

HEWLETT-PACKARD

QuickTest Professional Validated Integration with Siebel Customer Relationship Management Release 8.1



HP QuickTest Professional

A leading enterprise solution for functional test automation.

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Company Overview

Hewlett-Packard provides technology solutions to consumers, businesses, and institutions. HP software helps IT organizations make sure that the dollars they spend deliver positive business outcomes. Its business technology optimization products automate key processes across IT functions, and its OpenCall platforms enable people to communicate and access services. As the focus of IT shifts from systems management to business results, companies are investing in HP software to lower costs, improve delivery time, and reduce risk.

Integration Overview

HP offers a complete testing solution for Oracle customers installing or upgrading to Oracle's Siebel Customer Relationship Management (CRM) Release 8.1. In the past, test scripting was a downstream activity that required recording against a live, fully configured Siebel CRM Web client. Automated testing activities often were cut short by fixed deployment deadlines. QuickTest Professional 11.0 accelerates the QA process for Oracle customers by moving test script authoring further upstream in the application development lifecycle. Test authors can start creating automated tests immediately after configuration changes have been made in the Siebel CRM repository.

Integration Details

For the Siebel CRM High Interactivity (HI) front end, QuickTest Professional connects to the Test Automation API to get the properties for all HI controls into the Siebel CRM front end. To get the information for all Standard Interactivity (SI) controls inside the HI front end, QuickTest Professional connects in parallel to the HTML Document Object Model (DOM). By connecting to both levels, QuickTest Professional is enabled to support the Siebel CRM front end. For the Siebel CRM plain SI front end, QuickTest Professional connects directly to the HTML DOM.



Validated Integration

Siebel Customer
Relationship
Management

Through the Oracle PartnerNetwork Application Integration Architecture for Partners Initiative, partners with validated integrations are able to provide customers with standards-based product integrations, tested and validated by Oracle. Customers benefit from improved risk management and smoother upgrade capability, leading to a lower total cost of ownership and greater overall satisfaction.

Availability
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Environment

Hewlett-Packard Environment

QuickTest Professional 11.0

Oracle Environment

Oracle's Siebel Customer Relationship Management Release 8.1.1

For additional information about partnering with Oracle, please contact opninfo_us@oracle.com or visit partners.oracle.com

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