ORACLE HEALTH INSURANCE BACK OFFICE CODE SYSTEMS

Oracle Health Insurance Back Office Code Systems supports the import and maintenance of code systems for procedure types, procedures and diagnoses, including diagnosis-treatment combinations.

Procedures

Standardization of procedure codes facilitates electronic claim traffic. The standardized codes are usually maintained centrally for each country and then imported into Code Systems.

The procedures can be grouped according to different requirements, which greatly improve efficiency. In the claims process, for example, a request for an authorization can be registered for a group of procedures. These groups can also be used in product compilation or the recording of fees and other healthcare agreements.

Checks can be configured for the imported procedures, based on the characteristics of the member receiving healthcare like

- the age category
- the gender
- the age category in combination with the residential area.

Administrative rules can also be drawn up for the imported procedures, for example:

- if recording data on a member is mandatory in connection with claims for the procedure (for example, member data cannot be recorded for claims for nitrogen)
- if the procedure can be claimed twice
- if the claim for the procedure is an indication of possible third party recourse
- when a claimed procedure must result in an agreement with a medical advisor
- a payment scheme.

These rules can also be formulated if the supply of procedures is subject to VAT.

Diagnoses (and diagnosis-treatment combinations)

Code systems for recording diagnoses are supported, which means that the medical reason for a particular procedure can also be recorded. Standardized treatment plans can be used for procedures that require advance permission from the healthcare insurer/payer.

In Oracle Health Insurance Back Office Products, the diagnosis can also be made a decisive factor for the coverage of a procedure. For example, this enables provision of 100% coverage for diagnoses of a chronic illness, and deviations in other cases.
Contact Us

For more information about Oracle Health Insurance, please visit oracle.com/insurance, contact us by e-mail at insurance_ww@oracle.com, or call +1.800.735.6620 to speak to an Oracle representative.

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