Oracle Health Insurance Policy Administration Web Services and Oracle Health Insurance Claims Management Web Services expose Oracle Health Insurance functionality to third party systems and web portals. A wide variety of services support, both, retrieving data as well as inserting or updating data.

**Web Services Characteristics**

Oracle Health Insurance Web Services are SOAP-compliant, stateless and perform atomic operations such as: retrieve policy details, write a policy, retrieve claim details, write a claim. Services that write data are idempotent. They, either, insert or update data by comparing the snapshot of the data object that is passed through the service with the actual status in the Oracle Health Insurance database. This guarantees a faultless transaction, even in case of multiple, identical calls.

Besides the obvious retrieval and write web services, special services are available for specific tasks such as premium calculation or pre-validation of data in order to achieve high straight-through transaction rates.

**Policy Administration Web Services**

Policy Administration Web Services constitute a comprehensive integration point that suits the needs of healthcare payers with regard to policy interfacing requirements. These requirements can vary from a policy data exchange with other insurers or local authorities up to supporting web portals for premium calculation, policy enrollment, or policy portfolio management.

**Claims Management Web Services**

Claims Management Web Services constitute a comprehensive integration point that supports online claiming and online registration of pre-authorizations. Retrieving various types of claims related data is supported as well, for example, to provide insight information to members with regard to copayment status or status of submitted claims.

**Web Services for Relation and Financial Management**

Web Services for retrieving, inserting, or updating relation data and financial data such as collections and disbursements are included with both Oracle Health Insurance Policy Administration Web Services and Claims Management Web Services.
RELATED PRODUCTS

Oracle Health Insurance Back Office:
- Oracle Health Insurance Claims Management
- Oracle Health Insurance Claims Management Data Marts
- Oracle Health Insurance Disbursements and Collections
- Oracle Health Insurance Policy Administration
- Oracle Health Insurance Policy Administration Data Marts

The following complementary applications are available:
- Oracle Documaker Enterprise Edition
- Oracle E-Business Suite Financials
- Oracle Human Workflow
- Oracle Health Insurance Enterprise Rating
- Oracle Insurance Revenue Management and Billing for Healthcare Payers
- Siebel Customer Relationship Management

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C O N N E C T W I T H U S

Hardware and Software, Engineered to Work Together

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