ORACLE INTEGRATION FRAMEWORK FOR ORACLE APPLICATIONS

The Oracle Integration Framework for Oracle Applications offering from Oracle Consulting establishes a reliable and scalable integration framework for your Oracle cloud applications. Rely on the experience of Oracle experts and industry best practices to reduce the risks of integrating Oracle cloud applications with the rest of your IT landscape.

Oracle Consulting Overview

OCS (Oracle Consulting Services) is the largest SaaS service organization in EMEA with a dedicated and extended (near shore/off shore) team of over 300 highly-skilled Oracle consultants experienced in Oracle SaaS applications. These teams are focused on Oracle Cloud Applications such as Fusion, Taleo, CRM OnDemand, RightNow and Social Relationship Management to serve more than 600 customers.

OCS has been working closely with Oracle Development and Product Marketing over the last years to ensure full Oracle SaaS readiness in the field, delivering successful implementations of our Oracle Cloud applications at our customers.

Oracle Integration Framework for Oracle Applications

The Oracle Integration Framework for Oracle Applications offering is a consulting engagement to discover and thoroughly understand your requirements for integrating with Oracle applications running in the cloud (Fusion CRM, Fusion HCM, RightNow or Taleo). The result is a complete high level solution and technical design for interfacing with your IT systems, defining the scope, approach, and estimates for the implementation, with an emphasis on utilizing available prebuilt services and APIs. The adoption of the product’s native integration capabilities and best practices are adhered to at all times, in order to get you to a faster solution and with less risk.

We understand that each customer is different and the number and complexity of interfaces will differ. The length of the engagement therefore depends on responses given to a short questionnaire that is sent to you in advance. Based on the information provided about the number of systems to be covered and high-level details, we can quickly determine the length of the engagement required.

ABOUT ORACLE INTEGRATION FRAMEWORK FOR ORACLE APPLICATIONS

KEY FEATURES

• Understanding of your organization’s integration needs and challenges
• Design of a reliable and scalable integration solution framework
• Provide recommendations for performance and security
• Project planning and approach for implementation (actual implementation is not performed as part of this offering)

KEY BENEFITS

• Better Planning – Plan for your project accurately with a full knowledge of what will be required
• Reduced Risk – Ensure that your solution is architected appropriately for your needs
• Lower Costs – Avoid costly mistakes by getting it right from the start
• Oracle knowledge – Oracle best practices employed by Oracle experts
WHY ORACLE CONSULTING

- Leading Expertise: Oracle’s own experts providing thought leadership for every Oracle solution
- Broad Coverage: “End-to-end” lifecycle services across the entire Oracle product footprint
- Global Scale: 13,000 Oracle experts in 145 countries, serving over 20 million users
- Unified Methodology: Based on industry standards, high quality results across complex projects
- Flexible Delivery: Onsite, offsite, and offshore, along with innovative solutions such as Expert Services and Architecture Services
- Suite of Services: Consulting services to suit all customer needs, including readiness assessments, installation, implementation and architecture advisory services, and business process mapping

Figure 1. Scope of the engagement is dependent on number and complexity of interfaces.

Whatever the complexity, your organization will be assisted by a professional, dedicated team who will work closely with you to establish the right integration framework for your organization.

Leverage the expertise of OCS

Oracle Consulting’s integration experts have deep product knowledge in Oracle Fusion Applications, RightNow and Taleo, as well as Oracle Fusion Middleware and the Identity Management infrastructure. In addition to predesigned and prebuilt integrations to other Oracle applications, we are working with Oracle Product Development to realize packaged integration solutions with top implementation solution vendors in areas such as Quoting, Sales Planning, Data Quality, Marketing Automation, ERP, and Compensation Management -- saving you time and money in your implementations. We provide the guidance, thought leadership, and best practices your organization needs so that your integration needs are understood and a robust framework is established.

We can also provide additional services to cover rapid implementation start-up, conversions, customizations, migrations, as well as installation and architectural services for on-premise deployments.

What is covered?

During the engagement, Oracle Consulting experts will conduct interviews with your subject matter experts and system owners, and review existing documentation in order to understand the requirements for integrating with your Oracle SaaS application. Once we have understood in detail the purpose and the demands of various interfaces, we work with you to answer some of the key questions that you may face. (Please note that the actual implementation of integrations is not performed as part of this offering).

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<thead>
<tr>
<th>Oracle Consulting SaaS Integration Framework Service</th>
<th>Key questions</th>
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<tbody>
<tr>
<td>How do you architect and design your integrated solution?</td>
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<td>Which processes, best practices, and technology should you use? Is Oracle Fusion Middleware required in the solution?</td>
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<td>What are the security considerations for integrating a SaaS solution with on premise applications?</td>
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<td>What are the potential performance bottlenecks or concerns and how should these be mitigated?</td>
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<td>What error handling practices and procedures should be employed?</td>
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<tr>
<td>Is your organization technically ready for optimally integrating the Oracle application with your third party systems?</td>
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Having determined the most appropriate services or adapters to leverage, and the integration architecture and mechanisms, an assessment document is produced to allow you to understand
the scope and level of effort required for the realization of the integration project. This includes recognizing the dependencies on work to be performed on existing systems.

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience. Close relationships with Oracle Product Strategy and Development allow us to gain insights into product functionality whilst influencing product design.

Getting Started

Leverage Oracle’s methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit www.oracle.com/consulting.

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Hardware and Software, Engineered to Work Together