JD EDWARDS ENTERPRISEONE
HEALTH AND SAFETY INCIDENT MANAGEMENT

It is a fundamental right for every worker to be able to return home at the end of the day alive and healthy. Yet every 15 seconds, 160 workers have a work-related accident, one of them fatal.

International Labour Organization, 2013

Occupational incidents are a serious matter. The impact to organizations is widespread across many dimensions. The human toll for employees and their families can be tragic. Furthermore, organizations are subject to regulations around the globe to provide a safe and healthy workplace. There is a financial impact for incidents; lost time, lost productivity, delay in the delivery of goods and services, exposure to litigation, fines, citations, and remediation. It pays to reduce or eliminate occupational incidents. An organization can’t afford to not manage their incidents!

The Issue: Tracking, Managing and Analyzing Occupational Incidents
Organizations are required to track and report occupational incidents but often struggle with inefficient and ineffective processes. Resources are often diverted away from other critical functions. However, with the right software solution, valuable insight can be gained through analysis and organizations can begin to reduce or even eliminate incidents. Employees want to work for organizations that place their health and safety at a high priority. Software solutions free up valuable resources from tracking and management activities that can be better spent with process improvement and accident prevention.

The Solution: Health and Safety Incident Management and One View Reporting for Health and Safety Incident Management
Oracle’s JD Edwards EnterpriseOne Health and Safety Incident Management provides you with a comprehensive solution to track and manage incidents of all types. One View Reporting for Health and Safety Incident Management provides you the tools to analyze incidents on a myriad of dimensions to gain valuable insight into the who, what, where, when, and why for your incidents, as well as calculate the important incident safety statistics.

Health and Safety Incident Management is fully integrated with other key JD Edwards EnterpriseOne applications, including those that support the management of human capital, inventory, and assets. With JD Edwards EnterpriseOne Health and
Safety Incident Management, you will be able to put incident management practices in place that will streamline the process and provide insight that can be turned into actions that reduce or eliminate occupational incidents.

**Comprehensive Incident Management**

JD Edwards EnterpriseOne Health and Safety Incident Management is designed to handle incidents of all types. Not every incident involves injured or ill employees. Quite often, property, equipment or motor vehicles are involved. Sometimes people other than your employees are involved. Incidents may result in environmental impact. With JD Edwards EnterpriseOne Health and Safety Incident Management, you can track, manage, report, and analyze all of these types. You can even record potential incidents such as near misses and observed unsafe acts or conditions.

An intuitive, easy to use interface provides fields for all of your incident needs. Attaching documents and images is easy and is prevalent throughout the solution. Plus there are numerous user defined codes and fields for all of the incident elements to facilitate further personalization.

Notifications via email or the work center happen automatically when incidents are reported, informing those that need to know, as soon as an incident takes place. People assigned tasks are notified and as incidents and tasks are updated, re- notifications can take place. Individuals responsible for tasks can view and manage all assigned tasks from Incident Task Inquiry. Reminder notifications can automatically be sent for tasks coming due or overdue.

Incidents happen anytime and anywhere. The Health and Safety mobile applications for reporting an incident or seeing a summarized view of recent incidents make reporting and managing easy.

**Occupational Injuries and Illnesses and Regulatory Reporting**

JD Edwards EnterpriseOne Health and Safety Incident Management meets the regulatory needs to track and report OSHA cases (Occupational Safety and Health Administration). Three OSHA reports are provided: 300 Log, 300A Summary, 301
Incident Report, as well as the BLS (Bureau of Labor Statistics) Survey of Occupational Injuries and Illnesses.

The comprehensive information captured for incidents can easily be reported to meet other regulatory agencies requirements beyond that of OSHA and BLS by leveraging the built in integration with Oracle’s BI Publisher.

Incidents that involve employees that become injured or ill on the job can be marked as a case. Case information is typically what is required to be reported. You can track all of the required details for injuries and illnesses, plus more. All people that are injured in an incident, even non-employees can be tracked and analyzed.

**Property, Equipment and Motor Vehicles**

Many incidents involve property, equipment and motor vehicles, sometimes even 3rd party equipment or motor vehicles. All can be tracked, managed and analyzed by using JD Edwards EnterpriseOne Health and Safety Incident Management.

Consider the insight that can be gained when you start to analyze which equipment types and operators are involved in incidents more than others. You can track and analyze costs related to incidents, both estimated and actual, and categorize those costs to facilitate analysis, including costs related to people and their injuries, equipment and its damage, and costs related to environmental incidents. Incidents that involve asset integrity (AI), or LOPC (Loss of Primary Containment) can be entered into the system and reported on, along with process safety events (PSE).

**Incidents With Environmental Impact**

Incidents may involve an inadvertent spill or release of products or substances that result in some type of environmental impact such as contamination or pollution. With JD Edwards EnterpriseOne Health and Safety Incident Management environmental incidents are easy to record and analyze. Products can be indicated from the JD Edwards Inventory system (optional). Incidents involving hazardous substances or SVHC (substances of very high concern) can be recorded and analyzed.

**One View Reporting – Configurable Analytics**

JD Edwards EnterpriseOne One View Reporting for Health and Safety Incident Management includes five analytical applications, 15 pre-built reports with 218 individual reporting components. This comprehensive solution gives you all you need to turn data into actionable information. Incidents can be analyzed on key attributes. Both estimated and actual costs can be reported. Safety statistics, including industry standard incident rates and impacts rates, provide valuable information. You can dive deeper into the details and look for trends related to the people, property, equipment, motor vehicles and environment impacts related to incidents.

**Usability**

JD Edwards EnterpriseOne tools and technologies provide powerful capabilities that enrich the user experience with enhanced functionality. Related Information Application Framework enables dynamic contextual linking to external mapping.
applications allowing the user to see a map of where the incident took place from within the JD Edwards Incident Master. Employees can use the Report an Incident application, which is optimized for tablets, to conveniently report an incident on the spot and immediately get the process started.

**Feature/Function Highlights**

- EnterpriseOne pages for employees and safety officers to easily access health and safety applications without menu navigation
- Mobile Applications:
  - Safety Scoreboard
  - Report an Incident
- Comprehensive Manage Incidents application
- OSHA and BLS regulatory reporting
- Powerful One View Reporting solution
- Incident Purge
- Employee Incident Case Inquiry application
- Incident Task Inquiry application and Task Tickler
- Fully integrated with JD Edwards EnterpriseOne
- UX One role-based pages for Safety Manager to easily access, review, and act upon important information related to incidents and illnesses.

**Solution Integration**

This module is designed to take advantage of integrations with these JD Edwards EnterpriseOne products and suites across your operations using common tools and a Pure Internet Architecture. These integrations are optional, as Health and Safety Incident Management can stand alone as well. However, if a customer is using these systems, the data can be leveraged in Health and Safety Incident Management to further streamline the process.

- JD Edwards EnterpriseOne Human Capital Management
- JD Edwards EnterpriseOne Payroll
- JD Edwards EnterpriseOne Capital Asset Management
- JD Edwards EnterpriseOne Inventory Management
- JD Edwards EnterpriseOne Customer Relationship Management
- JD Edwards EnterpriseOne Real Estate Management
- JD Edwards EnterpriseOne Manufacturing Management

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