

ORACLE®

**JD EDWARDS
WORLD**

Hardware and Software
Engineered to Work Together



Delivering Reliability and Operational Excellence

The Affordable, Reliable, and Feature-Rich Solution.

ORACLE®



“With Oracle’s JD Edwards World applications, we have improved our business processes across the board. Our users have the information they need to conduct their jobs more effectively and efficiently, and the district can streamline purchasing and get products into the hands of teachers and administrators more quickly.”

Beth Goins,
System Analyst, School District
of Manatee County

You measure the value of enterprise software by how well it supports your business over time. You seek innovation, but you need time-tested dependability. Oracle’s JD Edwards World line of applications offers both.

As the world’s largest enterprise software company, Oracle understands the challenges your business faces. You need a workhorse solution that’s right for your industry—and flexible enough to support your business year after year. That’s why companies around the globe confidently choose Oracle’s JD Edwards World.

JD Edwards World applications support your dual focus on greater operational excellence and reliable technology. Designed to be a comprehensive solution for a wide variety of vertical markets, it’s ideal when you seek innovative approaches to challenges but must still maintain a low total cost of ownership.

JD Edwards World applications continue to be enhanced through a well defined product roadmap supported by Oracle’s Lifetime Support Policy, even as the company develops and releases Oracle Fusion Applications.

With new capabilities being added in each release, plus Oracle’s commitment to ongoing enhancements and support, there’s never been a better time to be a JD Edwards World customer.

FACT:

Since the release of JD Edwards World A7.3.13 there have been 1,600+ major enhancements made and several new products, such as the Service and Warranty Management, Purchase Cards, Electronic Document Distribution, Import / Export and over 70+ Web Services.



“By bringing our global operations under one ERP umbrella—with Oracle’s JD Edwards World applications—we not only optimized our manufacturing, distribution, and financial processes and aligned them with corporate standards, but also reduced our annual IT management costs by 33%. Today, we can meet all the demand for our bowling products and are perfectly positioned for further business growth.”

Rohana Meade,
Chief Information Officer, QubicaAMF

Function-Rich: A Full Range of Solutions to Meet Your Needs

Regardless of how you do business today or how you plan to do business tomorrow, JD Edwards World applications offer the flexible, comprehensive functionality you need.

JD Edwards World pioneered the concept of enterprise integration. Today it continues to streamline the flow of information and materials between departments and locations in businesses everywhere. It helps you manage plants, inventories, equipment, finances, management information so that you can build consensus within your business to better anticipate the trends in your market and the needs of your customers.

Its flexible architecture enables you to tailor menus, security, and reporting to your specific needs, without costly modifications. This means that your employees, customers, and suppliers enjoy quick and easy access to the information that is relevant to them, at the level of detail they need. The system provides audit trails and logging of source transactions to increase your accountability and credibility.

When your business expands beyond its current horizons, JD Edwards World supports your multicurrency, multilanguage, and multicompany requirements. As you develop your technology horizons, JD Edwards World applications can be integrated with other key Oracle solutions in areas such as supplier relationship management, customer relationship management, and supply chain planning.

In addition, JD Edwards World customers are taking advantage of the award-winning Oracle Fusion Middleware development platform, which makes it possible to extend and integrate JD Edwards applications with other Oracle products and benefit from support for the emerging service-oriented architecture (SOA) technologies—such as Web services—that promise to ease integration and interaction among applications from all providers.

Affordable: A Low Total Cost of Ownership and Faster Return on Investment

Business technology shouldn’t ignore business fundamentals. JD Edwards World applications designed from the ground up to lower your maintenance burden, which in turn, lowers your total cost of ownership. User-defined flexibility and integrated applications reduce your ongoing maintenance needs. And JD Edwards World can scale to support your business as it grows. In other words, the solution that fits your business today will fit your business tomorrow.

Also, because JD Edwards World features integrated application software on the IBM i platform—which combines operating system, hardware, and database—you can



realize value from your solution sooner, rather than overinvesting critical resources in ongoing technical IT infrastructure and support.

**JD EDWARDS WORLD INCLUDES
SIGNIFICANT ENHANCEMENTS THAT:**

- Reduce the cost and complexity of upgrading customizations to new versions of World through an Extensibility Framework
- Strengthen Interoperability and Composite Applications that expand your World even further
- Enable operational excellence with manufacturing and distribution enhancements designed to support advanced costing and pricing as well as streamlined operations
- Improve and streamline core features such as Address Book, Accounts Payable, Accounts Receivable, Human Resources, Payroll, Shop Floor Control, Inventory Management, and Procurement

Reliability: Ongoing Quality in Performance

When it comes to quality, JD Edwards World can lay claim to something truly rare: a sterling reputation. Not only does JD Edwards World boast metrics such as 99 percent software quality but it also has a 30-year track record of high client satisfaction. That means that when you choose JD Edwards World, you know that you can expect world-class performance.

Businesses stick with solutions that work. The best measure of JD Edwards World's quality can be found in the thousands of businesses that continue to rely on it, even as other "technology revolutions" come and go. Although companies choose an enterprise solution for various reasons, they tend to stay with a solution for the same reason: it performs as promised. With JD Edwards World, you get software that's an investment in the future of your business.

"Always On" Reliability and Availability

A reliable enterprise solution such as JD Edwards World frees critical resources to address emerging trends and uncover new opportunities. It enables you to be innovative, agile, and responsive. It helps you rediscover what made you successful in the first place.

Businesses that put a premium on value look for specific benefits from an enterprise solution. They would rather focus on running the business than worrying about technology. They want real-time responsiveness with around-the-clock performance—and they want it without ramping up IT budgets and staffs. They also want a partner that understands their solution, industry, and the way they do business. They've found common ground in JD Edwards World.

Not surprisingly, Oracle's JD Edwards World customers are good business people, which means that they're good with numbers. Among the numbers they like best about JD Edwards World are the following:

- 99.7 percent system availability
- Zero viruses with JD Edwards World on IBM i

Your investment in enterprise software shouldn't be a trade-off between reliability and innovation. JD Edwards World applications give you the flexibility to implement new ways of doing business and leverage new technologies. It enables you to transform the



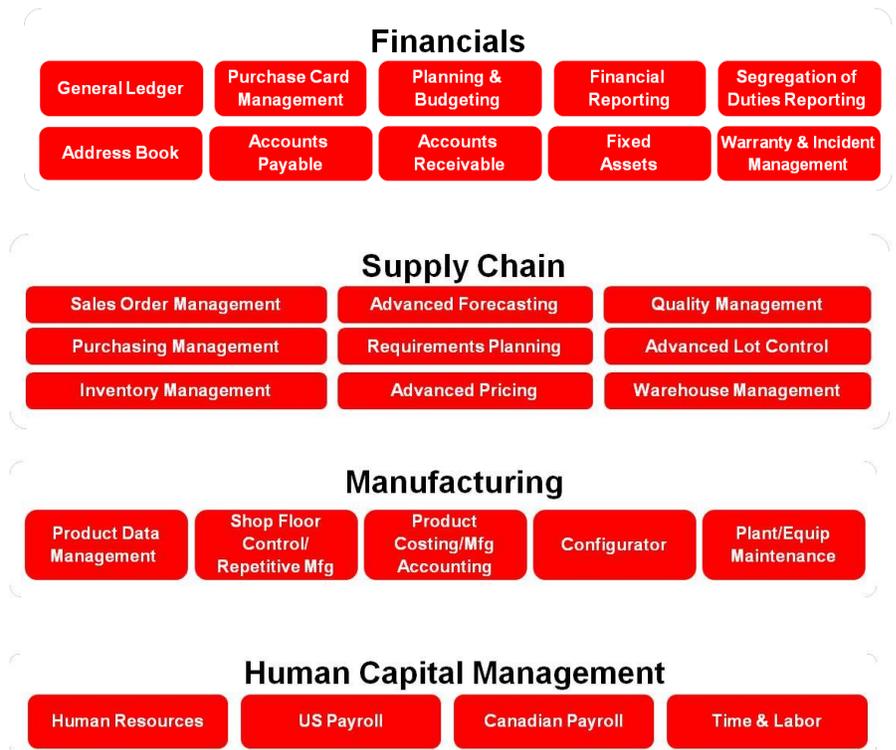
“As you look at our industry and look at the average costs of IT as compared to gross sales, for corporations, it typically runs from 1.5% to 2%. At Turner Industries, we’ve been able to keep that at .4% to .6 % of gross sales and at approximately 1.8 billion dollars, that’s a relatively low amount of money and we attribute that totally to the ease of use of JD Edwards World software, hardware infrastructure that we have and the fact that we are not required to have a huge staff to maintain a piece of software that’s as easy to use as JD Edwards.”

Jim Doolittle,
 Manager of Business Systems,
 Turner Industries

concept of the on-demand enterprise into a practical reality while keeping your business disciplined, focused, and profitable.

Delivering Breadth and Depth of Functionality

Oracle’s continued investment in enhancing the breadth and depth of JD Edwards World applications means you can continue to invest in World with the confidence that your World will continue to grow as your business evolves and grows.





Project Management

- Project Costing
- Real Estate Management
- Repetitive Building
- Contract Billing
- Subcontract Management

Interoperability

- Import / Export
- Electronic Document Delivery
- BI Publisher Gateway
- SOA - Web Services
- SOA - Real-time Event Infrastructure
- Z-File Processing
- World JDBC Driver
- EDI
- World KM - Oracle Data Integrator

Foundation

- Data Dictionary
- User-Defined Code Descriptions
- Vocabulary Overrides
- Multi-Language
- Web-Based Documentation
- Role Based Security
- Security Workbench
- Approvals Management
- Report Writers
- Dream Writer Application

User Interface

- Web-Enabled
- Parameterized URL
- Related Information Framework
- Attachments
- Oracle UI Standards

FACT:

Thousands of companies, from a variety of vertical markets, use JD Edwards World.



Supporting You with a Proven Foundation for Today and Tomorrow

Thousands of Satisfied Customers

JD Edwards World customers exhibit some distinctive traits, one of which is loyalty to the software. A proven combination of ongoing innovation and practical business value results in some of the highest customer satisfaction ratings in the industry.

With JD Edwards World, you play a vital role in the evolution of your solution. Your insights help determine product direction and enhancements. After all, JD Edwards World customers practically invented the concept of best practices. Over the years, their combined expertise has helped shape a continually evolving and improving enterprise solution that stays on the cutting edge of innovative business practices.

On-Demand Web Access, Anywhere You Do Business

Improving access to enterprise information, streamlining business processes, optimizing effort and resources—with JD Edwards World's Web-based interface, you can extend the advantages realized within your enterprise to anywhere in the world. Browser-based access to your JD Edwards World applications enables your employees to do business where your customers and partners do business, without sacrificing quick access to real-time enterprise information. It also makes possible on-demand availability to the full suite of enterprise capabilities.

Support for the Way You Do Business Now and Tomorrow

Your JD Edwards World implementation is backed by service and support to ensure that your skills and solution keep pace with the demands of your market and customers. One-on-one consulting, customized training, functionality assessments, and upgrade support—all available in multiple languages—enable you to get the most from your solution while enhancing the value of your investment.

“Clark Construction upgraded from JD Edwards World A7.3 to A9.3 to take advantage of new functionality such as the export capabilities, the new user interface and database enhancements positioning us for future upgrades.”

Jan Withers,
Director of Software Engineering, Clark
Construction



**VALUE, PERFORMANCE,
AND INNOVATION:**

You can't draw a line between a solution and the technology that runs it. In the ideal world, the platform's strengths complement the solution's strengths. The IBM i on which JD Edwards World runs delivers the same quality, performance, and low total cost of ownership (TCO) that customers expect from JD Edwards World. After all, the two grew up together.

CONTACT US

For more information on how Oracle's JD Edwards World can help with solutions for your organization, visit oracle.com/applications/jdedwards-world.html or call +1.800.ORACLE1 to speak to an Oracle representative.

Outside North America, visit oracle.com/corporate/contact to find the phone number for your local Oracle office.

Unprecedented Reach to Support Your Business

Oracle currently offers a broad portfolio of solutions for 20 industries, giving JD Edwards World and other customers unprecedented tools to boost their businesses. To help companies such as yours, we've created independent business units for industries that are transaction-intensive, such as retail, financial services, communications, and utilities. Through key acquisitions in each of these industries, we've retained the best executives and developer talent to support these business units. In turn, Oracle provides world-class infrastructure technologies such as identity management, application servers, and Oracle Fusion Middleware—technologies that typically account for 20 to 30 percent of a company's research-and-development budget before acquisition.

On behalf of our more than 30,000 customers, Oracle is able to invest in innovative new applications that help you eliminate the need for custom development to address your industry's specific needs. We're also building industry-specific strategy, sales, support, and rapid implementation teams to provide additional resources to our customers in specific industries.

With the powerful combination of industry business-unit expertise, Oracle's global sales channels, and our world-class technologies, we have dramatically expanded the vertical capabilities we can offer customers. For example, today Oracle is ranked first in the retail, financial services, professional services, and public sector markets.

And, as part of our Oracle Applications Unlimited commitment to give all Oracle customers the best of the technologies, whether they came from Oracle or from an acquired company such as JD Edwards, we have delivered thousands of innovations and enhancements in each release. Many of these enhancements were the result of input from the thousands of customers, partners, and independent software vendors (ISVs) that make up Oracle's innovation ecosystem.

A Bright Future

Changing, growing businesses need technology that can keep pace. JD Edwards World offers you new capabilities and enhancements without costly, disruptive migrations. In addition to new functionality, JD Edwards World helps you adapt to changes in your business environment—such as the need to better understand and analyze your customers—through product extensions from the Oracle portfolio. And as new technology trends transform into viable business solutions, JD Edwards World applications help you leverage those advancements for competitive advantage.

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ORACLE®

Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries:
Phone: +1.650.506.7000
Fax: +1.650.506.7200

oracle.com



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Hardware and Software, Engineered to Work Together

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