Oracle for Gas Utilities

At Oracle Utilities, we're proud to partner with the world's hardest-working electric, water, and natural gas companies to empower, enhance and enable each global citizen's everyday life.

Nearly all of our products can be used in any utility setting, but here are a select few that can truly make your gas utility run more efficiently with an eye toward that even more data-filled future.

FOR CUSTOMER OPERATIONS AND ENGAGEMENT

You realize the customer is the nucleus of your business model, and you know she's going to be increasingly involved in your brand. Let's work together to make her experience easy and seamless with:

- **Oracle Utilities Customer Cloud Service.** Get up and running on your dream customer platform in just months (and at a fraction of the cost) with this end-to-end SaaS meter-to-customer platform.

- **Oracle Utilities Customer to Meter.** Deliver all of the benefits of a complete meter solution and a powerful customer platform together, creating more immediate value from meter data to improve customer experience.

- **Oracle Utilities Opower Digital Self Service.** Craft world-class web and mobile experiences for your customers that motivate consumers to interact and engage and better manage energy use.

- **Oracle Utilities Opower Proactive Alerts Cloud Service**. Breathe new life into your oldest customer touchpoints and empower your customers at the most critical moments in the billing lifecycle.

- **Oracle Utilities Opower Energy Efficiency Cloud Service**. Create personalized, dynamic experiences that elevate customer satisfaction and boost program participation.

FOR METER AND DEVICE MANAGEMENT

You know you need applications robust enough to survive the IoT onslaught (and, yet, flexible enough to make all that data useful, too). Let's craft your most adaptable system yet with:

- **Oracle Utilities Metering Solutions.** Collect, process, manage and drive operational value from meter data to gain insight into operations and enhance customer experiences.

- **Oracle Utilities Smart Grid Gateway.** Leverage common connections between applications and devices to reduce cost and complexity.

FOR ASSETS AND NETWORK

You've got to keep your assets and your network in the best working order possible. Let's achieve your mission-critical outcomes with:

- **Oracle Utilities Work and Asset Management.** Drive intelligent, proactive asset tracking, maintenance and performance strategies at lower costs, enterprise-wide.

- **Oracle Field Service Cloud.** Empower your field team with predictive intelligence and full visibility to automate, then optimize the entire services process.

- **Oracle Utilities Network Management System.** Leverage a data-centric approach to monitor, control and optimize the full distribution network to shorten outages, improve efficiency and maintain stellar reliability.

- **Oracle Utilities Analytics Cloud Solution**. Access, organize, and use your data quickly and accurately to monitor activity, make decisions, and meet goals.

TODAY'S NATURAL GAS UTILITY IS SAFE AND MODERN

You supply local homes and businesses with affordable natural gas, and it's becoming a safer, cleaner energy option every day. Now it's time to maximize efficiencies with the right partner.

Together, we can tackle even your toughest modernization challenges, from the field to the end customer.

NETWORK TO METER TO CUSTOMER

There are three main areas of focus that Oracle Utilities products focus on to cover all of your toughest challenges—the customer, the connections and the cost.

- **The customer.** Whether through a phone call, a self-service web portal or direct consumer outreach, we have a solution to make your life (and theirs) easier. Shorten your call times (or avoid them with digital connection options) and make sure your CSRs are prepared with both data and insights.

- **The connections.** With a product that requires you to handle it with care, there's nothing more important than keeping your field workers in the know and reducing loss from leaks and breaks. We have options to help you analyze information, maintain assets and route your techs to the right spot at the right time.

- **The cost.** Whether the jumping-off point is equipment issues or overdue customer payments, failures at any point in your complicated system are simply unacceptable—because every single one is expensive. Let's talk about the right management mix for you, with an eye on assets, field and business intelligence, too.

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Oracle is committed to developing practices and products that help protect the environment

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