

ORACLE EXADATA START-UP PACK

UNPARALLELED SERVICES FOR
COMPLETE LIFECYCLE
MANAGEMENT

KEY FEATURES

- Architectural design and planning
- Skills mentoring
- Rapid deployment and configuration
- Operational readiness
- Dedicated technical assistance

KEY BENEFITS

- Accelerate Oracle Exadata return on investment
- Ensure operational readiness
- Reduce deployment and project risk

The Oracle Exadata Database Machine (Oracle Exadata) is the only database machine that provides extreme performance for both data warehousing and online transaction processing (OLTP) applications, making it the ideal platform for consolidated workloads and business intelligence. Who better to plan, implement, deploy and support your Oracle Exadata quarter, half, full or multiple rack systems than the experts who built them?

The Oracle Exadata Start-Up Pack delivers a suite of services and expertise that maximizes the value of your Oracle Exadata technology investment. Through a lifecycle services approach, Oracle experts deliver an integrated solution designed to accelerate adoption, reduce deployment risk and ensure operational readiness.

Benefit from Oracle's Integrated Solution – Oracle Exadata Start-Up Pack

The Oracle Exadata Start-Up Pack delivers an integrated service package and product expertise to ensure an optimized plan and deployment of an Oracle Exadata system. Oracle's service experts deliver a suite of services that begins with strategic architectural design and planning. Oracle then installs and configures the system according to Oracle best practices. Oracle support engineers provide supportability reviews throughout pre-production as you execute the architectural design plans. Once in production, Oracle provides quarterly patch deployments across the entire Oracle Exadata stack for one year. Oracle services experts optimize your Oracle Exadata investment allowing you to drive business innovation and accelerate results.

Oracle Exadata Start-Up Pack offerings:

- Oracle Exadata Start-Up Advisory Service
- Oracle Exadata Production Support Readiness
- Oracle Exadata Installation Service
- Oracle Exadata Configuration Service
- Oracle Exadata Quarterly Patch Deployment Service

Oracle Exadata Start-Up Advisory Service – Planning

The Oracle Exadata Start-Up Advisory Service is a one-time per site offering that provides an exceptional level of implementation assurance. Our teams of experts work closely with your organization to help you deliver the best overall Quality of Service (QoS). Oracle consultants build a strategic plan that ensures your mission critical applications meet the performance and operational needs of your business. Providing assessments, planning and actionable

recommendations, Oracle delivers the fundamental guidance needed to minimize project and deployment risks while accelerating operational readiness for your Oracle Exadata platform. Oracle's Exadata Start-Up Advisory Service is the first step to a well-executed implementation, and is tailored to your business requirements, time to value objectives, and long-term strategic vision.

Key Activities:

- Current state assessment of key areas essential for a successful Oracle Exadata deployment
- Gap analysis of assessment against Oracle best practices
- Documented recommendations that cover implementation, migration strategies and change management across both people and business processes

Oracle Exadata Production Support Readiness – Expert Guidance

Oracle's Service Delivery Managers and Oracle Engineers proactively manage project objectives, coordinate both the Oracle and client project teams and oversee the Oracle Exadata installation and go-live process. Governance meetings are conducted to review key best practices to ensure supportability and report on all Oracle, customer, and partner pre-production activities. Leveraging the outputs of the Oracle Exadata Start-Up Advisory Service, Oracle engineers deliver the detail and recommendations to keep you on a seamless path to a successful deployment and ongoing production support.

Key Activities:

- Chair governance meetings to provide oversight over 90 days
- Technical review of key deliverables from installation to post-production phases – includes configuration, data migration, patch planning, and production support readiness
- Single point of contact to escalate potential issues
- Drive adherence to Oracle Exadata best practices to avoid costly mistakes
- Identify additional services, training resources or support services required to fill any gaps discovered

Oracle Exadata Installation Service – Expert Deployment

The Oracle Exadata Installation Service provides comprehensive system installation to shorten time to deployment. Oracle delivers successful system implementations with highly trained engineers and proven, standardized installation methodologies. Oracle's engineers apply best practices, tools and technology for all installations.

Key Activities:

- Standard installation of Oracle Exadata Database Machines
- Hardware, network and operating system functionality validation
- Installation documentation

Oracle Exadata Configuration Service – Expert Integration

The Oracle Exadata Configuration Service delivers complete Oracle Database configuration based on Oracle best practices. Oracle engineers cover all aspects of the required configuration and patching across the Oracle Exadata storage servers and software, database servers, shared storage, and database patches. Using well-documented processes, Oracle Exadata experts configure login and network addresses, create cell disks, and configure logins and network addresses. All configuration settings are documented and delivered to your IT team during the post installation procedures.

ADDITIONAL ORACLE EXADATA LIFECYCLE SERVICES

ORACLE UNIVERSITY

- Expert-led training for Oracle Exadata

ORACLE PREMIER SUPPORT

- 24x7 proactive support
- My Oracle Support portal

Key Activities:

- Configure Oracle Exadata Storage Servers and database compute host nodes
- Install licensed Oracle Database and configure database servers
- Configure shared storage to support Oracle Real Application Clusters
- Run verification tests and document configuration and maintenance procedures

Oracle Exadata Quarterly Patch Deployment Service– Expert Support

The Oracle Exadata Quarterly Patch Deployment Service delivers a proactive patch deployment process to ensure your Oracle Exadata machine is optimally maintained once per quarter for one year. Oracle performs a high-level check of your system’s configuration profile to identify known configuration issues. Oracle support experts then generate a standardized report of findings, based on Oracle’s recommended best practices. Oracle implements the required updates every quarter in a unified and proactive manner across all system components including firmware, Oracle Enterprise Linux or Solaris, and other Oracle software installed on your Oracle Exadata machine. You maintain the flexibility to apply additional configuration and patches as needed between the planned deployments of this service.

Key Activities:

- Initial configuration validation and documentation
- Quarterly patch updates and appropriate reactive patching
- Proactive patch deployment including firmware, Oracle Enterprise Linux or Solaris, and other Oracle software

Maximize the Performance of Your Oracle Exadata Investment

Proper planning, installation, deployment and support of Oracle Exadata are critical to optimizing system performance. By utilizing the Oracle Exadata Start-Up Pack integrated solutions and personalized expertise, you can ensure the ongoing system stability and performance expected of your technology—right from the start.

Oracle service professionals deliver the thought leadership, technical expertise, tools and best practices to help ensure a smooth and highly optimized Oracle Exadata production implementation. You get the right expertise at the right time to help mitigate risk and to maximize the value of your technology investment. Oracle delivers a highly personalized, strategic relationship dedicated to your business success.

Oracle Exadata Start-Up Pack
Oracle Exadata Start-Up Advisory Service
Architecture design, planning and preparation
Skills mentoring
Oracle Exadata Production Support Readiness Service
Governance meetings and project oversight
Technical review of project and single point of contact
Oracle Exadata Installation Service

System installation
Functionality validation
Oracle Exadata Configuration Service
Configuration of storage servers and database hosts
Verification testing and documented procedures
Oracle Exadata Quarterly Patch Deployment Service
Patch assessment and recommendations
Quarterly patch deployment and proactive patch updates

Contact Us

For more information about the Oracle Exadata Start-Up Pack, please contact your local Oracle Consulting or Oracle Advanced Customer Support Services representative at +1.800.ORACLE1, or via email at acsdirect_us@oracle.com.



Oracle is committed to developing practices and products that help protect the environment

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Hardware and Software, Engineered to Work Together