

# INFORMATICA

## Data Archive 5.3 Validated Integration with Siebel Customer Relationship Management



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*Informatica Data Archive for Oracle's Siebel CRM manages the explosion of data volumes by archiving inactive application data within your production environments.*

### Company Overview

Informatica (formerly Applimation) is a leading provider of information lifecycle management (ILM) solutions for Oracle, SAP, and custom applications. By providing a comprehensive solution that enables organizations to achieve their ILM objectives, Informatica helps ensure efficient management of both production and nonproduction data. With solutions for data archiving, data provisioning, data security, application retirement, and divestitures, Informatica's ILM solutions help businesses improve operational efficiency while meeting compliance requirements and reducing the cost and risks of application data management.

### Integration Overview

Informatica Data Archive for Oracle's Siebel CRM helps IT organizations manage the explosion of data volumes. The software enables IT teams to easily and safely archive application data in Oracle's Siebel Customer Relationship Management (Siebel CRM) applications—including master and reference data as well as transactional data—and then readily access it when needed. With Informatica Data Archive, IT organizations can identify and move inactive data to another online database. Application-specific business rules ensure that data integrity is maintained after archiving and that the size of the production instance is reduced, which speeds and simplifies backup, recovery, and upgrades. Informatica Data Archive is ideal for supporting regulatory compliance and data governance programs as well as for legacy system retirement.

### Integration Details

Informatica Data Archive integrates with Oracle Database to deliver an efficient solution for archiving inactive Siebel CRM application data. This enables users to improve operational efficiency, maintain application service levels, and minimize IT infrastructure and management costs while reducing the risk of noncompliance.

Comprehensive, robust archiving makes it possible to

- Centrally manage archive processes, based on application-aware policies for the complete Siebel CRM solution
- Proactively archive inactive data to another online instance to manage production instances more effectively
- Migrate entire business entities with metadata as well as context-rich master,



### Validated Integration

Siebel Customer Relationship Management

Through the Oracle PartnerNetwork Application Integration Architecture for Partners Initiative, partners with validated integrations are able to provide customers with standards-based product integrations, tested and validated by Oracle. Customers benefit from improved risk management and smoother upgrade capability, leading to a lower total cost of ownership and greater overall satisfaction.

## Availability

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(Switzerland)

reference, and configuration data for regulatory compliance or legacy application retirement

- Simulate archive processes prior to actual execution, to validate archiving policies
- Maintain access to archived data from existing Siebel CRM interfaces

## Environment

### *Informatica Environment*

Informatica Data Archive for Oracle's Siebel CRM 5.3

Oracle Database 10g

Apache Tomcat 5.5.23

### *Oracle Environment*

Siebel Customer Relationship Management Release 8.1 (Siebel Work Orders)

Oracle Database 10g

## Support

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Customer support FAQs:

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For additional information about partnering with Oracle, please contact [opninfo\\_us@oracle.com](mailto:opninfo_us@oracle.com) or visit [www.partners.oracle.com](http://www.partners.oracle.com)

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