



Oracle Applications Unlimited and Oracle Premier Support— an Unbeatable Combination

Applications Unlimited is Oracle’s commitment to continuous innovation while also providing a commitment to offer Oracle Premier Support through at least 2031.

COMMITTED TO CUSTOMERS

Oracle has been a trusted business partner for over 40 years. We help enable you to confidently maximize and expand your existing Oracle Application investments, with ample time for future planning, based on Oracle’s commitment to support its existing applications via a stable and predictable long-term support policy, designed to meet your needs.

COMMITTED TO INNOVATION

Oracle has a long history of innovation and plans to continue product investment for improvement and support going forward with continuous innovation releases. Oracle will deliver new functionality to covered Oracle Applications¹ as updates to the existing release, and major upgrades aren’t required to get to new features. Fixes and updates are cumulative and will be available to you in the most current release. You can choose to run the same continuous innovation applications on premise or in Oracle Cloud Infrastructure (IaaS)—with your business-specific customizations—when it meets your needs.

COMMITTED TO PRODUCTS

Oracle understands that on-premise applications are important for many customers. We will not discontinue offering Oracle Premier Support on the continuous innovation releases for Oracle E-Business Suite, JD Edwards EnterpriseOne, PeopleSoft, Siebel CRM, and Hyperion prior to 2031 and we are committed to annually review whether or not to extend the Oracle Premier Support offering for an additional year on such continuous innovation releases for on-premise applications.

“Oracle’s PeopleSoft is our core ERP system. Knowing we have Oracle Support through at least 2031 provides stability for planning.”

Kevin Moore, IT Director, Atlas Roofing Corporation

Commitment to Customers

- Oracle Premier Support through at least 2031

Commitment to Innovation

- Receive ongoing new features
- Run same application on premise or in Oracle Cloud Infrastructure (IaaS)

Commitment to Product

- Transparent product roadmap
- Ongoing R&D investment

Key Benefits

- Gain peace of mind with no surprises
- New features without upgrades
- No forced migrations
- Ample time for future planning budgeting and allocating resources
- Tailor to your enterprise’s business and IT strategies
- Get more value from existing application enhancements

1. Covered Oracle Applications include PeopleSoft, Oracle E-Business Suite, JD Edwards EnterpriseOne, Siebel, and Hyperion, excluding specified individual products that Oracle will not extend support for beyond the already committed dates.

ON-PREMISE APPLICATIONS WITH CLOUD FLEXIBILITY

From either on premise or Oracle Cloud Infrastructure, you can choose to leverage additional software-as-a-service applications. You select the configuration and the options that meet your business requirements.

APPLICATIONS UNLIMITED AND LIFETIME SUPPORT

No matter what path you take with your Applications Unlimited products—on premise or in Oracle Cloud Infrastructure—you can control your strategy, maximize your Oracle investment, and unlock the full value of your Oracle products—with the industry's leading support policy.

If you choose Oracle's Lifetime Support to help drive business success, you will find it to be simple, predictable, and flexible. Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Applications Unlimited products allow you to add functionality without major upgrades when you are on the Continuous Innovation release. You can enjoy continued peace of mind, knowing that Oracle will be there to support your business through at least 2031.

APPLICATIONS UNLIMITED PRODUCTS

- Oracle E-Business Suite
- JD Edwards EnterpriseOne
- PeopleSoft
- Siebel CRM
- Hyperion

For more information:

oracle.com/applicationsunlimited

oracle.com/premiersupport

blogs.oracle.com/support

Trusted

- Solid business reputation built on over 40 years of providing award-winning service to customers globally to help ensure their technology investments are effective, efficient, risk-resistant and competitive
- Over 430,000 customers choose Oracle, and rely on Oracle Support, to protect their technology investment

Secure

- Security features at every layer of the software stack
- Security patching is essential and is standard operating practice—Oracle has the tools, owns the source code, and has the ability to develop security updates

Comprehensive

- Leverage consistent and ongoing innovation
- Rely on Oracle to deliver integrated support and product updates

COMMITTED TO CUSTOMERS | INNOVATION | PRODUCTS

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