

ORACLE SOCIAL CLOUD

METRICS AND SERVICE DESCRIPTIONS

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Contents

Metric Definitions.....	4
Production Environment.....	4
Message Data.....	4
Service Descriptions	4
Oracle Social Cloud, Basic.....	4
Oracle Social Cloud, Standard.....	5
Oracle Social Cloud, Enterprise.....	6
Oracle Social Cloud, Chinese Social Networks.....	6
<i>Appendix (Retired Offerings)</i>	7
Social Engagement and Monitoring Cloud Service, Essential Edition-Production Environment.....	7
Social Engagement and Monitoring Cloud Service, Select Edition-Production Environment.....	8
Social Engagement and Monitoring Cloud Service, Advanced Edition-Production Environment.....	8
Social Engagement and Monitoring Cloud Service, Elite Edition- Production Environment.....	9
Social Engagement and Monitoring Cloud Service, Additional Engagement User-Hosted Named User.....	10
Social Engagement and Monitoring Cloud Service – Additional 50,000 Messages.....	10
Oracle Social Marketing Cloud Service, Essential Edition-Production Environment.....	11
Oracle Social Marketing Cloud Service, Select Edition- Production Environment.....	11
Oracle Social Marketing Cloud Service, Advanced Edition- Production Environment.....	12
Oracle Social Marketing Cloud Service, Elite Edition- Production Environment.....	13
Oracle Social Marketing Shop Cloud Service.....	14
Oracle Social Marketing Games Cloud Service.....	14
Social Engagement and Monitoring Cloud Service – Additional Engagement User.....	14
Oracle Social Relationship Management Cloud Service – Additional Owned Channel.....	15
Oracle Social Relationship Management Cloud Service – Additional 500 Owned Channels Block.....	15
Oracle Social Relationship Management Cloud Service – Additional 500 Owned Channels Blocks for Elite Edition.....	16
Social Engagement and Monitoring Cloud Service, Custom Data Source Analyzer.....	16
Social Engagement and Monitoring Cloud Service, Specialized Data Sources.....	17
Social Engagement and Monitoring Cloud Service, Day of Historical Data – Topic Day.....	17
Social Engagement and Monitoring Cloud Service, Standard Edition-Hosted Named User.....	18
Social Engagement and Monitoring Cloud Service, Enterprise Edition-Hosted Named User.....	18
Social Engagement and Monitoring Cloud Service, Premium Edition-Hosted Named User.....	19

Oracle Social Marketing Cloud Service-Hosted Named User	19
Social Engagement and Monitoring Cloud Service – Additional Topics-Topic.....	20
Oracle Social Marketing OGO Cloud Service-Open Graph Object	20
Oracle Social Marketing Cloud Service for Facebook Pages-Per Page.....	20
Oracle Social Marketing Cloud Service for Google+ Streams-Per Stream.....	21
Oracle Social Marketing Cloud Service for Twitter Streams-Per Stream.....	21
Social Engagement and Monitoring Cloud Service, Day of Historical Data – Topic	22

Metric Definitions

Production Environment: is defined as the combination of systems that is used by Oracle to perform Oracle Cloud Services, and configured for

- (i) the Oracle Social Cloud Service programs operating on it, and
- (ii) for specific uses as part of the Oracle Cloud Services.

Message Data: is defined as messages categorized by the Oracle Cloud Services program during a calendar year. Unused or partially used messages expire at the end of the Service Period and do not rollover, and are not otherwise applied, to a new term.

Service Descriptions

Oracle Social Cloud, Basic

Applicable Part #'s

B88386 Oracle Social Cloud, Basic – Production Environment

B88389 Oracle Social Cloud, Basic – Message Data – 1,000 Messages

Users of Oracle Social Cloud Basic are authorized to access the following modules and features:

- Social Application
 - Listening data, social analytics, engagement and response.
 - *Unlimited Topics, Indicators, Queries, Users, Historical Data Topic Days, Channels (Social Properties)
- Social Platform
 - Access to APIs

Usage Limits:

- Oracle will provision 1 production environment for this Oracle Cloud Service.
 - The Oracle Social Cloud, Basic – Message Data is subject to the following:
 - Minimum Commitment of 100,000 Messages / year.
- *Subject to current platform limitations.

You may use the application programming interfaces of this Oracle Cloud Service, (APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the APIs with Oracle, for your use of the APIs, and for any set up, configurations or modifications necessary for the APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Social Cloud, Standard

Applicable Part #'s

B88387 Oracle Social Cloud, Standard – Production Environment

B88390 Oracle Social Cloud, Standard – Message Data – 1,000 Messages

Users of Oracle Social Cloud, Standard are authorized to access the following modules and features:

- Social Application
 - Listening data, social analytics, engagement and response.
 - *Unlimited Topics, Indicators, Queries, Users, Historical Data Topic Days, Channels (Social Properties)
- Social Platform
 - Access to APIs

Usage Limits:

- Oracle will provision 1 production environment for this Oracle Cloud Service.
 - The Oracle Social Cloud, Standard – Message Data is subject to usage limits based on the following:
 - Minimum Commitment of 1,000,000 Messages / year.
- *Subject to current platform limitations.

You may use the application programming interfaces of this Oracle Cloud Service, (APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the APIs with Oracle, for your use of the APIs, and for any set up, configurations or modifications necessary for the APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Social Cloud, Enterprise

Applicable Part #'s

B88388 Oracle Social Cloud, Enterprise – Production Environment

B88391 Oracle Social Cloud, Enterprise – Message Data – 1,000 Messages

Users of Oracle Social Cloud, Standard are authorized to access the following modules and features:

- Social Application
 - Listening data, social analytics, engagement and response.
 - *Unlimited Topics, Indicators, Queries, Users, Historical Data Topic Days, Channels (Social Properties)
- Social Platform
 - Access to APIs

Usage Limits:

- Oracle will provision 1 production environment for this Oracle Cloud Service.
 - The Oracle Social Cloud, Enterprise – Message Data is subject to usage limits based on the following:
 - Minimum Commitment of 15,000,000 Messages / year.
- *Subject to current platform limitations.

You may use the application programming interfaces of this Oracle Cloud Service, (APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the APIs with Oracle, for your use of the APIs, and for any set up, configurations or modifications necessary for the APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Oracle Social Cloud, Chinese Social Networks

Applicable Part #B88413

Users of Oracle Social Cloud, Chinese Social Networks are authorized to access the following module:

- Chinese Social Networks.

Usage Limits:

- Allows Social Customers to listen to one or more of the Chinese Social Networks: Sina Weibo, Discuzz! and Tencent Weibo.

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Appendix (Retired Offerings)

Social Engagement and Monitoring Cloud Service, Essential Edition-Production Environment

Applicable Part # B75708

Users of the Social Engagement and Monitoring Cloud Service, Essential Edition are authorized to access the following modules or functionalities:

- Listening
- Engagement

Usage Limits: The Social Engagement and Monitoring Cloud Service, Essential Edition is subject to usage limits based on the following:

- Up to 5 engagement users
- Up to 5 owned channels
- 20,000 Messages/month
-

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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Social Engagement and Monitoring Cloud Service, Select Edition-Production Environment

Applicable Part #B75709

Users of the Social Engagement and Monitoring Cloud Service, Select Edition are authorized to access the following modules or functionalities:

- Listening
- Engagement

Usage Limits: The Social Engagement and Monitoring Cloud Service, Select Edition is subject to usage limits based on the following:

- Up to 7 engagement users
- Up to 25 owned channels
- 250,000 Messages/month

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

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Social Engagement and Monitoring Cloud Service, Advanced Edition-Production Environment

Applicable Part #B75710

Users of the Social Engagement and Monitoring Cloud Service, Advanced Edition are authorized to access the following modules or functionalities:

- Listening
- Engagement

Usage Limits: The Social Engagement and Monitoring Cloud Service, Advanced Edition is subject to usage limits based on the following:

- Up to 10 engagement users
- Up to 50 owned channels
- 1,500,000 Messages/month

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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Social Engagement and Monitoring Cloud Service, Elite Edition- Production Environment

Applicable Part #B75711

Users of the Social Engagement and Monitoring Cloud Service, Elite Edition are authorized to access the following modules or functionalities:

- Listening
- Engagement

Usage Limits: The Social Engagement and Monitoring Cloud Service, Elite Edition is subject to usage limits based on the following:

- Up to 100 owned channels
- 6,000,000 Messages/month

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

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Social Engagement and Monitoring Cloud Service, Additional Engagement User-Hosted Named User

Applicable Part #: B69957

Users of the Social Engagement and Monitoring Cloud Service, Additional Engagement User, are authorized to access the following module:

- Social Engagement and Monitoring Cloud Service, Additional Engagement User

Usage Limits: The Social Engagement and Monitoring Cloud Service, Additional Engagement User is subject to usage limits based on the following:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- The maximum number of topics defined in your order

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Social Engagement and Monitoring Cloud Service – Additional 50,000 Messages

Applicable Part #: B69959

The Social Engagement and Monitoring Cloud Service-Additional 50,000 Messages provides additional Message volume for customers already subscribing to Social Engagement and Monitoring Cloud Service.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud-Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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Oracle Social Marketing Cloud Service, Essential Edition-Production Environment

Applicable Part # B75715

Users of the Oracle Social Marketing Cloud Service, Essential Edition are authorized to access the following modules or functionalities:

- Publishing
- Engagement
- User management
- Resource management
- Social analytics

Usage Limits: The Oracle Social Marketing Cloud Service, Essential Edition is subject to usage limits based upon:

- Up to 5 Owned Channels

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

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Oracle Social Marketing Cloud Service, Select Edition- Production Environment

Applicable Part #B75716

Users of the Oracle Social Marketing Cloud Service, Select Edition are authorized to access the following modules or functionalities:

- Publishing
- Engagement
- User management

- Resource management
- Social analytics

Usage Limits: The Oracle Social Marketing Cloud Service, Select Edition is subject to usage limits based upon:

- Up to 25 Owned Channels

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

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Oracle Social Marketing Cloud Service, Advanced Edition- Production Environment

Applicable Part #B75717

Users of the Oracle Social Marketing Cloud Service, Advanced Edition are authorized to access the following modules or functionalities:

- Publishing
- Engagement
- User management
- Resource management
- Social analytics

Usage Limits: The Oracle Social Marketing Cloud Service, Advanced Edition is subject to usage limits based upon:

- Up to 50 Owned Channels

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs

with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

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Oracle Social Marketing Cloud Service, Elite Edition- Production Environment

Applicable Part #B75718

Users of the Oracle Social Marketing Cloud Service, Elite Edition are authorized to access the following modules or functionalities:

- Publishing
- Engagement
- User management
- Resource management
- Social analytics

Usage Limits: The Oracle Social Marketing Cloud Service, Elite Edition is subject to usage limits based upon:

- Up to 100 Owned Channels

You may use the application programming interfaces of this Oracle Social Engagement and Monitoring Cloud Service, (SRM APIs) solely to interface the applications on Your system with this Oracle Cloud Service. You are responsible for enabling your access to, and your use of the SRM APIs with Oracle, for your use of the SRM APIs, and for any set up, configurations or modifications necessary for the SRM APIs to interface with your applications.

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Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Marketing Shop Cloud Service

Applicable Part #: B69917

Users of the Oracle Social Marketing Shop Cloud Service are authorized to access the following module:

- Oracle Social Marketing Shop Cloud Service

Usage Limits: The Oracle Social Marketing Shop Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Shop) as defined in your order

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Marketing Games Cloud Service

Applicable Part #: B69918

Users of the Oracle Social Marketing Games Cloud Service are authorized to access the following service:

- Oracle Social Marketing Games Cloud Service

Usage Limits: The Oracle Social Marketing Games Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Game) as defined in your order

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Social Engagement and Monitoring Cloud Service – Additional Engagement User

Applicable Part #B69957, B75714

The Social Relationship Management Cloud Service-Additional Engagement User provides additional engagement users for customers already subscribing to Social Engagement and Monitoring Cloud Service, Essential, Select, Advanced or Elite Editions.

The Social Engagement and Monitoring Cloud Service, Additional Engagement User is subject to usage limits based on the following:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order

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Oracle Social Relationship Management Cloud Service – Additional Owned Channel

Applicable Part #B75712

The Social Relationship Management Cloud Service-Additional Owned Channel provides additional Owned Channels for customers already subscribing to Social Engagement and Monitoring Cloud Service and/or Social Marketing Cloud Service Essential, Select, Advanced or Elite Editions.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Relationship Management Cloud Service – Additional 500 Owned Channels Block

Applicable Part #B75714

The Social Relationship Management Cloud Service-Additional 500 Owned Channels Block provides additional Owned Channels for customers already subscribing to Social Engagement and Monitoring Cloud Service and/or Social Marketing Cloud Service Essential, Select, Advanced or Elite Editions.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Relationship Management Cloud Service – Additional 500 Owned Channels Blocks for Elite Edition

Applicable Part #B77396

The Social Relationship Management Cloud Service-Additional 500 Owned Channels Blocks for Elite Edition provides additional Owned Channels for customers already subscribing to Social Engagement and Monitoring Cloud Service and/or Social Marketing Cloud Service Essential, Select, Advanced or Elite Editions.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Custom Data Source Analyzer

Applicable Part #B79930

Users of the Social Engagement and Monitoring Cloud Service, Custom Data Source Analyzer are authorized to:

- Load Your own data (Custom Data Source Messages) into the Oracle Social Engagement and Monitoring Cloud Service, where the data is analyzed by the Custom Data Source Analyzer and the results presented in a service dashboard alongside data collected from public social media sources.

Usage Limits: The Social Engagement and Monitoring Cloud Service, Custom Data Source Analyzer is subject to usage limits based on:

- A maximum number of Custom Data Source Messages as defined in your order.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement

Social Engagement and Monitoring Cloud Service, Specialized Data Sources

Applicable Part #B82209

Users of the Social Engagement and Monitoring Cloud Service, Specialized Data Sources are authorized to access the following module:

- Specialized Data Sources.

Usage Limits: The Social Engagement and Monitoring Cloud Service, Specialized Data Sources is subject to usage limits based on:

- A maximum number of 1,000 Specialized Data Source Messages as defined in your order.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Day of Historical Data – Topic Day

Applicable Part #B73394

Users of the Social Engagement and Monitoring Cloud Service, Day of Historical Data are authorized to access the following module:

- Day of Historical Data.

Usage Limits: The Social Engagement and Monitoring Cloud Service, Day of Historical Data is subject to usage limits based on:

- A maximum number of Topic Days as defined in your order for an applicable base Social Engagement and Monitoring Cloud Service. Usage shall count against Your monthly Message allowance in such base Social Engagement and Monitoring Cloud Service.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Standard Edition-Hosted Named User

Applicable Part #: B69954

For the purpose of Oracle Social Engagement and Monitoring Cloud Service, Standard Edition, a “message” is a Social Media post or Enterprise Text categorized by the Oracle Social Engagement and Monitoring system. Unused messages expire at the end of the Service Period and do not rollover, and are not otherwise applied, to a new Service Period. Social Media posts include, but are not limited to, posts from Facebook, YouTube, Google+, Twitter, message boards, blogs, consumer reviews, news articles. Enterprise text (private data) includes, but is not limited to, text content such as survey data, chat logs, email and call transcript.

Features/Functionality

Users of the Social Engagement and Monitoring Cloud Service, Standard Edition are authorized to access the following modules or functionalities:

- Signal

Usage Limits: The Social Engagement and Monitoring Cloud Service, Standard Edition is subject to usage limits based on the following:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- 1 Topic per Hosted Named User
- 25,000 messages per month per Hosted Named User

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Enterprise Edition-Hosted Named User

Applicable Part #: B69955

For the purpose of Oracle Social Engagement and Monitoring Cloud Service, Enterprise Edition, a message is a Social Media post or Enterprise Text categorized by the Oracle Social Engagement and Monitoring system. Unused messages expire at the end of the subscription term and do not rollover to a new term. Social Media posts include, but are not limited to posts from Facebook, YouTube, Google+, Twitter, message boards, blog, consumer review, news articles and Enterprise Text includes, but is not limited to survey verbatim, chat log, email and call transcript.

Features/Functionality

Users of the Social Engagement Cloud Service, Enterprise Edition are authorized to access the following modules or functionalities:

- Signal

Usage Limits: The Social Engagement Cloud Service, Enterprise Edition is subject to usage limits based on the following:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- 10 Topics per Hosted Named User
- 250,000 messages per month per Hosted Named User

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Premium Edition-Hosted Named User

Applicable Part #: B69956

For the purpose of Oracle Social Engagement and Monitoring Cloud Service, Premium Edition, a message is a Social Media post or Enterprise Text categorized by the Oracle Social Engagement and Monitoring system. Unused messages expire at the end of the subscription term and do not rollover to a new term. Social Media posts include, but are not limited to posts from Facebook, YouTube, Google+, Twitter, message boards, blog, consumer review, news articles and Enterprise Text includes, but is not limited to survey verbatim, chat log, email and call transcript.

Features/Functionality

Users of the Social Engagement Cloud Service, Premium Edition are authorized to access the following modules or functionalities:

- Signal
- Social Engagement and Monitoring Cloud Service, Conversation Suite

Usage Limits: The Social Engagement Cloud Service, Premium Edition is subject to usage limits based on the following:

- A maximum number of Authorized Users (Hosted Named User) as defined in your order
- Unlimited Topics per Hosted Named User
- 2,500,000 messages per month per Hosted Named User

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Marketing Cloud Service-Hosted Named User

Applicable Part #: B69916

Users of the Oracle Social Marketing Cloud Service are authorized to access the following modules or functionalities:

- Publisher
- Tabs
- Analytics
- SRM Admin

Usage Limits: The Oracle Social Marketing Cloud Service is subject to usage limits based upon:

- A Maximum number of Authorized Users (Hosted Named User) as defined in your order
- Includes 1 Facebook Page and 1 Twitter Stream per Social Marketing Cloud Service account

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Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service – Additional Topics-Topic

Applicable Part #: B69958

The Social Engagement and Monitoring Cloud Service-Additional Topics provides one additional Topic for customers already subscribing to Social Engagement and Monitoring Cloud Service.

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Marketing OGO Cloud Service-Open Graph Object

Applicable Part #: B69919

Users of the Oracle Social Marketing OGO Cloud Service are authorized to access the following service:

- Oracle Social Marketing OGO Cloud Service

Usage Limits: The Oracle Social Marketing OGO Cloud Service is subject to usage limits based on:

- A maximum number of Authorized Users (Open Graph Object) as defined in your order

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Oracle Social Marketing Cloud Service for Facebook Pages-Per Page

Applicable Part #: B69920

Users of the Oracle Social Marketing Cloud Service for Facebook Pages are authorized to access the following service:

- Oracle Social Marketing Cloud Service for Facebook Pages

Usage Limits: The Oracle Social Marketing Cloud Service for Facebook Pages is subject to usage limits based on:

- A maximum number of Authorized Users (Per Page) as defined in your order

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Oracle Social Marketing Cloud Service for Google+ Streams-Per Stream

Applicable Part #: B69921

Users of the Oracle Social Marketing Cloud Service for Google+ Streams are authorized to access the following service:

- Oracle Social Marketing Cloud Service for Google+ Streams

Usage Limits: The Oracle Social Marketing Cloud Service for Google+ Streams is subject to usage limits based on:

- A maximum number of Authorized Users (Per Stream) as defined in your order

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Oracle Social Marketing Cloud Service for Twitter Streams-Per Stream

Applicable Part #: B69922

Users of the Oracle Social Marketing Cloud Service for Twitter Streams are authorized to access the following service:

- Oracle Social Marketing Cloud Service for Twitter Streams

Usage Limits: The Oracle Social Marketing Cloud Service for Twitter Streams is subject to usage limits based on:

- A maximum number of Authorized Users (Per Stream) as defined in your order

Your order for this Oracle Cloud Service is subject to the Oracle Cloud- Hosting and Delivery Policies, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.

Social Engagement and Monitoring Cloud Service, Day of Historical Data – Topic

Applicable Part #B73394

Users of the Social Engagement and Monitoring Cloud Service, Day of Historical Data are authorized to access the following module:

- Day of Historical Data.

Usage Limits: The Social Engagement and Monitoring Cloud Service, Day of Historical Data is subject to usage limits based on:

- A maximum number of Topics as defined in your order for an applicable base Social Engagement and Monitoring Cloud Service. Usage shall count against Your monthly Message allowance in such base Social Engagement and Monitoring Cloud Service.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts.

Your order for this Oracle Cloud Service is subject to Auto Renewal under the terms of the Agreement.