collection purposes, but the service instance(s) may no longer be used for production purposes. After the 60 day period, these service instance(s) will become unavailable and Your Content will be deleted.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

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**Platform as a Service - Non-Metered**

**Oracle Database Cloud Service – Non-metered- Hosted Environment**

**Applicable Part #**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Description</th>
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<tbody>
<tr>
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<td>Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
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<td>Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment</td>
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<td>14</td>
<td>883540</td>
<td>Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment</td>
</tr>
</tbody>
</table>
Description

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

* The following apply to those Oracle Database Cloud Services that are running on Oracle Public Cloud Machine (part numbers B83531, B83532, B83533, B83534)
  - The OPCM hosted Database Cloud Service is dependent on customer also subscribing to Oracle Public Cloud Machine ZS3 Model 268 (part number B86303) or Oracle Public Cloud Machine ZS3 Model 536 (part number B86304 )
    - Oracle Public Cloud Machine ZS3 Model 268 requires a initial minimum of five (5) Oracle Database Cloud Service Enterprise Edition (part numbers B83532, B83533, B83534) hosted environments or initial twenty five (25) Oracle Database Cloud Service -Standard Edition (part number B83531) hosted environments
    - Oracle Public Cloud Machine ZS3 Model 536 requires a initial minimum of ten (10) Oracle Database Cloud Service -Enterprise Edition (part numbers B83532, B83533, B83534)hosted environments or initial fifty (50) Oracle Database Cloud Service - Standard Edition (part number B83531) hosted environments
    - Follow-on purchase of Oracle Database Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
    - Note: Any combination of environments may be ordered as long as either the Standard Edition or Enterprise Edition minimum is met.
  - RAC and Data Guard PaaS automation are not supported on OPCM

(*) These parts are also eligible to run on Oracle Public Cloud Machine (OPCM)
- Oracle will install and configure the Oracle Database Cloud Service for OPCM software on OPCM and make it available for you to consume as a service. Oracle will manage the service for the entire contract term.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Database Backup Cloud Service – Non-metered - TB of Storage Capacity**

Applicable Part #B83543

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

1. One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Database Backup Cloud Service – Non-metered – FS Cloud**

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<td>Oracle Database Backup Service - Non-metered – FS Cloud</td>
<td>B87100</td>
<td>TB of Storage Capacity</td>
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</tbody>
</table>

**Oracle Database Backup Cloud Service – Non-Metered – FS Cloud**

Applicable Part #: B87100

The Oracle Database Cloud Service – Non-Metered-FS Cloud environment is subject to the following quantities each month:

- 1,000,000 PUT requests
- 1,000,000 GET requests

The Oracle Database Cloud Service — Non-metered-environment includes one (1) TB of storage capacity. You may purchase one or more additional 1 TB blocks of storage for a single Oracle Database Backup Cloud Service instance.
to store Oracle Database Backups created using the Oracle Database Cloud Backup Module.

The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services, including Oracle Storage Cloud Service.

**Description**

Oracle Database Backup Cloud Service – Non-Metered is designed to provide scalable object storage for Your Oracle database backup data. You can use the Oracle Database Backup Cloud Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Cloud Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

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<td>Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered – FS Cloud</td>
<td>B87102</td>
<td>OCPU Per Month</td>
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Applicable Part #: B87102

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

**Description**

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g., 1 OCPU) that are included in Your non-metered subscription service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.
terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.


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<td>Oracle Database Cloud Service - Enterprise Edition Extreme Performance – General Purpose - Non-metered – FS Cloud</td>
<td>B87101</td>
<td>Hosted Environment</td>
</tr>
</tbody>
</table>


Applicable Part #: B87101

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities each month:

- 1 OCPU and 7.5 GB of Memory

**Description**

Oracle Database Cloud Service provides a single 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access managed through Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

Oracle Database Cloud Service permits You to use additional OCPU capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in Your non-metered subscription service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts. Excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Java Cloud Service -Non-metered-Hosted Environment**

Applicable Part #

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<td>Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment</td>
</tr>
</tbody>
</table>

(*) These parts are also eligible to run on Oracle Public Cloud Machine (OPCM)

**Description**

The Oracle Java Cloud Service— Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

*The following apply to those Oracle Java Cloud Services that are running on Oracle Public Cloud Machine (part numbers B83495, B84396, B83549):*
• The Oracle Java Cloud Service is subject to the following quantities per month: 1 (one) OCPU.
• Oracle Developer Cloud Service is not supported and may not be used with Oracle Java Cloud Service running on OPCM.

**Oracle Cloud Policies**  
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.


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<td>B87105</td>
<td>Hosted Environment</td>
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</table>


Applicable Part #: B87105  
The Oracle Java Cloud Service –Non-metered-environment is subject to the following quantities each month:

• 1 OCPU and 7.5 GB of Memory

The Oracle Java Cloud Service –Non-metered-environment also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Description**

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support Java applications. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Java Cloud Service permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in this Oracle Java Cloud Service – Non-metered. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if you have purchased a subscription with 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs, with the maximum OCPUs for the service (non-metered subscription rate plus bursting) being 12 OCPUs.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed.
at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle MySQL Cloud Service – Non-Metered – Hosted Environment**

<table>
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<th>Oracle MySQL Cloud Service Offering</th>
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<td>B86392</td>
<td>Hosted Environment</td>
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</tbody>
</table>

**Oracle MySQL Cloud Service – Non-Metered – Hosted Environment**

Applicable Part # B86392

The Oracle MySQL Cloud Service – Non-Metered environment is subject to the following quantities per month:

1 OCPU

**Description**

Oracle MySQL Cloud Service provides a dedicated MySQL Enterprise Edition database instance with automated customer-controlled backup, patching, scaling and lifecycle management with cloud tooling. It supports MySQL tools and Enterprise Manager. You can use the Oracle MySQL Cloud Service through the Oracle MySQL Cloud Service console.

**Termination**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle MySQL Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

**Oracle Database Cloud Service – Multitenant Edition-S5**

Applicable Part # B67335

The Oracle Database Cloud Service-Multitenant Edition –S5 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, five (5) GB of Oracle Database storage (approximately 1,000,000 rows of data) and thirty (30) GB data transfer rate per month.

Each subscription to the Oracle Database Cloud Service –S5 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.
**Oracle Database Cloud Service – Multitenant Edition -S20**

Applicable Part # B67336

The Oracle Database Cloud Service-Multitenant Edition-S20 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate a month.

Each license to the Oracle Database Cloud Service –S20 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

**Oracle Database Cloud Service – Multitenant Edition -S50**

Applicable Part # B67337

The Oracle Database Cloud Service-Multitenant Edition – S50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service –Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

**Oracle Database Cloud Service – Multitenant Edition –BIS50**

Applicable Part # B76846

The Oracle Database Cloud Service-Multitenant Edition –BIS50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service - Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.
**Oracle Database Exadata Express Cloud Service - X20**

Applicable Part # B86808

The Oracle Database Exadata Express Cloud Service - X20 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X20 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Database Exadata Express Cloud Service - X50**

Applicable Part # B86809

The Oracle Database Exadata Express Cloud Service - X50 environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50 includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; and (iv) Pre-Configured Oracle Application Express (APEX).

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Database Exadata Express Cloud Service - X50IM**

Applicable Part # B86810

The Oracle Database Exadata Express Cloud Service - X50IM environment is subject to the following quantities: one (1) managed Pluggable Database (PDB) of Oracle Database Enterprise Edition running on Exadata, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB data transfer rate per month.

Each subscription to the Oracle Database Exadata Express Cloud Service - X50IM includes limited right to use the following service features: (i) Data Access via RESTful Web Services and Documents & Collections Interfaces; (ii) Data Access via Database Clients Including Drivers and Tools (SQL*Net Access); (iii) Data Loading and Data Export via Database Clients; (iv) Pre-Configured Oracle Application Express (APEX); and (v) up to 5 GB of RAM for Database In-Memory Column Store.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Big Data Cloud Service - Starter Pack – 3 Nodes – Non-metered**

Applicable Part #  B86205

**Description**

The Oracle Big Data Cloud Service – Starter Pack – 3 nodes consists of the following:

- A platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big Data Cloud Service – Starter Pack – 3 Nodes ordered by You receives 3 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack – 3 Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

**Termination**

When an Oracle Big Data Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

**Responsibilities**

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system
Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Big Data Cloud Service – Additional Nodes**
Applicable Part # B81601

**Description**
Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

**Termination**
When an Oracle Big Data Cloud Service instance is terminated, the service data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

**Responsibilities**
Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system
Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data SQL Cloud Service
Applicable Part # B81602

Description
The Oracle Big Data SQL Cloud Service provides an architecture designed for SQL on Hadoop, that integrates data in Hadoop and NoSQL with data in Oracle Database.

The Oracle Big Data SQL Cloud Service includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Oracle Big Data SQL
- Oracle Copy to Hadoop
- External Tables and Smart Scan functionality on Hadoop

These features are described in the Program Documentation for this Oracle Cloud Service.

Termination
When an Oracle Big Data SQL Cloud Service instance is terminated, the data from the instance will remain available in Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize important Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Preparation Cloud Service - Hosted Named User
Applicable Part # B83454

Description
Hosted Named Users of the Oracle Big Data Preparation Cloud Service are authorized to access the data processing capabilities of the Big Data Preparation Cloud Service. This includes the ability to create, edit, and delete transformation scripts, as well as scheduling them for publish using the internal scheduler.

The Oracle Big Data Preparation Cloud Service environment is subject to the following limits:

- Oracle will provision one environment for this Oracle Cloud Service. This environment may be dedicated as a stage environment for non-production use or as a production environment. Additional environments may be purchased subject to additional fees.
Third Party Web Sites, Platforms and Services

Oracle Big Data Preparation Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) that is transmitted to such third parties.

Termination

When an Oracle Big Data Preparation Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.

- Service may no longer be used for production during the soft termination period

Responsibilities

The following aspects of service management are Your responsibility. These include, but are not limited to:
The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
Files uploaded via the Big Data Preparation Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Big Data Discovery Cloud Service – Hosted Named User

Applicable Part # B84058

Description

The Oracle Big Data Discovery Cloud Service, running on Hadoop, is designed to provide a visual catalog of the data sets in Your service instance.

Usage Limits: The Oracle Big Data Discovery Cloud Service is subject to usage limits based on:

- a maximum number of Authorized Users (Hosted Named User) as defined in Your order
- one (1) Big Data Discovery node with 32 OCPUs
• 256 GB RAM and 48 TB of storage (from the underlying prerequisite Oracle Big Data Cloud Service – Starter Pack)

**Pre-requisites:** You are required to purchase, and maintain for the duration of this Oracle Big Data Discovery Cloud Service, the Oracle Big Data Cloud Service – Starter Pack, the Oracle Storage Cloud Service. If any of these services ends or otherwise lapses, the Oracle Big Data Discovery Cloud Service will immediately end.

**Termination**

Upon the end of an instance of the Oracle Big Data Discovery Cloud Service, Oracle will perform a final backup and archive the backup to the Your Oracle Storage Cloud Service. All software components of the Oracle Big Data Discovery Cloud Service (such as Studio, Dgraph, configuration files, etc) will then be deleted from the service instance and the Big Data Discovery (BDD) Node(s) will then be returned to the underlying Oracle Big Data Cloud Service instance cluster.

Any data published to Hadoop (i.e., HDFS and Hive) during the Service Period of the Oracle Big Data Discovery Cloud Service will remain available in Your Oracle Big Data Cloud Service instance for the duration of that service.

**Your Responsibilities**

Oracle’s performance of the Oracle Big Data Discovery Cloud Service is contingent on Your fulfillment of the following responsibilities:

• Purchase of sufficient Oracle Cloud Storage Service capacity for Big Data Discovery backup file archiving
• Purchase and provisioning of the underlying Oracle Big Data Cloud Service instance
• Purchase and provisioning of the Oracle Network Cloud Service - VPN for Engineered Systems
• Big Data Discovery Cloud Service provisioning and lifecycle operations, including start, stop, backup and restore
• Big Data Discovery Studio configuration and maintenance
• Operating System maintenance and administration
• Maintenance and administration of all Hadoop services
• Updates and patches to the Hadoop and Oracle Big Data Discovery Cloud Service environment
• Updates and patches to the OS environment
• Successful retrieval and restoration of archived Big Data Discovery backup files
• Monitoring of all Hadoop and Big Data Discovery services running on the system

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

Files uploaded via the Oracle Big Data Discovery Cloud Service do not get scanned by anti-virus software. You are responsible for checking all uploaded files for the presence of viruses. Oracle accepts no liability for any damage caused by any virus transmitted during the upload process.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Oracle Big Data Cloud Service – Compute Edition – Non-Metered – Hosted Environment

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Big Data Cloud Service – Compute Edition Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Big Data Cloud Service – Compute Edition – Compute Capacity - Non-Metered – OCPU</td>
<td>B87083</td>
<td>OCPU</td>
</tr>
</tbody>
</table>

Description

Usage Limits
The Oracle Big Data Cloud Service – Compute Edition – Storage Capacity – Non-Metered – TB of Storage Capacity environment is subject to the following quantities per month:
- The amount of Storage Capacity with increments of 1 TB as set forth in Your order
- The number of OCPUs as set forth in Your order with a 2 OCPU minimum.

Oracle Big Data Cloud Service – Compute Edition permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Event Hub Cloud Service Dedicated – Non-Metered – OCPU

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Event Hub Cloud Service Dedicated Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Event Hub Cloud Service Dedicated – Compute Capacity - Non-Metered – OCPU</td>
<td>B87340</td>
<td>OCPU</td>
</tr>
</tbody>
</table>
Description
Oracle Event Hub Cloud Service Dedicated provides a dedicated Kafka cluster instance with managed patching, scaling and lifecycle management. You can use the Oracle Event Hub Cloud Service Dedicated through the Oracle Event Hub Cloud Service console.

Usage Limits: The Oracle Event Hub Cloud Service Dedicated – Compute Capacity – Non-Metered – OCPU environment is subject to the following quantities per month:
  - As set forth in Your order with a 3 OCPU minimum.

Oracle Event Hub Cloud Service Dedicated – Compute Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

<table>
<thead>
<tr>
<th>Oracle Database Exadata Cloud Service Offerings</th>
<th>Part #</th>
<th>Raw Storage</th>
<th>Usable Storage</th>
<th>Minimum OCPUs</th>
<th>Maximum OCPUs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Exadata Cloud Service – Quarter Rack – X5</td>
<td>B86220</td>
<td>144TB</td>
<td>42TB</td>
<td>16</td>
<td>68</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Half Rack – X5</td>
<td>B81634</td>
<td>288TB</td>
<td>84TB</td>
<td>56</td>
<td>136</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Full Rack – X5</td>
<td>B81635</td>
<td>576TB</td>
<td>168TB</td>
<td>112</td>
<td>272</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Quarter Rack – X6</td>
<td>B87560</td>
<td>288TB</td>
<td>84TB</td>
<td>22</td>
<td>84</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Half Rack – X6</td>
<td>B87561</td>
<td>576TB</td>
<td>168TB</td>
<td>44</td>
<td>168</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Full Rack – X6</td>
<td>B87562</td>
<td>1152TB</td>
<td>336TB</td>
<td>88</td>
<td>336</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Additional OCPU²</td>
<td>B81636</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

Description

² Minimum of 1 OCPU per DB Node. OCPUs added must be in multiples of: 2 for a Quarter Rack, 4 for a Half Rack, 8 for a Full Rack. Total number of OCPUs in the rack must not exceed the maximum limit for the particular rack.
Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

**Service Activation, Measurement and Usage**
You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.

- For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

**Termination**
When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

**Oracle Database Exadata Cloud Machine X6 – Each**

**Description**
Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service offering designed to provide Exadata Cloud Service in Your data center, running behind Your firewall.
When Your ExaCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OPCM is placed (see ‘Prerequisites’, below), Oracle will ship the underlying Oracle-owned Oracle Public Cloud Machine hardware and local or remote gateway to Your designated data center. Oracle will install and configure the gateway server and Oracle Public Cloud Machine with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCM configuration.

NOTE: PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Disconnected Mode
The standard/default operational mode requires a bidirectional network connection from the ExaCM deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the ExaCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to exchange the following information with Oracle:

a. Metering and usage data sent to Oracle for billing purposes
b. Software updates and entitlement data sent from Oracle
c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

Semi-connected Mode
In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

<table>
<thead>
<tr>
<th>Configurations</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eighth Rack with Extreme Performance DB Software for enabled CPUs.</td>
<td>B87334</td>
<td>Each</td>
</tr>
<tr>
<td>16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 DB nodes with 240 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>144 TB raw storage or 42 TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quarter Rack with Extreme Performance DB Software for enabled CPUs.</td>
<td>B87335</td>
<td>Each</td>
</tr>
<tr>
<td>22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 DB nodes with 720 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>288 TB raw storage or 84 TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
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</tr>
<tr>
<td>Service Description</td>
<td>SKU</td>
<td>Quantity</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------------</td>
<td>-------</td>
<td>----------</td>
</tr>
<tr>
<td>Half Rack with Extreme Performance Database Software for enabled CPUs.</td>
<td>B87336</td>
<td>Each</td>
</tr>
<tr>
<td>44 enabled OCPUs Up to 124 additional OCPU's (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 DB nodes with 720 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>576 TB raw storage or 168 TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full Rack with Extreme Performance Database Software for enabled CPUs.</td>
<td>B87337</td>
<td>Each</td>
</tr>
<tr>
<td>88 enabled OCPUs Up to 248 additional OCPU's (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8 DB nodes with 720 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1,152 TB raw storage or 336TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Eight or Quarter Rack</td>
<td>B87636</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Cloud Machine Half Rack</td>
<td>B87637</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Cloud Machine Full Rack</td>
<td>B87638</td>
<td>Each</td>
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<tr>
<td>Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack - Each</td>
<td>B88238</td>
<td>Each</td>
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<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode - 24x7 - Base Fee for Exadata Cloud Machine Add-on Fee for Exadata Cloud Machine - Eighth or Quarter Rack</td>
<td>B88584</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode - 8x5 - Base Fee for Exadata Cloud Machine Add-on Fee for Exadata Cloud Machine - Half Rack</td>
<td>B88585</td>
<td>Each</td>
</tr>
</tbody>
</table>
Add-on Fee for Exadata Cloud Machine - Full Rack

### Additional OCPUs
You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

<table>
<thead>
<tr>
<th>Metric</th>
<th>Minimum</th>
<th>Service Includes Per Month</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Exadata Public Cloud Machine X6 Additional OCPUs</td>
<td>OCPU Per Month 1 Per DB Node</td>
<td>Additional enabled OCPUs. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.</td>
<td>B87338</td>
</tr>
</tbody>
</table>

*The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.*

### Reduction in OCPUs
At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

### Additional Capacity – Bursting
The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU’s – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

<table>
<thead>
<tr>
<th>Metric</th>
<th>Minimum</th>
<th>Service Includes Per Month</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Exadata Cloud Machine X6 Additional OCPUs</td>
<td>OCPU Per Hour 1 Per DB Node</td>
<td>Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.</td>
<td>B87332</td>
</tr>
</tbody>
</table>

**Metrics:**

**OCPU:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.
Prerequisites:
ExaCM requires either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Public Cloud Machine X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OPCM X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OPCM service even if the service periods for OPCM and ExaCM do not co-terminate.

Replacement of Hardware
During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the ExaCM service.

Service Activation, Usage and Payment
- You may begin using the ExaCM service after Oracle has installed and configured the designated ExaCM configuration and integrated it to work along with OPCM and local or remote gateway, and provided You with the User login names and password.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. The Services Period for the OPCM Non-metered services must be extended to match the required ExaCM Services Period if the OPCM service was subscribed and activated prior to ExaCM service subscription.

Customer Contact
Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:
1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to ExaCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Machine X6–Each (Hardware is Delivered by Value Added Distributor)

Description
Oracle Database Exadata Public Cloud Machine (ExaCM) Platform as a Service (PaaS) is an Oracle-managed PaaS
service offering designed to provide Exadata Cloud Service in Your (for purposes of clarity in this service description, "You" and "Your" means end customer) data center, running behind Your firewall.

When Your ExaCM hardware and cloud orders are placed, the Oracle value added distributor (VAD) will ship the underlying VAD-owned Oracle Database Exadata Cloud Machine hardware to Your designated data center. Separately, when Your hardware and cloud orders are placed for the required OPCM (see ‘Prerequisites’, below), the VAD will ship the underlying VAD-owned Oracle Public Cloud Machine hardware and gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Public Cloud Machine (OPCM) with Oracle Cloud Software Stack for Exadata to work with Oracle Database Exadata Cloud Machine and make it available for You to use as a service.

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen ExaCM configuration.

**Disconnected Mode**

The standard/default operational mode requires a bidirectional network connection from the ExaCM deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the ExaCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to exchange the following information with Oracle:

- a. Metering and usage data sent to Oracle for billing purposes
- b. Software updates and entitlement data sent from Oracle
- c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

**Semi-connected Mode**

In this variation of the cloud operations model, there is an outbound network connection from the ExaCM deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the ExaCM deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the ExaCM deployment (e.g., applying software updates, troubleshooting) are performed by Oracle staff over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the ExaCM deployment to download software updates and entitlement data sent from Oracle.

### Configurations

<table>
<thead>
<tr>
<th>Configurations</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eighth Rack with Extreme Performance DB Software for enabled CPUs. 16 enabled OCPUs. Up to 52 additional OCPU's (purchased separately). 2 DB nodes with 240 GB RAM per node. 144 TB raw storage or 42 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</td>
<td>B87522</td>
<td>Each</td>
</tr>
<tr>
<td>Quarter Rack with Extreme Performance DB Software for enabled CPUs. 22 enabled OCPUs. Up to 62 additional OCPU's (purchased separately). 2 DB nodes with 720 GB RAM per node. 288 TB raw storage or 84 TB of usable storage. Unlimited I/Os. Infrastructure managed and operated by Oracle.</td>
<td>B87523</td>
<td>Each</td>
</tr>
<tr>
<td>Description</td>
<td>Code</td>
<td>Unit</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------</td>
<td>--------</td>
<td>-------</td>
</tr>
<tr>
<td>Half Rack with Extreme Performance Database Software for enabled CPUs.</td>
<td>B87524</td>
<td>Each</td>
</tr>
<tr>
<td>44 enabled OCPUs. Up to 124 additional OCPU’s (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 DB nodes with 720 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>576 TB raw storage or 168 TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full Rack with Extreme Performance Database Software for enabled CPUs.</td>
<td>B87525</td>
<td>Each</td>
</tr>
<tr>
<td>88 enabled OCPUs. Up to 248 additional OCPU’s (purchased separately).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8 DB nodes with 720 GB RAM per node.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1,152 TB raw storage or 336TB of usable storage.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unlimited I/Os.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Infrastructure managed and operated by Oracle.</td>
<td></td>
<td></td>
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</table>

**Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>B87635</td>
<td>Each</td>
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</tbody>
</table>

**Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
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</thead>
<tbody>
<tr>
<td>B88034</td>
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</tbody>
</table>

**Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Eight or Quarter Rack**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
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</thead>
<tbody>
<tr>
<td>B87636</td>
<td>Each</td>
</tr>
</tbody>
</table>

**Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Cloud Machine Half Rack**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
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</thead>
<tbody>
<tr>
<td>B87637</td>
<td>Each</td>
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</tbody>
</table>

**Oracle Public Cloud Machine - Disconnected Mode add-on Fee for Cloud Machine Full Rack**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
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</thead>
<tbody>
<tr>
<td>B87638</td>
<td>Each</td>
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</table>

**Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine Quarter Rack - Each**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
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</thead>
<tbody>
<tr>
<td>B88238</td>
<td>Each</td>
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<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>B88239</td>
<td>Each</td>
</tr>
</tbody>
</table>

**Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for Exadata Cloud Machine - Full Rack - Each**

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>B88240</td>
<td>Each</td>
</tr>
</tbody>
</table>

**Additional OCPUs**
You may place orders to enable additional OCPUs for Your ExaCM service in accordance with the following:

<table>
<thead>
<tr>
<th>Metric</th>
<th>Minimum</th>
<th>Service Includes Per Month</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Exadata Public Cloud Machine X6 Additional OCPUs</td>
<td>OCPU</td>
<td>1 Per DB Node</td>
<td>887526</td>
</tr>
</tbody>
</table>

Additional OCPUs

OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs must not exceed the maximum limit for the particular Exadata Cloud Machine.

The total enabled additional OCPUs cannot exceed two times (2x) the base number of OCPUs and cannot exceed the maximum OCPU limit for the particular rack.

Reduction in OCPUs

At any time following six months from the Cloud Services Start Date of the ExaCM order and upon not less than ninety (90) days prior written notice to Oracle, You have the one-time right to reduce the number of enabled OCPUs for the ExaCM service by terminating one or more additional OCPUs previously ordered by You for such service, provided that You pay Oracle an early termination fee for each such terminated OCPU of twelve months of fees for the ExaCM service. In no event can the number of OCPUs be reduced below the base number of enabled OCPUs included with the particular rack.

Additional Capacity – Bursting

The ExaCM machine permits You to enable the use of additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on Oracle’s current Per Hour list price for Oracle Database Exadata Cloud Machine - Additional OCPU’s – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

If You placed Your order through a VAD and You enable bursting, as described in the paragraph above, You will be charged per hour and billed monthly in arrears by Oracle for the bursting (using the “Pay as You Go” model). Pricing will be based on Oracle’s then current Per Hour list price for Oracle Database Exadata Cloud Machine – Additional OCPU’s – Metered which is available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in the configuration of Your non-metered subscription service (e.g., 22 OCPUs for quarter rack). The total capacity of Your bursting cannot exceed two times (2x) the quantity OCPUs of Your non-metered subscription service. For example, if You purchased a quarter rack ExaCM subscription with 22 OCPUs, Your bursting would be capped at a maximum capacity of 44 OCPUs, with the maximum capacity for the service (subscription rate plus bursting) being 88 OCPUs.

<table>
<thead>
<tr>
<th>Metric</th>
<th>Minimum</th>
<th>Service Includes Per Month</th>
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<tr>
<td>Oracle Database Exadata Cloud Machine X6 Additional OCPUs</td>
<td>OCPU Per Hour</td>
<td>1 Per DB Node</td>
<td>887527</td>
</tr>
</tbody>
</table>

Additional enabled OCPUs (also referred to as Burst OCPUs). Burst OCPUs can be added or reduced up to once an hour. OCPUs added must be in multiples of: 2 for Eighth/Quarter Rack, 4 for Half Rack, 8 for Full Rack. Total enabled OCPUs cannot exceed 2x base number of OCPUs, and the maximum limit for the particular Exadata Cloud Machine.

Metrics:
**OCPU:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**Prerequisites:**
ExaCM requires either the Oracle Public Cloud Machine (OPCM) Model 288 or the Oracle Public Cloud Machine X6 Control Plane to run the Oracle Cloud software stack. Prior to using ExaCM, You shall purchase from Oracle a service for OPCM 288 or OPCM X6 Control Plane to support the ExaCM configuration ordered by You. The ExaCM service requires that You order, and maintain for the duration of the ExaCM service, a valid OPCM service even if the service periods for OPCM and ExaCM do not co-terminate.

**Service Activation, Usage and Payment**
- You may begin using the ExaCM service after installation and configuration of the designated ExaCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and the User login names and password have been provided.
- The Services Period for the ExaCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in Your order. The Services Period for the OPCM Non-metered services must be extended to match the required ExaCM Services Period if the OPCM service was subscribed and activated prior to ExaCM service subscription.

For orders placed through a VAD, You may, at your sole discretion, grant the VAD or an Oracle reseller administrative access to Your Cloud Services account to allow the VAD or an Oracle reseller to assist You in monitoring your usage and related charges for bursting. To enable a VAD or an Oracle reseller to view Your Cloud Services Account, You must grant the VAD or an Oracle reseller “Account Administrator” privileges.

**Customer Contact**

Your specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the ExaCM services;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the ExaCM and OPCM services;
5. Act as Your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification of the ExaCM services prior to the implementation of such change and adhere to the Change Management process, as set forth in the Portal.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**Oracle Big Data Cloud Machine**

**Description**
Oracle Big Data Cloud Machine (BDCM) Platform as a Service (PaaS) is an Oracle-owned, Oracle-managed PaaS service designed to provide Big Data Cloud Service in Your data center, running behind Your firewall.

When Your BDCM order is placed, Oracle will ship the underlying Oracle-owned Oracle Big Data Cloud Machine hardware to Your designated data center. Separately, when Your order for the required OPCM is placed (see ‘Prerequisites’, below), Oracle will ship the underlying Oracle-owned Oracle Public Cloud Machine hardware and local gateway (for the disconnected mode) or remote gateway (for the connected mode) to Your designated data center. Oracle will install and configure the gateway server and Oracle Public Cloud Machine with Oracle Cloud Software Stack for Big Data to work with Oracle Big Data Cloud Machine and make it available for You to use as a service.

The BDCM Platform:
- Provides a platform designed to run diverse workloads on Hadoop and Spark systems and for the development of new Big Data applications and integrations with existing relational data.
- Comes pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

The BDCM includes a limited right to access the following as part of the use of this Oracle Cloud Service:
- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors
- Oracle Copy to Hadoop
- Oracle Big Data Spatial and Graph

In the Non-metered model, You pay a monthly fee and may use a subset or all OCPUs in Your chosen BDCM configuration.

<table>
<thead>
<tr>
<th>Configurations</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Big Data Cloud Machine – Starter Pack - 3 Nodes – Non-Metered: 3 nodes with 32 OCPU’s per node, 256 GB RAM per node and 48 TB of RAW storage per node. Infrastructure managed and operated by Oracle.</td>
<td>887918</td>
<td>Hosted Environment</td>
</tr>
<tr>
<td>Oracle Big Data Cloud Machine – Additional Nodes – Non-Metered: 1 nodes with 32 OCPU’s, 256 GB RAM and 48 TB of RAW storage. Infrastructure managed and operated by Oracle.</td>
<td>887919</td>
<td>Hosted Nodes</td>
</tr>
</tbody>
</table>

**Metrics:**

**OCPU:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**Prerequisites:**

BDCM requires Oracle Public Cloud Machine (OPCM) (Model 288, Model 576, or Model 1080) to run the Oracle Cloud software stack. Prior to using BDCM, You must separately purchase from Oracle a subscription to OPCM to support the BDCM configuration ordered by You. The orders for both BDCM and OPCM must have the same Services Periods and must co-terminate on the same date. The BDCM service requires that You order, and maintain for the duration of the BDCM service, OPCM for each data center region in which BDCM is located.
Replacement of Hardware
During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the BDCM service.

Service Activation, Usage and Payment
- You may begin using the BDCM service after Oracle has installed and configured the designated BDCM configuration and integrated it to work along with OPCM and local gateway (for the disconnected mode) or remote gateway (for the connected mode), and provided You with the User login names and password.
- The Services Period for the BDCM Non-metered services is a forty eight (48) month period commencing on the day the User login names and password are issued to You, unless otherwise specified in your order. You are responsible for renewing and maintaining a current term for the OPCM Non-metered services if the OPCM service expires prior to the BDCM service subscription.

Customer Contact
Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). At the commencement of the services, You must assign a primary point of contact to coordinate with onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode). Your primary point of contact is responsible for performing the following:
1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the BDCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the BDCM and OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to BDCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of connected mode).

Responsibilities
Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:
- Initial Operation System setup
- Hadoop installation and configuration
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but are not limited to:
- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Internet of Things Cloud Service – Enterprise - OCPU**

Part # B87145

Users of the Oracle Internet of Things Cloud Service - Enterprise are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**

NOTE: A typical configuration of 2 OCPUs is expected to support up to 2000 devices per OCPU and up to 100 million messages of up to 32 KB size per OCPU. If your deployment needs exceed this typical configuration, you may need to purchase additional OCPUs. High availability configuration requires a minimum of 4 OCPUs.

**Usage Limits**

- 100 GB of message storage capacity included. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
Oracle Internet of Things Asset Monitoring Cloud Service
Part # B87146

Users of the Oracle Internet of Things Asset Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time location and health monitoring of assets
- Spatial analytics to detect asset misplacement and theft
- Incident creation and management for faults detected in assets
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Asset Monitoring Cloud Service

**NOTE:** A typical instance of Oracle Internet of Things Asset Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required.

**Usage Limits**

- 100 GB of message storage included with a single instance of Oracle Internet of Things Asset Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

Oracle Internet of Things Production Monitoring Cloud Service
Part # B87348

Users of the Oracle Internet of Things Production Monitoring Cloud Service are authorized to access the following modules and features:

- Real-time visibility into status of production processes
- Identification of production anomalies and machine faults
- Identification and analysis of production KPI such as utilization, idle time, down time, etc.
- Oracle Internet of Things Cloud Service – Enterprise for the purpose of running Oracle Internet of Things Production Monitoring Cloud Service
NOTE: A typical instance of Oracle Internet of Things Production Monitoring Cloud Service is deemed to be able to handle around 6250 assets. For extra compute power (e.g. due to frequent KPI/Predictive calculations), additional hosted named user licenses are required.

Usage Limits
- 100 GB of message storage included with a single instance of Oracle Internet of Things Production Monitoring Cloud Service. Purchasing additional block storage in the underlying Compute Service may allow expanding message storage capacity.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services
This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S1
Applicable Part # B67338

This Oracle Java Cloud Service-SaaS Extension -S1 environment is subject to the following quantities:
One (1) virtual image of Oracle WebLogic Managed Server one and a half (1.5) GB of Random Access Memory for Java Heap, five (5) GB of file storage and fifty (50) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Java Cloud Service-SaaS Extension – S2
Applicable Part # B67339

This Oracle Java Cloud Service-SaaS Extension-S2 environment is subject to the following quantities: Two (2) virtual image of Oracle WebLogic Managed Server, three (3) GB of Random Access Memory for Java Heap, ten (10) GB of file storage, two hundred and fifty (250) GB data transfer rate.
This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Java Cloud Service-SaaS Extension – S4**
Applicable Part # B67340

This Oracle Java Cloud Service-SaaS Extension-S4 environment is subject to the following quantities:
Four (4) virtual image of Oracle WebLogic Managed Server, six (6) GB of Random Access Memory for Java Heap, twenty five (25) GB of file storage and five hundred (500) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Content and Experience Cloud**

<table>
<thead>
<tr>
<th>Oracle Content and Experience Cloud</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Content and Experience Cloud Standard</td>
<td>B87425</td>
<td>Hosted Named User</td>
</tr>
<tr>
<td>Oracle Content and Experience Cloud Enterprise</td>
<td>B87426</td>
<td>Hosted Named User</td>
</tr>
<tr>
<td>Oracle Content and Experience Cloud Daily Visitor Sessions</td>
<td>B87427</td>
<td>1000 Daily Visitor Sessions</td>
</tr>
</tbody>
</table>

**Description**
Oracle Content and Experience Cloud is a cloud-based content hub to drive omni-channel content management and accelerate experience delivery. Collaboration and workflow management capabilities streamline the creation and delivery of content and improve customer and employee engagement.

**Metrics**
**Hosted Named User**: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

**1000 Daily Visitor Sessions**: is defined as 1000 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service *during a 24 hour period* using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

**Oracle Content and Experience Cloud - Standard - Non-Metered - Hosted Named User**
Applicable Part # B87425
Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Standard

As part of the Oracle Content and Experience Cloud - Standard, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through the through Oracle Content and Experience Cloud – Daily Visitor Sessions.

**Customer Responsibilities**

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Content and Experience Cloud - Enterprise - Non-Metered - Hosted Named User**

Applicable Part # B87426

Users of Oracle Content and Experience Cloud - Standard have access to the following modules:

- Oracle Content and Experience Cloud - Enterprise
As part of the Oracle Content and Experience Cloud - Enterprise, each Hosted Named Users purchased (minimum of 10) will receive 100 GB of storage per Hosted Named User. The total storage allocated across all users will be rounded up to the nearest TB. The default storage allocated to each user is provided by Oracle Storage Cloud Service.

You will also be entitled to 1000 Daily Visitor Sessions independent of how many Hosted Named users (Standard or Enterprise) are purchased.

Usage limits include:

- The number of Hosted Named Users as set forth in Your order
- The storage allocated based on the number of Hosted Named Users
- 1000 Daily Visitor Sessions. Additional 1000 Daily Visitor Sessions can be purchased through the through Oracle Content and Experience Cloud – Daily Visitor Sessions.

**Customer Responsibilities**

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Content and Experience Cloud interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Content and Experience Cloud - Enterprise - Non-Metered - 1000 Daily Visitor Sessions**

Applicable Part # B87427

The Oracle Content and Experience Cloud – Standard or Enterprise is subject to the quantity of Oracle Content and Experience Cloud – 1000 Daily Visitor Sessions as set forth in Your order.

**Pre-Requisites**

In order to be eligible to purchase Content and Experience Cloud – 1000 Daily Visitor Sessions, you must first purchase Oracle Content and Experience Cloud – Standard OR Oracle Content and Experience Cloud – Enterprise.
Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle WebCenter Portal Cloud Service Non-Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle WebCenter Portal Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle WebCenter Portal Cloud Service - Non-metered</td>
<td>B86539</td>
<td>OCPU</td>
</tr>
</tbody>
</table>

**Description**
Oracle WebCenter Portal Cloud Service is a platform built to deliver, integrated, and consistent user experiences across multiple channels. Deployed on Oracle Java Cloud Service, it provides rapid deployment, scale on-demand, single click patching, backup, and restore. Customers can easily create environments for development, testing and production, and focus better on building the solution.

**Metric**
**OCPU**: is defined as the number of Oracle Compute Unit (OCPUs) hours used as part of the Oracle WebCenter Portal Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle WebCenter Portal Cloud Service requires High Memory virtual machines.

For the purpose of Oracle WebCenter Portal Cloud Service, only the Oracle Java Cloud Service OCPUs running the Oracle WebCenter Portal Cloud Service instance must be counted. The Oracle WebCenter Portal Cloud Service requires a minimum number of one (1) OCPU. You may view your usage of the Oracle WebCenter Portal Cloud Service in the Oracle Java Cloud Service console on a daily basis. Oracle will measure Your usage every month for billing purposes.

**Pre-Requisites**
Oracle Java Cloud Service - Enterprise Edition – High-Memory Non-Metered; OR
Oracle Java Cloud Service - Suite – High-Memory Non-Metered
(and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

**Note:** Must be ordered before or along with Oracle WebCenter Portal Cloud Service Non-Metered.

**Third Party Web Sites, Platforms and Services**
This Oracle Cloud Service enables You to deploy software code (such as templates, or other applications including third party applications) onto pages and portals developed by the use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be "Your Applications" as defined in the Agreement. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with the use of this Oracle Cloud Service.

Oracle WebCenter Portal Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.
**Customer Responsibilities**
The following aspects of service management are the customer’s responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle WebCenter Portal Cloud Service is a customer managed service and customers are responsible for installing, managing and maintaining it and its availability. Customers are responsible for patching Oracle WebCenter Portal manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Mobile Cloud Service – 10,000 API Calls Per Month**
Applicable Part #B85278

**Description**
Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs: Push Notification, Storage, Data Offline and Sync, Device Registration, Database, App Policies and Analytics
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework ("MAF") during the Services Term subject to terms and conditions set forth in Your order.

**Usage Limits:** The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
- The deployment environment is limited to three hundred and fifty thousand API calls (10,000 API calls, minimum 35) per month and three (3) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**Oracle Mobile Cloud Service – Additional API Calls – Non-Metered - 10,000 API Calls Per Month**

Applicable Part #B85279

This Oracle Mobile Cloud Service- Additional API Calls consists of a block of 10,000 API Calls per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of API Calls expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional API Calls may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Mobile Cloud Service – Additional Storage – Non-metered --Gigabyte Storage Capacity Per Month**

Applicable Part # B81599

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 1 GB of additional storage per month for the Services Period of the Oracle Mobile Cloud Services.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Mobile Cloud Service for Oracle E-Business Suite Employee Self Service – Non-metered Hosted Named User**

Applicable Part #B86397

**Description**

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Employee Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions

**Usage Limits:** The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and one (1) deployment environments.
Oracle Mobile Cloud Service for Oracle E-Business Suite Manager Self Service – Non-metered Hosted Named User
Applicable Part #B86398

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Manager Self Service Solution, which includes the following features:

- Check Vacation Balance
- Create and Check Time Card
- Update Out of Office Message
- Provide Personal/Medical LOA (Leave of Absence) Email Template
- Receive Notifications from Manager Actions
- Access Approvals Worklist (Time Cards)
- View Status of HR Transactions
- Receive Notifications from Employee Actions

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:
- One (1) development portal and one (1) deployment environment.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Mobile Cloud Service for Oracle JD Edwards Field Service – Non-metered Hosted Named User
Applicable Part #B86399

Description

Users of Oracle Mobile Cloud Service are authorized to access one Mobile Cloud Service Environment with the Field Service Solution.

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework ("MAF") during the Services Term subject to terms and conditions set forth in Your order.

Usage Limits: The Oracle Mobile Cloud Service is subject to the following quantities:
- One (1) development portal and one (1) deployment environment.
The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Process Cloud Service – Non Metered-Hosted Named User**
Applicable Part # B81040

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using Process Composer
- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Real-time Dashboards and Operational Intelligence using Process Workspace
- Process Notifications

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Process Cloud Service – Participant User - Non Metered-Hosted Named User**
Applicable Part # B85287

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Productive Task Management using Process Workspace
- Tracking, Performing process changes, Business control features using Process Workspace
- Process Notifications
THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Process Cloud Service – Invocation User - Non Metered-Hosted Named User
Applicable Part # B85288

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Application invocation
- Process Notifications

Oracle Integration Cloud Service – Non-Metered – Hosted Connection
Applicable Part # B85305

Users of the Oracle Integration Cloud Service are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service is subject to the following quantities:

- This Oracle Cloud Service requires at minimum six (6) Connections per month. You may separately purchase up to an additional four (4) Connections per month, up to a maximum of ten (10) total Connections per month.
• A maximum usage of up to one hundred thousand (100,000) messages per Connection per day. The size of a message may not exceed a maximum of 512 KB.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Integration Cloud Service – Non-Metered – OCPU**

Applicable Part # B86061

Users of the Oracle Integration Cloud Service are authorized to access the following module:

• Oracle Integration Cloud Service

This Oracle Cloud Service may be run only on Oracle Public Cloud Machine (OPCM). Oracle will install and configure the Oracle Integration Cloud Service on OPCM. To use the Oracle Integration Cloud Service, You are required to purchase and maintain OPCM for the duration of the Oracle Integration Cloud Service.

**Usage Limits:** The Oracle Integration Cloud Service is subject to the following quantities:

• The Oracle Integration Cloud Service is subject to the following quantities per month: 1 (one) OCPUs. Oracle will install and configure the Oracle Integration Cloud Service for OPCM software on OPCM machine and make it available for you to consume as a service. Oracle will manage the service for the entire Service Period.
• The Oracle Integration Cloud Service can be purchased in fixed increments of 3 OCPUs, with each instance (3-OCPU increment) providing ten (10) Hosted Connections.
• A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days (provided that You maintain OPCM for this period), during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Integration Cloud Service – Additional Hosted Connections**

Applicable Part # B81031
Oracle Integration Cloud Service – Additional Hosted Connections provides additional Hosted Connections, as set forth in Your order, with the Oracle Integration Cloud Service – Standard Edition or Oracle Integration Cloud Service – Enterprise Edition up to the maximums as specified in the applicable Services Descriptions.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Business Intelligence Cloud Service-Hosted Named User**

Applicable Part #: B76632

The Oracle Business Intelligence Cloud Service environment is subject to the following quantities:

**Usage Limits:**

- Each subscription to the Oracle Business Intelligence Cloud Service – Enterprise environment includes 30 GBs of file space for meta data and associated files.
- Each hosted user has entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store.
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud.
- Oracle will provision two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Data Visualization Cloud Service-Hosted Named User**

Applicable Part #: B84522

The Oracle Data Visualization Cloud Service is subject to the following quantities:

**Usage Limits:**

- A maximum number of Authorized Users (Hosted Named User)
- Each Hosted Named User has entitlement to the Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud.
- 5 GB of storage for the catalog and snapshots
- 50 GBs of storage for imported data
- Oracle will provision one environment for this Oracle Cloud Service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Messaging Cloud Service**

Applicable Part # B75122

This Oracle Messaging Cloud Service environment is subject to the following quantities:

Ten (10) Concurrent Messaging Connections; hundred thousand (100,000) messages per destination, ten thousand (10,000) Queues; ten thousand (10,000) Topics; ten thousand (10,000) Durable Subscriptions; and two and a half (2.5) TB of monthly data transfer.

Each Concurrent Messaging Connection can send and receive up to a total of five million (5,000,000) messages per month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Note**: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

**Oracle Cloud Policies**: Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Application Performance Monitoring Cloud Service – Enterprise Edition**

Applicable Part # B82699

**Description**

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven days of trace data
- Three days access to application log data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server performance monitoring
- End user monitoring
• Integrated log analytics

Termination
When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Visual Builder Cloud Service – Non-metered - Hosted Named User**

Applicable Part # B82815

Description
Authorized Users (Hosted Named Users) of the Oracle Visual Builder Cloud Service are authorized to access the development tools features of Visual Builder. This includes the ability to create, edit, delete applications in Visual Builder, as well as to stage and publish those applications as part of lifecycle management.

Oracle Visual Builder Service allows Named Users to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. ABCS is not designed to handle compliant data. Named Users may upload static resources including but not limited to images, JavaScript files, css files. These static resources are not executed on Oracle’s servers. You are limited to 2GB of storage across all Named Users and 12GB of data transfer in and out of the system per month, including all application resources and data.

Oracle Visual Builder Service allows authorized Users to create applications which consume REST services exposed by other Oracle products, including products subject to different Hosting and Delivery policies and terms of service. You are responsible for ensuring that your use of these services complies with the policies and terms governing them.

Third Party Web Sites, Platforms and Services

Oracle Visual Builder Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

Termination
When an Oracle Visual Builder Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Data will be deleted.
Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle SOA Suite Cloud Service

Oracle SOA Suite Cloud Service – Non-metered – Hosted Environment
Applicable Part # B85285*

(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description
Oracle SOA Suite Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with SOA Suite with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle SOA Suite Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle SOA Suite Cloud Service through the Oracle SOA Suite Cloud Service console. Two Adapters of choice from the documented list of supported adapters in the Program Documentation are included with the SOA Suite Cloud Service for SOA or Service Bus service types. B2B Adapters are not included with this service.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:
- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services
This Oracle SOA Suite Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

Termination
When an Oracle SOA Suite Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle API Manager Cloud Service – Non-metered – Hosted Environment**
Applicable Part # B85286

**Description**
Oracle API Manager Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with API Manager with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration. Oracle API Manager Cloud Service supports one kind of shape for virtual machines -- High Memory. You can use the Oracle API Manager Cloud Service through the Oracle API Manager Cloud Service console. A license for API Manager Cloud Service includes a restricted use license for Oracle Service Bus that only allows the creation of SOAP- and REST-based services using the HTTP Transport for the sole purpose of exposing APIs through the API Manager Cloud Service Portal and then processing the API flow as a pass-through message through the embedded Service Bus. This license excludes the use of any and all other adapters, transports, content based routing, load balancing, throttling and other Service Bus features not required for pass-through API processing.

This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Usage Limits:**
- A maximum number of Hosted Environments as defined in your order.

**Third Party Web Sites, Platforms and Services**
This Oracle API Manager Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
When an Oracle API Manager Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Managed File Transfer Cloud Service – Non-metered – Hosted Environment**
Applicable Part # B85282*
(*) This part is also eligible to run on Oracle Public Cloud Machine (OPCM)

Description
Oracle Managed File Transfer Cloud Service consists of a cloud-based application server – Oracle WebLogic Server, installed with Managed File Transfer with automated customer-controlled provisioning, backup, scaling with cloud tooling – designed to support any SOA Suite integration.
This Oracle Cloud Service also includes a Developer Cloud Service environment subject to the following quantities:
12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Usage Limits:
- A maximum number of Hosted Environments as defined in your order.

Third Party Web Sites, Platforms and Services
This Oracle Managed File Transfer Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

Termination
When an Oracle Managed File Transfer Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle GoldenGate Cloud Service – Enterprise - Non-Metered –OCPU
Applicable Part # B87410

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the following module:

- Oracle GoldenGate Cloud Service- Enterprise

Metric
OCPU: is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle GoldenGate Cloud Service – Enterprise service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.

The Oracle GoldenGate Cloud Service - Enterprise requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections require more OCPUs. A Connection is defined as a unique
connection used to build integrations between applications or databases using the Oracle GoldenGate Cloud Service - Enterprise. A Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle GoldenGate Cloud Service – Enterprise is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Users of the Oracle GoldenGate Cloud Service – Enterprise are authorized to access the Oracle GoldenGate Cloud Service - Enterprise. The service environment includes 1 Terrabyte of local block storage.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Service Activation, Measurement and Usage**
You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

**Third Party Web Sites, Platforms and Services**
This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Application Container Cloud Service – Non-metered – GB Memory**

**Applicable Part # B86396**

**Description**
Oracle Application Container Cloud Service provides a cloud-based environment for the execution of any runtime available within the offering. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, runtime language version upgrading, and Flight Recorder control. Oracle Application Container Cloud Service can be used through the Application Container Cloud console for Oracle Application Container Cloud Service. This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Usage Limits:**
- A maximum number of GB Memory as defined in your order.

**Customer Responsibilities**
You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense...
them to any other entity or person, except that you may disclose your private key to your subcontractors who are
Users of the Cloud Services and performing work on your behalf.

Termination
When an Oracle Application Container Cloud Service instance is terminated, the service instance will remain active
for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-
organize Your Content on the service instance for collection purposes, but the service instance can no longer be
used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your
Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed
at www.oracle.com/contracts

Oracle Identity Cloud Service

<table>
<thead>
<tr>
<th>Oracle Identity Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identity Cloud Service Basic - Enterprise user - Non-metered</td>
<td>B86144</td>
<td>Hosted Named User</td>
</tr>
<tr>
<td>Identity Cloud Service Standard - Enterprise user - Non-metered</td>
<td>B86141</td>
<td>Hosted Named User</td>
</tr>
<tr>
<td>Identity Cloud Service Standard – Non-Enterprise user - Non-metered</td>
<td>B86142</td>
<td>Hosted Named User</td>
</tr>
</tbody>
</table>

Hosted Named User: is defined as an individual authorized by you to access the hosted service in a calendar month,
regardless of whether the individual is actively accessing the hosted service at any given time.

Description
Oracle Identity Cloud Service is a managed, cloud–based, Identity Management solution incorporating mobile and
social technologies plus centralized administration.

Oracle Identity Cloud Service Basic – Enterprise user - Non-Metered

Applicable Part # B86144

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or
outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using
the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Basic are authorized to access the following
features for standard services and custom application/ services built or hosted on Oracle Public Cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Usage Limits:** Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Identity Cloud Service Standard – Enterprise user - Non-Metered**

*Applicable Part # B86141*

An enterprise user (Hosted Named User) is defined as an individual, who is your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the service at any given time.

Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Third Party Web Sites, Platforms and Services**

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.
**Usage Limits**: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Identity Cloud Service Standard – Non-Enterprise User - Non-Metered**

**Applicable Part # B86142**

A Non-Enterprise user (Hosted Named User) is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the Cloud service, regardless of whether or not the individual is actively using the programs at any given time.

Non Enterprise users (Hosted Named User) of Oracle Identity Cloud Service Standard are authorized to access the following features for standard services and custom application/services built or hosted on any cloud – Oracle Public Cloud or 3rd party cloud:

- Authentication as a Service
- User/Group/Role Mgmt.
- User Password Change (admin)
- User Profile Mgmt.
- SSO
- External IDP Federation
- App Roles assignment to users
- Basic Access Policy (password)
- Basic Reporting
- ID Sync
- Group-based access management
- Self-service password reset

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Third Party Web Sites, Platforms and Services**

This Oracle Identity Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Usage Limits**: Identity Cloud Service SMS messaging is limited to a total of 5 SMS messages per user per month. Example: if 1,000 users are licensed, then a total of 5,000 messages are allowed.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Oracle Data Integrator Cloud Service Non-Metered

Applicable Part #B86537

Description
Oracle Data Integrator Cloud Service provides bulk data movement and massively parallel data transformation using database or big data technologies. It consists of the Oracle Data Integrator technology running on top of Java Cloud Service.

Metric
OCPU: is defined as the number of Oracle Compute Unit (OCPUs) hours used as part of the Oracle Data Integrator Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Data Integrator Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

For the purpose of Oracle Data Integrator Cloud Service, only the OCPUs running the Oracle Data Integrator Cloud Service instance must be counted. The Oracle Data Integrator Cloud Service requires a minimum number of four (4) OCPUs. Four (4) OCPUs gives you up to four (4) Connections, more connections requires more OCPUs. A Connection is defined as a unique connection used to build integrations between applications or databases using the Oracle Data Integrator Cloud Service. A Connection is counted per unique connection, data source, third party software, Oracle software, Web Service or REST endpoint to which the Oracle Data Integrator Cloud Service is connected. Applications, databases or Web Services that use the same url and credential are counted as one Connection. Files hosted on a file system do not count as a Connection.

Pre-Requisites
Oracle Java Cloud Service - Enterprise Edition – General Purpose or High-Memory; OR
Oracle Java Cloud Service - Suite – General Purpose or High-Memory
(and their underlying requirements such as Storage Cloud Service Non-Metered, Database Cloud Service Non-Metered)

Note: Must be ordered before or along with Oracle Data Integrator Cloud Service Non-Metered.

Third Party Web Sites, Platforms and Services
Oracle Data Integrator Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

Responsibilities
The following aspects of service management are the customer’s responsibility. These include, but are not limited to:

- The Cloud Services are not intended to hold sensitive or regulated information. You must not use the Cloud Services to store or process any health, payment card or similarly sensitive information that imposes specific data security obligations for the processing of such data.
- Oracle Data Integrator Cloud Service is a customer managed service and customers are responsible for manually installing, managing and maintaining it and its availability. Customers are responsible for
patching Oracle Data Integrator manually using the existing standard patching mechanisms used for patching Oracle products i.e. OPatch.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Analytics Cloud - Enterprise- Non-Metered - OCPU**

Applicable Part # B87389

Oracle Analytics Cloud Service- Enterprise provides Data Preparation, Visualization, Collaboration and Enterprise Reporting with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Enterprise are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- Entitlement to one named user of Oracle Business Intelligence Server Administrator posted on Oracle Software Delivery Cloud
- A maximum number of OCPUs as set forth in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Analytics Cloud- Standard – Non-Metered - OCPU**

Applicable Part # B87390

Oracle Analytics Cloud Service- Standard provides Data Preparation, Visualization and Collaboration with customer-controlled provisioning, backup, patching and scaling with cloud tooling.

The Oracle Analytics Cloud – Standard are subject to the following quantities:

- Entitlement for all users to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Each OCPU of a service environment includes an entitlement to use 50 named users of Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users to the Oracle SmartView® application posted on Oracle Software Delivery Cloud
- A maximum number of OCPUs as set forth in Your order

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts

**Oracle Integration Cloud Service for Oracle SaaS – Hosted Environment**

**Applicable Part # B87181**

Users of the Oracle Integration Cloud Service for Oracle SaaS are authorized to access the following module:
- Oracle Integration Cloud Service

**Usage Limits:** The Oracle Integration Cloud Service for Oracle SaaS is subject to the following quantities:
- 1 Hosted environment with 10GB of in-and-out with up to 10 Hosted Connections to Oracle SaaS applications only.
- All integration flows will have at least one Hosted Connection to Oracle SaaS.
- You can license up to 10 additional non-Oracle SaaS (non-Oracle SaaS, on premise, or customer applications) per Hosted Environment. For additional non-oracle SaaS connections, You must purchase “Oracle Integration Cloud Service for Additional Non-Oracle SaaS Connection”.

You can license additional in-and-out data in increments of 10 GB. For additional in-and-out data in GB, you need to purchase “Oracle Integration Cloud Service for Oracle SaaS for Additional 10 GB in-and-out per day.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Integration Cloud Service for Additional Non-Oracle SaaS Connection – Hosted Connection**

**Applicable Part # B87182**

Oracle Integration Cloud Service for Additional Non-Oracle SaaS Connection provides an additional Hosted Connection to non-Oracle SaaS applications, on-premises applications, or customer applications.

Each Oracle Integration Cloud Service for Additional Non-Oracle SaaS Connection includes 10 GB of data in or out of Integration Cloud Service per day.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.
Oracle Integration Cloud Service for Oracle SaaS for Additional 10GB In-and-Out per Day - Each
Applicable Part # B87183

Oracle Integration Cloud Service for Oracle SaaS for Additional 10 GB In-and-Out per day provides additional data usage of 10 GB per day In-and-Out of Integration Cloud Service to an existing Hosted Environment.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service for Oracle SaaS Midsize – Hosted Environment
Applicable Part # B87609

Users of the Oracle Integration Cloud Service for Oracle SaaS Midsize are authorized to access the following module:

• Oracle Integration Cloud Service

The users of this Service are required to purchase and maintain subscription to at least one of the Oracle SaaS Midsize offerings (e.g. Oracle Customer Experience Cloud for Midsize Cloud Service, Oracle Sales Cloud for Midsize Cloud Service, etc)

Usage Limits: The Oracle Integration Cloud Service for Oracle SaaS Midsize is subject to the following quantities:
• 1 Hosted environment with 5GB of in-and-out with up to 10 Hosted Connections to Oracle SaaS applications only.
• All integration flows will have at least one Hosted Connection to Oracle SaaS.
• You can license up to 10 additional non-Oracle SaaS (non-Oracle SaaS, on premise, or customer applications) per Hosted Environment. For additional non-oracle SaaS connections, You must purchase “Oracle Integration Cloud Service for Additional Non-Oracle SaaS Midsize Connection”.
• You can license additional in-and-out data in increments of 5 GB. For additional in-and-out data in GB, you need to purchase “Oracle Integration Cloud Service for Oracle SaaS Midsize for Additional 5 GB in-and-out per day”

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.
Oracle Integration Cloud Service for Additional Non-Oracle SaaS Midsize Connection – Hosted Connection
Applicable Part # B87610

Oracle Integration Cloud Service for Additional Non-Oracle SaaS Midsize Connection provides an additional Hosted Connection to non-Oracle SaaS applications, on premise applications or customer applications.

Each Oracle Integration Cloud Service for Additional Non-Oracle SaaS Midsize Connection includes 5 GB of data in or out of Integration Cloud Service per day.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service for Oracle SaaS Midsize for Additional 5GB In-and-Out per Day - Each
Applicable Part # B87611

Oracle Integration Cloud Service for Oracle SaaS Midsize for Additional 5 GB In-and-Out per day provides additional data usage of 5 GB per day In-and-Out of Integration Cloud Service to an existing Hosted Environment.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Applicable Part # B87755

Users of Oracle Management Cloud - Standard Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
Usage Limits: The Oracle Management Cloud – Standard Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Applicable Part # B87756
Users of Oracle Management Cloud – Enterprise Edition – Non-Metered will have access to the following modules:

- Application Performance Monitoring
- Infrastructure Monitoring
- Orchestration
- IT Analytics

Usage Limits: The Oracle Management Cloud – Enterprise Edition – Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Management Cloud – Log Analytics – Non-Metered – 300 Gigabytes
Applicable Part # B87757
Users of Oracle Management Cloud - Log Analytics will have access to the following modules:

- Log Analytics
**Usage Limits:** The Oracle Management Cloud – Standard Edition – Non-Metered is subject to the following quantities:
- A maximum number of 300 Gigabytes as set forth in Your order.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Applicable Part # B87761

Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered will have access to the following modules:

- Configuration and Compliance

**Usage Limits:** The Users of Oracle Security Monitoring and Compliance - Configuration and Compliance Edition - Non-Metered is subject to the following quantities:

- A maximum number of 100 Entities as set forth in Your order.

**Prerequisites:**

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Applicable Part # B87762

Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered will have access to the following modules:
Security Monitoring and Analytics

**Usage Limits:** The Users of Oracle Security Monitoring and Compliance - Security Monitoring and Analytics Edition - Non-Metered is subject to the following quantities:

- A maximum number of 300 Gigabytes as set forth in Your order.

**Prerequisites:**

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle API Platform Cloud Service – Non-metered - Gateway**

Applicable Part # B87781

**Description**
The Oracle API Platform Cloud service comprises of the following components – a cloud based application server, the Management Server, for designing and monitoring APIs, a customer owned and installed Gateway for processing runtime messages and a consumer facing Developer Portal that lets users browse and choose APIs for consumption.

The cloud based server is based on a single compute shape and supports a single topology that is HA ready. Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.

**Metric:**

GATEWAY: Is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a “Gateway” in the management service gateway table in the database and is shown as such in the user interface (“UI”). A gateway is counted by counting the number of gateways in the “Gateways” tab in the management service UI. When a gateway node is registered to the management service, you have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, you will have the option to delete the gateway and reduce the count of gateways.

**Usage Limits:**

- Oracle API Platform Cloud Service subscription price allows for registration of one gateway, with a maximum of 25 million messages per month. Additional subscriptions will be required to either register additional gateways or for additional blocks of 25 million messages per month through a single gateway.
**Third Party Web Sites, Platforms and Services**
This Oracle API Platform Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
When an Oracle API Platform Cloud Service instance is terminated, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Apiary Cloud Service – Free**

**Description**
The Oracle Apiary Cloud Service - Free allows up to 5 collaborators per project and comprises the following components – a cloud based API design and documentation console, a cloud based testing/mock service, a cloud based API inspector, a cloud based API test reporter and basic GitHub integration. You may create an unlimited number of API Projects. All projects created are publicly visible.

**Third Party Web Sites, Platforms and Services**
This Oracle Apiary Cloud Service may enable you to link to, transmit your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Termination**
When Your Oracle Apiary service is terminated, termination will occur immediately. Upon termination all of Your content will be deleted.
Oracle IaaS Public Cloud Services

Applicable Part # B77077

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services
The IaaS Public Cloud Services currently available are:

- Oracle Compute Cloud Service
- Oracle Storage Cloud Service
- Oracle Network Cloud Service
- Oracle Ravello Cloud Service
- Oracle Cloud Infrastructure
- Oracle Container Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing
The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. “Pay as You Go” or 2. “Pre-paid Subscription”

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”
If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

“Pre-Paid Subscription”
Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle IaaS Public Cloud Services (the “Oracle Pre-Paid Subscription”). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the “Pre-Paid Subscription Period”), unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible IaaS Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period you must delete all instances. If you do not delete and/or continue to use any activated Oracle IaaS Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active IaaS Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the IaaS Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

### Oracle Compute Cloud Service

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Compute Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>2</td>
<td>Outbound Data Transfer</td>
<td>B78516</td>
<td>GIGABYTE OUTBOUND DATA TRANSFER PER MONTH</td>
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<tr>
<td>3A</td>
<td>Additional Static IP</td>
<td>B78517</td>
<td>STATIC IP PER HOUR</td>
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<tr>
<td>3B</td>
<td>Unassociated Static IP</td>
<td>B78518</td>
<td>STATIC IP PER HOUR</td>
</tr>
<tr>
<td>4</td>
<td>Block Storage Capacity</td>
<td>B78519</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
</tr>
<tr>
<td>5</td>
<td>Block Storage IO Requests</td>
<td>B78520</td>
<td>ONE MILLION IO REQUESTS PER MONTH</td>
</tr>
<tr>
<td>6</td>
<td>Oracle Compute Cloud Service - Compute Capacity - OCPU Per Hour - Metered</td>
<td>B85644</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>7</td>
<td>Oracle Compute Cloud Service - High I/O Compute Capacity - Metered - OCPU Per Hour</td>
<td>B87082</td>
<td>OCPU PER HOUR</td>
</tr>
<tr>
<td>8</td>
<td>Oracle Compute Cloud Service – High Performance Block Storage –Metered</td>
<td>B87608</td>
<td>GB Storage Capacity per month</td>
</tr>
<tr>
<td>9</td>
<td>Oracle Compute Cloud Service - Load Balancer Capacity - Metered - Load Balancer Hour</td>
<td>B87285</td>
<td>Load Balancer Hour</td>
</tr>
<tr>
<td>10</td>
<td>Oracle Compute Cloud Service - Load Balancer Data Processed - Metered - GB of Data Processed</td>
<td>B87286</td>
<td>GB of Data Processed</td>
</tr>
</tbody>
</table>
**Metrics:**

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a calendar month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**STATIC IP PER HOUR:** is defined as the number of Static IP hours used as part of the Oracle Compute Cloud Service. These hours could include additional static IPs associated with a running instance or static IPs that are not associated with any running instance.

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**ONE MILLION IO REQUESTS PER MONTH:** is defined as the maximum of one million IO requests during a calendar month of the Oracle Cloud Service of the type of Block Storage IO Requests You use in the Oracle Cloud Service.

**PER SERVER HOUR:** is the number of hours from when a given server is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

**LOAD BALANCER HOUR:** is the number of hours from when a given Load Balancer is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

**GIGABYTE OF DATA PROCESSED:** is defined as the quantity during a calendar month of the Load Balancer of any transfer of data to or from the Load Balancer over the internet including responses to Your client requests.

**Description**

Oracle Compute Cloud Service is an infrastructure service designed to provide elastic compute capacity, enabling you to activate virtual machine environments in response to your business needs and end them when no longer needed. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in Your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

Oracle Compute Cloud Service – Load Balancer” provides virtual load-balancing (VLBR) as an IaaS feature to complement other Oracle IaaS offerings. Key features include multi-tenant load balancing, SSL termination, certificate management, elastic scaling, DR failover scenarios and other uses. The service is delivered as a RESTful API and is integrated into the Oracle Compute Console and the command line interface tool.

**Service Activation, Measurement and Usage**
You may begin using the Oracle Compute Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Compute Cloud Service in the Oracle Compute Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service-Compute Capacity, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

- For purposes of Oracle Compute Cloud Service-Outbound Data Transfer, your usage is measured by calculating for the calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.

- For purposes of Oracle Compute Cloud Service-Static IP, your usage is measured by calculating the number of additional Static IP’s associated with a running instance along with the number of static IP’s that are not associated with any running instance. The first static IP associated with a running instance is provided at no cost.

- For purposes of Oracle Compute Cloud Service- Block Storage Capacity and High Performance Block Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of the calendar month to generate Your monthly charges.

- For purposes of Oracle Compute Cloud Service- Block Storage IO Requests, your usage is measured by the quantity of Block Storage IO Requests You used in the Oracle Compute Cloud Service during each calendar month.

**Replenishment of Account**

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Compute Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

**Termination**

The Oracle Compute Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

### Oracle Compute Cloud Service –Compute Capacity - GPU Instance - Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Big Data Cloud Service – Compute Edition Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
</table>

IaaS and PaaS Public Cloud -Service Descriptions V110117  |  pg. 121
Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Metered

**Metrics**

**GPU PER HOUR:** is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

**Description**

Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
  - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.

**Termination**

The Oracle Compute Cloud Service – Compute Capacity - GPU Instance will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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### Oracle Storage Cloud Service

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Storage Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Storage Capacity</td>
<td>B77078</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
</tr>
<tr>
<td>2</td>
<td>Outbound Data Transfer</td>
<td>B77473</td>
<td>GIGABYTE OUTBOUND DATA TRANSFER PER MONTH</td>
</tr>
<tr>
<td>3A</td>
<td>PUT, COPY, POST or LIST Requests</td>
<td>B77474</td>
<td>1000 REQUESTS PER MONTH</td>
</tr>
<tr>
<td>3B</td>
<td>GET and all other Requests</td>
<td>B77475</td>
<td>100000 REQUESTS PER MONTH</td>
</tr>
<tr>
<td>4</td>
<td>Archive Storage Capacity - Storage</td>
<td>B82623</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
</tr>
<tr>
<td>5</td>
<td>Archive Storage Capacity - Data Retrieval</td>
<td>B82624</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
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<tr>
<td></td>
<td>Description</td>
<td>Metric</td>
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</tr>
<tr>
<td>---</td>
<td>-----------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Outbound Data Transfer to another data center (intra-region)</td>
<td>GIGABYTE OUTBOUND DATA TRANSFER PER MONTH</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Archive Storage Penalties - Deleting objects earlier than 90 days</td>
<td>GIGABYTE STORAGE CAPACITY PER MONTH</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Archive Storage Penalties - Small reads &amp; writes (objects &lt; 10 MB)</td>
<td>1000 REQUESTS PER MONTH</td>
<td></td>
</tr>
</tbody>
</table>

**Metrics:**

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**1,000 REQUESTS PER MONTH:** is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

**10,000 REQUESTS PER MONTH:** is defined as maximum of 10,000 Requests per Month of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

**Description**

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Storage Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Storage Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Storage Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar month to generate Your monthly charges.

- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by you or transfers over the internet.

- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer to another data center (intra-region), Your usage is measured by calculating for each calendar month the total GB of data transferred from one Oracle Cloud data center to another Oracle Cloud data center within the same Oracle Cloud Region, including transfers by you and transfers on behalf of you based on your geographic replication policy selection.
• For purposes of Oracle Storage Cloud Service-Requests, Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Storage Cloud Service during each calendar month.

• For purposes of Oracle Storage Cloud Service – Archive Storage Penalties-Deleting objects earlier than 90 days, Your usage is measured by the sum of all Pro-rated Early Delete Gigabytes from all containers with the storage class attribute of "archive".

• For purposes of Oracle Storage Cloud Service – Archive Storage Penalties -Small reads & writes (objects < 10 MB), Your usage is measured by the quantity of REST API Requests (including PUT, POST, COPY, GET) You used against objects from all containers with the storage class attribute of "archive" during the calendar month.

Termination
The Oracle Storage Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Storage Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service – Non-Metered – FS Cloud

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Event Hub Cloud Service Dedicated Offering</th>
<th>Part #</th>
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<td>1</td>
<td>Oracle Storage Cloud Service - Non-metered – FS Cloud</td>
<td>B87103</td>
<td>TB of Storage Capacity</td>
</tr>
</tbody>
</table>

Oracle Storage Cloud Service – Non-Metered – FS Cloud

Applicable Part #: B87103

The Oracle Storage Cloud Service –Non-metered-environment is subject to the following quantities each month:

- One (1) TB of storage capacity
- 1,000,000 PUT requests
- 1,000,000 GET requests

Description
Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups. To store Oracle Database backups, You must purchase the Oracle Database Backup Cloud Service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.
Oracle Storage Cloud Service - Storage Appliance Import - Non-metered - Device

Applicable Part # B85964

Description of Service
Oracle will provide you with the following bulk data import services to assist you to migrate Your Content to your Oracle Storage Cloud Services Environment ("Services"):

- Participate in an introductory telephone conference call with your primary contact to review the Services.
- Deliver to the shipping dock at Your Location identified at the top of Your order, or a site mutually agreed to between Your primary contact and Your Oracle primary contact (the “Delivery Location”), one ZFS Storage Appliance ("Hardware").
- Upon Your request, pick up the Hardware at the Delivery Location and transport it to an Oracle location.
- Upon receipt of the Hardware at an Oracle location, Oracle will:
  - Decrypt Your Content using Your encryption key;
  - Import Your Content from the Hardware to your Oracle Storage Cloud Services Environment; and
  - Delete or otherwise render inaccessible any of Your Content from the Hardware.

Hardware
You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use the Hardware subject to the terms of Your order and these Services solely to import Your Content to the Hardware for a period of 30 days from the date the Hardware is delivered at the Delivery Location. The Hardware shall include the Hardware equipment, including components, options and spare parts. Oracle will maintain all title and ownership to the Hardware. You may not open the Hardware or remove or tamper with any security labels on the Hardware.

You have the right to use the operating system delivered with the Hardware subject to the terms of the license agreement(s) delivered with the Hardware. Current versions of the license agreements are located at http://oracle.com/contracts. You are licensed to use the operating system and any operating system updates delivered as a part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

You have the limited, non-exclusive, royalty free, non-transferable, non-assignable (except as stated in the Master Agreement) right to use integrated software delivered with the Hardware subject to the terms of Your order and these Services. The term integrated software is defined as software embedded in the hardware which is essential to hardware functionality (e.g., firmware). You are licensed to use that integrated software and any integrated software updates delivered as part of the Storage Cloud Support Services only as incorporated in, and as part of, the Hardware.

The operating system or integrated software may include separate works, identified in a readme file, notice file or the applicable documentation, that are licensed under open source or similar license terms; Your rights to use the operating system and integrated software under such terms are not restricted in any way by the Agreement governing Your Cloud Services. The terms associated with such separate works can be found in the readme files, notice files or in the documentation accompanying the operating system and integrated software.

You may not make copies of the operating system and integrated software. You shall not remove any copyright notices or labels on the operating system or integrated software. You shall not decompile or reverse engineer (unless required by law for interoperability) the operating system or integrated software. Oracle will have no obligation to deliver the source code for the operating system or integrated software to you.

You agree to return the Hardware to Oracle in good working condition. You agree not to modify or remove any labels or tags on the Hardware. In the event the Hardware received by Oracle is damaged and/or missing key features then Oracle will invoice you for the damages. You must ensure that there are no hazardous or counterfeit materials introduced after the original delivery of the Hardware to You that make the Hardware unsuitable for lawful use, recycling or other disposition by Oracle.
Your Obligations and Project Assumptions
In addition to the obligations and assumptions stated in Your order, You acknowledge that Oracle's ability to perform the Services depends upon Your fulfillment of the following obligations and the following project assumptions:

Your Obligations:
- Obtain Oracle Storage Cloud Services Environment and maintain such Cloud Services for the duration of the Services.
- Provide data center space, power, and network connections for the Hardware and be responsible for installing, configuring, operating and maintaining Hardware connectivity for importing Your Content to the Hardware per Oracle’s specifications. You acknowledge that to operate certain Hardware your facility must meet a minimum set of requirements as described in the Hardware documentation and such requirements may change from time to time, as communicated by Oracle to you in the applicable Hardware documentation.
- De-install the appliance per Oracle’s specifications.
- Encrypt Your Content and securely copy Your Content onto the Hardware per Oracle’s specifications.
- Verify Your Content is copied to and accessible in your Oracle Storage Cloud Services Environment and maintain a copy and backups of all Your Content until You have completed such verification.
- Appoint a primary contact with administrative access to Your Oracle Storage Cloud Services.
- Once Your Content is copied to the Hardware and prior to pick up, switch the Hardware into unusable state as specified by Oracle.
- Submit a services request to schedule delivery and pick up of the Hardware and make available the Hardware for pick up by Oracle per Oracle’s specifications within 30 days from the date of delivery of the Hardware at the Delivery Location.
- Provide Oracle the encryption key for Your Content on the Hardware and access to your Services Environment as specified by Oracle.
- Not copy to the Hardware or provide Oracle with or access to or any health, payment card or similarly sensitive personal information that imposes specific data security obligations for the processing of such data unless expressly specified in Your order.
- Ensure the shipping dock at the Delivery Location meets Oracle’s specifications and is the appropriate size for delivery and pick up of the Hardware.
- Maintain a copy of the data being migrated to Oracle Storage Cloud Service until migration is complete and verified by you as being complete and accessible.
- Use the Services within twelve (12) months from the effective date of Your order (“Services Period”). You agree that any of the Services not used within the Services Period will be automatically forfeited by You with no further action required of either party.

Project Assumptions:
- All services will be delivered in English.
- All services will be delivered remotely.
- Your Content is migrated from the Hardware to Your Storage Cloud Service Environment as-is. We do not guarantee that all of Your Content will be copied. A Transfer Log will be provided which states which files were successfully copied.
- Files are automatically segmented by Oracle into 5GB or less segments and uploaded to Your Oracle Storage Cloud Service Environment as a Static Large Object.
- Files with the same name on the Hardware and Your Storage Cloud Service Environment will be overwritten in Your Storage Cloud Service Environment.
- If You have opened or tampered with the security labels on the Hardware or Your encryption key is lost or corrupted before Oracle decrypts Your Content, Your Content on the Hardware must be discarded.
- Services will import up to four hundred (400) terabytes of data.
• The flattened path of each file is less than 1024 bytes. Files with flattened paths larger than 1024 bytes will not be imported.
• Oracle will have no responsibility for set-up of the appliance or Your internal computing environment, including such items as installation of networking software, Internet software and connection.
• The Hardware will be delivered via a delivery method determined by Oracle.
• Oracle may make product substitutions and modifications as Oracle deems appropriate.
• Your acceptance of the Hardware occurs upon delivery and return of the Hardware to Oracle is upon Oracle’s receipt of the Hardware at Oracle’s location.
• The Services are subject to Oracle Storage Cloud Services replication policies.
• Oracle is not responsible for any data lost or damaged including lost or damaged as part of the warranty return or repair process nor for any associated data restoration.
• Your primary contact will contact the Oracle primary contact to initiate the Services and the parties primary contacts will mutually agree as to a date and time for the introductory telephone conference and an estimated date for delivery of the Hardware.

### Oracle Ravello Cloud Service

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour</th>
<th>Part #</th>
<th>Metric</th>
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<td>Oracle Ravello Cloud Service - Compute Capacity - R1 - Performance Optimized - Advanced - Metered - Ravello Compute Hour</td>
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<td>Ravello Compute Hour</td>
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<td>10</td>
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<td>Ravello Compute Hour</td>
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</table>
Oracle Ravello Cloud Service - Compute Capacity - R2 - Performance Optimized - Enterprise - Metered - Ravello Compute Hour

Oracle Ravello Cloud Service - Compute Capacity - M - Performance Optimized - Enterprise - Metered - Ravello Compute Hour

Oracle Ravello Cloud Service - Volume Storage - Metered - Gigabyte Storage Capacity Per Month

Oracle Ravello Cloud Service - Library Storage - Metered - Gigabyte Storage Capacity Per Month

Oracle Ravello Cloud Service - Network Outbound Data Transfer - Metered - Gigabyte Outbound Data Transfer Per Month

Oracle Ravello Cloud Service - Virtual Machine IP - Metered - Virtual Machine IP Per Hour

**Metrics:**

**RAVELLO COMPUTE HOUR:** is defined as the number of compute hours used as part of the Oracle Ravello Cloud Service. Ravello Compute Hour price is based on the size of the service (i.e., whether R1 or R2), the minimum application price (the “M”), the networking tier (whether advanced or enterprise), and the deployment mode (whether cost or performance optimization).

**R1:** means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 4 GB RAM.

**R2:** means those Oracle Ravello Cloud Services which provide CPU and memory capacity equivalent to 2 vCPUs and 8 GB RAM.

**M:** means the minimum fees applicable to the Oracle Ravello Cloud Services - per application Ravello Compute Hour of usage. The minimum fee applies if the fees for the number of R1/R2 compute hours used as part of the Oracle Ravello Cloud Service in an hour would otherwise fall below this minimum.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity of outbound traffic during a calendar month of the Oracle Ravello Cloud Service.

**VIRTUAL MACHINE IP PER HOUR:** is defined as the number of Virtual Machine IP hours allocated or used as part of the Oracle Ravello Cloud Service. These hours could include elastic and non-elastic IP addresses. For non-elastic IP addresses, fees are based on the time period the VMs are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for your use.

**GIGABYTE STORAGE CAPACITY PER HOUR:** is defined as all VM disk space calculated per hour. Volume storage is billed at 2.1 times the amount of application storage. This is done to account for snapshots, blueprints and other advanced functionality. Library storage accounts for all library VMs, blueprints and stopped VMs.

**Description**

Oracle Ravello Cloud Service is designed to provide overlay cloud capabilities that enable you to run your VMware and Kernel VM workloads on Oracle public clouds without the need to convert your virtual machines, network or storage. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.
Service Activation, Measurement and Usage
You may commence use of the Oracle Ravello Cloud Service, after Oracle has activated Your Oracle Cloud Service account. Oracle will measure Your usage every calendar month for billing purposes.

- For purposes of Oracle Ravello Cloud Service - Compute Capacity, Your usage is measured by calculating the number of R1 and R2 hours for the entire Cloud application resources. Oracle calculates the fees for Your hourly use based on the number of R1s and R2s used by You and the networking tier and deployment mode, unless this calculation results in a price lower than the minimum hourly price defined for the deployment mode and networking tier combination. If the R1/R2 fees are calculated to be lower than the minimum price, then the minimum price for that combination will apply. Fees are calculated per application hour from the time the first VM starts running until all application VMs are stopped or terminated. Each partial Compute hour consumed will be billed as a full hour.

- For purposes of Oracle Ravello Cloud Service - Network Outbound Data Transfer, Your usage is measured by calculating the total GB of Outbound Data Transfer for each calendar month.

- For purposes of Oracle Ravello Cloud Service - Virtual Machine IP, Your usage is measured by calculating the number of Public IPs associated with a running instance along with the number of elastic IPs associated with the Cloud Service for the duration of the association (including when the application is NOT running).

- For purposes of Oracle Ravello Cloud Service – Volume storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.

- For purposes of Oracle Ravello Cloud Service - Library storage capacity, usage data is collected at one-hour intervals and multiplied by the hourly storage rate, which are then added up at the end of the calendar month to generate Your monthly fees for this service.

Termination
The Oracle Ravello Cloud Service will terminate at the earlier of (i) the end of Services Period under Your order, or (ii) at any time with 30 day advance written notice to Oracle. You remain obligated to pay for all fees accrued through the effective date of termination. Upon the end of the Oracle Ravello Cloud Service, the services can no longer be used although Your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies
Your order for this Oracle Ravello Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure – Compute - Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Bare Metal Cloud Offering</th>
<th>Part #</th>
<th>Metric</th>
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<tbody>
<tr>
<td>1</td>
<td>Oracle Cloud Infrastructure - Standard Compute Capacity - Metered</td>
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<td>OCPU Per Hour</td>
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<td>2</td>
<td>Oracle Cloud Infrastructure - High I/O Compute Capacity - Metered</td>
<td>B86077</td>
<td>OCPU Per Hour</td>
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<td>#</td>
<td>Service Description</td>
<td>Code</td>
<td>Metered</td>
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<td>---------------------------------------------------------</td>
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<td>3</td>
<td>Oracle Cloud Infrastructure - Dense I/O Compute Capacity - Metered</td>
<td>B86078</td>
<td>OCPU Per Hour</td>
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<td>Oracle Cloud Infrastructure - Block Volumes – Metered</td>
<td>B87061</td>
<td>Gigabyte Storage Capacity per Month</td>
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<td>5</td>
<td>Oracle Cloud Infrastructure– Network - Metered</td>
<td>B87062</td>
<td>Gigabyte Outbound Data Transfer per month</td>
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<tr>
<td>6</td>
<td>Oracle Bare Metal Cloud – Windows OS on Compute – Metered</td>
<td>B87674</td>
<td>OCPU Per Hour</td>
</tr>
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</table>

**Metrics:**

**OCPU PER HOUR:** is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity of data that you transfer out of the service in a month, including the data downloaded from the Oracle Cloud Infrastructure and any data transferred from the Oracle Cloud Infrastructure “out” over the internet such as responses to client requests (e.g., request against your Web Server) and any data sent back to your on-premises data center via a VPN connection.

**OCPU HOURS:** is the number of hours for the period when you launch a given instance until you terminate it. Each partial instance-hour consumed will be billed as a full hour.

**Gigabyte Storage Capacity per Month:** is defined as the price per provisioned GB for a given Block Storage volume per month. Each partial month will be billed to the nearest full hour.

**Description**

**Oracle Cloud Infrastructure – Compute:** is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Oracle Cloud Infrastructure through the Oracle Cloud Infrastructure console and the associated API. There are three instance types available for the Oracle Cloud Infrastructure: Standard, High I/O, Dense I/O. The High I/O and Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

**Oracle Cloud Infrastructure – Windows OS on Compute** provides the license to run an instance of Windows Server Operating System (OS) on Oracle Bare Metal Compute Service. You can select the Windows Server OS for your compute instance using the Oracle Cloud Infrastructure console and the associated API.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Cloud Infrastructure after Oracle has activated your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Portal. Oracle will measure your usage every month for billing purposes.
• For purposes of Oracle Cloud Infrastructure – Compute Capacity, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.

• For purposes of Oracle Cloud Infrastructure-Outbound Data Transfer, your usage is measured per the Gigabyte Outbound Data Transfer Per Month metric, by calculating for each calendar month the total GB of outbound data transfer from the Oracle Cloud Infrastructure.

• For the purpose of Oracle Cloud Infrastructure – Block Volumes, your usage is measured per the “Gigabyte Storage Capacity per Month” metric, by calculating for each calendar month the total block volume storage consumed, until the block volumes are deleted.

• For purposes of Oracle Cloud Infrastructure – Windows OS on Compute, your usage is measured per the “OCPU Per Hour” metric by calculating the number of OCPU hours used. Fees are based on per OCPU-hour consumed for each Oracle Bare Metal Cloud compute instance, from the time a compute instance is launched until it is terminated.

Termination
You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

Operating System
This Oracle Cloud Infrastructure requires the installation of an operating system prior to use. If You choose to use the Oracle Linux Operating system, You may acquire that through the Oracle Cloud Infrastructure subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information.” Alternatively, You may separately license and install any other supported operating system, provided that You first obtain all rights in such software as required by Oracle to perform this Oracle Cloud Service. For any other supported operating system, Oracle is only responsible for infrastructure and platform issues.

Oracle Cloud Policies
Your order for this Oracle Cloud Infrastructure is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Cloud Infrastructure - Object Storage – Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Bare Metal Cloud Offering</th>
<th>Part #</th>
<th>Metric</th>
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<td>Oracle Bare Metal Cloud – Object Storage - Storage- Metered</td>
<td>B86080</td>
<td>Gigabyte Storage Capacity per Month</td>
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</table>
Oracle Bare Metal Cloud – Object Storage Requests - Metered

**Metrics:**

**Gigabyte Storage Capacity per Month:** is defined as a Gigabyte (1073741824 bytes) of Object Storage space used in the Oracle Cloud Infrastructure during a given month of the service.

**10,000 Requests per Month:** is defined as 10,000 API calls made against the Object Storage API endpoint, per month. This includes all Object Storage REST API calls (GET, PUT, POST, LIST, HEAD) with the exception of DELETE, which does not count towards this metric.

**Description**

Oracle Cloud Infrastructure – Object Storage is designed for scalable and durable data storage. It's suitable for the storage of a large amount of data and this data can be stored or retrieved directly from the internet or from within the Bare Metal Cloud platform, at any time. Oracle Cloud Infrastructure can be accessed via REST APIs, SDK and through the Oracle Cloud Infrastructure console.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Cloud Infrastructure after Oracle has activated Your Oracle Cloud Infrastructure account. You may view your usage of the Oracle Cloud Infrastructure in the Oracle Cloud Infrastructure console. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure – Object Storage - Storage, usage is measured by calculating the storage used in each month. This includes the storage space used up to store the object and its associated metadata. Storage is measured in Byte-Hour, which is added up at the end of each month to determine monthly storage usage.

- For purposes of Oracle Cloud Infrastructure – Object Storage - Requests, usage is measured by the aggregate number of REST API Requests (including PUT, HEAD, POST, COPY, GET) made each month against the Object Storage API endpoint, with the exception of DELETE, which is not included in this count.

**Termination**

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Infrastructure is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Cloud Infrastructure Load Balancer – Metered

<table>
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<td>10,000 Requests per Month</td>
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</table>
Oracle Bare Metal Cloud Service – 100 Mbps Load Balancer Capacity - Metered

B87064

Load Balancer Hour

Oracle Cloud Infrastructure – 400 Mbps Load Balancer Capacity - Metered

B87065

Load Balancer Hour

Oracle Bare Metal Cloud Service – 8192 Mbps Load Balancer Capacity - Metered

B87066

Load Balancer Hour

**Metrics**

**Load Balancer Hour**: is defined as the number of hours that a Load Balancer instance is used in a month.

**Description**

The Oracle Bare Metal Cloud Load Balancer service is a high availability IP-address based load balancing service with a reserved total bandwidth designed to load balance Internet and Intranet traffic to your applications in the Bare Metal Cloud platform. There are three different sizes available for this service: 100 Mbps, 400 Mbps and 8192 Mbps total (ingress and egress) bandwidth, respectively.

**Service Activation, Measurement and Usage**

You may begin using Bare Metal Cloud Load Balancer Service after you have successfully created a Load Balancer from one of the available load balancer instance shapes. The Load Balancer instance, based on the instance shape, is able to load balance traffic up to the specified total (includes both inbound and outbound) traffic bandwidth (specified in Mega bits per second).

Oracle will calculate your Bare Metal Cloud Load Balancer usage on an hourly basis to include the number of Load Balancer instances and the corresponding Load Balancer instance shapes for each of these instances.

The monthly fees are based on your Bare Metal Cloud Load Balancer usage for each month of the service.

**Termination**

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although your Oracle Cloud Infrastructure account may still remain active.

**Oracle Linux Operating System**

The Oracle Cloud Infrastructure requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at http://public-yum.oracle.com/ subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

**Oracle Cloud Policies**
Your order for this Oracle Bare Metal Cloud Compute Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Bare Metal Cloud - FastConnect – Metered**

<table>
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<td>Port Hour</td>
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<td>Oracle Bare Metal Cloud – FastConnect 1 Gbps – Metered</td>
<td>B87783</td>
<td>Port Hour</td>
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</table>

**Metrics:**
Port Hour: is defined as the number of port-hours consumed for each port configured.

**Description**
The Oracle Bare Metal Cloud FastConnect Service is a network connectivity alternative to using the public internet for connecting your network with Oracle’s Bare Metal Cloud Services (BMCS). FastConnect provides an easy way to create a dedicated and private connection with higher bandwidth options, and a more reliable and consistent networking experience when compared to internet-based connections.

**Your Obligation**
To use the Oracle Bare Metal Cloud FastConnect service, Your network must meet one of the following conditions:
- Your network is co-located in an existing Oracle Bare Metal Cloud FastConnect location. For more information about available Oracle Bare Metal Cloud FastConnect locations, see https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Locations
- You network attaches to an Oracle Bare Metal Cloud FastConnect partner. For a list of Oracle Bare Metal Cloud FastConnect partners who can help You connect, see https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/Partners.
- You use an independent network service provider to connect to Oracle Bare Metal Cloud FastConnect location.

In addition, Your network must meet the following conditions:
- Connections to Oracle Bare Metal Cloud FastConnect require single mode fiber, 1000BASE-LX (1310nm) for 1 gigabit Ethernet, or 10GBASE-LR (1310nm) for 10 gigabit Ethernet. You must support 802.1Q (Single-Tag) VLANs and Link Aggregation Control Protocol (LACP) across these connections.
- Your network must support Border Gateway Protocol (BGPv4).

To connect to Oracle Bare Metal Cloud Virtual Cloud Network (VCN), You must first do the following:
- Provide a private Autonomous System Number (ASN).
- Create a dynamic routing gateway (DRG) and attach it to your VCN. For more information about creating a DRG, see https://docs.us-phoenix-1.oraclecloud.com/Content/Network/Tasks/managingDRGs.htm?Highlight=DRG# in the Oracle Bare Metal Cloud Documentation.
- Create a FastConnect connection in the Oracle Bare Metal Cloud Console and create at least one virtual circuit attached to your DRG. For more information about creating a FastConnect connection, see https://docs.us-phoenix-1.oraclecloud.com/Content/FastConnect/.

**Service Activation, Measurement and Usage**
You may begin using the Oracle BMC service after Oracle has activated your Oracle BMC account. Oracle will measure Your usage every month for billing purposes.
For purposes of Oracle Bare Metal Cloud – FastConnect service, your usage is measured by calculating the number of port-hours used. Port-hours are billed once the BGP connection is established to Oracle Bare Metal Cloud FastConnect Service router, or 30 days after you ordered the port, whichever comes first. Each partial port-hour consumed will be billed as a full hour. Port charges continue to be billed until you deactivate the service. If you wish to deactivate, delete your FastConnect connection from the Oracle Cloud Infrastructure console.

**Service Commitment**
Oracle will use commercially reasonable efforts to make the Oracle Bare Metal Cloud FastConnect service available with a Monthly Uptime Percentage of at least 99.9% during any monthly billing cycle (the “Service Commitment”).

**Definitions**
"Virtual Circuit" means a logical representation of connectivity between You and Oracle Cloud Infrastructure using the FastConnect service.

**Monthly Uptime Calculation and Service Levels for FastConnect**
"Maximum Available Minutes" is the total number of minutes that a given Virtual Circuit is linked to one or more Virtual Cloud Networks (VCNs) in Oracle’s Bare Metal Cloud Service during a billing month.

"Downtime" is the total accumulated minutes during a billing month during which the Dedicated Circuit is unavailable. A minute is considered unavailable for a given Dedicated Circuit if all attempts by Customer within the minute to establish IP-level connectivity to the Dynamic Routing Gateway (DRG) associated with the Virtual Cloud Network (VCN) fail for longer than thirty seconds.

"Monthly Uptime Percentage" for a given Dedicated Circuit in a given billing month is calculated as Maximum Available Minutes less Downtime divided by Maximum Available Minutes. Monthly Uptime Percentage is represented by the following formula:

\[
\text{Monthly Uptime} \% = \frac{\text{Maximum Available Minutes} - \text{Downtime}}{\text{Maximum Available Minutes}}
\]

**Termination**
The Oracle FastConnect Services will terminate at the earlier of (i) the end of Services Period under your order, (ii) at any time with 30 days advance written notice to Oracle, or (iii) when you deactivate the service by deleting the FastConnect connection from the Oracle Cloud Infrastructure console. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Bare Metal Cloud – FastConnect service, the Services Environment can no longer be used although your Oracle BMC service account may still remain active.

**Oracle Cloud Policies**
Your order for this Oracle BMC Compute Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Container Cloud Service

<table>
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<tr>
<th>No</th>
<th>Oracle Container Cloud Service Offering</th>
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<th>Metric</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Container Cloud Service – Metered</td>
<td>B86964</td>
<td>OCPU Per Hour</td>
</tr>
</tbody>
</table>

**Metrics:**
**OCPU PER HOUR** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Container Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory.
Description
Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage
You may begin using the Oracle Container Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Container Cloud Service in the Oracle Container Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Container Cloud Service, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

Replenishment of Account
Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Container Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

Termination
The Oracle Container Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Container Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Cloud Infrastructure Database Service – Metered

<table>
<thead>
<tr>
<th>No</th>
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<th>Part #</th>
<th>Metric</th>
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<tr>
<td>1</td>
<td>Oracle Cloud Infrastructure - Database Standard Edition - High I/O - Metered - Hosted Environment Per Hour</td>
<td>B87184</td>
<td>Hosted Environment Per Hour</td>
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<tr>
<td>2</td>
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<td>3</td>
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<td></td>
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<td>Price</td>
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<td>4</td>
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<td>Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O - Metered - Hosted Environment Per Hour</td>
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<td>Hosted Environment Per Hour</td>
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<td>6</td>
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<td>Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - Dense I/O - Metered - Hosted Environment Per Hour</td>
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<td>9</td>
<td>Oracle Bare Metal Cloud Service - Database Standard Edition - Additional Capacity - Metered - OCPU Per Hour</td>
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<td>OCPU Per Hour</td>
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<tr>
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<td>Oracle Bare Metal Cloud Service - Database Enterprise Edition - Additional Capacity - Metered - OCPU Per Hour</td>
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<td>OCPU Per Hour</td>
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<td>B87194</td>
<td>OCPU Per Hour</td>
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<tr>
<td>12</td>
<td>Oracle Cloud Infrastructure Database Service - Database Enterprise Edition Extreme Performance - Additional Capacity - Metered - OCPU Per Hour</td>
<td>B87195</td>
<td>OCPU Per Hour</td>
</tr>
<tr>
<td>13</td>
<td>Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance – 2-node RAC - Metered - Hosted Environment Per Hour</td>
<td>B87846</td>
<td>Hosted Environment Per Hour</td>
</tr>
</tbody>
</table>

**Metrics:**

**HOSTED ENVIRONMENT PER HOUR:** is defined as the database instance provided as part of the Oracle Cloud Infrastructure Database Service (the Hosted Environment), the use of which is measured on a per hour basis. The database instance has a base CPU capacity equivalent of 2 physical cores, locally attached NVMe storage, and includes a two (2) OCPUs database as selected by You (i.e., one the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). Each partial Hosted Environment Hour consumed will be billed as a full hour.

- For High IO & Dense IO capacity:
  - Hosted Environment has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2. Each partial Hosted Environment Hour consumed will be billed as a full hour.

- For 2-node RAC:
  - Hosted Environment has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4. Each partial Hosted Environment Hour consumed will be billed as a full hour.
**OCPU PER HOUR**: is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance and includes a one (1) OCPU database as selected by You (i.e., one the four editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance). Each partial OCPU Hour consumed will be billed as a full hour.

**OCPU HOURS**: is the number of hours of OCPUs used during the period of when You first launch a given instance until You terminate it. Each partial OCPU Hour consumed will be billed as a full hour.

**Description**
Oracle Cloud Infrastructure Database Service enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance inside Your selected Virtual Cloud Network on one of three instance shapes selected by You. For High IO & Dense IO capacity, you can choose from one of four editions of Oracle Database. The base configuration consists of 2 OCPU on a single database instance, but permits You to scale up to 36 OCPU on that same database instance. For 2-node RAC with Direct Attached Storage capacity, you will be offered the Enterprise Edition Extreme Performance oracle database edition. The base configuration consists of 4 OCPU on the 2-node RAC database instance, but permits You to scale up to 72 OCPU on that same database instance.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Bare Metal Cloud Database Service supports 4 editions of Oracle Database – Standard, Enterprise, Enterprise Edition, High Performance and Enterprise Edition Extreme Performance. These database editions can be launched on three instance shapes - Bare Metal High IO & Bare Metal Dense IO shapes which offer 12.8 TB & 28.8 TB raw NVMe flash storage respectively and Bare Metal 2node RAC shape which offers 24 TB SSD raw Storage.

**Service Activation, Measurement and Usage**
You may begin using the Oracle Bare Metal Database Service after Oracle has activated Your Oracle Bare Metal Cloud account. You may view Your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

- Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

**Termination**
You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under Your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although Your Oracle Cloud Infrastructure Database Service account may still remain active.

**Oracle Linux Operating System**
The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at http://public-yum.oracle.com/ subject to the separate Oracle license terms for Oracle Linux set forth at www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Cloud Infrastructure – Database Exadata -Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Bare Metal Cloud Offering</th>
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<th>Metric</th>
</tr>
</thead>
<tbody>
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<td>1</td>
<td>Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - Metered - Hosted Environment Per Month</td>
<td>B87866</td>
<td>Hosted Environment Per Month</td>
</tr>
<tr>
<td>2</td>
<td>Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - Metered - Hosted Environment Per Month</td>
<td>B87867</td>
<td>Hosted Environment Per Month</td>
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<tr>
<td>3</td>
<td>Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - Metered - Hosted Environment Per Month</td>
<td>B87868</td>
<td>Hosted Environment Per Month</td>
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<tr>
<td>4</td>
<td>Oracle Cloud Infrastructure - Database Exadata Additional OCPU's - X6 - Metered - OCPU Per Month</td>
<td>B87869</td>
<td>OCPU Per Month</td>
</tr>
<tr>
<td>5</td>
<td>Oracle Cloud Infrastructure - Database Exadata Additional OCPU's - X6 - Metered - OCPU Per Hour*</td>
<td>B87810</td>
<td>OCPU Per Hour*</td>
</tr>
</tbody>
</table>

*Minimum of 1 OCPU per DB Node. OCPUs must be in multiples of 2 for a Quarter Rack, 4 for a Half Rack, and 8 for a Full Rack. Total OCPUs per rack may not exceed the maximum limit for the particular rack.*

**Metrics:**

**OCPU PER HOUR:** is defined as the number of OCPUs used in an hour as part of the Oracle Cloud Infrastructure Database Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor that is enabled on the database instance. Each partial OCPU Hour consumed will be billed as a full hour.

**OCPU PER MONTH:** is defined as one Oracle Compute Unit (OCPU) used in a calendar month. An OCPU Per Month is counted as a full month of service as soon as the service is activated regardless of how often or how long the service is used within the month.

**HOSTED ENVIRONMENT PER MONTH:** is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies. Each partial Hosted Environment Month consumed will be billed as a full month.

- For Exadata
IaaS and PaaS Public Cloud - Service Descriptions

- A Quarter Rack Hosted Environment has 22 OCPUs enabled and 144 TB of raw storage or 42 TB of usable storage. You can scale up to 84 OCPUs in increments of 2.
- A Half Rack Hosted Environment has 44 OCPUs enabled and 288 TB of raw storage or 84 TB of usable storage. You can scale up to 168 OCPUs in increments of 4.
- A Full Rack Hosted Environment has 88 OCPUs enabled and 1152 TB of raw storage or 336 TB of usable storage. You can scale up to 336 OCPUs in increments of 8.

Description

Oracle Cloud Infrastructure – Database Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, halfrack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Database Cloud Service console and the services published REST API.

Service Activation, Measurement and Usage

You may begin using the Oracle Bare Metal Database Service after Oracle has activated your Oracle Bare Metal Cloud account. You may view your usage of the Oracle Bare Metal Database Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Cloud Infrastructure Database Service – Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata system. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.
- For purposes of all other SKUs for Oracle Cloud Infrastructure Database Service - Your usage is measured by calculating the sum of the number of Hosted Environment Per Hours and the additional number of OCPU Hours used by the database instances. The fees are calculated on a per Hosted Environment Per Hour basis plus any additional OCPU Hours consumed by each database instance, from the time an instance is launched until it is terminated. Each partial Hosted Environment Per Hour and OCPU Hour consumed will be billed as a full hour.

Termination

You may terminate the Oracle Cloud Infrastructure Database Service prior to the end of Services Period under your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the service through the termination date. Upon the end of the Oracle Cloud Infrastructure Database Service, the service can no longer be used although your Oracle Cloud Infrastructure Database Service account may still remain active.

Oracle Linux Operating System

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at http://public-
yum.oracle.com/ subject to the separate Oracle license terms for Oracle Linux set forth at http://www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Infrastructure Database Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

### Oracle Cloud Infrastructure Virtual Machine – Metered

<table>
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<tr>
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<th>Metric</th>
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</thead>
<tbody>
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<td>B86079</td>
<td>OCPU Per Hour</td>
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<tr>
<td>1</td>
<td>Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5 - Metered - OCPU Per Hour</td>
<td>B87786</td>
<td>OCPU Per Hour</td>
</tr>
</tbody>
</table>

**Metrics:**

**OCPU PER HOUR**: is defined as the number of OCPU-hours used as part of the Oracle Cloud Infrastructure Virtual Machine Service. An OCPU is one physical core of an Intel Xeon processor.

**Description**

Oracle Cloud Infrastructure Virtual Machine is an infrastructure service that provides on-demand, self-service provisioned compute capacity in a configurable private network in the cloud. It enables you to respond rapidly to changing IT infrastructure needs, scaling up and down and paying only for what you use. You can use the Bare Metal Cloud Service Virtual Machine through the Oracle Cloud Infrastructure console and the associated API. There are two Virtual Machine instance types available for the Oracle Cloud Infrastructure: Standard, Dense I/O. The Dense I/O instance types have more memory and local NVMe SSD available as compared to the Standard instance type.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Bare Metal Cloud Virtual Machines after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Bare Metal Cloud Virtual Machines in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

For purposes of Oracle Bare Metal Cloud Virtual Machine Service-Compute Capacity, Your usage is measured by calculating the number of OCPU hours used in each month of the service. Fees are calculated per OCPU hour used for each VM instance, from the time an instance is launched until it is terminated. Each partial OCPU hour consumed will be billed as a full hour.

**Termination**

You may terminate the Oracle Cloud Infrastructure prior to the end of Services Period under Your order by providing Oracle with 30 days advance written notice. You are obligated to pay for all fees incurred for use of the...
service through the termination date. Upon the end of the Oracle Cloud Infrastructure, the service can no longer be used although Your Oracle Cloud Infrastructure account may still remain active. Before You terminate the instance, You can backup the data from the NVMe SSD disk to our Bare Metal Cloud Storage Services such as Block Volume or Object Storage. When You terminate the instance, You will lose all data within the local NVMe SSD disks.

**Oracle Linux Operating System**
The Oracle Cloud Infrastructure Virtual Machine requires the installation of an Oracle Linux operating system prior to use. Oracle Linux operating system is subject to the separate Oracle license terms for Oracle Linux set forth at [www.oracle.com/contracts](http://www.oracle.com/contracts) in the folder titled “Ordering Documents and Systems Integrated Software Information”.

**Oracle Cloud Policies**
Your order for this Oracle Bare Metal Cloud Compute Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**ORACLE IAAS PUBLIC CLOUD COMMITMENT**

**Oracle IaaS Public Cloud Commitment**

**Applicable Part # B87779**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Cloud Services in the categories listed below.

**Eligible Services**
The current Cloud Services available include:

<table>
<thead>
<tr>
<th>Service Category - Compute Cloud Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
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<tr>
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<tr>
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### Service Category - Storage Cloud Services

<table>
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<tr>
<td>1</td>
<td>Oracle Cloud Infrastructure - Object Storage - Storage - Metered - Gigabyte Storage Capacity per Month</td>
<td>B86080</td>
<td>Gigabyte Storage Capacity per Month</td>
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<tr>
<td>2</td>
<td>Oracle Cloud Infrastructure - Object Storage - Requests - Metered - 10,000 Requests per Month</td>
<td>B87060</td>
<td>10,000 Requests per Month</td>
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<tr>
<td>3</td>
<td>Oracle Cloud Infrastructure - Block Volume - Metered - Gigabyte Storage Capacity per Month</td>
<td>B87061</td>
<td>Gigabyte Storage Capacity per Month</td>
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### Service Category - Network Cloud Services

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<tbody>
<tr>
<td>1</td>
<td>Oracle Cloud Infrastructure – FastConnect 10 Gbps – Metered</td>
<td>B87782</td>
<td>Port Hour</td>
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<tr>
<td>2</td>
<td>Oracle Cloud Infrastructure – FastConnect 1 Gbps – Metered</td>
<td>B87783</td>
<td>Port Hour</td>
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<tr>
<td>5</td>
<td>Oracle Cloud Infrastructure Service– Network - Metered</td>
<td>B87062</td>
<td>Gigabyte Outbound Data Transfer per month</td>
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</tbody>
</table>

### Service Category - Ravello Cloud Services

<table>
<thead>
<tr>
<th></th>
<th>Service Description</th>
<th>Service Code</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Ravello Cloud Service - Compute Capacity - R1 - Cost Optimized - Advanced - Metered – Ravello Compute Hour</td>
<td>B86815</td>
<td>Ravello Compute Hour</td>
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<tr>
<td>2</td>
<td>Oracle Ravello Cloud Service - Compute Capacity - R2 - Cost Optimized - Advanced - Metered - Ravello Compute Hour</td>
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<td>Ravello Compute Hour</td>
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</tbody>
</table>
During the Services Period of your order, you may consume any IaaS Public Cloud Services designated as Eligible Services. In the event new Cloud Services are made available during the Services Period, Oracle will make these Services available in your Cloud Account and you will be charged based on the standard Pay as You Go rate for that Cloud Service less any applicable discount for the Cloud Service noted in your order. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

**Activation, Usage and Billing**

The service description for each IaaS Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: “Pay as You Go” and 2: Monthly Commitment.

**“Monthly Commitment”**
You agree that each month You will consume during the Services Period a combined total equal to at least the monthly commitment amount specified in Your order (“Monthly Commitment”) of the Oracle IaaS Public Cloud Services specified in the rate card attached to Your order, provided such Cloud Services are available in production release when ordered at the fees specified in the rate card. Consumption will be measured upon activation of each eligible IaaS Oracle Public Cloud Service Cloud Services in the Cloud Portal.

The Services Period for the Oracle Monthly Commitment is a twelve (12) month period commencing on the day the User login names and password are issued to you unless otherwise specified in Your order. The Monthly Commitment amount must be used within month and will expire at the end of that period, and any unused amounts are non-refundable and are forfeited at that time. The Monthly Commitment balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If, by the end of each month during the Services Period, You have not purchased an amount equal to the Monthly Commitment, Oracle will invoice You for the Commitment Shortfall and all fees will be due and payable in accordance with the Agreement.

“Pay as You Go”
If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Overage/Bursting
The Oracle IaaS Public Cloud Services permit you to use additional capacity above Your monthly commitment (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Replenishment of Account
At the end of Your Service Period, Oracle will convert Your Oracle Cloud Services Account to Pay as You Go, unless you replenish your Monthly Commitment amount. Upon replenishment of your account, Oracle will no longer charge at the Pay as You Go rate, and the Monthly Commitment will begin.

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**INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED**

**Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity**

Applicable Part #B83456
This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.
**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity**
Applicable Part #B83455
This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at [cloud.oracle.com](http://cloud.oracle.com).

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Compute Cloud Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Compute Cloud Service – SPARC Block Storage - Non-metered -TB of Storage Capacity**
Applicable Part #B86605
This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.
Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Non-Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Compute Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered</td>
<td>B82811</td>
<td>Hosted Environment (subject to the quantity of five hundred (500) OCPU’s of dedicated compute capacity)</td>
</tr>
<tr>
<td>1B</td>
<td>Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered</td>
<td>B82812</td>
<td>Hosted Environment (subject to the quantity of one thousand (1000) OCPU’s of dedicated compute capacity)</td>
</tr>
<tr>
<td>1C</td>
<td>Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered</td>
<td>B82813</td>
<td>Hosted Environment (subject to the quantity of one thousand five hundred (1500) OCPU’s of dedicated compute capacity)</td>
</tr>
<tr>
<td>1D</td>
<td>Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered</td>
<td>B82814</td>
<td>Hosted Environment (subject to the quantity of two thousand (2000) OCPU’s of dedicated compute capacity)</td>
</tr>
<tr>
<td>1G</td>
<td>Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered</td>
<td>B85643</td>
<td>Hosted Environment (subject to the quantity of one OCPU of dedicated compute capacity)</td>
</tr>
<tr>
<td>1F</td>
<td>Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered</td>
<td>B86604</td>
<td>Hosted Environment (subject to the quantity of three hundred (300) OCPU’s of dedicated compute capacity)</td>
</tr>
<tr>
<td>1G</td>
<td>Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 250 – Non-Metered</td>
<td>B87595</td>
<td>Hosted Environment (subject to the quantity of two hundred fifty (250) OCPU’s of dedicated compute capacity)</td>
</tr>
</tbody>
</table>

Metrics:

**OCPUs**: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. For Oracle SPARC processors, one OCPU corresponds to eight hardware execution threads, also known as vCPUs.

**GIGABYTE STORAGE CAPACITY PER MONTH**: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

Oracle Compute Cloud Service - Compute Capacity - 1 OCPU - Non-Metered permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed...
monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if you have purchased a subscription that allows 4 OCPUs per month, your bursting would be capped at a total of 8 OCPUs for that service.

The Oracle Compute Cloud Service includes a restricted use license to the Oracle Traffic Director during the Services Term subject to terms and conditions set forth in your order. Use of Oracle Traffic Director is limited to the balancing of workloads among the VMs on which Oracle programs are running within the Oracle Compute Cloud Services (AppsUnlimited use cases).

Service Dependencies for Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered

1. Minimum Qty 32 (B86605) Oracle Compute Cloud Service – SPARC Block Storage – Non-metered Terabyte Storage Capacity per Month must be ordered with each initial environment of Oracle Compute Cloud Service – Dedicated Compute Capacity – SPARC Model 300 – Non-metered.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Compute Cloud Service – High Performance Block Storage</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Compute Cloud Service – High Performance Block Storage – Non-Metered</td>
<td>B87607</td>
<td>TB of Storage Capacity</td>
</tr>
</tbody>
</table>

**Metrics**

**TB of Storage Capacity:** is defined as a Terabyte of computer storage space consumed from the Oracle Cloud Service during a month of the service.

**Description**

Oracle Compute Cloud Service – High Performance Block Storage provides High Performance Block Storage capabilities by leveraging SSD/flash storage.

**Service Activation, Measurement and Usage** You may begin using the Oracle Compute Cloud Service – High Performance Block Storage after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – High Performance Block Storage in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – High Performance Block Storage,
Your High performance Block Storage usage is measured by calculating the amount of storage you provision in TB of Storage capacity, from the time an instance is launched until it is terminated or stopped.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service - High I/O Compute Capacity

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Compute Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Compute Cloud Service - High I/O Load Compute Capacity - Non-metered - Hosted Environment</td>
<td>B87108</td>
<td>Hosted Environment</td>
</tr>
</tbody>
</table>

Description

Oracle Compute Cloud Service – High I/O Compute Capacity provides High I/O capabilities by leveraging SSD based technologies. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

Oracle Compute Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Event Hub Cloud Service Dedicated Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Compute Cloud Service - Block Storage – Non-metered – FS Cloud</td>
<td>B87104</td>
<td>TB of Storage Capacity</td>
</tr>
</tbody>
</table>

Oracle Compute Cloud Service – Block Storage – Non-Metered – FS Cloud

Applicable Part #: B87104

The Oracle Compute Cloud Service – Block Storage –Non-metered-environment is subject to the following quantities each month:

- 1 TB of storage capacity
Description
Oracle Compute Cloud Service - Block Storage - Non-metered – TB of Storage Capacity permits You to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the storage quantities that are included in this Oracle Database Cloud Service —Non-metered (i.e., 1 TB) plus any additional additional blocks of storage that You purchase for this service.

The total capacity of Your bursting cannot exceed two times (2x) of the total storage quantities for this service. For example, if You purchased a subscription with 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity, with the maximum storage capacity for the service (non-metered subscription rate plus bursting) being 12 TB.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Compute Cloud Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by You) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Compute Cloud Service – GPU Instance – Non-Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Big Data Cloud Service – Compute Edition Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Compute Cloud Service - Compute Capacity - GPU Instance – Non - Metered</td>
<td>B87109</td>
<td>GPU</td>
</tr>
</tbody>
</table>

Metrics
GPU PER HOUR: is defined as the number of Oracle Graphics Processing Unit hours used as part of the Oracle Compute Cloud Service – Compute Edition – GPU Instance. A GPU provides CPU capacity equivalent of 3 OCPUs with 60GB RAM and 2,496 CUDA Cores.

Description
Oracle Compute Cloud Service – Compute Capacity – GPU Instance provides GPU Instances intended for Graphics and general purpose GPU compute applications. You can use the Oracle Compute Cloud Service – Compute Capacity – GPU Instance through the Oracle Compute Cloud Service – Compute Edition console.

Service Activation, Measurement and Usage You may begin using the Oracle Compute Cloud Service – Compute Capacity – GPU Instance after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Compute Cloud Service – Compute Capacity – GPU Instance in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service – Compute Capacity – GPU Instance,
  - Your compute capacity usage is measured by calculating the number of GPU hours used by you. Pricing is per GPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial GPU hour consumed will be billed as a full hour.
Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Network Cloud Service – Non Metered

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Network Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>Oracle Network Cloud Service - VPN for Engineered Systems – Non Metered</td>
<td>B85685</td>
<td>VPN Connection</td>
</tr>
</tbody>
</table>

Metrics:
VPN Connection: is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

Description
Under this Cloud Service, Oracle provides one LAN-to-LAN IPSEC based software VPN connection designed for the encrypted transmission of data between the Oracle Cloud Service firewalls and the firewall at Your facilities.

Usage Limits: Oracle Network Cloud Service - VPN for Engineered Systems is subject to usage limits based upon:
- A maximum number of VPN Connections as defined in Your order

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Container Cloud Service:

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Network Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Oracle Container Cloud Service – Non-metered</td>
<td>B86535</td>
<td>Hosted Environment</td>
</tr>
</tbody>
</table>

Description
Oracle Container Cloud Service provides a cloud-based environment for deploying and running Docker-based containers. It provides comprehensive tooling to compose, deploy, orchestrate and manage Docker container-based applications. Oracle Container Cloud Service can be used through the Container Cloud Service console.

This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Metrics:
OCPU: An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.
**Bursting**

Oracle Container Cloud Service - Non-Metered permits you to use additional capacity above your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service. Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if you have purchased a subscription that allows 4 OCPUs per month, your bursting would be capped at a total of 8 OCPUs for that service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle Public Cloud Machine X6 – Infrastructure as a Service -- Services Environment**

**Description**

Oracle Public Cloud Machine X6 (OPCM) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OPCM service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OPCM IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OPCM deployment. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle will ship the underlying Oracle-owned OPCM hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud at Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

**Control Plane Dependency**

Every OPCM deployment must start with at least one OPCM Control Plane and the requisite number of OPCM Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OPCM Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OPCM Control Plane (e.g., OPCM Compute, OPCM Block Storage, PaaS services that run on OPCM, OPCM Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OPCM Control Plane, you are responsible for timely renewal of the subscription for the associated OPCM Control Plane so that there is an active subscription for the OPCM Control Plane.

Service Period terms for all OPCM SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.
Disconnected Mode

The standard/default operational mode of OPCM requires a bidirectional network connection from the OPCM deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the OPCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OPCM deployment to exchange the following information with Oracle:

- d. Metering and usage data sent to Oracle for billing purposes
- e. Software updates and entitlement data sent from Oracle
- f. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

<table>
<thead>
<tr>
<th>Part</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Public Cloud Machine X6 Control Plane Includes: Components required for management of all Cloud at Customer services and 45 TB of Block Storage</td>
<td>B87823</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine X6 Compute Includes: 40 OCPUs of compute capacity</td>
<td>B87824</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine ZS5 Block Storage Includes: 45TB of block storage</td>
<td>B87825</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine X6 Object Storage Includes: 128TB of object storage</td>
<td>B87826</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee</td>
<td>B87635</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee</td>
<td>B88034</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Control Plane</td>
<td>B88035</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Compute</td>
<td>B88036</td>
<td>Each</td>
</tr>
</tbody>
</table>
**Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for ZS5 Block Storage**

| B88037 | Each |

**Oracle Public Cloud Machine - Disconnected Mode - Add-On Fee for X6 Object Storage**

| B88038 | Each |

**Metrics:**

**OCPUs:** An Oracle Compute Unit (OCPUs) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**TB of Storage Capacity:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

**Service Activation, Usage and Payment**

- You may begin using the OPCM service after Oracle has installed and configured the designated OPCM configuration, and provided you with the User login names and password.
- The OPCM service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the [Cloud Hosting and Delivery Policies](#).
- The Services Period for the OPCM Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM hardware, Oracle will remove the OPCM hardware from your data center.

**Customer Contact**

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OPCM services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OPCM service;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OPCM service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

**Oracle Cloud Policies**

IaaS and PaaS Public Cloud - Service Descriptions V110117
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Public Cloud Machine X6 – Infrastructure as a Service Services Environment (Hardware is Delivered by Value Added Distributor (VAD) or Value Added Reseller(VAR))**

**Description**
Oracle Public Cloud Machine X6 (OPCM) is an Oracle-owned, Oracle-managed, non-metered Infrastructure-as-a-Service offering (the OPCM service) designed to provide elastic compute capacity in your data center, running behind your firewall. The OPCM IaaS offering is available with support for Control Plane, Compute, Block Storage, and Object Storage services which are the building blocks of any OPCM deployment.

The Oracle VAD/VAR will ship the underlying Oracle-owned OPCM hardware to your designated data center. Oracle will install and configure the gateway server and the Oracle Cloud at Customer IaaS software and make it available for you to use as a service.

In the Non-metered model, you pay a monthly fee and may use all available OCPUs or Terabytes in your chosen OCC subscription.

**Control Plane Dependency**
Every OPCM deployment must start with at least one OPCM Control Plane and the requisite number of OPCM Compute, Block Storage, and Object Storage units which can be added in single unit incremental subscriptions. One or more OPCM Control Plane subscriptions are also required for any other offering such as Oracle Database Exadata Cloud Machine or Oracle Big Data Cloud Machine.

When the subscription to any of the subscriptions that depend on the OPCM Control Plane (e.g., OPCM Compute, OPCM Block Storage, PaaS services that run on OPCM, OPCM Object Storage, Oracle Big Data Cloud Machine) expires after the expiration of the OPCM Control Plane, you are responsible for timely renewal of the subscription for the associated OPCM Control Plane so that there is an active subscription for the OPCM Control Plane.

Service Period terms for all OPCM SKUs – Control Plane, Compute, Block Storage, and Object Storage run independently of each other unless otherwise specified in your order.

**Disconnected Mode**
The standard/default operational mode of OPCM requires a bidirectional network connection from the OPCM deployment to Oracle Cloud Operations facilities. The ‘Disconnected Mode’ option for Cloud Operations does not require the OPCM deployment to be connected to Oracle. All Cloud Operations are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OPCM deployment to exchange the following information with Oracle:

a. Metering and usage data sent to Oracle for billing purposes
b. Software updates and entitlement data sent from Oracle
c. Occasionally, system logs (with your permission) to the Oracle support organization for troubleshooting specific faults as needed

**Semi-connected Mode**
In this variation of the cloud operations model, there is an outbound network connection from the OCC deployment to Oracle Cloud Operations facilities for the purpose of monitoring, service requests and usage metering. But there is no network connection from Oracle Cloud Operations facilities to the OCC deployment. All Cloud Operations that require access to be initiated from Oracle Cloud Operations to the OCC deployment (e.g., applying software updates,
troubleshooting) are performed by Oracle staff from your premises over your networks. Oracle staff would use a network that is isolated or ‘air gapped’ from the OCC deployment to download software updates and entitlement data sent from Oracle.

<table>
<thead>
<tr>
<th>Part</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Public Cloud Machine X6 Control Plane - Partner Hardware - Non-metered Includes: Components required for management of all Cloud at Customer services and 45 TB of Block Storage</td>
<td>B87914</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine X6 Compute - Partner Hardware - Non-metered Includes: 40 OCPUs of compute capacity</td>
<td>B87915</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine ZS5 Block Storage - Partner Hardware - Non-metered Includes: 45TB of block storage</td>
<td>B87916</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine X6 Object Storage - Partner Hardware - Non-metered Includes: 128TB of object storage</td>
<td>B87917</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine Disconnected Mode 24x7 Cloud Machine - Base Fee</td>
<td>B87635</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode 8x5 - Base Fee</td>
<td>B88034</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Control Plane</td>
<td>B88035</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Compute</td>
<td>B88036</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Block Storage</td>
<td>B88037</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Disconnected Mode Add-on Fee for X6 Object Storage</td>
<td>B88038</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Control Plane</td>
<td>B88134</td>
<td>Each</td>
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<tr>
<td>Oracle Public Cloud Machine - Semi-Connected Mode - Add-On Fee for X6 Compute</td>
<td>B88135</td>
<td>Each</td>
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<tr>
<td>Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for ZS5 Block Storage</td>
<td>B88136</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine - Semi-Connected Mode - Add-on Fee for X6 Object Storage</td>
<td>B88137</td>
<td>Each</td>
</tr>
</tbody>
</table>

**Metrics:**

**OCPUs:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**TB of Storage Capacity:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

**Service Activation, Usage and Payment**

- You may begin using the OPCM service after Oracle has installed and configured the designated OPCM configuration, and provided you with the User login names and password.
- The OPCM service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the Cloud Hosting and Delivery Policies.
- The Services Period for the OPCM Non-metered offering is a forty eight (48) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
- PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM hardware, the Oracle VAD/VAR will remove the OPCM hardware from your data center.

**Customer Contact**

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite (in case of disconnected mode) or remote staff (in case of connected mode). At the commencement of the OPCM services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OPCM service;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCM services;

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IaaS and PaaS Public Cloud - Service Descriptions V110117  pg. 157
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OPCM service prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite Oracle staff (in case of disconnected mode) or remote Oracle staff (in case of the default connected mode).

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
## Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment

### Description

The Oracle Database Cloud Service —Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides

<table>
<thead>
<tr>
<th>Applicable Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1  B83628</td>
<td>Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>2  B83629</td>
<td>Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>3  B83630</td>
<td>Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>4  B83631</td>
<td>Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>5  B83632</td>
<td>Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment</td>
</tr>
<tr>
<td>6  B83633</td>
<td>Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>7  B83634</td>
<td>Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>8  B83635</td>
<td>Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>9  B83636</td>
<td>Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>10 B83637</td>
<td>Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>11 B83638</td>
<td>Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment</td>
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<td>12 B83639</td>
<td>Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>13 B83640</td>
<td>Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment</td>
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<tr>
<td>14 B83641</td>
<td>Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>15 B83642</td>
<td>Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment</td>
</tr>
<tr>
<td>16 B83643</td>
<td>Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment</td>
</tr>
</tbody>
</table>
broad SQL*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

### Oracle Database Exadata Cloud Service – Non-metered - Public Sector – Hosted Environment

<table>
<thead>
<tr>
<th>Oracle Database Cloud - Exadata Service Offerings</th>
<th>Part #</th>
<th>Raw Storage</th>
<th>Usable Storage</th>
<th>Minimum OCPUs</th>
<th>Maximum OCPUs</th>
</tr>
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<tbody>
<tr>
<td>Oracle Database Exadata Cloud Service – Quarter Rack</td>
<td>B86220</td>
<td>144TB</td>
<td>42TB</td>
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<tr>
<td>Oracle Database Exadata Cloud Service – Half Rack</td>
<td>B81634</td>
<td>288TB</td>
<td>84TB</td>
<td>56</td>
<td>136</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Full Rack</td>
<td>B81635</td>
<td>576TB</td>
<td>168TB</td>
<td>112</td>
<td>272</td>
</tr>
<tr>
<td>Oracle Database Exadata Cloud Service – Additional OCPU</td>
<td>B81636</td>
<td>-</td>
<td>-</td>
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</tbody>
</table>

**Description**

Oracle Database Exadata Cloud Service provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata Cloud Service instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Exadata Cloud Service provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Exadata Cloud Service through the Oracle Database Cloud Service console and the Services published REST API.

Oracle Database Exadata Cloud Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at [cloud.oracle.com](http://cloud.oracle.com).

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Database Exadata Cloud Service after the Service has been activated.
For purposes of Exadata Cloud Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

**Termination**
When an Oracle Database Exadata Cloud Service instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Database Backup Cloud Service – Non-metered – Public Sector – TB of Storage Capacity**

Applicable Part #B83644

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts) excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Java Cloud Service -Non-metered- Public Sector - Hosted Environment**

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<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>B83645</td>
<td>Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment</td>
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<tr>
<td>2</td>
<td>B83646</td>
<td>Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment</td>
</tr>
</tbody>
</table>
Description

The Oracle Java Cloud Service—Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity

Applicable Part #B83657

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:
One (1) TB of storage capacity.

Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current *Per Hour* list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 TB) that are included in your non-metered subscription service.

Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 TB of storage capacity, Your bursting would be capped at a total of 8 TB of storage capacity for that service.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity**

Applicable Part #B83658

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts. NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Cloud Infrastructure Database Service – Non-Metered**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Cloud Infrastructure Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>No.</td>
<td>Description</td>
<td>Code</td>
<td>Environment</td>
</tr>
<tr>
<td>-----</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------</td>
<td>---------------------</td>
</tr>
<tr>
<td>5</td>
<td>Oracle Cloud Infrastructure - Database Standard Edition - Dense I/O – Non-Metered - Hosted Environment</td>
<td>B87831</td>
<td>Hosted Environment</td>
</tr>
<tr>
<td>6</td>
<td>Oracle Cloud Infrastructure - Database Enterprise Edition - Dense I/O - Non-Metered - Hosted Environment</td>
<td>B87832</td>
<td>Hosted Environment</td>
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<tr>
<td>7</td>
<td>Oracle Cloud Infrastructure - Database Enterprise Edition - High Performance - Dense I/O – Non-Metered - Hosted Environment</td>
<td>B87833</td>
<td>Hosted Environment</td>
</tr>
<tr>
<td>8</td>
<td>Oracle Cloud Infrastructure - Database Enterprise Edition - Extreme Performance - Dense I/O – Non-Metered - Hosted Environment</td>
<td>B87834</td>
<td>Hosted Environment</td>
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<tr>
<td>9</td>
<td>Oracle Cloud Infrastructure - Database Standard Edition - Additional Capacity - Non-Metered</td>
<td>B87836</td>
<td>OCPU</td>
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<td>Oracle Cloud Infrastructure - Database Enterprise Edition - Additional Capacity – Non-Metered</td>
<td>B87837</td>
<td>OCPU</td>
</tr>
<tr>
<td>12</td>
<td>Oracle Cloud Infrastructure - Database Enterprise Edition - Extreme Performance - Additional Capacity - Non-Metered - OCPU</td>
<td>B87839</td>
<td>OCPU</td>
</tr>
</tbody>
</table>
Oracle Cloud Infrastructure – Non-metered Hosted environment enables You to launch an Oracle Database 11g Release 2 or Oracle Database 12c database instance with the database edition of your choice inside Your selected Virtual Cloud Network on one of three instance shapes selected by You.

- Each High IO or Dense IO Hosted Environment
  - Has 2 OCPUs enabled. You can scale up to 36 OCPUs in increments of 2.
- Each 2-node RAC Hosted Environment
  - Has 4 OCPUs enabled. You can scale up to 72 OCPUs in increments of 4.

For Scaling up, please note that non-metered additional capacity should be purchased. If additional OCPUs are not purchased, they will be billed at Pas-You-Go (PAYG) pricing.

The service provides you with root SSH access to the database instance with customer-controlled backup, patching, and DBMS management with cloud tooling. The service provides broad SQL*NET access, managed through Enterprise Manager and other DBMS tools. You can use the Oracle Cloud Infrastructure Database Service through the Bare Metal Cloud console or through the REST API.

Oracle Cloud Infrastructure Database Service permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com. Your non-metered subscription rate is based on the quantities that are included in your non-metered subscription service.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

**Oracle Linux Operating System**

The Oracle Cloud Infrastructure Database Service requires the installation of an Oracle Linux operating system prior to use. You may acquire the Oracle Linux operating system at http://public-yum.oracle.com/ subject to the separate Oracle license terms for Oracle Linux set forth at http://www.oracle.com/contracts in the folder titled “Ordering Documents and Systems Integrated Software Information”.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Infrastructure Database Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

### Oracle Cloud Infrastructure Database Service – Exadata – Non-Metered

<table>
<thead>
<tr>
<th>Oracle Cloud Infrastructure Database Service - Exadata Offerings</th>
<th>Part #</th>
<th># Raw Storage</th>
<th>Usable Storage</th>
<th>Minimum OCPUs</th>
<th>Maximum OCPUs</th>
</tr>
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<tbody>
<tr>
<td>Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6</td>
<td>B87871</td>
<td>288 TB</td>
<td>84 TB</td>
<td>22</td>
<td>84</td>
</tr>
</tbody>
</table>
Description

Oracle Cloud Infrastructure Database Service - Exadata provides a dedicated Oracle Exadata system, available in quarter-rack, half-rack, and full-rack configurations, on which you can deploy Oracle Database 11.2.0.4 or Oracle Database 12.1.0.2 single-node or multi-node database instances. Each of the quarter, half, or full rack configurations comes with a minimum and maximum number of OCPUs, along with dedicated memory and storage per rack. Exadata instances are enabled with automated customer-controlled backup, patching, and DBMS management, along with Oracle Cloud tooling. Oracle Cloud Infrastructure Database Service - Exadata provides broad SQL*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use Oracle Cloud Infrastructure Database Service - Exadata through the Oracle Cloud Infrastructure console and the Services published REST API.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

Oracle Cloud Infrastructure Database Service - Exadata permits you to use additional capacity above Your non-metered subscription rate (also referred to as “bursting”). You will be charged per hour and billed monthly in arrears for this increased capacity (using the “Pay as You Go” model). Pricing for this increased capacity will be based on the current Per Hour list price for this service available at cloud.oracle.com.

Your non-metered subscription rate is based on the quantities (e.g. 1 OCPU) that are included in your non-metered subscription service.
Your total capacity (subscription rate plus bursting), cannot exceed two times (2x) your subscription rate. For example: if You have purchased a subscription that allows 4 OCPUs per month, Your bursting would be capped at a total of 8 OCPUs for that service.

Service Activation, Measurement and Usage
You may begin using the Oracle Cloud Infrastructure Database Service - Exadata after the Service has been activated.

- For purposes of Oracle Cloud Infrastructure Database Service - Exadata, usage per the OCPU Per Month metric is measured by calculating the number of OCPUs used per month for all database instances deployed on the allocated Exadata Hosted Environment. Any partial usage in a month will be billed as a full month of use. Fees are based on the number of OCPUs consumed in a month for all database instances, from the time that the first instance is made available for use, until the last instance it is terminated.

Termination
When an Oracle Database Oracle Cloud Infrastructure Database Service - Exadata instance is terminated for production use, the service instance will remain active for an additional seven (7) days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the seven (7) day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**CASB – Metrics and Service Descriptions**

**Monitored Service User:** is defined as an individual user of Your Cloud/SaaS applications, who You are authorized to monitor with this Oracle CASB Cloud Service. Users may include but are not limited to the employees, customers, partners, consultants, contractors and agents of You, Your customers and Your customers’ affiliates.

**Monitored Account:** is the account that You established with Your IaaS or PaaS provider, that includes (1) the Your email address and password, (2) the control of resources available or created within the account, and (3) payment for the IaaS or PaaS activity related to those resources. You may monitor the Monitored Account by use of this Oracle CASB Cloud Service. The IaaS or PaaS account has permission to do anything and everything with all the account resources.

**Monitored App:** is defined as any custom or tailor-made application or workload that is specifically developed and deployed by You on a Cloud-based or IaaS infrastructure, either for internal or external use, that You monitor with this Oracle CASB Cloud Service. A Monitored App may include but is not limited to development, test, quality
assurance (QA), training, pre-production, high availability (HA), disaster recovery (DR) or any other environments that You deem necessary to be monitored by this Oracle Cloud Service.

Gigabyte Data Capacity: is defined as the volume of data generated, ingested, managed and analyzed from the Monitored Accounts and Monitored Apps. Capacity may include but is not limited to development, test, QA, training, pre-production, production, HA, DR or any other environments that You deem necessary to be monitored by the Company's service offering.

**Oracle CASB for SaaS - Non-Metered-Monitored Service Users**
Applicable Part # B87540

**Description**
Oracle CASB for SaaS monitors users of target SaaS applications. Users of Oracle CASB for SaaS are authorized to access modules or features that include the following:

- Provisioning of security configurations and controls into the SaaS applications
- Key Security Indicators that provide early warning signs of risks to SaaS applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

**Usage Limits**
A maximum number of Monitored Service Users as defined in your order.

**Third Party Web Sites, Platforms and Services**
This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information (“Third Party Services”). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

**Oracle CASB for IaaS - Non-Metered-Monitored Account**
Applicable Part # B87541

**Description**
Oracle CASB for IaaS monitors IaaS accounts. Users of Oracle CASB for IaaS are authorized to access modules or features including the following:
• Provisioning of security configurations and controls into the IaaS providers
• Key Security Indicators that provide early warning signs of risks to IaaS providers
• Dynamic policy framework that detects risk events for IaaS

Usage Limits:
Oracle CASB for IaaS is subject to the following limits:
• A maximum number of Monitored Accounts as defined in your order
• Ten (10) GB of data capacity

Third Party Web Sites, Platforms and Services
This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle CASB for IaaS Additional Capacity - Non-Metered-Gigabyte Data Capacity
Applicable Part # B87542

Description
Oracle CASB for IaaS Additional Capacity consists of a block of one (1) GB of additional data capacity per month. Oracle CASB for IaaS Additional Capacity may be used only for Oracle CASB for IaaS.

Usage Limits:
Oracle CASB for IaaS Additional Capacity provides one (1) GB data capacity

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle CASB for Custom Apps - Non-Metered-Monitored App
Applicable Part # B87543

Description
Oracle CASB for Custom Apps monitors target custom applications that are deployed on specific IaaS accounts. Users of Oracle CASB for Custom Apps are authorized to access modules or features including the following:

- Provisioning of security configurations and controls into the custom applications
- Key Security Indicators that provide early warning signs of risks to custom applications
- User Behavioral Analytics that quantify risk scores when anomalies in user activity is identified

**Usage Limits:**
Oracle CASB for Custom Apps is subject to the following limits:
- A maximum number of Monitored Apps as defined in your order
- Ten (10) GB of data capacity

**Pre-Requisites**
Oracle CASB for IaaS is required for any IaaS account where the Monitored App is being monitored.

**Third Party Web Sites, Platforms and Services**
This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties' websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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**Oracle CASB for Discovery - Non-Metered-Monitored Service User**

**Applicable Part # B87544**

**Description**
Oracle CASB for Discovery monitors users from target services. Users of Oracle CASB for Discovery are authorized to access the modules or features including the following:

- Discovery and risk reports of shadow IT activity by analyzing perimeter logs
- Discovery and risk reports of shadow IT activity by analyzing Salesforce AppExchange application marketplace
- Reports on users who conduct shadow IT including analysis of data transmission into and out of shadow applications

**Usage Limits**
A maximum number of Monitored Service Users as defined in your order.

**Third Party Web Sites, Platforms and Services**
This Oracle CASB Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, third parties’ websites, platforms, content, products, services, and information ("Third Party Services"). Oracle does not control and is not responsible for such Third Party Services. You are solely responsible for complying with the terms of access and use of Third Party Services, and if Oracle accesses or uses any Third Party Services on Your behalf to facilitate performance of the Services, You are solely responsible for ensuring that such access and use, including through passwords, credentials or tokens issued or otherwise made available to You, is authorized by the terms of access and use for such services. Oracle is not responsible for the security, protection or confidentiality of Your Content or Third Party Content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) transmitted to such Third Party Services.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
## Promotions

### Oracle Free Cloud Promotion

#### Applicable Part #s

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Compute Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Free Oracle Cloud Promotion - Standard</td>
<td>B86731</td>
<td>Currency Unit</td>
</tr>
<tr>
<td></td>
<td>Offers $300USD or local currency equivalent credits for a duration of 30 days. This promotion is generally available on the Oracle Store.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Free Oracle Cloud Promotion - Oracle Code</td>
<td>B87848</td>
<td>Currency Unit</td>
</tr>
<tr>
<td></td>
<td>Offers $500USD or local currency equivalent credits for a duration of 30 days. This promotion is only available to HOL registrants for an Oracle Code event.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Free Oracle Cloud Promotion - Student</td>
<td>B87849</td>
<td>Currency Unit</td>
</tr>
<tr>
<td></td>
<td>Offers $5000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to students enrolled in approved Oracle University training classes at universities pre-qualified by the Oracle University Training Team.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Free Oracle Cloud Promotion – Educator</td>
<td>B87850</td>
<td>Currency Unit</td>
</tr>
<tr>
<td></td>
<td>Offers $25,000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to educators teaching an approved Oracle University training class at universities pre-qualified by the Oracle University Training Team.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Description

The Free Cloud Promotion enables you to create an Oracle Cloud Services Account, and receive a balance as specified in the promotion acceptance process in your Oracle Cloud Services Account. This balance can be used towards activating and using any of the metered Oracle Cloud Services, which are available as Pay As You Go in the following categories: (PaaS, IaaS, Big Data, Analytics and Middleware Cloud Services).

Upon depletion of the Free Cloud Promotion balance or the end of the promotion period as specified in the promotion acceptance process, your estimated balance and the date of expiration of the promotion period are visible in your Oracle Cloud Services Account, and at that time your Oracle Cloud Services account will be paused and you'll have the option to continue using the Cloud Services under the PAYG model or to discontinue use of the Cloud Services. If you decide not to upgrade to PAYG account your data will be decommissioned after 7 days. If you decide to upgrade to PAYG account, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such service (Oracle’s “Pay as You Go” Rate Card). Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.
You can make the selection to continue using the Cloud Services under the PAYG model in advance. You may do so during Promotion Sign up or before your Promotion period ends while your Promotion Balance is not depleted. If you decide to upgrade to the PAYG model in advance, you may continue using the Cloud Services without any disruption when your Free Cloud Promotion balance is depleted or the promotion period has ended, whichever is earlier.

*Note: Credit cards may not be used for the Standard Promotion and the Oracle Code Promotion in the following countries: India, Japan, Russia, Mexico and China.

The promotion expires once the promotion duration is over or all available credits are used up; the earlier of either.

The promotion account restricts the amount of concurrent resources that can be used during the course of the promotion. The concurrent utilization is limited to 6 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage for Free Oracle Cloud Promotion – Standard/Oracle Code/Student/Educator SKUs. For the Free Oracle Cloud Promotion – Startup, the concurrent utilization is limited to 20 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage. This restriction is removed once the account is converted to a paid account.

Oracle Database Exadata Cloud Service, Oracle Big Data Cloud Service and Oracle Compute Cloud Service -Dedicated Compute offerings are excluded from the promotion.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**ORACLE CLOUD ADVANCED CUSTOMER SUPPORT**

**Oracle Cloud Priority Support**

Applicable Part Numbers:
- B85998 - Oracle Cloud Priority Support for Tech Cloud Metered 1
- B85999 - Oracle Cloud Priority Support for Tech Cloud Metered 2
- B86000 - Oracle Cloud Priority Support for Tech Cloud Metered 3
- B86001 - Oracle Cloud Priority Support for Tech Cloud Metered 4
- B86002 - Oracle Cloud Priority Support for Tech Cloud Metered 5

- B86223 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 1
- B86224 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 2
- B86225 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 3
- B86226 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 4
- B86227 - Oracle Cloud Priority Support for Tech Cloud IaaS Metered 5

- B86221 - Oracle Cloud Priority Support for IaaS Base Fee - Non-Metered
- B86222 - Oracle Cloud Priority Support for IaaS - Non-Metered

- B85996 - Oracle Cloud Priority Support for PaaS Base Fee – Non-Metered
- B85997 - Oracle Cloud Priority Support for PaaS – Non-Metered

If your order contains Oracle Cloud Priority Support, Oracle will provide the services described at oracle.com/contracts. Specific link is [http://www.oracle.com/us/corporate/contracts/oracle-cloud-priority-support-3226276.pdf](http://www.oracle.com/us/corporate/contracts/oracle-cloud-priority-support-3226276.pdf)
Oracle IaaS Public Cloud Services –Public Sector

Applicable Part # B82048

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

Eligible Services
The IaaS Public Cloud Services currently available are:
- Oracle Storage Cloud Service
- Oracle Compute Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

Activation, Usage and Billing
The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”
You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Java Public Cloud Services - Public Sector

Applicable Part # B82050

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Java Public Cloud Services.

Eligible Services
The current Java Public Cloud Services available include:
- Oracle Java Cloud Service
During the Services Period of your order, you may consume any Java Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Java Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Java Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

**Activation, Usage and Billing**

The service description for each Java Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

**“Pay as You Go”**

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Java Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

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**Oracle Database Public Cloud Services-Public Sector**

**Applicable Part # B83049**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services-Public Sector

**Eligible Services**

The current Database Public Cloud Services available include:

- Oracle Database Backup Cloud Service
- Oracle Database Cloud Service

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

**Activation, Usage and Billing**

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to your Cloud Services account to allow the Partner to assist you in monitoring your usage and
related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

“Pay as You Go”
You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Database Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

Oracle Node Cloud Service

<table>
<thead>
<tr>
<th>Oracle Node Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Node JS Cloud Service</td>
<td>B83825</td>
<td>GB MEMORY PER HOUR</td>
</tr>
<tr>
<td>Oracle Node JS Cloud Service</td>
<td>B83826</td>
<td>GB MEMORY PER MONTH</td>
</tr>
</tbody>
</table>

GB MEMORY PER HOUR: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance.

GB MEMORY PER MONTH: is defined as the number of GB’ memory hours allocated as part of Oracle Node Cloud Service instance in a calendar month.

Description
Oracle Node Cloud Service provides a cloud-based environment for the execution of any Node application. Rich cloud tooling and comprehensive REST APIs enable customer-controlled application deployment, environment sizing, scaling, and Node version upgrading. Oracle Node Cloud Service can be used through the Application Container Cloud console for Oracle Node Cloud Service.
This service also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Service Activation, Measurement and Usage
You may begin using the Oracle Node Cloud Service after Oracle has activated Your Oracle Cloud Service account. Your may view your usage of the Oracle Node Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.
For purposes of Oracle Node Cloud Service, Your usage is measured by calculating the number of GB hours used by You. Pricing is per GB hour consumed for each application instance, from the time an instance is launched until it is terminated or stopped. Each partial GB hour consumed will be billed as a full hour.

Termination
The Oracle Node Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Node Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

Customer Responsibilities

IaaS and PaaS Public Cloud - Service Descriptions V110117  pg. 177
You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of your Cloud Services including Your Applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud log-in credentials and private keys generated as part of the Cloud Services are for your internal use of the services only, and you may not sell, share, transfer or sublicense them to any other entity or person, except that you may disclose your private key to your subcontractors who are Users of the Cloud Services and performing work on your behalf.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Mobile Cloud Service – Interactions Per Month**
Applicable Part # B81041
Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs: Push Notification, Storage, Data Offline, Device Registration, Database, Analytics
- SDKs for accessing Platform APIs from iOS and Android platforms
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework ("MAF") during the Services Term subject to terms and conditions set forth in Your order.

**Usage Limits:** The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and three (3) deployment environments.
- The deployment environments consist of two non-production environments (Development and Staging) and one production environment.
- The deployment environments are limited to one million (1M) interactions per month and ten (10) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Oracle Cloud Policies:**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts) excepting as follows: when the Oracle Mobile Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.
Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month

Applicable Part # B81042

This Oracle Mobile Cloud Service-Additional Interactions consists of a block of 100,000 interactions per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of interactions expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional Interactions may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Database Exadata Cloud Service

<table>
<thead>
<tr>
<th>Oracle Database Cloud - Exadata Service Offerings</th>
<th>Part #</th>
<th>Raw Storage</th>
<th>Usable Storage</th>
<th>Minimum OCPUs</th>
<th>Maximum OCPUs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Database Exadata Cloud Service– Quarter Rack</td>
<td>B81633</td>
<td>144TB</td>
<td>42TB</td>
<td>28</td>
<td>68</td>
</tr>
</tbody>
</table>

Your order for this Oracle Cloud Service is subject to the Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Integration Cloud Service – Standard Edition – Hosted Environment

Applicable Part # B81029

Users of the Oracle Integration Cloud Service–Standard Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service-Standard Edition is subject to the following quantities:

- This Oracle Cloud Service provides two (2) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of six (6) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment

Applicable Part # B81030
Users of the Oracle Integration Cloud Service – Enterprise Edition are authorized to access the following module:

- Oracle Integration Cloud Service

Usage Limits: The Oracle Integration Cloud Service- Enterprise Edition is subject to the following quantities:

- This Oracle Cloud Service provides six (6) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of ten (10) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Documents Cloud Service – Hosted Named User

Applicable Part # B76606

The Oracle Documents Cloud Service environment is subject to the quantity of five hundred (500) GB of file storage across all users per tenant.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) Saas/PaaS integrations (x) Conversations to collaborate on folders and documents and (xi) Oracle Sites Cloud Service (up to 2500 Interactions per Month) for building websites.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as
encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

This Oracle Cloud Service enables You to deploy software code (such as website templates or other applications) onto websites developed by use of this service. For purposes of this Oracle Cloud Service, such software code shall be deemed to be “Your Applications” as defined in the Agreement.

You are solely responsible for making any disclosures to, and obtaining any consents from, such any users as may be required under applicable laws, rules, regulations and industry self-regulatory guidelines, regarding Your use or placement of any pixels tags, cookies, or other identifiers that allow for the tracking of activity on any websites or other web assets developed by Your use of this Oracle Cloud Service. You also remain solely responsible for Your legal and regulatory compliance (including accessibility requirements, e.g., Section 508 compliance) in connection with use of this Oracle Cloud Service.

Usage Limits:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order.
- A maximum of 2,500 Interactions per Month. Additional Interactions per Month may be purchased separately.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Documents Cloud Service – Storage Pack (100GB)
Applicable Part # B76607

The Oracle Documents Cloud Service Storage Pack is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Sites Cloud Service - Additional Interactions – Interactions per Month
Applicable Part # B85289

The Oracle Sites Cloud Service - Additional Interactions is subject to the quantity of fifty thousand (50,000) Interactions per Month across all sites and users per tenant.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Internet of Things Cloud Service for Wearable Devices-Device**

Part # B83588

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- The following Client-side software: the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

**Usage Limits**

- For purposes of Oracle Internet of Things Cloud Service, each Device –includes 1,500 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle Internet of Things Cloud Service for Consumer Devices - Device**

Part # B83589

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

- Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
- Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
- Oracle Java SE Embedded**
- Development SDK for device applications development

**Usage Limits**

- For purposes of Oracle Internet of Things Cloud Service, each Device – includes 15,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
- Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

**Third Party Web Sites, Platforms and Services**

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts)) that is transmitted to such third parties.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Internet of Things Cloud Service for Telematic Devices - Device**

Part # B83590

Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:
• Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
• Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials*
• Oracle Java SE Embedded**
• Development SDK for device applications development

Usage Limits

• For purposes of Oracle Internet of Things Cloud Service, each Device includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
• Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services
This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service for Commercial and Industrial Devices-Device
Part # B83591
Users of the Oracle Internet of Things Cloud Service are authorized to access the following modules and features:

• Access to device management, messaging, real-time analytics, integration and access through the Management Console and REST APIs
• Client-side software including the Oracle Internet of Things Cloud Service Gateway, Oracle Internet of Things Cloud Service Client Libraries, samples and tutorials
• Oracle Java SE Embedded
• Development SDK for device applications development

Usage Limits

• For purposes of Oracle Internet of Things Cloud Service, each Device includes 100,000 Messages Per Month. These Messages per Month are aggregated, forming a pool comprising the Total Messages Per Month that can be sent to or from Oracle Internet of Things Cloud Service. The maximum size of a Message is 32 KB (32768 bytes)
• Device messages data storage is limited to 500 GB. Customers can manage storage using data expiration policy and retrieve data using Oracle Internet of Things Cloud Service REST API

* Client-side software is available from the Oracle Technology Network under an open source license, and is included in this list for completeness.

** The Oracle Internet of Things Cloud Service includes the right to a restricted use and redistribution license for the Java Standard Edition software products in binary form for sole use with Oracle Internet of Things Cloud Service Gateway. The Java Standard Edition software for use with Oracle Internet of Things Cloud Service Gateway is available from the Oracle Technology Network under the terms of the Binary License Redistribution Agreement for IoT Cloud Service (BLRA for IoT), and is included in this list for completeness.

THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.

Third Party Web Sites, Platforms and Services

This Oracle Internet of Things Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy, which may be viewed at www.oracle.com/contracts) that is transmitted to such third parties.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Internet of Things Cloud Service-Additional Messages-1,000 Messages

Part # B83592

The Additional Messages for Oracle Internet of Things Cloud Service provides an additional 1000 Messages to those included in Your Oracle Internet of Things Cloud Service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.
**Oracle GoldenGate Cloud Service - Non-Metered –Hosted Environment**

Applicable Part # B85310

Users of the Oracle GoldenGate Cloud Service are authorized to access the following module:

- Oracle GoldenGate Cloud Service

The service environment is subject to the following quantities: 1 TB of local block storage, 31 GB of Memory, 5 OCPU cores or 1TB of local block storage, 7.5 GB of Memory, 1 OCPU core.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Service Activation, Measurement and Usage**

You may begin using the Oracle GoldenGate Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle GoldenGate Cloud Service in the Oracle GoldenGate Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

**Third Party Web Sites, Platforms and Services**

This Oracle GoldenGate Cloud Service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with access to and use of such third party Web sites, platforms, and services and are solely responsible for entering into and compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Hosting and Delivery Policies and Data Processing Agreement and Oracle’s Privacy Policy) that is transmitted to such third parties.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

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**Oracle Application Performance Monitoring Cloud Service – Standard Edition**

Applicable Part # B82698

**Description**

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides a cloud based application for monitoring and diagnostics of web and mobile application faults as they arise.

Oracle Application Performance Monitoring Cloud Service provides an unlimited number of named users and the following Total Retention Periods for the data.

- Thirty (30) days of metric data
- Seven (7) days of trace data

Authorized users of the Oracle Application Performance Monitoring Cloud Service have the limited right to use the following features of the service.

- Application server monitoring

**Termination**
When the Oracle Application Performance Monitoring Cloud Service is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Log Analytics Cloud Service – Standard Edition – Non metered – 300GB

Applicable Part # B82690

Description
Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Standard Edition provides up to a total indexed size of three hundred (300) GB per month.

Termination
When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.


Applicable Part # B82691

Description
Oracle Log Analytics Cloud Service provides a cloud based application for monitoring, searching, analyzing and visualizing log data from a variety of IT log sources.

Oracle Log Analytics Cloud Service Enterprise Edition provides up to a total indexed size of one (1) TB per month.
Termination
When the Oracle Log Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle IT Analytics Cloud Service – Non metered - Processor**
Applicable Part # B82700

Description
Oracle IT Analytics Cloud Service is a cloud based application that provides enterprises with 360-degree insight into the performance, availability, and capacity of their applications and infrastructure investments.

Oracle IT Analytics Cloud Service is licensed based on processors of the servers where the programs are run from which metrics are collected and analyzed within the service.

Authorized user of the IT Analytics Cloud Service have a limited right to the following features:
- IT Analytics applications
- Data Explorer and associated widgets
- Dashboards based on Data Explorer widgets
- Any applicable REST APIs

Usage Limits
An annual subscription enables retention of data for up to 13 months.

Termination
When the Oracle IT Analytics Cloud Service subscription is terminated, the Customer Data associated with the service will remain active for an additional 60 days. During this time, the customer can view their data but the service cannot be used for production purposes. After the 60 day period, the service will become unavailable for the customer and all Customer Data will be deleted.

The data collected and stored, the features offered and the terms referenced in this Service Description are described in the Program Documentation for this service.

Oracle Cloud Policies:
Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

**Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100 Monitored Objects**
Applicable Part # B87007

Users of the Oracle Infrastructure Monitoring Cloud Service - Standard Edition – Non-metered – 100
Monitored Objects are authorized to access the following modules or functionalities:

**Oracle Infrastructure Monitoring Cloud Service - Standard Edition**

**100 Monitored Objects**: is defined as 100 Monitored Objects where each object refers to a technical asset being monitored, such as a server, database, application that resides either in the cloud and/or on-premise. Examples of monitored objects include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director instance, etc.

For the purposes of Oracle Infrastructure Monitoring Cloud Service, customers have the ability to extend existing pre-defined monitored objects and create their own entirely custom monitored objects. In extending pre-defined monitored objects, a maximum of five (5) additional numeric time series is allowed and for custom monitored objects, a total of 40 numeric time series is allowed (a numeric time series is a measurement of time associated with a monitored object, such as response time, transaction per second, CPU %, etc.).

The Oracle Infrastructure Monitoring Cloud Service is subject to the following quantities.

**Usage Limits:**

- A maximum number of groups of 100 Monitored Objects as defined in Your order.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Network Cloud Services—Non Metered:**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Network Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 1G</td>
<td>B85682</td>
<td>Gbps THROUGHPUT</td>
</tr>
<tr>
<td>2</td>
<td>Oracle Network Cloud Service - FastConnect Partner Edition – Equinix - Port Speed 10G</td>
<td>B85683</td>
<td>Gbps THROUGHPUT</td>
</tr>
</tbody>
</table>

**Metrics:**

**Gbps THROUGHPUT**: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

**Description**

Oracle Network Cloud Service - FastConnect is a network connectivity service that is designed to provide you with a faster connection between your datacenter and your Oracle Cloud Services. Oracle provides the FastConnect Partner Edition - Equinix service either through direct connectivity to your network routers, or through a Network Service Provider or exchange provider (Equinix Cloud Exchange) using layer 3 BGP peering. Using FastConnect, your network traffic may be routed over a dedicated path in the locations where you establish this connectivity.
Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

**Your Obligations**

To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization’s data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Partner Edition - Equinix
- Network connectivity from your network edge to Equinix Cloud Exchange, purchased from a Network Service Provider or from Equinix
  - You are solely responsible for your relationship with the Network Service Provider or Equinix, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service - FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using FastConnect-Partner Edition you must work directly with Equinix to establish redundant connections to Equinix Cloud Exchange. You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### **Oracle Network Cloud Services—Non Metered:**

<table>
<thead>
<tr>
<th>No</th>
<th>Oracle Network Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect - Port</td>
<td>B86382</td>
<td>Hosted Environment</td>
</tr>
</tbody>
</table>

**Metrics:**

**Port:** is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through BT Cloud Connect.

**Gbps THROUGHPUT:** is defined as gigabits ($1073741824$ bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

**Hosted Environment:** provides one Port

**Description**

Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct
connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle enables the Oracle Network Cloud Service – FastConnect-Partner Edition – BT Cloud Connect through interconnection with BT Cloud Connect.

Oracle will make FastConnect-Partner Edition-BT Cloud Connect available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – BT Cloud Connect at each Oracle end-point to which You desire connectivity using FastConnect.

**Your Obligations**

To connect to the Oracle Cloud Services using FastConnect-Partner Edition-BT Cloud Connect, you must be an existing BT IP Connect MPLS IP VPN customer and must have an active MPLS IP VPN with partner or self-provisioned network equipment. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization’s data security requirements.

To establish direct connectivity through FastConnect-Partner Edition –BT Cloud Connect, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – BT Cloud Connect
- Network connectivity from your BT network to Oracle, purchased by You from BT.

When using FastConnect-Partner Edition – BT Cloud Connect, You must work with BT Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition BT Cloud Connect. BT Global Services is responsible for facilitating the completion of FastConnect turn-up through their integration with Oracle. You are solely responsible for Your relationship with BT, including for compliance with BT policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - BT Cloud Connect, You must work directly with the partner, BT Global Services, to establish redundant connections through BT Cloud Connect. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

**Service Activation, Measurement and Usage**

You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – BT Cloud Connect after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with BT.

**Oracle Network Cloud Services–Non Metered:**

<table>
<thead>
<tr>
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<th>Oracle Network Cloud Service Offering</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
</table>

**Metrics:**
Port: is defined as the number of Interconnect ports through which data can be exchanged with Oracle Cloud Services through Verizon SCI (Secure Cloud Interconnect).

Gbps THROUGHPUT: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service - FastConnect.

Description
Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide You with a direct connection between Your datacenter and your Oracle Cloud Services. The FastConnect service is provided either through direct cross-connect to your network routers, or through Your partners, such as Network Service providers or Exchange providers, using Layer3 BGP peering. Using the FastConnect service, Your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.


Oracle will make FastConnect-Partner Edition-Verizon SCI available at specific Oracle network end-points. You are responsible to provision FastConnect-Partner Edition – Verizon SCI at each Oracle end-point to which You desire connectivity using FastConnect.

Your Obligations
To connect to the Oracle Cloud Services using FastConnect-Partner Edition-Verizon SCI, you must have an established ipvpn or mpls vpn service (Private IP) provisioned by Verizon, provision your own network equipment and manage the configuration of your network devices. You are responsible for managing the physical security of Your own infrastructure and for implementing any additional tools or equipment such as firewalls to address Your organization’s data security requirements.

To establish direct connectivity through FastConnect-Partner Edition – Verizon SCI, You must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service – FastConnect Partner Edition – Verizon SCI
- Network connectivity from your Verizon PIP network to Oracle, purchased by You from Verizon Networks.

When using FastConnect-Partner Edition – Verizon SCI, You must work with Verizon Networks to procure and provision the network connectivity from Your network equipment to Oracle FastConnect-Partner Edition Verizon SCI. Verizon Networks is responsible for facilitating the completion of FastConnect turn-up through their integration with Oracle. You are solely responsible for Your relationship with Verizon, including for compliance with Verizon policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service - FastConnect Partner Edition is designed to provide redundancy through redundant edge routers at Oracle. When using Oracle Network Cloud Service - FastConnect-Partner Edition - Verizon SCI, You must work directly with the partner, Verizon, to establish redundant connections through Verizon SCI. If the connection through Oracle FastConnect becomes unavailable, Oracle will work to route your traffic over the public internet until the issues are resolved. You are required to manage the routing configurations between Your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - Fastconnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage
You may begin using the Oracle Network Cloud Service - FastConnect Partner Edition – Verizon SCI after Oracle has activated your Oracle Cloud Service account and you have completed the necessary configurations on your edge routers in collaboration with Verizon.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### Oracle Network Cloud Services:

<table>
<thead>
<tr>
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<tbody>
<tr>
<td></td>
<td>Oracle Network Cloud Service - FastConnect</td>
<td>B85684</td>
<td>Gbps THROUGHPUT</td>
</tr>
<tr>
<td></td>
<td>Standard Edition – Port Speed 1G</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Oracle Network Cloud Service - FastConnect</td>
<td>B85681</td>
<td>Gbps THROUGHPUT</td>
</tr>
<tr>
<td></td>
<td>Standard Edition - Port Speed 10G</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Metrics:**

**Gbps THROUGHPUT**: is defined as gigabits (1073741824 bits) of data that can be sent per second through the Oracle Network Cloud Service.

**Description**
Oracle Network Cloud Service - FastConnect is a network connectivity service designed to provide you with a direct connection between your datacenter and your Oracle Cloud Services. Oracle enables the FastConnect Standard Edition service either through direct cross-connect to your network routers, or through a Network Service Provider using layer 3 BGP peering. Using FastConnect, your network traffic will be routed over a dedicated path in the locations where you establish this connectivity.

Oracle will make FastConnect available at specific Oracle network end-points. You are responsible to provision FastConnect for each Oracle end-point to which you desire connectivity using FastConnect.

**Your Obligations**
To connect to the Oracle Cloud Services using FastConnect, you must provision your own network equipment capable of supporting Layer3 routing using BGP, provision redundant physical connections to each Oracle edge router and manage the configuration on your network devices. You are responsible for managing the physical security of your own infrastructure and implementing any additional tools or equipment such as firewalls to address your organization’s data security requirements.

To establish direct connectivity through FastConnect, you must acquire, and maintain for the duration of your Oracle Cloud Service:

- The Oracle Network Cloud Service FastConnect Standard Edition
- Network connectivity from your network edge to Oracle Edge Routers purchased from a Network Service Provider or from Data Center provider.
  - You are solely responsible for your relationship with the Network Service Provider or Data Center provider, including compliance with their terms, policies, procedures and financial obligations applicable to the services acquired from them.

Oracle Network Cloud Service -FastConnect Standard Edition is designed to provide redundancy through redundant edge routers at Oracle. Oracle will provision a Primary Port and a Secondary Port to facilitate your network connectivity. *When using FastConnect-Standard Edition you must work directly with Data Center provider or your Network Service provider to establish redundant physical connections to the Primary and Secondary ports on the*
Oracle Edge routers. You are required to manage the routing configurations between your network and Oracle and test the failover prior to enabling production traffic over FastConnect.

Oracle Network Cloud Service - FastConnect Partner Edition does not provide encryption. You may use an IPSec VPN or other encryption method if you require encryption.

Service Activation, Measurement and Usage
You may begin using the Oracle Network Cloud Service - FastConnect after Oracle has activated your Oracle Cloud Service account and you have completed the physical connectivity as well as configurations on your edge routers.

Oracle Cloud Policies
Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Storage Cloud Service

Applicable Part # B75123

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You can purchase in multiples of 1 TB in a single Oracle Storage Cloud Service instance.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Oracle Database Backup Cloud Service

Applicable Part # B76557

This Oracle Database Backup Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You may purchase in multiples of 1 TB in a single Oracle Database Backup Cloud Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Cloud Service and not with any other cloud services - including Oracle Storage Cloud Service.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Cloud Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts, excepting as follows: when an instance of the Oracle Storage
Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

**Oracle Public Cloud Machine – Infrastructure as a Service -- Services Environment**

**Description**
Oracle Public Cloud Machine (OPCM) Infrastructure as a Service (IaaS) is an Oracle-owned, Oracle-managed IaaS service offering (the OPCM service) designed to provide elastic compute capacity in your data center, running behind your firewall. This offering is available in three configurations – Model 288, Model 576 and Model 1080, with optional upgrades from Model 288 to Model 576, and from Model 576 to Model 1080. Oracle will ship the underlying Oracle-owned Oracle Public Cloud Machine hardware and local or remote Gateway server to your designated data center. Oracle will install and configure the gateway server and the Oracle Public Cloud Machine with IaaS software and make it available for you to use as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all OCPUs (excluding the management OCPUs) in your chosen OPCM configuration.

**NOTE:** PaaS services on OPCM do not have to be co-termed with OPCM subscriptions. You are responsible for timely renewal of subscriptions for underlying OPCM components on which the PaaS services depend.

<table>
<thead>
<tr>
<th>Configurations</th>
<th>Part #</th>
<th>Metric</th>
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</thead>
<tbody>
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<td>Oracle Public Cloud Machine X5 Model 288:</td>
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<td>includes: two hundred and eighty eight (288)</td>
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<td>Includes: five hundred and seventy six (576)</td>
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<td>OCPUs of compute capacity, including management OCPUs</td>
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<td>Oracle Public Cloud Machine X5 Model 1080</td>
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<td>Disconnected Mode Cloud Machine Base Fee</td>
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<td>Each</td>
</tr>
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<td>Disconnected Mode add-on Fee for Cloud Machine Quarter Rack</td>
<td>B87636</td>
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<tr>
<td>Disconnected Mode add-on Fee for Cloud Machine Half Rack</td>
<td>B87637</td>
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</tbody>
</table>
## Metrics:

**OCPU:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

## Service Activation, Usage and Payment

- You may begin using the OPCM service after Oracle has installed and configured the designated OPCM configuration, and provided you with the User login names and password.
- The OPCM service includes installation, configuration, patching, upgrade, monitoring, and cloud administration as described in the *Cloud Hosting and Delivery Policies*.
- The Services Period for the OPCM Non-metered offering is a thirty six (36) month period commencing on the day the User login names and password are issued to you, unless otherwise specified in your order.
  - The Services Period for an OPCM configuration upgrade will co-terminate with the base OPCM configuration, subject to a required minimum eighteen (18) months term. If the base OPCM Services Period is due to expire in less than 18 months, the base OPCM order must be extended to match the required minimum 18 months Services Period for the OPCM configuration upgrade.

Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPMC hardware and gateway from your data center.

## Customer Contact

Customer specific change requests must be submitted using templates and processes and/or My Oracle Support (MOS) as agreed to with the onsite or remote staff. At the commencement of the OPCM services, You must assign a primary point of contact to coordinate with Oracle onsite or remote staff. Your primary point of contact is responsible for performing the following:

1. Coordinate executive meetings, as necessary;
2. Promptly update Oracle with respect to business and technology events that may impact the services (e.g., technology refreshes, major application upgrades, datacenter mergers or migrations, etc.);
3. Establish a suitable governance structure to support on-going projects and the operations of the OPCM;
4. Create and maintain a change control board, which includes an Oracle representative, to make decisions on Your behalf as needed with respect to the OPCM services;
5. Act as your first point of contact in addressing Change Management processes, including the approval of Change Management actions; and
6. Ensure Change ticket(s) are submitted via the agreed upon templates and/or My Oracle Support (MOS) for any addition or modification to OPCM prior to the implementation of such change and adhere to the Change Management process, as agreed to with the onsite or remote Oracle staff.

## Replacement of Hardware

During the Services Period, and at Oracle’s sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

## Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).
**Oracle Public Cloud Machine ZS3 – Storage - Non-metered – Services Environment**

**Description**
Oracle Public Cloud Machine (OPCM) ZS3 is an Oracle-owned, Oracle-managed storage offering designed to provide block and object storage capacity in your data center, running behind your firewall. This offering is available in two configurations – Model 268 and Model 536. Oracle will ship the underlying Oracle-owned ZFS hardware to your designated data center. Oracle will install and configure the machine and make it available for you to consume as a service. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation.

In the Non-metered model, you pay a monthly fee and may use all TBs (excluding the redundancy, write cache and management TBs) in your chosen OPCM ZS3 storage configuration.

<table>
<thead>
<tr>
<th>Configurations</th>
<th>Part #</th>
<th>Metric</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Public Cloud Machine ZS3 Model 268 Includes: Two hundred and sixty eight terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 120 TB.</td>
<td>B86303</td>
<td>Each</td>
</tr>
<tr>
<td>Oracle Public Cloud Machine ZS3 Storage Expansion Model 536 Includes: Five hundred and thirty six terabytes (TB) of Storage Capacity, including redundancy, write cache and management TBs. Usable storage is 240 TB.</td>
<td>B86304</td>
<td>Each</td>
</tr>
</tbody>
</table>

**Metrics:**
**TB of Storage Capacity:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service

**Usage and Payment**
- The OPCM storage service can be only be used in conjunction with the DBCS service.
- You may begin using the OPCM storage service after Oracle has installed and configured the designated OPCM Storage configuration, and provided you with the User login names and password.
- The Services Period for the OPCM Non-metered storage offering commences on the day the User login names and password are issued to you, unless otherwise specified in your order.

**Replacement of Hardware**
During the Services Period, and at Oracle's sole discretion, Oracle may update, repair or replace the Hardware or any component within the Hardware. Any such update, repair or replacement will not materially reduce the level of performance, functionality, security or availability of the OPCM service.

**Termination**
Beginning on sixty days after the end of Services Period, and in the absence of a new OPCM service order involving the same OPCM storage hardware, Oracle will erase all data from disks, flash drives and all storage containers on OPCM and Oracle will remove the OPMC storage hardware from your data center.

**Oracle Cloud Policies**
Your order for this Oracle Cloud Service is subject to the *Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts