

Department of Treasury and Finance WA, Office of State Revenue
Perth, Western Australia
www.dtf.wa.gov.au

Industry:

Public Sector

Annual Revenue:

US\$5.3 billion

Employees:

220

Oracle Products & Services:

Oracle WebLogic Server 11g
Oracle Forms 11g
Oracle Reports 11g
Oracle Database 11g R2

Oracle Partner:

Sage Computing Services
www.sagecomputing.com.au

“The migration from Oracle Application Server to Oracle WebLogic Server was seamless. The performance of our revenue collection information system has been good and the implementation was well received by our users. We now have a platform capable of supporting current and foreseen requirements.” – David Moreton, Project Manager, Application Development, Department of Treasury and Finance WA

Department of Treasury and Finance WA Migrates 800 Forms to New Web Platform

The Department of Treasury and Finance WA (Western Australia) is comprised of five functional areas. The mission of the Office of State Revenue is to administer revenue laws and grant and subsidy schemes in a fair and efficient manner.

Challenges

- Modernize a core revenue collection information system to ensure it can keep up with changing business requirements, technologies, and government regulations
- Implement an infrastructure that leverages a modern application development framework, supports emerging Web technologies, and offers long-term support
- Enable integration with systems from internal business units and external agencies for the efficient exchange of data

Solution

- Engaged Oracle Partner SAGE Computing Services to migrate the deployment platform for the revenue collection information system from Oracle Application Server to Oracle WebLogic Server 11g
- Upgraded 800 forms and 200 reports (in the revenue collection information system) from Oracle Forms and Reports 10g to Oracle Forms and Reports 11g, deployed on Oracle WebLogic Server, accessing Oracle Database 11g R2
- Achieved a seamless cutover with no impact on users by automating the compilation of forms and completing extensive load and regression testing prior to go live
- Gained a single, standards-based platform that can be easily interfaced with external applications, such as Web services that support the agency’s participation in the national Standard Business Reporting initiative
- Provided a robust and highly available platform that enables a user base of 220 revenue staff to administer payroll tax, land tax and duty payments from property transactions; and process grants and subsidies such as the federal government’s first home owner grant
- Reduced IT administrative burden by adopting a full Oracle stack
- Laid the foundation to adopt Oracle Application Development Framework and to do more with Web services in the future