Oracle Managed Cloud Services
Delivering your Cloud Strategy with Secure, Flexible, and Proven Solutions

Today’s forward thinking organizations recognize the enormous benefits of the cloud, including lower IT costs, increased business agility, less complexity, and greater flexibility. But while the cloud clearly represents the future, many organizations face the challenge of how to get there. So, how can you take advantage of the trend toward cloud computing and leverage the investments you’ve already made in Oracle? Oracle Managed Cloud Services is the solution.

Accelerate Your Transformation to the Cloud

Oracle Managed Cloud Services (OMCS) delivers enterprise-grade, end-to-end managed services across every layer of the Oracle Cloud technology stack. OMCS offers Governance, Service Level Agreements, Functional and Integration Services, and Managed Security and Compliance Services. In addition, automation, monitoring and custom tools provide visibility across your entire cloud solution.

» Expertise. OMCS has been delivering superior management and support of business-critical production systems and environments for over 17 years. OMCS experts leverage cloud automation tools for application provisioning, patching, upgrades, backup, and restore. Over 15,000 Oracle service professionals provide deep expertise at every layer of the Oracle stack.

» Governance. With OMCS you have a single point of accountability with a governance structure supported by highly experienced service delivery managers. Oracle’s unified governance model manages across projects and clouds, providing customers with issue resolution and transparency across their entire portfolio.

» Security and Privacy. You can minimize security risk and meet industry compliance requirements with complete lifecycle management security services including design, implementation, monitoring, and reporting delivered by Oracle security experts.

» Visibility. OMCS provides management tools that allow customers to request, consume, and monitor their services. The tools provide views to business health monitoring such as user experience, key batch systems, web services, current state and historical trends, updates in near-real time, and IaaS/PaaS consumption data providing transparency across all your cloud deployments.

» Flexibility and Scalability. With OMCS you can easily move applications and workloads between the cloud and on-premises environments and you have the ability to seamlessly scale services as your needs change, all with predictable costs.

“National Oilwell Varco is an oil and gas business built on acquisitions. Oracle Managed Cloud Services helped our Rig division move more than 30 ERP systems to a single global instance, providing us with the scalability and best practices we need to manage our global, complex company that operates 24/7”

MARK DAVIES
VICE PRESIDENT, INFORMATION SYSTEMS
NATIONAL OILWELL VARCO

OMCS Benefits:

• Accelerated solutioning with prepackaged prices, faster provisioning and go-lives
• Higher application availability with SLAs
• Greater accountability with 17 years management expertise and Service Delivery Manager role
• Reduced total cost of ownership
• Improved security posture for sensitive data in the cloud
• Freedom from infrastructure capital expenditures and protection from platform obsolescence
Run Oracle Applications on Oracle Technology Cloud

OMCS helps Oracle application customers realize reduced infrastructure expenditures and protection from platform obsolescence by leveraging the Oracle Technology Cloud (IaaS and PaaS). OMCS customers achieve increased productivity, reduced business risk and lower cost of ownership while maintaining a robust and secure managed environment.

- **SLA based lifecycle management** including provisioning, backup, patching, refresh and disaster recovery
- **Reduced vulnerability and enhanced security** with layered defense and offerings at every level of the Oracle stack
- **Multiple cloud deployment models** with production/non production managed on-premises or on Oracle Cloud
- **Optional extended services** with functional services, integration, customization management, and testing

Maximize your Investment with Oracle Functional Services

Oracle Functional Services offer an integrated model for improving your end-user experience. Whether you have a public (SaaS, PaaS, IaaS), private or hybrid deployment, OMCS has functional support offerings that enhance your investment in Oracle products. Your in-house business application support team can focus on strategic objectives while Oracle handles user queries, solves functional issues, monitors your critical processes, and provides event-based, CEMLI, and integration support.

- **Functional Help Desk services.** Gain a single point of contact for all incidents related to business flows, how-to assistance and end user support.
- **CEMLI and Enrichment Services.** Ensure that your unique business extensions continue to function through update cycles and provide optimal performance.
- **Integration and Critical Business Process Management Services.** Setup and support across clouds with seamless integration to on prem applications.
- **Regression Testing Support.** Rapidly test business specific extensions, configuration or integrations during custom release rollouts or post application update cycles with fully managed regression test script development and execution.

Rely with Confidence in Cloud Security and Performance

Maintain total control over access to your data with Oracle Managed Cloud Security Services. These powerful yet customizable services support unique security challenges quickly and cost-effectively.

- **Managed Security Services.** Leverage Oracle expertise to protect your sensitive data in the cloud, reduce the risk of security incidents and enable compliance.
- **Managed Identity Services.** Fully managed IAM solutions protect access to your enterprise applications and provide ongoing identity governance and reporting.

Your On-Ramp to the Cloud

With Oracle Managed Cloud Services, you can leverage Oracle’s years of experience and end-to-end enterprise services to realize increased productivity, reduced risk and a lower total cost of ownership.

Key Features:

**Delivery Anywhere**
- Private, public or hybrid cloud
- Flexibility and agility to integrate and move between platforms and clouds
- Scalable support at a predictable cost

**Cloud Management Expertise**
- High availability
- SLA based
- Lifecycle automation
- Tight integration with Oracle’s product support and development for faster, higher-quality resolutions

**Governance**
- Adapts to cloud deployment
- Issue resolution across clouds

**Security and Privacy**
- Powerful perimeter and network security
- Compliance
- Access management

**Visibility**
- Proprietary tools for transparency across services

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**Integrated Cloud Applications & Platform Services**

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