



Herbalife  
Los Angeles, CA  
www.herbalife.com

**Industry:**

Consumer Goods

**Annual Revenue:**

US\$2.3 billion

**Employees:**

4,000

**Oracle Products & Services:**

Primavera P6 Enterprise Project  
Portfolio Management  
Oracle Database

**“As a growing global nutrition company, we are constantly updating or extending our IT infrastructure to meet business needs. With Oracle’s Primavera P6 Project Portfolio Management, we now have a tool that provides the visibility we need to address a variety of resource problems before they have an impact on an IT project’s timeliness, cost, or completion.”** – Chris Morris, Vice President, IT Project Management Office, Herbalife

**Herbalife Increases Project Management Visibility to Keep IT Projects on Time and within Budget**

Herbalife’s focus on changing people’s lives through its nutrition products and business opportunity has propelled the company to global success. The company has operations in more than 70 countries, supported by approximately two million independent distributors.

**Challenges**

- Manage 30 to 40 simultaneous IT projects that are vital to the nutrition company’s growth, including its Oracle enterprise resource planning implementation
- Coordinate the work of the nearly 400 employees and contractors worldwide to ensure IT projects that span the company’s nutrition, weight management, and personal care lines of business are completed to agreed upon specifications, on time, and within budget
- Ensure there is an accurate picture of resource availability, so that as new projects are defined, delivery commitments are accurate without sacrificing employees’ quality of life

**Solution**

- Implemented Oracle’s Primavera P6 Enterprise Project Portfolio Management to provide visibility within and across IT projects
- Configured the Primavera software in one day and completed the entire implementation in just one month
- Completed the first four large-scale IT projects managed with Primavera on time and within budget
- Established a single resource dictionary to ensure the company can capture its total resource load
- Eliminated the need to wait for users to move their individual projects into a master project file, enabling all users to get a more accurate view of the project status in real time
- Achieved resource time-reporting levels of more than 95%, supporting efforts for maintaining resource-loading levels to within 80% and 120% of a standard 40 hour work week
- Enabled executives to view real-time IT project timeline and costing data for corporate initiatives as well as projects related to the company’s various nutrition, weight management and personal care product lines
- Delivered projects to specification, on time and on budget, resulting in improved customer service and efficiency