

Temple-Inland

Temple-Inland Inc.
Austin, TX
www.templeinland.com

Industry:

Industrial Manufacturing

Annual Revenue:

US\$3.6 billion

Employees:

10,000

Oracle Products & Services:

Oracle Transportation Management
Oracle Freight Payment, Billing, and Claims

“With Oracle Transportation Management, Temple-Inland now has a means to achieve transportation visibility across divisional boundaries. This gives us the ability to leverage our overall freight spend with carrier, network, and cost improvement activities.”

– Jeanne Sebring, Director, Corrugated Packaging Transportation Solutions, Temple-Inland Inc.

Temple-Inland Inc. Improves Logistics Visibility with Transportation Management System

Temple-Inland Inc. is a US\$3.6 billion manufacturing company focused on corrugated packaging and building products. The fully integrated corrugated packaging operation consists of seven mills and 62 converting facilities. The building products operation manufactures a diverse line of building products for new home and commercial construction, repair, and remodeling markets.

Challenges

- Replace a mainframe application with a single transportation management system (TMS) for multiple divisions and manufacturing facilities, accommodating both truck and rail
- Increase visibility across business units on transportation cost drivers despite decentralized transportation structure
- Standardize key transportation processes and improved yield on freight spend, a significant cost in the packaging and building products manufacturing industry
- Integrate multiple enterprise resource planning systems to the TMS to seamlessly provide transportation information to order management and financials systems

Solution

- Improved transportation spending visibility with Oracle Freight Payment, Billing, and Claims to aid in identifying shipping cost options including mode and carrier selection
- Implemented Oracle Transportation Management to provide a common platform for managing all shipments including truckload and rail
- Integrated order management—allowing sales and customer service representatives to have access to contracted rates at time of sales quotation and order entry, preserve product margins for prepay and add (shipping charges on an invoice)
- Increased routing compliance at manufacturing sites with more effective monitoring, assistance, and control over load execution and carrier selection
- Enabled better shipment history and standards for rate records—aiding in strategic sourcing decisions and facilitating carrier partnerships