



On Demand Global Price List
Software Investment Guide
April 1, 2011

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle Technology On Demand

Minimum specified for this category is the combined minimum for all services under this category. Services with distinctly listed minimums will have to meet minimum criteria separately and are not counted against the combined minimum

Technology Processor 1,200 - 2,000 - Processor List Per Month

Category	Included Programs
Oracle Database	Enterprise Edition, Standard Edition
Enterprise Edition Options	Real Application Clusters, Partitioning, OLAP, Data Mining, Spatial, Advanced Security, Label Security
Database Enterprise Management	Diagnostics Pack, Tuning Pack, Change Management Pack, Configuration Management Pack
Tools	Internet Developer Suite, Discoverer Desktop Edition, JDeveloper, Programmer
Data Warehousing Products	Express Server, Express Analyzer, Express Objects
Other Products	Secure Enterprise Search

Application Server Processor 900 - 1,500 - Processor List Per Month

Category	Included Programs
Application Server	TopLink and Application Development Framework, Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Identity Manager, Data Integrator Enterprise Edition, Forms and Reports, Weblogic Server Enterprise Edition, Weblogic Server Standard Edition, Service Bus, Directory Services, SOA Suite for Oracle Middleware
Application Server Enterprise Management	Diagnostics Pack for Oracle Middleware, Configuration Management Pack for Oracle Middleware

Integration Products

Mainframe Integration Gateways 2,850 - 4,750 - Computer List Per Month

Fusion Middleware Adapters

Application Adapters 450 - 750 - Processor List Per Month
 Oracle Applications Adapter 450 - 750 - Processor List Per Month
 Mainframe and TP-Monitor Adapters 900 - 1,500 - Processor List Per Month
 RosettaNet Adapter 900 - 1,500 - Processor List Per Month
 EDI Adapter 900 - 1,500 - Processor List Per Month

Enterprise 2.0 Products

Universal Content Management Per Quotation - Processor
 Imaging and Process Management Per Quotation - Processor

Others

BPEL Process Manager 1,500 - 2,500 - Processor List Per Month
 BPEL Process Manager Option 600 - 1,000 - Processor List Per Month
 Customer Data Hub 3,000 - 5,000 - Processor List Per Month

Oracle Beehive On Demand

Beehive On Demand Managed Service 10 8,333 10 8,333 Named User Plus List Per Month

Programs included in Beehive On Demand Managed Service
Beehive Enterprise Messaging Server, Beehive Enterprise Collaboration Server

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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Oracle E-Business Suite On Demand

-	7,500	-	11,250
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Minimum specified for this category is the combined minimum for all services under this category. Services with distinctly listed minimums will have to meet minimum criteria separately and are not counted against the combined minimum

All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Professional Application User	90	-	150	-	List Per Month
External Application User	30	-	50	-	List Per Month

Category	Included Programs
Intelligence	E-Business Intelligence, Balanced Scorecard, Enterprise Planning and Budgeting
Marketing and Sales	Marketing, Trade Management, Advanced Pricing, TeleSales, Field Sales, Quoting, Proposals, Partner Management, Incentive Compensation
Order Management	Order Management, Advanced Pricing, Release Management, Sales Contracts
Logistics	Inventory Management, Mobile Supply Chain Applications, Warehouse Management
Procurement	Purchasing, Procurement Contracts, Services Procurement, Advanced Pricing, iProcurement, Sourcing, iSupplier Portal, Sourcing Optimization
Manufacturing	Discrete Manufacturing, Mobile Supply Chain Applications, Flow Manufacturing, Production Scheduling, Process Manufacturing
Asset Lifecycle Management	Asset Tracking, Property Manager
Maintenance Management	Enterprise Asset Management, Self-Service Work Requests
Service	TeleService, Service Contracts, Field Service, Spares Management, Advanced Scheduler, Mobile Field Service, Depot Repair
Projects	Project Costing, Project Billing, Project Management, Project Contracts, Project Resource Management, Project Collaboration
Product Lifecycle Management	Product Lifecycle Management, Product Data Synchronization for GDSN and UCCnet Services
Financial	Financials, Activity Based Management, Advanced Collections, Internal Controls Manager, Internet Expenses, iReceivables
Human Resources	Human Resources, Advanced Benefits, iRecruitment, Payroll (requires additional Premium Applications module fee), HR Intelligence, Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Customer Data Management	Customer Data Librarian
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing

Self Service Application User	12	-	20	-	List Per Month
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Category	Included Programs
Intelligence	Enterprise Planning and Budgeting, Profitability Manager
Marketing and Sales	Partner Management, Incentive Compensation
Procurement	iProcurement, Sourcing, iSupplier Portal, Services Procurement
Maintenance Management	Self-Service Work Requests
Projects	Project Resource Management, Project Collaboration
Financial	Internet Expenses, iReceivables, Internal Control Manager
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing
Service	Field Service, Spares Management, Advanced Scheduler, Mobile Field Service

Self Service Application User - Single Module	3.00	-	4.00	-	List Per Month
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Category	Included Programs
Intelligence, Marketing and Sales, Procurement, Maintenance Management, Projects, Financial, Other, Read-Only Users (Excludes Service Category)	Any One Module from the Self Service Application User modules in the table above. For example, instead of having access to all self service applications, you could only need it for one product, such as procurement. This provides additional flexibility for licensing single line item components.

HR Self Service Application User	3.00	-	4.00	-	List Per Month
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Category	Included Programs
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle E-Business Suite On Demand

-	7,500	-	11,250	-
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All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Configurator Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iSupport Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iStore Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iReceivables Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
Financials & Sales Analyzers	1,500	-	2,000	-	Module	List Per Month
Treasury	12,000	-	16,000	-	Module	List Per Month
Advanced Inbound Telephony	1,500	-	N/A	-	Module	List Per Month
Advanced Outbound Telephony	1,500	-	N/A	-	Module	List Per Month
Scripting	1,500	-	2,000	-	Module	List Per Month
Email Center	1,500	-	2,000	-	Module	List Per Month
Payroll (additional Module fee)	1,750	-	1,750	-	Module	List Per Month
Dedicated Discoverer	1,500	-	2,000	-	Module	List Per Month
Financial Consolidation Hub	3,000	-	4,000	-	Module	List Per Month

Finance

Treasury	3,000	-	4,000	-	Module	List Per Month
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Supply Chain Planning

Advanced Supply Chain Planning	1,500	12,000	2,000	16,000	Processor	
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Programs included in Advanced Supply Chain Planning

Constraint Based Optimization						
Inventory Optimization	1,500	-	2,000	-	Module	
Global Order Promising	1,500	-	2,000	-	Module	
Demand Planning	1,500	-	2,000	-	Module	
Collaborative Planning	1,500	-	2,000	-	Module	
Strategic Network Optimization	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Demantra On Demand	Per Quotation	6,250	Per Quotation	13,750	N/A	List Per Month

Programs included in Demantra On Demand

Demantra Demand Management, Demantra Advanced Forecasting and Demand Modeling, Demantra Real-time Sales and Operations Planning, Demantra Predictive Trade Planning, Demantra Deduction and Settlement Management, Demantra Trade Promotion Optimization

Master Data Management

Customer Hub B2B	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Customer Hub Add-on B2B	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Customer Hub B2C	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Customer Hub Add-on B2C	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Customer Hub Data Steward	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Product Hub Data Steward	Per Quotation	-	Per Quotation	-	N/A	List Per Month

Master Data Management - Product Information Management

Product Hub	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Product Hub Add-on	Per Quotation	-	Per Quotation	-	N/A	List Per Month

Product Hub Options

Option: Product Data Synchronization for GDSN and UCCnet Services	Per Quotation	-	Per Quotation	-	N/A	List Per Month
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Other

Content Services	Per Quotation	-	Per Quotation	-	N/A	List Per Month
Exchange Marketplace	Per Quotation	-	Per Quotation	-	N/A	List Per Month

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle E-Business Suite On Demand

-	7,500	-	11,250	-
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Asset Tracking	180	-	300	-	Application User	List Per Month
Telco Provisioning	7,500	-	12,500	-	Module	List Per Month
Telco Provisioning	0.0500	-	0.0800	-	Subscriber Thereafter	List Per Month
Number Portability	7,500	-	12,500	-	Module	List Per Month
Number Portability	0.3000	-	0.5000	-	Ported Number	List Per Month
Telecommunications Billing Integrator	0.1500	-	0.2500	-	Employee	List Per Month
Public Sector/University						
Student System	0.3500	-	0.5800	-	FTE Student	List Per Month
Financial Aid	0.0900	-	0.1500	-	FTE Student	List Per Month
Student Recruiting	0.0900	-	0.1500	-	FTE Student	List Per Month
Personal Portfolio	0.1500	-	0.2500	-	FTE Student	List Per Month
Grants	120	-	200	-	Application User	List Per Month
Loans	120	-	200	-	Application User	List Per Month

Agile Product Lifecycle Management On Demand	N/A	N/A	Per Quotation	N/A	Application User
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Programs included in Agile Product Lifecycle Management On Demand

Agile Product Collaboration, Agile Product Governance and Compliance, Agile Product Cost Management, Agile Product Quality Management, Agile Product Portfolio Management, AutoVue 2D Professional for Agile, AutoVue Electro-Mechanical Professional for Agile, Agile Food and Drug Administration Validation Pack, Agile Engineering Data Management, Agile Product Workbench, Agile Distributed File Management, Agile Engineering Collaboration, Agile MCAD Connector, Agile ECAD Connector, Agile CAD Library Connector, Agile ERP Connector, Agile Content Catalog Connector

Agile Product Lifecycle Management for Process On Demand	N/A	N/A	Per Quotation	N/A	Application User
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Programs included in Agile Product Lifecycle Management On Demand

Agile Product Data Management for Process, Agile Formulation and Compliance for Process, Agile Product Supplier Collaboration for Process, Agile New Product Development and Introduction for Process

Administration Services Base Fee	Computer and Administration Services Base Fee	Metric	Administration Services	Computer and Administration Services	Metric
7,500	12,500	Per Module	0.0075	0.0125	Subscriber Thereafter

Communications/Utilities

CRL Financial Management						List Per Month
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Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle E-Business Suite On Demand

-	7,500	-	11,250	-
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Minimum specified for this category is the combined minimum for all services under this category. Services with distinctly listed minimums will have to meet minimum criteria separately and are not counted against the combined minimum

All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Financial Services

Regulatory Capital Manager	2.10	-	3.50	-	Employee	List Per Month
Profitability Manager	2.10	-	3.50	-	Employee	List Per Month
Transfer Pricing	2.10	-	3.50	-	Employee	List Per Month
Transfer Pricing Online	23	-	38	-	Application User	List Per Month
Budgeting and Planning	90	-	150	-	Application User	List Per Month
Risk Manager	2.10	-	3.50	-	Employee	List Per Month
Financial Data Manager	6,000	-	10,000	-	Computer	List Per Month
Financial Services Provisioning	0.0100	-	0.0100	-	Service Order Line	List Per Month
Lease Management	24	-	40	-	\$M Managed Assets	List Per Month
Financial Services Accounting Hub	4.50	-	8	-	Employee	List Per Month

Health Care

Adverse Event Reporting System	450	-	750	-	Application User	List Per Month
Clinical	450	-	750	-	Application User	List Per Month
Option: Distributed Study Conduct	90	-	150	-	Application User	List Per Month
Option: Multinational Study	270	-	450	-	Application User	List Per Month
Remote Data Capture	0.2700	-	0.4500	-	CRF Page	List Per Month
Remote Data Capture	300	-	500	-	Application User	List Per Month
Thesaurus Management System	270	-	450	-	Application User	List Per Month
Thesaurus Management System - Read-Only	30	-	50	-	Application Read-Only User	List Per Month
Clinical TrialMinder	150	-	250	-	Application User	List Per Month
Clinical SiteMinder	150	-	250	-	Application User	List Per Month
Healthcare Transaction Base	30	-	50	-	Named User Plus	List Per Month
Healthcare Transaction Base	3,000	-	5,000	-	Processor	List Per Month

High Tech

Shop Floor Management	60	-	100	-	\$M Cost of Goods Sold	List Per Month
Supply Chain Trading Connector for RosettaNet	1,500	-	2,500	-	PIP	List Per Month

Aerospace, Defense and Transportation

Complex Maintenance, Repair & Overhaul	450	-	750	-	Application User	List Per Month
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Enterprise Governance, Risk and Compliance

Enterprise Governance, Risk and Compliance Controls Suite	Per Quotation	-	Per Quotation	-	Application User	
Application Access Controls Governor	Per Quotation	-	Per Quotation	-	Application User	
Configuration Controls Governor	Per Quotation	-	Per Quotation	-	Application User	
Enterprise Transaction Controls Governor	Per Quotation	-	Per Quotation	-	Application User	
Preventive Controls Governor	Per Quotation	-	Per Quotation	-	Application User	

Logistics

Transportation Management	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Fusion Transportation Intelligence	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Operational Planning	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Logistics Inventory Visibility	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Forwarding and Brokerage Operations	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Freight Payment, Billing and Claims	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Sourcing	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Cooperative Routing	Per Quotation	N/A	Per Quotation	N/A	N/A	

Other

Exchange Marketplace	150	-	250	-	\$M Annual Transaction Volume	List Per Month
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PeopleSoft Enterprise On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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PeopleSoft Enterprise - Professional Application User

90 20833 USA (Dollar)

150

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise CRM (8.8, 8.9, 9.0)	Banking Transactions, Bill Presentment and Account Management, Information Technology, HelpDesk, HelpDesk Upgrade - Restricted License to Standard License, Partner Marketing, Client Management, CRM Portal Pack, Integrated FieldService, Interaction Management, Marketing, Mobile FieldService, MultiChannel Communications, Order Capture, Policy and Claims Presentment, Partner Commerce, Partner Lifecycle Marketing, Partner Planning, Partner Sales, Partner Service, Phone Number Administration, Sales, Services Management, SmartViews, Strategic Account Planning, Support, Telemarketing, Support Upgrade - restricted license to standard license, Telesales, Workforce Communication
PeopleSoft Enterprise CRM (8.8, 8.9)	HelpDesk Dashboard, HelpDesk - Restricted License, HelpDesk for Human Resources Dashboard, Sales Dashboard, Service Dashboard, Revenue Management Solution, Partner Strategic Planning, Order Capture Dashboard, Partner Collaborative Commerce, Partner Collaborative Sales, FieldService, Revenue Management, Revenue Management Billing, Revenue Management Credit and Collections
PeopleSoft Enterprise Financials (9.0)	Discrete Manufacturing, Enterprise Asset Management, Transaction billing Processor, Treasury, Financials, Expenses, Grants, Demand Planning
PeopleSoft Enterprise Financials (8.8, 8.9, 9.0)	Catalog Management, Collaborative Supply Management, Contracts, Cost Management, ESA Portal Pack, Financials Portal Pack, General Ledger, Grants, Internal Controls Enforcer, Inventory, Manufacturing, Order Management, Pay/Bill Management, Product Configurator, Proposal Management, Project Costing, Promotions Management, Purchasing, Real Estate Management, Strategic Sourcing, Supplier Contract Management, Supply Chain Portal Pack, Transaction Billing Processor, eSupplier Connection, Program Management, Resource Management, Asset Lifecycle Management Portal Pack, Staffing Front Office, Supply Planning, Inventory Policy Planning
PeopleSoft Enterprise Financials (8.8, 8.9)	Deal Management, Investor Portal Pack, IT Asset Management, Risk Management, Trading Partner Management, Asset Management, Billing, Budgets, Cash Management, eBill Payment, Engineering, Order Promising, Payables, Quality, Receivables, Services Procurement – SkillsVillage
PeopleSoft Enterprise Human Resources (9.0)	Oracle Workforce Scheduling, Payroll Interface Connector for ADP, Directory interface
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Human Resources, HelpDesk for Human Resources, HRMS Portal Pack, Benefits Administration, Payroll Interface, Payroll North America, Pension Administration, Absence Management, Campus Solutions (includes - Contributor Relations, Gradebook, Student Administration)
PeopleSoft Enterprise Human Resources (8.8,8.9)	Payroll Commitment Accounting, Recruit Workforce, Absence Management
PeopleSoft Enterprise Portal	Enterprise Portal

PeopleSoft Enterprise CRM - Self Service Application User

12 20833 USA (Dollar)

20

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise CRM	Support for Customer Self Service, HelpDesk for Employee Self Service, Order Capture Self Service, Revenue Management Self Service, Online Marketing.

PeopleSoft Enterprise Financials - Self Service Application User

12 20833 USA (Dollar)

20

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise Financials (8.8,8.9,9.0)	EProcurement, eSettlements, Services Procurement.
PeopleSoft Enterprise Financials (8.8,8.9)	Expense Management, Mobile Time and Expense

PeopleSoft Enterprise On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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PeopleSoft Enterprise Human Resources - Self Service Application User

12 20833 USA (Dollar)

20

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Time and Labor, Talent Acquisition Manager, Campus Self Service
PeopleSoft Enterprise Human Resources (8.8,8.9)	Candidate Gateway, eBenefits, eCompensation, eCompensation Manager Desktop, eDevelopment, ePay, ePerformance, eProfile, eProfile Manager Desktop, Campus Self service,

PeopleSoft Enterprise Portal - Self Service Application User

12 20833 USA (Dollar)

20

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise Portal	Community Portal

PeopleSoft Enterprise Learning Solutions - Self Service Application User

12 20833 USA (Dollar)

20

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise Learning Solutions	Enterprise Learning Management

Self Service Application User - Single Module

3.00 20833 USA (Dollar)

4.00

25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise CRM	Any one Module from the Self Service Application User modules in one of the pillars above. For example, instead of having access to all self service applications, you could only need it for one product, such as EProcurement. This provides additional flexibility for licensing single line item components.
PeopleSoft Enterprise Financials	
PeopleSoft Enterprise Human Resources	
PeopleSoft Enterprise Portal	
PeopleSoft Enterprise Learning Solutions	

PeopleSoft Enterprise On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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Premium Applications

5,000 20833 USA (Dollar)

5,000 25000 USA (Dollar) for the first pillar plus an additional fee of 12500 USA (Dollar) for each additional pillar

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise CRM (8.8,8.9,9.0)	CTI Integration, Infosync Client, Infosync Server, Mobile Account Planning, Mobile Order Capture, Mobile Sales, Partner Platform, Real-Time Advisor, Sales for BlackBerry, Mobile Configurator, Advanced Configurator
PeopleSoft Enterprise CRM (8.8,8.9)	InfoSync, Site Marketing, Revenue Management Field and Device Management, Revenue Management Payment Processing, Revenue Management Platform, Revenue Management Rating and Calculations,
PeopleSoft Enterprise Financials (9.0)	Project Portfolio management
PeopleSoft Enterprise Financials (8.8,8.9,9.0)	Flow Production, Maintenance Management
PeopleSoft Enterprise Financials (8.8,8.9)	Demand Consensus, PDP Collaborative Web Client, Project Costing Process Integration Pack for SAP, Repetitive Manufacturing Optimization, Sales and Operations Planning, SCM Data Collection Advantage, Source to Settle Process Integration Pack, Strategic Network Optimization, Supply Chain Business Modeler, Supply Planning Advanced Multisite Planner, Theory of Constraints Scheduling
PeopleSoft Enterprise Human Resources (9.0)	Recruiting solutions, Campus Solutions (Includes - Contributor Relations, Gradebook, Student Administration)
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Global Payroll Country Extensions, Sales Incentive Management for High-Tech & Industrial, Stock Administration, Campus Solutions (includes - Contributor Relations, Gradebook, Student Administration)
PeopleSoft Enterprise Human Resources (8.8,8.9)	Mobile Healthcare Advantage, Sales Incentive Management, Sales Incentive Management for Banking and Capital Markets, Campus Solutions (includes -Academic Advisement, Campus Community, Contributor Relations, Financial Aid, Gradebook, Recruiting and Admissions, Student Financials, Student Records), Student Administration

PeopleSoft Enterprise Performance Management Processor

1,500 20833 USA (Dollar) per pillar plus an additional distinct minimum of 18000 USA (Dollar)

2,000 25000 USA (Dollar) per pillar plus an additional distinct minimum of 24000 USA

List Per Month Per Pillar

Pillar/Category	Program
PeopleSoft Enterprise Performance Management	Asset Liability Management, Local Products, Activity-Based Management, Compensation Mart, CRM Warehouse, Customer Scorecard, EPM Portal Pack, Financials Warehouse, Global Consolidations, HCM Warehouse, Healthcare Scorecard, Learning and Development Mart, Manufacturing Scorecard, Payables Mart, Receivables Mart, Recruiting Mart, Scorecard, Workforce Planning, Workforce Profile Mart, Workforce Rewards, Workforce Scorecard, Advanced Cost Accounting Mart, Analytics Forecasting, Customer Behavior Modeling, Customer Mart, ESA Mart, Fulfillment and Billing Mart, Funds Transfer Pricing, General Ledger and Profitability Mart, Inventory Mart, Manufacturing Mart, Marketing Mart, Performance Management Warehouse, Planning and Budgeting, Predictive Analytics, Procurement Mart, Project Portfolio Management, Real Estate Mart, Risk Weighted Capital, Sales Mart, Service Mart, Spend Mart, Supplier Rating System, Supply Chain Planning Mart, Supply Chain Warehouse, Fusion Campus Solutions Intelligence, Campus Solutions Warehouse

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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JD Edwards EnterpriseOne - Professional Application User

N/A

N/A

Per Quotation

N/A

Category	Program
Customer Relationship Management	Advanced Pricing, Branch Scripting, Case Management, CRM Foundation, Sales Force Automation,Sales Order Management,Service Management,Service Management Foundation, Solution Advisor, Customer Self-Service
Manufacturing and Supply Chain Management	Advanced Stock Valuation, Agreement Management, Blend Management, Bulk Stock Inventory, Configurator, Demand Flow Manufacturing, Demand Scheduling Execution, Grower Management, Grower Pricing and Payments , Inventory Management, Manufacturing Management, Plant Manager Dashboard ,Product Variants, Quality Management, Requirements Planning,RFID Processor, Transportation Management, Warehouse Management
Supply Chain Planning (APS)	Advanced Forecast Modeling, Advanced Planning Agent , Demand Consensus, Demand Forecasting, Order Promising , PDP Collaborative Web Client , Production Scheduling, Production Scheduling - Process, Repetitive Manufacturing Optimization, Sales and Operations Planning, Strategic Network Optimization , Supply Chain Business Modeler
Supply Management	Buyer Workspace, Operational Sourcing , Procurement and Subcontract Management, Requisition Self Service , Supplier Self Service
Financial Management Suite	Expense Management, Financial Management and Compliance Console, Financials, System Foundation
Human Capital Management	eRecruit, Human Resources,Time and Labor, Payroll, Self-Service Human Resources
Asset Lifecycle Manangement	Advanced Real Estate Forecasting, Capital Asset Management , Condition-Based Maintenance, Equipment Cost Analysis, Real Estate Management , Resource Assignments
Project Management	Contract and Service Billing , Homebuilder Management ,Project Costing , Project and Government Contract Accounting

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum
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Siebel CRM On Demand

-	20,833	-	25,000
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Siebel CRM – Communications, Media and Energy - Professional Application User

90	-	150	-
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List Per Month Per Vertical

Vertical/Category	Program
Communications, Media and Energy	<p>Siebel CRM base, Siebel Communications, Media and Energy CRM Base Option, Siebel Deal Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Marketing Resource Manager, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Siebel Bulk Order Capture, CME Quote and Order Capture, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - up to 15 objects, Pricing Authorization Management, Price Comparison,</p> <p>Contracts for CME, Siebel CME Contracts, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Design Opportunity Management, Siebel Field Service Assets, Billing Management, Credit Management, Fraud Management, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, SmartScript, Time and Expense Reporting, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation, Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Life Sciences - Professional Application User

90	20,833	150	25,000
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List Per Month Per Vertical

Vertical/Category	Program
Life Sciences	<p>Siebel CRM Base, Siebel Life Sciences CRM Base Option, Data Quality, Advanced Contracts, Contracts Terms and Conditions, Managed Care, Managed Care Profile, Opportunities and Contracts, Pharma Campaigns, Territory Management, Medical Education, Prescription Analysis, Rollup, Samples, Design Opportunity Management, Collections, Tools, Advanced Market Development Funds, Advanced Search, Siebel Campaign Management, Change Management, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Siebel Smart Answer Corrector, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes,</p> <p>Quote and Order Capture, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Siebel Deal Management, Server Extensions for UNIX, Business Rules, Network Order Entry, Pricing Authorization Management, Adverse Events and Complaints, Medical Field Service, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channels for Employees - up to 15 objects, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Manufacturing and Distribution - Professional Application User

90	20,833	150	25,000
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List Per Month Per Vertical

Vertical/Category	Program
Manufacturing and Distribution	<p>Siebel CRM Base, Siebel Manufacturing CRM Base Option, Siebel Distribution CRM Base Option, Design Opportunity Management, Advanced Contracts, Contract Terms and Conditions, Financial Accounts, Lease End-of-Term Processing, Personal Lines Claims, Title Management, Vehicle Contracts, Credit Origination, Collections, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Contracts for OGC, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Billing Management, Fraud Management, Credit Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Siebel Deal Management, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channels for Employees - Up to 15 Objects, Business Rules, OGC Quote and Order Capture, Pricing Authorization Management, Consumer Goods Dynamic Catalog, Consumer Goods Quote and Order Capture,</p> <p>Sales Volume Planning, Group Inventory and Execution, Van Sales/Delivery, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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Siebel CRM On Demand

Siebel CRM – Financial Services - Professional Application User

90 20,833 150 25,000

List Per Month Per Vertical

Vertical/Category	Program
Financial Services	<p>Siebel CRM Base, Siebel Financial Services CRM Base Option Data Quality, Siebel Deal Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Customer Relationship Console – HTML, Finance Events Manager, Network Order Entry, Financial Services Quote and Order Capture, Financial Services Quotes, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - Up to 15 Objects, Wealth Management, Insurance Field Service, Financial Accounts, Rollup, Call Reports, Needs Analysis/Application - Non credit, Retirement/Pension Management,</p> <p>Commercial Banking Loan Approval, Corporate and Commercial Banking, Credit Origination, Institutional Sales and Research, Investment Banking, Investment Management, Small Business Banking, Collections, Group Coverage, Healthcare Providers and Facilities, Individual Coverage, Group Pensions, Group Policies, Individual Life and Annuities, Personal Lines Claims, Personal Lines Policies, Tools, , Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Public Sector - Professional Application User

90 20,833 150 25,000

List Per Month Per Vertical

Vertical/Category	Program
Public Sector	<p>Siebel CRM Base, Siebel Public Sector CRM Base Option, Data Quality, Siebel Deal Management, Siebel Configurator Runtime, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, Helpdesk Option, Barcode, Logistics Manager, Preventive Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - Up to 15 Objects, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel Connector</p>

Siebel CRM – Horizontal Apps - Professional Application User

90 20,833 150 25,000

List Per Month Per Vertical

Vertical/Category	Program
Horizontal Apps	<p>Siebel CRM Base, Data Quality, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Tools, Advanced Market Development Funds, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel CRM Web Channel for Employees - Up to 15 Objects, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM On Demand	Administration Services		Computer and Administration Services		Metric	
	Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum		
Remote Client	4.00	667	10	2,083	Application User	List Per Month
Handheld	4.00	667	10	4,167	Application User	List Per Month
Programs included in Handheld						
Handheld, Siebel Store-and-Forward Messaging, Medical Handheld, Medical Inventory Management, Pharma Handheld, Siebel Signature Capture Tool, Consumer Goods Sales Handheld DSS, Siebel Van Sales/Delivery						
Wireless	4.00	667	10	4,167	Application User	List Per Month
Scheduling	4.00	1,668	10	4,167	Application User	List Per Month
Proposals and Presentations	4.00	833	10	5,000	Application User	List Per Month
Proposals and Presentations Setup	N/A	N/A	20,000	N/A	N/A	One Time Fee
Programs included in Proposals and Presentations						
Siebel Proposals and Presentations, Siebel Financial Services Proposals and Presentations						
Email Marketing Server						
Tier 1 < 500K emails/hour	3,300	3,300	10,000	10,000	Module	List Per Month
Tier 2 < 1M emails/hour	4,200	4,200	12,500	12,500	Module	List Per Month
Tier 3 > 1M emails/hour	5,400	5,400	16,700	16,700	Module	List Per Month
Marketing Server						
Tier 1 < 500K records	3,300	3,300	10,000	10,000	Module	List Per Month
Tier 2 < 3M records	4,200	4,200	12,500	12,500	Module	List Per Month
Tier 3 > 3M records	5,400	5,400	16,700	16,700	Module	List Per Month
eCustomer	2,000	4,000	3,000	6,000	Processor	List Per Month
Programs included in eCustomer						
eCustomer, CME eCustomer, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eCustomer, Finance Events, OGC eCustomer, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Self Service Wireless for Customers, SmartScript for Customers, Siebel CRM Web Channel for Customers - Up to 15 Objects						
eSales	1,500	3,000	2,000	4,000	Processor	List Per Month
Programs included in eSales						
eSales, CME eSales, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eSales, Finance Events, OGC eSales, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Self Service Wireless for Customers, SmartScript for Customers, Siebel CRM Web Channel for Customers - Up to 15 Objects						
eService	1,500	3,000	2,000	4,000	Processor	List Per Month
Programs included in eService						
eService, CME eService, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eService, Finance Events, Pharma eService, MedEd for Customers, Samples for Customers, OGC eService, OGC Quote and Order Capture for Customers, Public Sector for eService, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Self Service Wireless for Customers, SmartScript for Customers, Siebel CRM Web Channel for Customers - Up to 15 Objects						
Order Management	1,500	6,000	2,000	8,000	Processor	List Per Month
Programs included in Order Management						
Siebel Configurator Administration Server, Siebel Customer Order Management Administration Server, Siebel Bulk Orders Administration Server, Siebel Consumer Goods Customer Order Management Administration Server						
Loyalty Engine Standard Edition	1,500	6,000	2,000	8,000	Processor	List Per Month
Loyalty Engine Multi-partner Edition	1,500	6,000	2,000	8,000	Processor	List Per Month
Loyalty Customer Portal	1,500	6,000	2,000	8,000	Processor	List Per Month
Partner Portal	4.00	667	10	4,167	Application User	List Per Month
Programs included in Partner Portal						
Siebel Partner Portal, Siebel Advanced Market Development Funds for Partners, Siebel Advisor for Partners, Siebel Anywhere for Partners, Siebel Campaigns for Partners, Siebel Campaign Management for Partners, Siebel Configurator Runtime for Partners, Siebel Content Publishing for Partners, Siebel Customer Order Management Administrator for Partners, Siebel Dynamic Pricer for Partners, Siebel Field Service for Partners, Siebel Forecasting for Partners, Siebel Logistics Manager for Partners, Siebel Marketing Resource Manager for Partners, Siebel Partner Commerce, Siebel PRM Wireless, Siebel Proposal and Presentations for Partners, Siebel Remote Client for Partners, Siebel Reports for Partners, Siebel Segment Manager for Partners, Siebel SmartScript for Partners, Siebel Loyalty Partner Portal CME Partner Portal, CME Partner Commerce, Credit Management for Partners, Design Opportunity Management for Partners, Fraud Management for Partners, Pricing Authorization Management for Partners, CME Quote and Order Capture for Partners, Finance Partner Portal, Agent Portal, Service Provider Portal, Individual and Group Coverage for Partners, Life and Pension for Partners, Siebel P&C Claims for Partners, Siebel P&C Policies for Partners, Siebel Financial Services Proposals and Presentations for Partners, Delegated Business Rules for Partners, Life Sciences Field Service for Partners, Dealer Portal, OGC Partner Portal, Credit Origination for Partners, Dealer Advanced Marketing, Financial Accounts for Partners, Siebel Remarketing for Partners, Showroom for Dealers, OGC Partner Commerce, OGC Quote and Order Capture for Partners, Deductions for Partners, Sales Volume Planning for Partners, Trade Promotions for Partners, Public Sector Partner Portal						

Oracle Business Intelligence Technology and Applications On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle Business Intelligence Processor 900 10,800 1,500 13,750 Processor

List Per Month

Vertical/Category	Program
Oracle Business Intelligence	Business Intelligence Suite Enterprise Edition Plus, Business Intelligence Server Enterprise Edition, Business Intelligence Server Administrator, Answers, Delivers, Business Intelligence Publisher, Interactive Dashboard, Office Plug-in, Reporting and Publishing, Informatica PowerCenter and PowerConnect Adapters, Contact Center Telephony Analytics Fusion Edition, Marketing Analytics Fusion Edition, Partner Analytics Fusion Edition, Price Analytics Fusion Edition, Sales Analytics Fusion Edition, Service Analytics Fusion Edition, Project Analytics, Human Resources Analytics Fusion Edition, Loyalty Analytics, Supply Chain and Order Management Analytics Fusion Edition, Procurement and Spend Analytics Fusion Edition, Telecom Sales Analytics Fusion Edition, Telecom Marketing Analytics Fusion Edition, Telecom Service Analytics Fusion Edition, Finance Institutional Analytics Fusion Edition, Finance Marketing Analytics Fusion Edition, Finance Retail Analytics Fusion Edition, Finance Sales Analytics Fusion Edition, Finance Service Analytics Fusion Edition, Financial Services Profitability Analytics, Financial Analytics Fusion Edition, Insurance Marketing Analytics Fusion Edition, Insurance Partner Manager Analytics Fusion Edition, Financial Services Asset Liability Management Analytics, Insurance Sales Analytics Fusion Edition, Insurance Service Analytics Fusion Edition, Pharma Marketing Analytics Fusion Edition, Pharma Sales Analytics Fusion Edition, Consumer Goods Trade Funds Analytics Fusion Edition, Case Management Analytics Fusion Edition

Oracle Business Intelligence Licenses active prior to April 11th, 2008

Vertical/Category	Program
Oracle Business Intelligence	Healthcare Marketing Analytics, Healthcare Partner Analytics, Healthcare Sales Analytics, Healthcare Service Analytics, Automotive Marketing Analytics, Automotive Partner Analytics, Automotive Sales Analytics, Automotive Service Analytics, Oil, Gas and Chemicals Marketing Analytics, Oil, Gas and Chemicals Sales Analytics, Oil, Gas and Chemicals Service Analytics

Hyperion Business Intelligence Processor 900 10,800 1,500 18,000 Processor

List Per Month

Vertical/Category	Program
Hyperion Business Intelligence	Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development

Oracle Hyperion On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle Hyperion On Demand - Planning 1,500 15,000 2,000 24,000 Processor

List Per Month

Programs included in Oracle Hyperion On Demand - Planning	
Hyperion Planning Plus, Hyperion Workforce Planning, Hyperion Capital Asset Planning, Hyperion Strategic Finance, Hyperion Strategic Finance for Banking, Hyperion Performance Scorecard Plus, Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion SQR Production Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter Suite, Hyperion Data Relationship Management, Hyperion Data Relationship Management Steward, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development	

Oracle Hyperion On Demand – Financial Management 1,500 15,000 2,000 24,000 Processor

List Per Month

Programs included in Oracle Hyperion On Demand - Financial Management	
Hyperion Financial Management Plus, Hyperion Strategic Finance, Hyperion Strategic Finance for Banking, Hyperion Performance Scorecard Plus, Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion SQR Production Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter for Financial Management, Hyperion Financial Data Quality Management Adapter Suite, Hyperion Data Relationship Management, Hyperion Data Relationship Management Steward, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development	

User Productivity Kit On Demand

User Productivity Kit - Content Server 300 300 300 300 Customer
Option: Developer 1,000 1,000 1,000 1,000 Customer

List Per Month

List Per Month

Oracle Retail On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle Retail Merchandise Planning & Optimization
Markdown Optimization Per Quotation N/A Per Quotation N/A N/A

Oracle ATG On Demand

Oracle ATG Web Commerce On Demand

Administration Services	Administration Services Minimum
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N/A

N/A

Computer and Administration Services	Computer and Administration Services Minimum
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Per Quotation

N/A

Options for Administration & Computer and Administration Services	Administration Services	Computer and Administration Services	Setup/ One Time Fee	Prices in USA (Dollar)
Additional VPN	100	100	3,500	List Per Month
Storage Unit - 200 Usable Gigabytes < 2 Usable Terabytes	N/A	750	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 2 to < 5 Usable Terabytes	N/A	675	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 5 to < 10 Usable Terabytes	N/A	600	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes >= 10 Usable Terabytes	N/A	525	N/A	List Per Month
Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
Server for Customer Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Additional Non-Production Environment	2,000	2,000	6,000	List Per Month
Additional OTO Non-Production Environment	500	500	6,000	List Per Month
Printer Queue	100	100	1,000	List Per Month
Additional Refresh	N/A	N/A	1,000	One Time Fee
Enhanced Refresh	N/A	2,820	N/A	Fixed Price
Additional Data export	N/A	N/A	1,500	One Time Fee
Additional Backup	N/A	N/A	1,000	One Time Fee
Options for Administration & Computer and Administration Services for Federal				
Federal Additional VPN	110	110	3,850	List Per Month
Federal Storage Unit - 200 Usable Gigabytes < 2 Usable Terabytes	N/A	825	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 2 to < 5 Usable Terabytes	N/A	745	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 5 to < 10 Usable Terabytes	N/A	660	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes >= 10 Usable Terabytes	N/A	580	N/A	List Per Month
Federal Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal Server for Customer Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month
Federal Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal Server for Oracle Managed Apps (2 cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month

Options for Administration & Computer and Administration Services provided by EMEA Data Center	Administration Services	Computer and Administration Services	Computer and Administration Services Minimum	Setup/One Time Fee	Metric
EMEA Data Center Additional VPN	N/A	150	N/A	5,250	List Per Month
EMEA Data Center Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	N/A	List Per Month
EMEA Data Center Bulk Storage Unit - 2 Usable Terabytes	N/A	7,500	N/A	N/A	List Per Month
EMEA Data Center Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	750	N/A	N/A	List Per Month
EMEA Data Center Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server
Options for Administration & Computer and Administration Services provided by APAC Data Center					
APAC Data Center Additional VPN	N/A	170	N/A	5,950	List Per Month
APAC Data Center Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	N/A	List Per Month
APAC Data Center Bulk Storage Unit - 2 Usable Terabytes	N/A	7,500	N/A	N/A	List Per Month
APAC Data Center Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	750	N/A	N/A	List Per Month
APAC Data Center Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server
APAC Data Center Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server
APAC Data Center DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server
Disaster Recovery Services					
Enhanced Recovery Services - Maximum Availability	N/A	2,535	10,140	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month
Enhanced Recovery Services - 1 Day Option	N/A	2,060	8,240	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month
Enhanced Recovery Services - 5 Day Option	N/A	1,400	5,600	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month

	Administration Services	Computer and Administration Services	Service Minimum	Setup/ One Time Fee	
Supplemental Services					
Federal Security	Per Quotation	Per Quotation		N/A	
Functional Service Desk	Per Quotation	Per Quotation		N/A	
Governance	Per Quotation	Per Quotation		N/A	
Transition Advisory Services	Per Quotation	Per Quotation		N/A	
Migration Services	Per Quotation	Per Quotation		N/A	
DBA Support Services	Per Quotation	Per Quotation		N/A	
Upgrade Services	Per Quotation	Per Quotation		N/A	
CEMLI Migration Services	Per Quotation	Per Quotation		N/A	
CEMLI Management Services	Per Quotation	Per Quotation		N/A	
On Demand Services via EMEA Data Center	N/A	Per Quotation		N/A	
On Demand Services via APAC Data Center	N/A	Per Quotation		N/A	
Pre-Production Environment Services	5,750	5,750	17,250	1,250	List Per Month
Option: Extended DBA Support	Per Quotation	Per Quotation		N/A	
Strong Authentication Service	Per Quotation	Per Quotation		N/A	Fixed Price
HIPAA Security Services	Per Quotation	Per Quotation		N/A	
Enhanced Security Services	N/A	Per Quotation		N/A	
Payment Card Industry Compliance	N/A	60,000		N/A	Fixed Price
Option: Additional Linux Servers	N/A	6,000		N/A	Fixed Price
Option: Third Party Software Component Assessments	N/A	5,040		N/A	Fixed Price
Option: Windows Server Assessments	N/A	720		N/A	Fixed Price
Option: Quarterly Vulnerability Risks Report	N/A	Per Quotation		N/A	
Option: Annual Vulnerability Risks Report	N/A	Per Quotation		N/A	
Option: Web Application Firewall	N/A	Per Quotation		N/A	
Option: Web Application Security Assessments	N/A	Per Quotation		N/A	
Option: Qualified Security Assessor Audit Support	N/A	Per Quotation		N/A	
Option: Web Service Network Scans	N/A	Per Quotation		N/A	
Option: Customer Dedicated FTPS/SFTP	N/A	Per Quotation		N/A	
Option: File Encryption	N/A	Per Quotation		N/A	
Notifylink Services for Beehive On Demand	8	8		N/A	List Per Month
Load Testing Services					
Base Package	48,000	48,000		N/A	Fixed Price
Option: Repeat Package	19,500	19,500		N/A	Fixed Price
Option: 5 business Transactions	10,200	10,200		N/A	Fixed Price
Option: 50 Virtual Users	2,000	2,000		N/A	Fixed Price
Option: Additional Database Node or Middletier Node	2,400	2,400		N/A	Fixed Price
Regression Testing Services					
Base Package 1	42,000	42,000		15,000	Fixed Price
Option: Package 1 Additional Test Execution	15,000	15,000		N/A	Fixed Price
Base Package 2	80,000	80,000		30,000	Fixed Price
Option: Package 2 Additional Test Execution	28,500	28,500		N/A	Fixed Price
Base Package 3	160,000	160,000		60,000	Fixed Price
Option: Package 3 Additional Test Execution	54,000	54,000		N/A	Fixed Price
Regression Testing Services Options					
Option: 10 Additional Weighted Test Cases	22,000	22,000		N/A	Fixed Price
Option: Onsite Knowledge Transfer Session	20,000	20,000		N/A	Fixed Price
Option: Third Party Software Testing	Per Quotation	Per Quotation		N/A	Fixed Price
Reporting Environment	Per Quotation	Per Quotation		N/A	

All Additional Services are to be quoted via the On Demand Bid Service Desk.

DEFINITIONS

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

DEFINITIONS (continued)

Module: is defined as each production database running the programs.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.