An effective enterprise needs effective communication and coordination. Enterprise solutions with social capabilities, encouraging team collaboration and interactions across departments are vital ingredients to a productive and collaborative workforce. Oracle Financial Services PrimeSourcing offers comprehensive employee engagement and collaboration solutions which aid in building a smarter enterprise.

Centralized Knowledge Management
Today’s information driven economy demands rapid access to updated information. The ability to manage documents and consume the content from a common platform across multiple channels increases employee productivity as they have access to updated content at all time. Equipped with a powerful search mechanism and multi level document authoring workflows organizations can collate and reuse content across the enterprise.

Today’s Social Intranet
Social tools combined with a culture of collaboration can enable a more effective workforce across all departments in an organization. Insights derived from activities and conversation streams in near real time scenarios when processed and worked upon can lead to immense success in the business as the organization now receives unfiltered source of information as feedback. By effectively connecting people and business across the enterprise, a social intranet would build smarter teams enabling real time collaboration, spontaneous decision making and an extensive knowledge-base.

Employee Empowerment
The objective of a collaborative platform is to deliver an engaging and personalized environment to the enterprise users which empower them to organize and manage their work with ease. Personalizing the user’s experience by providing them with consolidated information across the applications they access, personalized views and contextual tools empowers the employees to make quick and informed decisions in turn contributing to the success of the organization. Users of such a platform can leverage the collaboration features to share documents and collateral with fellow users and groups for immediate feedback and updates. With integrated workflow capability in the system one can expedite the process of content authoring and publishing across channels in a seamless manner from a unified access channel. Another vital aspect of an employee engagement platform is to enable employee self service options with integrated workflow capability reducing dependencies on IT or human interventions.
which eventually aids in lowering operational costs and increasing productivity.

**Intranet as a Unified Communication Platform**

Facilitating communication amongst the business users as well as among employees improves employee efficiency and enables faster information distribution. With a unified platform for sharing ideas, transferring knowledge and access to applications and updated information, employees and business users can collaborate and contribute seamlessly thereby enhancing the user experience. The ability to access multiple services and applications through a single access point is the key to user satisfaction.

**Oracle Financial Services PrimeSourcing Consulting Service Offerings**

Our consultants will engage with IT and business teams in discovery workshops and assist in charting out a roadmap with solution recommendations. The strategy will leverage evolution of technology and various channels to integrate transaction banking, two way interactivity, personalization, social media and tools for self service to provide an integrated multi-channel experience.

The Oracle Financial Services PrimeSourcing Access Channels offering is built around providing customers with

- **Strategy and Solution Recommendations** to build an integrated multi-channel platform by engaging them in discovery workshops for AS-IS and TO-BE state, participating in exercises involving architecture reviews, planning and defining high level requirement with strategy roadmaps and solution recommendations
- **Implementation of Solutions** to assist financial organizations in realizing their multi-channel vision by leveraging leading technology components and deep domain expertise spanning across Retail Banking, Corporate Banking and Capital Markets embracing industry best practices

**Use Cases – Employee Engagement and Collaboration Solutions for Financial Services**

- Enable organizations to build intuitive web experiences for employees and partners that improve satisfaction, maximize existing IT assets and reduce development costs
- Bring together people, systems and processes in a single, secure environment to increase productivity, reduce costs, and improve customer service
- Centralized Knowledge Management Portals

**CONTACT US**

For more information about Oracle Financial Services PrimeSourcing, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.