

# Withdrawal of JD Edwards EnterpriseOne Technology Foundation Frequently Asked Questions

## Overview

### What is Oracle Announcing?

Oracle is announcing the withdrawal of the product known as JD Edwards EnterpriseOne Technology Foundation effective September 16, 2010.

Technology Foundation licenses will not be available for new customers after September 16, 2010. Oracle will continue to support existing customers through September 30, 2016.

### Important Dates

End of sales to new customers	September 16, 2010
End of license expansions to existing customers	December 31, 2013
End of technical support from Oracle	September 30, 2016

## Frequently Asked Questions

### Is Oracle dropping support for IBM DB2 and IBM WebSphere with JD Edwards EnterpriseOne?

No. This announcement affects how customers license these IBM products; it does not affect Oracle's certification roadmap for these products. The JD Edwards EnterpriseOne matrix of supported databases, web servers, and portals remains unchanged, including planned support for IBM DB2, IBM WebSphere Application Server, and IBM WebSphere Portal. Customers who are currently running their JD Edwards EnterpriseOne infrastructure using IBM platform components can continue to do so regardless of whether they license these components via Technology Foundation or directly from IBM. As always, the timing and versions of such third-party certifications remain at Oracle's discretion.

### Does this announcement mean that Oracle is withdrawing support for JD Edwards EnterpriseOne on the IBM i platform?

Absolutely not. JD Edwards EnterpriseOne support on the IBM i platform remains unchanged. This announcement simply states that customers will acquire Oracle products from Oracle and IBM products from IBM.

In fact, as evidenced by the recent "IBM i Solution Edition for JD Edwards" offering, IBM and the JD Edwards product teams continue to innovate and offer attractive, cost-competitive solutions to the ERP marketplace. For more information about this offering see:

<http://www-03.ibm.com/systems/i/advantages/oracle/>.

### What is Technology Foundation?

Technology Foundation is an Oracle product that provides license for the following components:

- JD Edwards EnterpriseOne Core Tools and Infrastructure – The native design-time and run-time tools required to run JD Edwards EnterpriseOne application modules
- IBM DB2 for Linux, UNIX, and Windows, limited to use with JD Edwards EnterpriseOne programs
- IBM WebSphere Application Server, limited to use with JD Edwards EnterpriseOne programs
- IBM WebSphere Portal, as contained in JD Edwards EnterpriseOne Collaborative Portal

Technology Foundation is also referred to by the nickname "Blue Stack."

### How do I know whether this change affects me?

If your license for JD Edwards EnterpriseOne applications includes an item called "Technology Foundation" or "Technology Foundation Upgrade" (listed on an Oracle Ordering Document), then this change affects you.

## Withdrawal of JD Edwards EnterpriseOne Technology Foundation Frequently Asked Questions

If your license for JD Edwards EnterpriseOne applications includes an item called “Oracle Technology Foundation for JD Edwards EnterpriseOne,” “Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade,” or “JD Edwards EnterpriseOne Core Tools and Infrastructure” then this change does not affect you.

Note that “Technology Foundation” is not the same product as “Technical Foundations” for JD Edwards World. If you are a JD Edwards World customer and you are not using JD Edwards EnterpriseOne, this change does not affect you.

### **Why is Oracle making this product change?**

Oracle is making this change to simplify the licensing of technology products. You will now license Oracle products from Oracle and IBM products from IBM.

### **If I am already licensed for Technology Foundation, can I expand my license for additional users?**

Yes. If you are currently licensed for Technology Foundation you can expand your existing licenses with Oracle until December 31, 2013. After this date, you may acquire additional licenses of the IBM components from IBM or an authorized IBM distributor.

### **How does this announcement affect my license to use the components of Technology Foundation?**

You are licensed to use the current versions of IBM components with JD Edwards EnterpriseOne perpetually, even after the dates listed in this FAQ.

### **Will I continue to receive technical support for the IBM products from Oracle?**

The technical support you receive from Oracle is based on your annual payment of technical support fees. Oracle provides technical support services regarding the usage of the IBM products with JD Edwards EnterpriseOne, including service requests, problem resolution, and program updates. For details about Oracle’s technical support policies, refer to *Oracle*

*Software Technical Support Policies* at:

<http://www.oracle.com/us/support/policies/index.html>

Oracle technical support for all components in Technology Foundation will remain unchanged until September 30, 2016. If you remain current on technical support fees, you will continue to receive support for software issues from Oracle Support Services. Oracle will continue to provide program updates, when and if available, for the Technology Foundation components. The product versions and the timing of certification and delivery remain at Oracle’s discretion.

If you continue to use the IBM components after September 30, 2016, you may contact IBM for options for Software Subscription and Support from IBM.

### **I’m currently licensed for Technology Foundation. What are my options?**

If you are currently licensed for Technology Foundation you have several options:

- Do nothing. Oracle will continue to offer technical support through September 30, 2016. You can also expand your current licenses through December 31, 2013.

After December 31, 2013 you may acquire additional licenses of the IBM products from IBM.

After September 30, 2016, your license to use the IBM products remains perpetual; however, Oracle’s technical support for the IBM products will cease. Oracle’s technical support for the JD Edwards EnterpriseOne Core Tools and Infrastructure will continue, and your technical support fees will reduce to 40% of your current payment. You may contact IBM for options for Software Subscription and Support for the IBM products.

- Migrate your Technology Foundation license to Oracle Technology Foundation. Refer to your Oracle Account Executive for the terms and process for doing this.

## Withdrawal of JD Edwards EnterpriseOne Technology Foundation Frequently Asked Questions

- Migrate your Technology Foundation license to JD Edwards EnterpriseOne Core Tools and Infrastructure. Your technical support fees will continue at your current payment. You will forfeit the perpetual license to the IBM products. You must then license a database from Oracle, IBM, or Microsoft and middleware from Oracle or IBM. Refer to your Oracle Account Executive for the terms and process for doing this.

### **What is the roadmap for certifying JD Edwards EnterpriseOne running on IBM technology?**

Oracle's roadmap for platform certifications with technology components from all platform vendors, including IBM, can be found in the [JD Edwards EnterpriseOne Platform Statement of Direction](#) posted on My Oracle Support Document ID 749393.1 (sign-on required).



**Oracle Corporation**

**Worldwide Headquarters**

500 Oracle Parkway  
Redwood Shores, CA  
94065  
U.S.A.

**Worldwide Inquiries**

Phone  
+1.650.506.7000  
+1.800.ORACLE1

Fax  
+1.650.506.7200

oracle.com



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