Siebel CRM includes a comprehensive charting solution containing over 500 standard application charts. The charting framework is built using a right integration with Visual Mining NetCharts Server. The charts server is included with the Siebel Server and produces visual charts that represent the data set as filtered and displayed for the user.

**Charts**

At runtime in the application, the user navigates to an applet and performs a query. Based on this data set, the user can then select different chart types. Chart types provide various layout options, including horizontal bar, stacked bar, pie, line, scatter, spline, and combo (combined line and bar). Several of these are available in either 2- or 3-dimensional format. The 3-dimensional types are functionally the same as the corresponding 2-dimensional types, but provide the illusion of bar, line, or pie thickness for visual attractiveness.

- **Chart Types.** The following charts types are available:
  - 2dBar, 3dBar, 2dStackedBar, 3dStackedBar, 2dLine, 3dLine, Combo, 2dHorizBar, 3dHorizBar, 2dCube, 3dCube
  - 3dClusteredBar, 2dPie, 3dPie, 2dDoughnut
  - 2dScatter, 3dScatter, 2dSpline, 3dSpline
- **Open UI.** Siebel Charts are also functional in Siebel Open UI. The charts are displayed as a .png graphic format, so they can also easily be saved locally.
- **New Charts.** New charts can be created in Siebel Tools and associated to a Siebel view.
- **Standard Charts.** There are over 500 charts available in the standard application.
  - Many industry specific charts for Consumer Goods, Pharma, Clinical, Financial Services, Insurance, Automotive etc
  - Accounts
  - Opportunities, Forecasting
  - Service Requests, Bugs, Patches
  - Orders, Quotes
  - Partner Performance
  - Marketing Events, Responses, Campaigns
  - Activities
  - Employees and Organizational Analysis chart
**Siebel Charts**

Siebel Charts is included as standard with the Siebel core application.

**Related Products**

- Siebel Reports
- Siebel Analytics
- Oracle BI Publisher
- Oracle BI Enterprise
- Siebel Open UI

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**Figure 1. Service Request Status Analysis by Owner chart.**

**Figure 2. New Sales Order Analysis chart.**

**Figure 3. Organizational Analysis chart.**
Figure 4. Sales Pipeline Analysis chart.