

ORACLE CRM ON DEMAND SERVICES

ORACLE[®] CRM ON DEMAND

THREE UNIQUE SERVICES

TO POSITION CUSTOMERS

FOR SUCCESS:

- Implementation Governance
- Quarterly Business Reviews
- Modernization Review

BENEFITS:

- Ensure the success of your CRM Program
- Achieve your user adoption goals
- Advice on leveraging the latest innovations in Oracle CRM On Demand
- Ensure that your CRM strategy remains relevant to your business

The Oracle CRM On Demand service package ensures that customers are successful with their CRM program.

Oracle CRM On Demand Services Overview

These services are available individually or as a complete package to all customers throughout the duration of their subscription term.

Implementation Governance

Helps ensure a successful CRM On Demand implementation. Provides customers and their implementation partner with advice on avoiding common mistakes.

Quarterly Business Review

Helps ensure the continued success of the customer's CRM initiatives. Helps the customer plan and drive user adoption. The quarterly business reviews also help foster a strategic relationship with key Oracle executives.

Modernization Review

Helps ensure that the customer's CRM program remains relevant to their business. Aids the customer in re-vitalizing their CRM Strategy taking into consideration the latest innovations in the CRM On Demand product.



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Integrated Cloud Applications & Platform Services

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