Untangling Communications Networks

Today’s communications networks are complex webs of disparate, multi-vendor systems that often don’t work well together. The result: frustrated network managers who find themselves on their own to solve the problem. The risk: falling behind the competition. The solution: a layered architecture that simplifies operations and increases agility, security, and reliability.

A typical enterprise network includes contact center systems, voiceconferencing equipment, PBX, and UC systems provided by multiple vendors.

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### BUILDING BLOCKS

Multi-vendor systems can handicap enterprises by increasing costs and introducing security risks and stability issues.

**More expensive**

20-30% higher than what they expect to pay to vendors, or introduce to their networks.

**Valuable**

$3.5B in value added by multi-vendor systems.

**Less reliable**

$700B in losses from PBX and UC systems.

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### STUMBLING BLOCKS

Industries need networks that can adapt to change without sacrificing performance, but multi-vendor systems can reduce network agility.

Interoperability issues

Vendors such as Avaya, Cisco, Alcatel-Lucent, and Microsoft work very well within their product line, but they are known not to cooperate with each other, leaving network managers on their own to fix problems.

More difficult to enforce consistent security policies

Future-focused enterprises can transform their networks with a layered network architecture from Oracle, a comprehensive approach that turns a jumble of competitors into a flexible, vendor-neutral system.

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### THE AGILITY CONUNDRUM

Conquering complexity

Businesses can transform their networks with a layered network architecture from Oracle to meet the demands of today and the challenges of tomorrow. A UC vendor-neutral architecture from Oracle provides a trusted solution that builds security, reliability, and agility into an element of the infrastructure.

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### OPERATING IN SILOS

Network transformation requires investment, but upgrading to a more flexible infrastructure pays off.

Cost-effective

Financially smart

More productive

In a survey of 1K enterprises, 65% believe that they have spent too much on network infrastructure.

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### SECURING BENEFITS

SEIZE THE ADVANTAGE

To compete in the NOW Economy, IT leaders know they must invest in a flexible communications infrastructure – one that will meet the demands of today and the challenges of tomorrow. A UC vendor-neutral architecture from Oracle provides a trusted solution that builds security, reliability, and agility into an element of the infrastructure.

Learn more from the industry leader at www.oracle.com/goto/noweconomy

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**Notes:**

[1, 2] Nemertes Research 2016 Contact Center and Customer Engagement Benchmark

[3] Communications Fraud Control Association 2015 Survey

[4] IHS Global Insight


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