

Siebel CRM Charts



KEY FEATURES

Siebel Charts provides a robust charting solution for CRM.

- Many different chart types available
- Sales Pipeline analysis
- Service Request analysis
- Organizational Analysis chart showing key Account contact linkages and influencers

KEY BENEFITS

- Over 500 charts available in the standard application
- Charts can be created for any Siebel entity
- Charts can support many different categories, series and aggregate functions
- Charts can also be built for specific periods, week, month, quarter, year etc

Siebel CRM includes a comprehensive charting solution containing over 500 standard application charts. The charting framework is built using a tight integration with Visual Mining NetCharts Server. The charts server is included with the Siebel Server and produces visual charts that represent the data set as filtered and displayed for the user.

Charts

At runtime in the application, the user navigates to an applet and performs a query. Based on this data set, the user can then select different chart types. Chart types provide various layout options, including horizontal bar, stacked bar, pie, line, scatter, spline, and combo (combined line and bar). Several of these are available in either 2- or 3-dimensional format. The 3-dimensional types are functionally the same as the corresponding 2-dimensional types, but provide the illusion of bar, line, or pie thickness for visual attractiveness.

- **Chart Types.** The following charts types are available:
 - 2dBar, 3dBar, 2dStackedBar, 3dStackedBar, 2dLine, 3dLine, Combo, 2dHorizBar, 3dHorizBar, 2dCube, 3dCube
 - 3dClusteredBar, 2dPie, 3dPie, 2dDoughnut
 - 2dScatter, 3dScatter, 2dSpline, 3dSpline
- **Open UI.** Siebel Charts are also functional in Siebel Open UI. The charts are displayed as a .png graphic format, so they can also easily be saved locally.
- **New Charts.** New charts can be created in Siebel Tools and associated to a Siebel view.
- **Standard Charts.** There are over 500 charts available in the standard application.
 - Many industry specific charts for Consumer Goods, Pharma, Clinical, Financial Services, Insurance, Automotive etc
 - Accounts
 - Opportunities, Forecasting
 - Service Requests, Bugs, Patches
 - Orders, Quotes
 - Partner Performance
 - Marketing Events, Responses, Campaigns
 - Activities
 - Employees and Organizational Analysis chart

SIEBEL CHARTS

Siebel Charts is included as standard with the Siebel core application

RELATED PRODUCTS

- Siebel Reports
- Siebel Analytics
- Oracle BI Publisher
- Oracle BI Enterprise
- Siebel Open UI

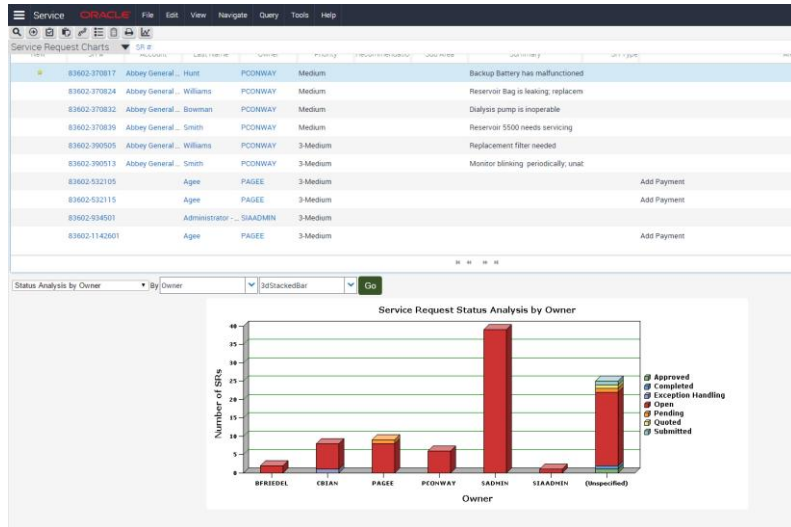


Figure 1. Service Request Status Analysis by Owner chart.

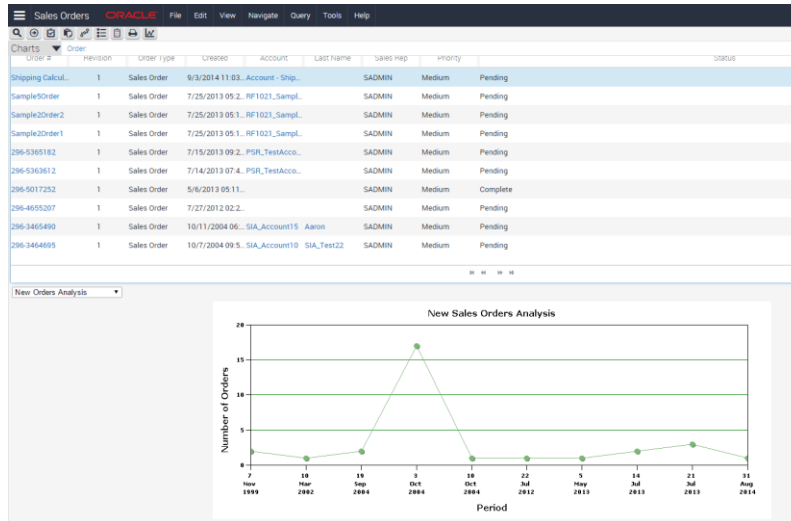


Figure 2. New Sales Order Analysis chart.

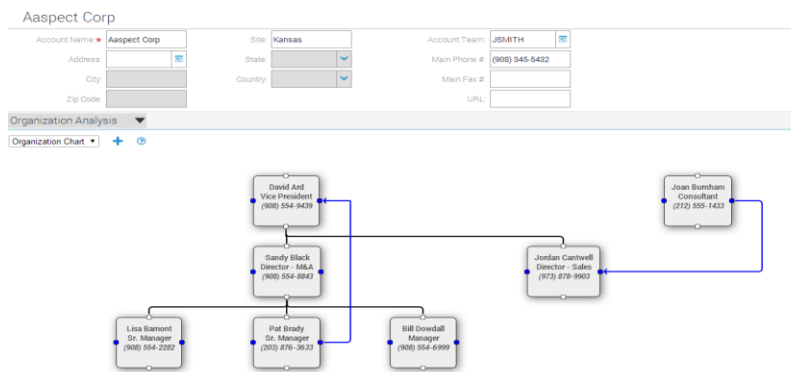


Figure 3. Organizational Analysis chart.

Sales Pipeline Analysis | Show % of Revenue Q1 | Go

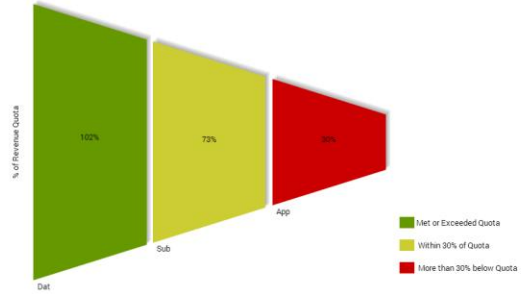


Figure 4. Sales Pipeline Analysis chart.

CONTACT US

For more information about Siebel CRM, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.



CONNECT WITH US

- blogs.oracle.com/oracle
- facebook.com/oracle
- twitter.com/oracle
- oracle.com

Hardware and Software, Engineered to Work Together

Copyright © 2014, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0115