



Kansas City Board of Public
Utilities
Kansas City, KS
www.bpu.com

Industry:

Utilities

Annual Revenue:

US\$278 million

Employees:

592

Oracle Products & Services:

PeopleSoft Enterprise
Financials
Human Resources
Asset Lifecycle Management
Portal

“Our mission is to the utility and workplace of choice, while improving the quality of life in the communities we serve.

Oracle’s PeopleSoft applications help us to fulfill that mission by providing a single source of truth and visibility into our data.”— Paul Pauesick, Chief Information Officer, Kansas City Board of Public Utilities

Kansas City Board of Public Utilities Improves Data Visibility for Better Service, More Efficiency

Kansas City Board of Public Utilities provides water and electricity services to residences and businesses. It also offers consumers energy and water saving tips, as well as educational information. The publicly owned utility currently serves approximately 65,000 electric and 54,000 water customers in Wyandotte and Johnson Counties of Kansas.

Challenges

- Establish one common business process across the organization, while improving application performance and data accuracy
- Enable the utility to serve employees and customers effectively, even with reductions in staff and operating budget
- Improve visibility into financial data to meet regulatory requirements

Solution

- Implemented Oracle’s PeopleSoft Enterprise applications to provide a single source of truth across the organization
- Integrated a time-keeping system with PeopleSoft Enterprise Human Capital Management, shaving US\$384,000 off payroll by enabling more accurate time reporting
- Provided employees with self-service functionality, allowing them to access time reports, paychecks, and benefits information online
- Used PeopleSoft Enterprise Financial Management , closing the year-end books in four months rather than six
- Shortened the external audit timeline from six months to three—reducing costs
- Used PeopleSoft Maintenance Management to reduce data entry time and enable more than 100 maintenance staff to access information on 20,000 assets and 190 preventative maintenance schedules via one consolidated system
- Accelerated work order processing for approximately 20,000 work orders each year and reduced maintenance costs through greater visibility into service requests and inventory data
- Reduced purchasing cycle time
- Integrated PeopleSoft Enterprise Financial Management with other back-office applications, improving operational efficiency