# AGILE PRODUCT SUPPLIER COLLABORATION FOR PROCESS

Agile Product Supplier Collaboration for Process is a Web-based application with a zero-client footprint that is accessible anytime, anywhere over a security-based Web browser. It provides prebuilt integrations with all bundles and modules within Oracle's Agile Product Lifecycle Management for Process. Features of the two modules are listed below.

SUPPLIER PORTAL MODULE

Available in multiple languages

Access to specifications, policies, procedures, and contacts based on security profile

Ability to securely publish supplier specifications automatically based on specification and sourcing workflows

Ability to publish documents automatically based on document workflow

Self-services supplier contact management at the organization and plant level

Secure login based on specific company authorization

When coupled with Agile Product Quality Management for Process suppliers and partners can participate directly in enterprise quality through:

Automatic notifications and alerts to quality events.

Identifying quality issues in real-time.

Managing the resolution of issues, CAPAs, and non-conformance events.

Collecting and managing audits.

Connecting all quality information directly to the centralized product record.

Working in a secure & workflow enabled solution.

*Today, successful consumer packaged goods companies are accelerating product innovation and development while effectively leveraging outsourced manufacturing. To stay competitive, you must improve information visibility across the supply chain, ensure supplier compliance, and optimize supplier collaboration throughout the extended enterprise. Oracle's Agile Product Supplier Collaboration for Process, an option that can be bundled with Oracle's Agile Product Data Management for Process, helps you achieve seamless integration of outsourced development, supply, and manufacturing resources with its Supplier Portal and eQuestionnaire modules.*

## Supplier Portal

The Supplier Portal module of Agile Product Supplier Collaboration for Process provides a central Web-based portal location that your suppliers can use to access information such as specifications, policies, procedures, and contacts. You can grant access to the suppliers through a simple administrative interface. Through the Web interface, your suppliers can monitor their compliance with your sourcing and procurement processes and data. The security model embedded in Oracle's Agile Product Lifecycle Management for Process controls the information presented to suppliers. You can present the information in multiple languages to facilitate supplier collaboration throughout your extended global supply networks.

### Provide Supplier Collaboration and Information Visibility

The Supplier Portal gives your suppliers visibility into their specifications, as approved by you. They can consult all the required documents, standards, and policies that apply to them. The Supplier Portal also facilitates the collaboration process by allowing your suppliers to maintain their own contact and role information for their facilities.

### Ensure Supplier Compliance

The Supplier Portal allows your suppliers to ensure compliance with their specification data and alert you if they are not compliant. The Supplier Portal maintains all policy and procedure documents in one place and provides your suppliers with easy access to this data, greatly facilitating the compliance process. Suppliers can alert you of changes by participating in the approval process for sourcing approvals or by initiating an eQuestionnaire.

### Enterprise Quality Management

By coupling the Supplier Portal with Agile's Product Quality Management for Process, suppliers and partners expand the boundaries for resolving quality issues quickly and effectively. Through the simple and secure Supplier Portal suppliers can identify and document quality issues, participate as a team member to capture critical product documents such as nonconforming material reports (NCMR), corrective action requests (CAR), supplier corrective action requests (SCAR), and audits. Acting as a single unified team, quality

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Solicit structured and unstructured product data directly from suppliers and partners

Automated process to solicit, review, enrich, and approve specification data from suppliers

Ability to solicit and receive specification attachments and supplier documentation

Automated creation and updating of specifications

Provides end to end product data traceability for critical compliance and quality information

organizations spanning the supply chain can take appropriate, short-term corrective actions or, if necessary, take long-term preventive actions to resolve and eliminate deficiencies.

## Integrated Security Model

You can grant your suppliers access to the Supplier Portal through a simple administration user interface. The specifications and documents visible on the Supplier Portal are tied to the security model embedded in Agile Product Lifecycle Management for Process. For example, you can stipulate that a specification be published to a specific supplier if such a specification is approved for that supplier only.

## eQuestionnaire

The eQuestionnaire module of Agile Product Supplier Collaboration for Process enables you to electronically solicit, review, enrich, and approve specification data from suppliers. It allows you to capture and streamline the specification data using common, user-friendly templates for multiple specification types.

eQuestionnaire is designed to provide a flexible architecture for soliciting information from suppliers and integrating this information within internal work processes. eQuestionnaire greatly facilitates the process of creating and maintaining specifications into a "single version of the truth," enabling you to enhance collaboration with suppliers, remove the need to maintain hard copies of supplier specifications, eliminate rekeying of data, improve the integrity of specifications, and ultimately speed up the product development process.

In addition, suppliers can proactively send changes/updates to a specification through supplier-initiated eQuestionnaires.

## Request and Track Onboard Material Information Electronically

Many companies receive specification data from suppliers in the form of product data sheets. These data sheets contain different information depending on the supplier and the product category, making it difficult to standardize data. This in turn makes it impossible to use normalized data throughout the specification and formulation management processes, resulting in significant productivity loss and high opportunity costs.

eQuestionnaire allows you to receive, review, and store specification data electronically, making the data readily available for use in new product development, specification management, and formulation management. With eQuestionnaire, you will be able to ensure the completeness, accuracy, integrity, and traceability of the specification data from the early stages of product development.

## Improve Supplier and Partner Collaboration

Suppliers are always looking for ways to support the product development process of their customers. eQuestionnaire provides them with a simple and user-friendly electronic document that lets them more effectively support their customers' development process.

## Maintain Data Integrity Over Time

One of the pervasive issues in the industry is that companies do not have a simple and systematic way of ensuring their specification data remains accurate over the lifecycle of the raw materials. Suppliers might introduce significant changes into their products, but fail to communicate these changes to their customers, thereby creating potential issues in the areas of compliance, nutrition, and labeling.

eQuestionnaire can be easily integrated into a periodical recertification program to maintain the accuracy of all specifications. You can generate eQuestionnaire documents from existing specifications, and send them to your suppliers electronically for review. After your suppliers

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Agile Product Lifecycle Management for Process is a fully integrated, comprehensive suite of software and services for collaborative product lifecycle management in the consumer packaged goods industry. Agile Product Lifecycle Management for Process solutions provide portfolio visibility, project execution, a centralized product record, supplier management, and enterprise quality, allowing you to achieve optimal results from your innovation efforts.

RELATED PRODUCTS

Agile Product Data Management for Process

Agile New Product Development and Introduction for Process

Agile Formulation and Compliance for Process

Agile Product Quality Management for Process

Oracle Product Lifecycle Analytics

Oracle Design to Release Integration Pack For E-Business Suite

make required changes and send them back to you, you can then determine the disposition of the updated data and easily update specifications if necessary. This recertification effort can be, for example, a rolling program based on product categories and the criticality of each category.

## Improve the Product Development Process

Users involved in product development often need to experiment with new raw material specifications, which can be a time-consuming process. As your technologists solicit and receive specification data in a manual, non-traceable environment, they might inadvertently create many isolated islands of information.

eQuestionnaire allows you to solicit specification data electronically from existing and potential suppliers. You can collaborate on the electronic specification data with the suppliers, automatically import the data, and create specifications from it.

When used with the Global Specification Management module of Oracle's Agile Product Data Management for Process and integrated into a company's business process for new product development and innovation, eQuestionnaire enables you to incorporate the resulting specifications into your formulation work and understand, in real time, whether the specification being considered will fit the design objectives in terms of compliance, nutrition, ingredient declaration, allergen statement, cost, and other formulation requirements. With eQuestionnaire, you will be able to increase the speed and integrity of the product development process.

## Contact Us

For more information about Oracle's Agile Product Supplier Collaboration for Process, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

**Hardware and Software, Engineered to Work Together**

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