

@HAND

Field Mobility System Validated Integration with Oracle E-Business Suite 12.1



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Oracle E-Business
Suite

Through the Oracle PartnerNetwork, partners with validated integrations are able to provide customers with standards-based product integrations, tested and validated by Oracle. Customers benefit from improved risk management and smoother upgrade capability, leading to a lower total cost of ownership and greater overall satisfaction.

Enterprise Mobility Solutions for a Workforce in Motion

Adapter provides standard product integration between the @hand Field Mobility System and the Oracle E-Business Suite 12.1.

Company Overview

@hand provides field mobility software solutions that connect mobile work processes to enterprise information systems. With its Field Mobility System (FMS), @hand offers a patented, designed-for-mobility software architecture and mobile solutions for field service, asset management, and supply chain environments. Since 1998, @hand has delivered successful customer solutions that provide user-friendly enterprise applications deployed to mobile devices such as rugged handhelds, tablet PCs, laptops, and smartphones.

Integration Overview

@hand FMS Version 5.4.3 provides a preconfigured integration Adapter for Oracle E-Business Suite environments. The Adapter manages the core information exchange between @hand FMS-based mobile solutions and Oracle's Application environment. By providing preconfigured technical interfaces between the systems, the Adapter reduces solution complexity, improves supportability, and offers a reusable framework for customer implementations. Workflows supported by the Adapter include:

- Work orders
- Asset inventory
- Receiving
- Inventory transfers
- Cycle counts

Integration Details

The @hand FMS Version 5.4.3 Adapter for Oracle E-Business Suite 12.1 is focused on transactions and workflows in the areas of enterprise asset management, equipment maintenance, and inventory management. Oracle E-Business Suite customers can benefit from @hand FMS and the adapter-based integration, especially those running Oracle E-Business Suite modules for enterprise asset, fixed asset, and inventory management.

Integration highlights include:

- Work orders: @hand FMS allows mobile users to review and update work orders on occasionally connected mobile devices. The Adapter interfaces with Oracle E-Business Suite 12.1 to import work-order data into the FMS mobile environment.

Availability

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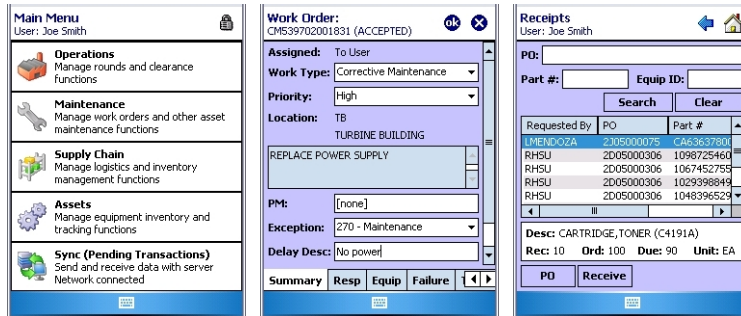
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Support

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Mobile users can then review work instructions and capture relevant updates, while FMS ensures that work-order updates are routed to back-end data sources.

- Receiving: FMS provides a mobile solution capability to capture inventory receipts when items are received into supply locations. The Adapter supports this workflow by importing purchase order (PO) data into FMS, which then routes information to mobile devices. As the device captures receipts, the Adapter communicates updates to Oracle E-Business Suite as receiving transactions for the appropriate PO.
- Cycle counts: Supply workers use FMS to perform physical inventories and periodic cycle counts. FMS imports cycle counts as planned inventories, which are available for execution through mobile applications. As inventory counts occur, FMS communicates updates to Oracle E-Business Suite for reconciliation.
- Asset inventory: FMS provides mobile users with the ability to reconcile the physical location of enterprise assets. Once data capture is complete in FMS, the Adapter uploads inventory results and executes subinventory transfers in Oracle E-Business Suite to reconcile asset records with the new field-level findings.
- Inventory transfers: FMS supports a variety of mobile inventory management transactions, including transfers or relocations. Mobile users capture item movements and FMS provides updates to Oracle E-Business Suite inventory levels.



Screen images from @hand's FMS handheld client for Windows mobile.

Environment

@hand Environment

@hand Field Mobility System, Version 5.4.3

@hand FMS Adapter for Oracle E-Business Suite

Oracle Environment

Oracle E-Business Suite 12.1

Oracle Database 11.1

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