

Oracle Financial Services Managed Cloud Services

Provides More Value From Your Oracle Investment With Choice And Confidence

Cloud computing is changing the way technology impacts and delivers value to the organization. In addition to lower cost, improved business agility and faster innovation are growing factors for cloud adoption. Oracle Financial Services Managed Cloud Services provide financial institutions with seamless access to Oracle support, product and software management experts to deliver fast innovation, increased security, availability and performance.

Realize Accelerated Value from Your Oracle Investments

Oracle Managed Cloud Services spans the entire portfolio of Oracle applications and technology, and solutions are optimized and engineered for performance and efficiency.

» Uptake latest Oracle technologies and innovations faster

Since Oracle develops and supports the entire “stack”, we have unparalleled access to the latest technology developments and to a pool of resources unavailable anywhere else. We have an integrated service delivery model that includes access to Oracle Product Development and Support resources.

» Minimize upgrade costs with systematic and proactive change management.

The offering ensures that your software is kept current and operating at peak efficiency and allows new applications and functionality to be put to use faster, at a lower cost, and with shorter implementation timelines. Oracle also maintains standards and disciplined operating procedures around configurations and extensions which make it easier to upgrade.

» Transform business processes while letting Oracle run Oracle.

With Oracle Managed Cloud Services, Oracle removes the burden of routine tactical tasks, thereby allowing you to focus on strategic business issues to drive your organization forward.

Leverage the Most Complete Choice of Solutions and Cloud Deployment Options

Oracle manages a broad portfolio of Oracle applications and technology and provides customers with an integrated and cohesive management model across a wide breadth of enterprise systems that covers both the core and business support application needs of the financial services industry. The list includes Core Banking, Insurance, Analytics, ERP, CRM, HCM and more.

» Choose from complete end-to-end cloud services across applications and technology.

Oracle Managed Cloud Services provides complete end-to-end lifecycle management and functional support services across hardware, facilities,

ORACLE®
FINANCIAL SERVICES

ORACLE®
MANAGED CLOUD SERVICES

“We view delivery of outstanding client service as a priority, which in today’s world needs to be supported by the best technological core banking platform available.”

GRAEME HARTOP
CEO
HAMPDEN & CO.

OVERVIEW

Financial Institutions gain the advantages of Oracle Financial Services Managed Cloud Services by having Oracle manage their banking, insurance and analytical applications like FLEXCUBE, OFSAA, Insbridge and others.

Oracle is committed to providing all applications, middleware, and database solutions as customer-proven offerings that dramatically lower risk and TCO.

KEY BENEFITS

- Accelerated deployment
- Reduced and predictable IT costs
- Reduced upgrade risk and downtime
- World class security and regulatory compliance
- Local Footprint
- SLAs for Availability and Disaster Recovery

setup/configuration, application management, testing, monitoring, patching, incident management, problem resolution, backup, restore, technical and functional service desk, point upgrades, security, disaster recovery – all included in a fixed monthly cost. Financial institutions can also benefit from industry/sector specific services such as the End-of-Day batch processing and monitoring services for banks.

- » Select the best cloud deployment model for your current business needs without lock-in.

Customers have a broad choice of deployment options with Managed Cloud Services. Oracle can manage your applications at your site, through Oracle's partners, or at one of Oracle's world class data centers. Oracle Managed Cloud Services can provide services at primary and secondary data center locations that align with your specific data residency needs. We are also able to flexibly integrate between different deployment models and allow you to move back and forth over time as your strategy or requirements change.

Rely with Confidence in Cloud Security and Performance

With Oracle Managed Cloud Services, your systems and data are secured and protected at every layer.

- » Global scale and expertise to run all your mission critical applications

Oracle has made the necessary investments in IT resources, systems, tools, and in our state-of-the-art data centers across the globe – so you don't have to. Rely with confidence in your cloud, knowing over 15,000 Oracle service professionals have the depth of Oracle expertise at every layer of your technology portfolio to ensure accountability. We offer stringent SLAs for availability, resolution and disaster recovery to guarantee 24*7 operations of your mission critical business applications across the globe, 365 days a year.

- » World-class security and best practice regulatory compliance

Oracle Managed Cloud Services are delivered from world-class data centers with embassy-grade security. Oracle Managed Cloud Services meets or exceeds key security, compliance, and risk management requirements, as well as industry-specific certifications (e.g. PCI DSS, SOC 1, FedRamp and NIST standards). We apply best practice security standards and controls based on ISO 27000, and continuously test and monitor the integrity of these controls. A security package, tailored specifically for the financial services industry, offers multi-layered-in-depth risk management and security services encompassing physical, network, data, platform and application layers to provide the highest levels of security and risk management guarantees to financial institutions.

- » Standardized operating processes and innovative tools

Oracle standardizes and manages cloud deployments from application to disk, using ITIL-based processes. By running thousands of customer environments on our standardized, certified configurations, we can apply find-one-fix- many changes and automate routine service tasks. As a result, we're able to more quickly detect, diagnose and repair incidents and make changes so that your system is highly available, secure and up-to-date.

Delivering Value, Choice, and Confidence

With Oracle Managed Cloud Services, you can leverage Oracle's years of experience so that you're able to focus on core competencies and re-direct your resources. The offering provides more value from your investments, more choice to deploy and control your business applications any way you want, and more confidence that the system will perform and scale as required.

- Far fewer average service requests
- Faster time to resolution

ORACLE FINANCIAL SERVICES MANAGED CLOUD SERVICES CATALOG

- Oracle FLEXCUBE Managed Cloud Service
- Oracle Banking Platform Managed Cloud Service
- Oracle Financial Services Lending and Leasing Managed Cloud Service
- Oracle Revenue Management and Billing for Banking Managed Cloud Service
- Oracle Financial Services Financial Crime and Compliance Management Managed Cloud Service
- Oracle Financial Services Risk Management Managed Cloud Service
- Oracle Financial Services Performance Management Managed Cloud Service
- Oracle Insurance Policy Administration for Life and Annuity Managed Cloud Service
- Oracle Health Insurance Managed Cloud Service
- Oracle Insurance Insbridge Rating and Underwriting Managed Cloud Service
- Oracle Insurance Revenue Management and Billing Managed Cloud Service
- Oracle Financial Services Document Management Managed Cloud Service

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