

# ORACLE CONSULTING CLOUD COMPETENCY CENTER SERVICE



*The Oracle Consulting Cloud Competency Centre Service provides you with governance and architecture expertise to support your Cloud program. It is an ongoing activity, tailored to your needs and aligned to your current and future business goals. A Competency Center is a team of dedicated experts from Oracle Consulting focused on helping you on the Enterprise Journey to Cloud Computing.*

## About Oracle Cloud Competency Center Service

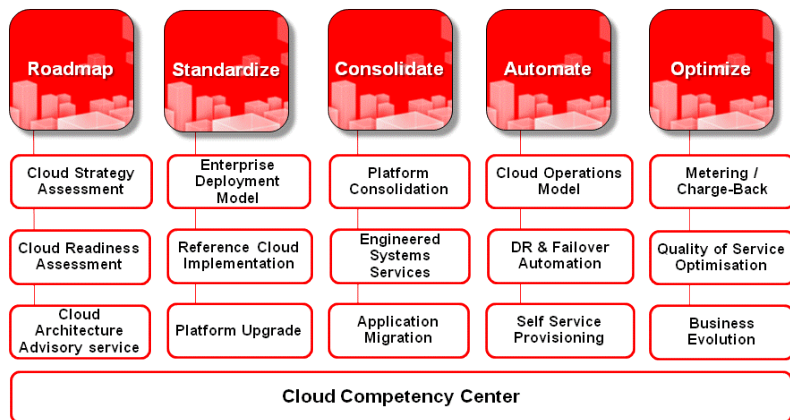
The Oracle Consulting Cloud Competency Center Service is offered to those customers adopting or considering the adoption of a Cloud strategy. This service is delivered through a continual presence to ensure that each phase is co-ordinated with the previous one.

## Scope of the Offering

Oracle Consulting has developed a framework to guide customers as they implement Cloud Computing solutions. The services offered by Oracle Consulting have been adapted to align with this framework to support you at any given stage along the Cloud journey. It illustrates that the journey to Cloud goes through four deployment phases, **Standardize-Consolidate-Automate-Optimize**, the Cloud Competency Center is the service that leads and supports this journey.

### AT A GLANCE

- Make optimal use of your Oracle investments
- Gain access to Oracle Experts to assist you in establishing and maintaining a Competency Centre
- Achieve a clear Oracle Cloud strategy for your entire organization
- Discover the best IT governance for your environment
- Consistent reuse with common standardized best practices, tools, and methodologies
- Support the definition and setup of a new operational model
- Reduction in Project Risks by applying leading Cloud practice, recommended architecture & design reviews
- Knowledge Transfer to build the required Cloud skill level in the organization



*Oracle Consulting Cloud Computing Services Framework*

### RELATED SERVICES

The following services are available from Oracle Consulting Services:

- Cloud Strategy Assessment
- Cloud Readiness Assessment
- Cloud Architecture Advisory Service
- Oracle Services for Engineered Systems
- Oracle Cloud Implementation Services
- Oracle Migration Factory Service

The Cloud Competency Center can deliver services for each phase of the framework. Additionally, the Competency Center provides specific activities and benefits.

**Competency Center** – provides the team, knowledge, and impulse to lead the Cloud initiative at your organisation. It enforces project and technical governance for the adoption of Cloud principles, and helps IT adapt to the changing requirements. It combines the strengths of your current IT knowledge with the use of relevant Oracle Consulting services tailored to your requirements, problems and current situation, to support the entire Oracle stack. The ultimate purpose of the Competency Center is the successful transition to Cloud and continued efforts to improve in new cycles. This service is perfectly suited to following typical scenarios:

- Customers with limited architecture or governance practices.
- Customers considering different Cloud service models, like Infrastructure as a Service (IaaS), Platform as a Service (PaaS), or Software as a Service (SaaS).
- Customers moving to Private Cloud, with Oracle and Oracle Partners

**Roadmap** – sets the vision, strategy and roadmap for the Cloud solution and defines a reference architecture that describes the services that will be offered at the Cloud platform. This must be aligned to the business strategy to promote platform adoption. The Competency Center provides IT Governance planning, fully aligned with the Oracle Unified Method (OUM) for consistency and reduced risk.

**Standardize** – designs and implements standard platforms to build a Cloud environment. It is about

## WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint.
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Expert Services and Architecture Services.

defining and adopting consistent approaches and patterns to solving technical problems and delivering applications and deploying these to the Cloud. The Competency Center provides knowledge building, creating reference implementations, guidelines and best practices sharing, and platform upgrades.

**Consolidate** - once a standard platform, application or infrastructure has been defined, the consolidation phase is when disparate applications are migrated to the standard. The number of applications that might be delivering the same function is reduced as consumers migrate to share the same platform. Existing applications are migrated into the standard Cloud platform. Can leverage existing Oracle Consulting Services for Engineered Systems.

**Automate** - inefficient human-centric processes are automated and replaced by tools to reduce costs. These tools need to be extended to manage Cloud-specific use-cases such as enforcing policies around usage of the Cloud, managing resource pools and providing management capabilities to end consumers of the Cloud. The Competency Center provides guidance to support required changes to the organisation's processes and procedures, disaster recovery and failover automation and self-service provisioning activities that will be automated.

**Optimize** - enables the most efficient use of IT resources and allows new business models to emerge. Main focus will be on optimising hardware /software and enabling the business to innovate, along with ensuring predictable performance and service quality for critical business applications. The Competency Center provides guidance to ensure that resources are metered and tenants are charged-back accordingly to realise the full benefits of the Cloud approach.

## Major Deliverables

Deliverables of the Competency Center can be tailored to meet your specific requirements, but may include:

- **Roadmap Phase:** Cloud Strategy Assessment, Current State Assessment report, Cloud Architecture Advisory report.
- **Standardize Phase:** Platform Upgrade and Application Migration Plan, including recommendations for possible beneficial candidate projects; Enterprise Deployment Model, including the transfer of Oracle best practices knowledge to the organisation.
- **Consolidate Phase:** Platform Consolidation Strategy document.
- **Automate Phase:** Enterprise Disaster Recovery and Failover Plan, Organization & Governance Cloud Planning report.
- **Optimize Phase:** Quality of Service Assessment, including capabilities, business functions and required governance policies.
- **Cloud Competency Center ongoing activities:** Programme Plan, Reports and White Papers to support Technical decisions, Cloud Security Assessment report, Cost & Benefits Analysis.

## How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

## Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit [www.oracle.com/consulting](http://www.oracle.com/consulting).



Oracle is committed to developing practices and products that help protect the environment

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