

Oracle Compliance and Regulation

Oracle Public Sector Community Development

Community development plays a vital role in ensuring the planning and building environment complies with a community's vision and regulations while promoting prosperity and economic development. Oracle Public Sector Community Development is a cloud solution, purpose-built for local government. It enables and facilitates all aspects of development services while providing an exceptional customer experience and increased staff capacity.

SOLUTION OVERVIEW

This extensible, reliable, and easy-to-use solution modernizes the planning entitlement, building permit, and inspection process with robust configurability, automated workflows, powerful spatial intelligence, mobile technology, multi-channel community engagement, human-centric design, and advanced analytics.

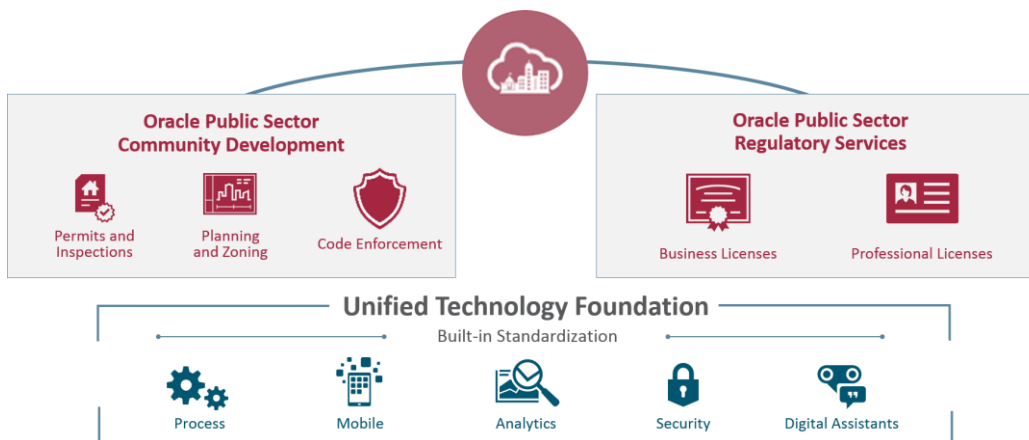


Figure: Oracle's Full Suite of Compliance and Regulation Solutions

ORACLE PUBLIC SECTOR COMMUNITY DEVELOPMENT

Reliable, configurable, easy-to-use purpose-built for local government true cloud solution

Executes community development processes efficiently and consistently

Supports the unique and constantly changing needs of government organizations

Delivers an exceptional user experience through mobile, chat, and guided interactions

Leverages the latest technology innovations and regularly delivered new capabilities

WHY ORACLE

Proven, scalable, and secure cloud capabilities

Trusted solution provider processing billions of transactions per day

Broad portfolio of leading cloud applications

Oracle understands the needs of city and county community development departments charged with ensuring that new development and building alterations fit within the established character and code requirements defined by local agencies. Oracle's Community Development solution allows agencies to balance the need for efficient application processing and continued enforcement of changing regulations, while meeting constituent needs and managing a complex land use tracking system.

SOLUTION HIGHLIGHTS

RESPONSIVE COMMUNITY DEVELOPMENT PROCESSES

Streamline Stakeholder Engagement	Modernize and simplify customer engagement for more predictable and replicable outcomes using digital assistants and an intuitive guided application intake process.
Accelerate Processes	Transform the application, payment, and inspections process with automated workflow, intelligent worklists, mobile applications, and integration with financial systems.
Rapidly Respond to Change	Empower business analysts to design and manage application types, workflows, and fee calculations using flexible, intuitive drag-and-drop design tools.

TRANSFORMATIVE IT OPERATIONS

Extend IT Capacity	Provide host departments easy to use configuration and administration tools enabling IT staff to stay more strategic.
Integrate and Extend Across Departments	Simplify integration and extend the solution across departments with open, standards-based components and common technology foundation.
Continuously Innovate	Innovate faster and stay current while lowering the total cost of ownership with Oracle Cloud Services with regular functional updates.

CONSISTENT AND INFORMED DECISION MAKING

Consistent Outcomes	Improve your agency's ability to provide a more predictable, replicable, and equitable process through definitive workflows and standard comments.
Informed Decision Making	Make more informed land use decisions and increase understanding of outcomes with a pervasive geolocation spatial design and real-time analytics.

CONNECTING PUBLIC SECTOR FUNCTIONS AND STAKEHOLDERS

Oracle Community Development is integrated into Oracle's broader cloud application portfolio, connecting all public sector functions including budgetary processes, human capital resource management, financial as well as citizen interactions. Agencies can also take advantage of Oracle's omni-channel engagement capabilities to connect with citizens via their channel of choice including: social media, email, phone, web self-service, chat and digital assistants. For more information visit: www.oracle.com/communitydevelopment.

Integrated Cloud Applications & Platform Services

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 Oracle is committed to developing practices and products that help protect the environment

ORACLE PUBLIC SECTOR COMMUNITY DEVELOPMENT

SOLUTION BENEFITS

Leverage powerful analytics and GIS tools that help track development and land use decisions

Define applications with drag-and-drop tools using a library of standard templates

Design workflow with an easy-to-use visual tool made for the management analyst

Route permits from submission to issuance to inspection to occupancy with point-and-click intelligent worklists

Manage pre-application and planning applications, hearing scheduling, public notifications, and appeals with automated workflow

Accommodate a range of fee types from simple and fixed to complex and dynamic with a user-friendly design tool

Schedule, assign, and result inspections in less time using the Oracle Inspector mobile application

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