

**Hardware and Software**  
Engineered to Work Together



## Oracle Lifetime Support Policy: Oracle and Sun System Software

**ORACLE®**

# Table of Contents

*This brochure provides lifecycle timeframes for system software that is typically sold standalone, but used in conjunction with specific Oracle or Sun products. Product areas include server and storage management, Sun third-party, communication and collaboration and Sun Ray.*

Additional Sun software is located in the Oracle Fusion Middleware, Oracle Technology and Oracle Applications Lifetime Support Policy brochures located on [www.oracle.com](http://www.oracle.com).

Please see the Oracle Software Technical Support Policies document located on [www.oracle.com](http://www.oracle.com) for additional terms and descriptions.

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## Oracle Lifetime Support From Five Years to Forever

### Oracle and Sun System Software

Maximize your support investment and unlock the full value of your Oracle products with the industry's leading support.

Simple, predictable, flexible, and the most comprehensive coverage available, Oracle support helps drive your business success across your entire technology environment, from database to middleware to applications and to hardware—an industry first, only from Oracle.

Oracle support puts you in control of your IT planning and budgeting, while positioning you to take advantage of Oracle's technology leadership. With Oracle support, you'll enjoy continued peace of mind, knowing that we'll always be there to support your business.

# Lifetime Support Policy:

## Our Commitment to Deliver a Superior Ownership Experience

### Oracle Premier Support For Software

You've made an investment in Oracle solutions to make your business more efficient, cost-effective, risk-resistant and competitive. Now get the most value from that investment with Premier Support—Oracle's award-winning support program.

Oracle Premier Support offers single-point accountability and the rights to major product releases for the complete technology stack including Sun server and storage software, as well as database, middleware and applications software.

With Oracle Premier Support, you know up front and with certainty how long your Oracle products are supported. Oracle Premier Support provides a standard five year technical support period. For most products, Oracle extends the technical support period by offering an additional three years of Extended Support and indefinite Sustaining Support.

As an Oracle customer, you can expect the best with Premier Support, our next generation support program. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools/scripts
- Certification with most new third-party products/versions and most new Oracle products
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours

### Extended Support For Software

For selected products, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools/scripts
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Extended Support does not include:
  - Certification with most new third-party products/versions or most new Oracle products

## **Sustaining Support For Software**

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts created during the Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Premier Support period
- Upgrade tools/scripts created during the Premier Support period
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
  - New program updates, fixes, security alerts, general maintenance releases, selected functionality releases and documentation updates or upgrade tools
  - Certification with most new third-party products/versions and most new Oracle products
  - 24 hour commitment and response guidelines for Severity 1 service requests
  - Previously released fixes or updates that Oracle no longer supports

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at [www.oracle.com](http://www.oracle.com).



### Oracle Communications Session Border Controller (Formerly Acme Packet Net-Net Session Director)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.x	Jul 2008	Jun 2016	Not Available	Indefinite
S-Cz7.x	Dec 2012	Dec 2017	Not Available	Indefinite
S-D7.x	Jun 2009	Aug 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

### Oracle Communications Tunneled Session Controller (Formerly Acme Packet Net-Net Tunneled Session Manager)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.4.6*	Mar 2014	Jun 2016	Not Available	Indefinite
TSM/SDK 1.x	May 2012	Mar 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. The Oracle Communications Session Border Controller will become the parent product of the Tunneled Session Controller following the S-Cx6.x release.

### Oracle Communications Application Session Controller (Formerly Acme Packet Net-Net Application Session Controller)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
E3.x	Jun 2013	Jun 2018	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Unified Session Manager (Formerly Acme Packet Net-Net SIP Multimedia Express)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-C[x]6.x	Aug 2012	Jan 2016	Not Available	Indefinite
S-Cz7.x	Apr 2014	Apr 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Subscriber Aware Load Balancer (Formerly Acme Packet Net-Net Session Aware Load Balancer)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
L-Cx1.x	Aug 2010	May 2016	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Border Gateway (Formerly Acme Packet Net-Net Border Gateway)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
C4.5.x	Aug 2007	Jun 2016	Not Available	Indefinite
S-Cx6.x	Sept 2008	Jun 2016	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

### Oracle Communications Core Session Manager

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-C[z]6.x	Aug 2012	Jan 2016	Not Available	Indefinite
S-Cz7.x	Apr 2014	Apr 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

### Oracle Communications Session Router (Formerly Acme Packet Net-Net Session Router)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
S-Cx6.x	Jul 2008	Jun 2016	Not Available	Indefinite
S-Cz7.x	Dec 2012	Dec 2017	Not Available	Indefinite
S-D7.x	Jun 2009	Aug 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

### Oracle Communications Security Gateway (Formerly Acme Packet Net-Net Security Gateway)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
M-Cx1.x	Jun 2009	Dec 2011	Not Available	Indefinite
M-Cx2.x	Jun 2012	Dec 2014	Not Available	Indefinite
M-Cx3.x	Jan 2013	Jul 2015	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Session Monitor Family of Products (Formerly Acme Packet Palladion Products)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Palladion 2.x	Jun 2008	Dec 2013	Not Available	Indefinite
OCSM 3.x	Jan 2013	Jan 2018	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product; Oracle Communications Operations Monitor, Oracle Communications Fraud Monitor, Oracle Communications Control Plan Monitor and Oracle Enterprise Operations Monitor. The same option may be available with multiple products however, the option will still follow the same support timeframe as the parent product.

Extensions will follow the support timeframe of the product; Media Quality Extension, SIGTRAN Protocol Extension. Mediation Engine Connector Extension

## Oracle Communications Interactive Session Recorder (Formerly Acme Packet Net-Net Interactive Session Recorder)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
ISR 4.x	May 2012	Nov 2014	Not Available	Indefinite
ISR 5.x	Aug 2012	Aug 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Session Delivery Management Suite (Formerly Acme Packet Net-Net Central)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
EMS 6.x	Dec 2009	Feb 2013	Not Available	Indefinite
NNC 7.x	Jun 2011	Dec 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. Oracle Fraud Monitor, Oracle Session Element Manager, Oracle Session Route Manager, Oracle Enterprise Trunk Manager, Oracle Enterprise Trunk Manager and Oracle Session Report Manager.

The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle Communications Enterprise Trunk Manager (Formerly Acme Packet Net-Net Central SIP Trunk Express)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
7.x	Sep 2012	Sep 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. 7.3 is the final stand-alone release of the Enterprise Trunk Manager. All future releases are integrated into the Oracle Communications Session Delivery Management Suite.

## Oracle Enterprise Session Border Controller (Formerly Acme Packet Net-Net Enterprise Session Director)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
EC[xz]6.x	May 2012	Oct 2016	Not Available	Indefinite
7.x (ECz)	Jul 2014	Jul 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products and those options follow the same support timeframe as the parent product.

## Oracle Enterprise Broker (Formerly Acme Packet Net-Net Enterprise Communications Broker)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
PCz1.x	Oct 2013	Oct 2018	Not Available	Indefinite
2.x (PCz)	Jul 2014	Jul 2019	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Acme Packet Net-Net Diameter Director

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
D-Cx1.x	Apr 2012	Oct 2014	Not Available	Indefinite
D-Cz2.x	May 2012	Apr 2017	Not Available	Indefinite

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

## Oracle's Xsigo Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
XMS (XFM) 3.3.0	Aug 2011	Aug 2016	Not Available	Indefinite
XMS (XFM) 4.0	Jun 2012	Jun 2017	Not Available	Indefinite
Fabric Accelerator 1.0.1	May 2012	May 2017	Not Available	Indefinite

## Oracle Exadata Storage Server Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.1.x	Sep 2008	Sep 2013	Not Available	Indefinite
11.2.x	Sep 2009	Sep 2014	Sep 2017	Indefinite
12.1	Dec 2013	Dec 2018	Dec 2021	Indefinite

## Oracle's Sun Third Party Software Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorEdge Enterprise Backup Software (EBS) 7.1	May 2004 - May 2009	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.2	Jan 2005	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.2 Update 1	Aug 2005	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.3	Jan 2006	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.4	Jul 2007	Oct 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.5	Jan 2009	Jan 2012	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.6	Nov 2009	Jan 2012	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Disk Backup Option	Not Available	Apr 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Networker Powersnap module capacity licenses	Jul 2005	Apr 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Powersnap module license for Sun 6000 series & Availability Suite 1TB capacity license	Not Available	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Virtual Tape Library Option	May 2007	Apr 2011	Not Available	Jun 2013
IPStor 5.0 by FalconStor	Nov 2006	Oct 2008	Not Available	Feb 2011
IPStor 5.1 by FalconStor	Apr 2007	Dec 2009	Not Available	Feb 2011
IPStor 6.0 by FalconStor	Jun 2008	Feb 2011	Not Available	Not Available
IPStor 6.1 by FalconStor	Aug 2008	Feb 2011	Not Available	Not Available
Parallel Access Volumes (PAV)	Not Available	Oct 2014	Not Available	Not Available
SANtricity Storage Manager 9.1x	Jun 2007	Oct 2010	Not Available	Feb 2012
SANtricity Storage Manager 10.0	Jun 2008	May 2011	Not Available	Feb 2012
SANtricity Storage Manager 10.3	Nov 2008	Jan 2012	Not Available	Feb 2012
SANtricity Storage Manager 10.5	May 2009	Feb 2012	Not Available	Not Available
SANtricity Storage Manager 10.6	Oct 2009	Feb 2012	Not Available	Not Available
SuSE/Novell - Release 8, 9, 10 & 11	Not Available	Jan 2011	Not Available	Not Available
VMware	Not Available	Jan 2011	Not Available	Not Available

### Oracle's Sun Third Party Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Windows/MS	Not Available	Jan 2011	Not Available	Not Available
Veritas File System 4.0	Feb 2004	Dec 2007	Not Available	Dec 2011
Veritas File System 4.1	Apr 2005	Sep 2009	Not Available	Dec 2012
Veritas NetBackup 5.0	Apr 2004	Apr 2008	Not Available	Apr 2012
Veritas NetBackup 5.1	Jul 2004	Apr 2008	Not Available	Apr 2012
Veritas NetBackup 6.0	Oct 2005	Mar 2012	Not Available	Dec 2012
Veritas NetBackup 6.5	Sep 2007	Sep 2012	Not Available	Dec 2012
Veritas NetBackup Option Flexible Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Veritas NetBackup Option NAS Snapvault 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Veritas NetBackup Option Openstorage Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Veritas NetBackup Option Virtual Tape 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Veritas NetBackup 7.0	Mar 2010	Dec 2012	Not Available	Not Available
Veritas Storage Foundation (VSF) 4.0	Not Available	Sep 2007	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 4.1 (Base)	Apr 2005	Sep 2009	Not Available	Dec 2012



### Oracle's Sun Third Party Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Ph 2)	Jan 2006	Feb 2012	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Opteron Ph 1)	Jan 2006	Feb 2010	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0	Jul 2006	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0 for x64	Jul 2006	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0 MP3	Oct 2008	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.1	Dec 2009	Dec 2012	Not Available	Not Available
VERITAS Volume Manager (VxVM) 3.5	Not Available	Mar 2007	Not Available	Mar 2011
VERITAS Volume Manager (VxVM) 4.0	Feb - Apr 2004	Dec 2007	Not Available	Dec 2011
VERITAS Volume Manager (VxVM) 4.1	Apr 2005	Sep 2009	Not Available	Dec 2012
VERITAS Volume Manager (VxVM) 4.1 Cluster Functionality License	Not Available	Nov 2009	Not Available	Dec 2012

### Oracle's Sun Communication & Collaboration Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
iPlanet Calendar Server 5.1.1.	Aug 2002	Mar 2007	Not Available	Indefinite
iPlanet Enterprise Connectors 6.5 CICS/PeopleSoft/SAP/Tux/R/3	Sep 2002	Apr 2009	Not Available	Indefinite
iPlanet Messaging Server 5.0	Nov 2000	Apr 2003	Not Available	Indefinite
iPlanet Messaging Server 5.1	May 2001	Mar 2004	Not Available	Indefinite
iPlanet Messaging Server 5.2	Feb - Oct 2002	May 2007	Not Available	Indefinite
Sun GlassFish Enterprise Platform	Nov 2008	Oct 2010	Not Available	Indefinite
Sun Java Desktop System Release 2 (Linux)	Not Available	Aug 2007	Not Available	Indefinite
Sun Java Desktop System Release 2 (Solaris)	Not Available	Oct 2009	Not Available	Indefinite
Sun Java Enterprise System (Release 1)	Dec 2003	Oct 2008	Not Available	Indefinite
Sun Java Enterprise System (Release 2)	May - Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java Enterprise System (Release 3)	Feb - Aug 2005	Feb 2009	Not Available	Indefinite
Sun Java Enterprise System (Release 4)	Oct 2005 - Feb 2006	Jun 2010	Not Available	Indefinite
Sun Java Enterprise System (Release 4) with JCAPS promotion	Mar 2006	Jun 2010	Not Available	Indefinite

## Oracle's Sun Communication & Collaboration Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Java Enterprise System Release 5	Mar - Aug 2007	Jul 2011	Not Available	Indefinite
Sun Java System Access Manager 6.3	Feb 2005	Aug 2009	Not Available	Indefinite
Sun Java System Calendar Server 6.0	Jan 2004	Oct 2008	Not Available	Indefinite
Sun Java System Calendar Server 6.1	Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java System Calendar Server 6.2	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Calendar Server 6.3	Apr 2007	Oct 2013	Not Available	Indefinite
Sun Java System Content Delivery Server 4.0	Aug 2004	Jul 2009	Not Available	Indefinite
Sun Java System Content Delivery Server 5.0	Nov 2005	Jan 2010	Not Available	Indefinite
Sun Java System Directory Editor	Jan 2005	Dec 2007	Not Available	Indefinite
Sun Java System Directory Editor 1.0	Mar 2005	Dec 2007	Not Available	Indefinite
Sun Java System Directory Server Enterprise Bundle*	Jul 2004	Mar 2007	Not Available	Indefinite
Sun Java System Identity Manager Service Provider Edition 1.0	Oct 2005	Feb 2008	Not Available	Indefinite
Sun Java System Identity Manager Service Provider Edition 1.1	Jan 2006	May 2008	Not Available	Indefinite
Sun Java System Identity Synchronization for Windows 1.1	Sep 2004	May 2006	Not Available	Indefinite
Sun Java System Registry Server 3.0	Oct 2005	Jun 2010	Not Available	Indefinite
Sun Java System RFID Software 1.0	Jul 2004	Mar 2007	Not Available	Indefinite
Sun Java System RFID Software 2.0 (Asian Version)	Jun 2005	May 2008	Not Available	Indefinite
Sun Java System RFID Software 2.0 (English only)	Apr 2005	Aug 2006	Not Available	Indefinite
Sun Java System RFID 3.0	Feb 2006	May 2008	Not Available	Indefinite
Sun Java System RFID Software Reader Adapters	Nov 2004	May 2008	Not Available	Indefinite
Sun Java System SAMLv2 Plugin for Federation Services	Feb 2006	May 2010	Not Available	Indefinite
Sun Java Web Infrastructure Suite	Not Available	Jan 2010	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0	Apr 2003	Aug 2008	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0.1	Nov 2003	Aug 2008	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0.2	Feb 2005	Aug 2008	Not Available	Indefinite
Sun ONE Connector Builder 2.0	Oct 2002	Apr 2009	Not Available	Indefinite
Sun ONE Content Delivery Server 3.6.1	Jan - Mar 2004	Aug 2006	Not Available	Indefinite
Sun ONE Directory Proxy Server 5.2	Aug 2003 - Oct 2005	May 2006	Not Available	Indefinite

\* Sun Java System DSEE (Directory Server Enterprise Edition) can be found in the Fusion Middleware brochure

### Oracle's Sun Communication & Collaboration Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun ONE Identity Synchronization for Windows 1.0	Nov 2003 - Apr 2004	May 2006	Not Available	Indefinite
Sun ONE Instant Messaging 6.1	Dec 2003	Jun 2008	Not Available	Indefinite
Sun ONE Integration Server B2B Edition 3.6.3	Feb 2004	Aug 2010	Not Available	Indefinite
Sun ONE Integration Server Secure Trading Agent 1.0	Apr 2003	Apr 2009	Not Available	Indefinite
Sun ONE Messaging Server 6.0	Dec 2003	Oct 2008	Not Available	Indefinite
Sun Java System Messaging Server 6.1	Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java System Messaging Server 6.2	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Messaging Server 6.3	Mar 2007	Mar 2012	Not Available	Indefinite
Sun Java System Messaging Server 7.0	Jul 2008	Jul 2016	Not Available	Indefinite
Sun Java System Instant Messaging 7.0	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Instant Messaging 7.1	Oct 2005	Jun 2010	Not Available	Indefinite
Sun Java System Instant Messaging 7.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun Java System Instant Messaging 7.3	Jul 2008	Jul 2013	Not Available	Indefinite
Sun Java System Instant Messaging 8.0	Dec 2008	Dec 2013	Not Available	Indefinite
Sun ONE XML Adapters (Oracle, Siebel, SAP, MQSeries)	Feb 2002	Apr 2009	Not Available	Indefinite
Sun SeeBeyond eTL Integrator 5.1.1	Not Available	Nov 2008	Not Available	Indefinite
Sun SeeBeyond eWay Intelligent Adapters 5.0.5	Not Available	Nov 2008	Not Available	Indefinite
Sun SeeBeyond eXchange Manager Commerce One	Not Available	Jan 2014	Jan 2017	Indefinite
Vaau 2.x	Not Available	Jan 2011	Not Available	Indefinite
Vaau 3.x	Not Available	Jan 2011	Not Available	Indefinite

### Oracle's Sun Storage Management Application Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
BakBone NetVault Software 7.4.x	Feb 2007	Nov 2009	Not Available	Jan 2014
BakBone NetVault Software 8.0	Jan 2008	Nov 2009	Not Available	Jan 2014
C2MS Solutions Powered by AXS-One	Aug 2007	Oct 2009	Not Available	Nov 2013
Horizon Monitoring Software for L700 Tape Library	Not Available	Dec 2009	Not Available	Dec 2012
Infinite Archive System (IAS)	Sep 2008	Dec 2011	Not Available	Dec 2014

## Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Java StorageTek Compliance Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Consolidation Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Content Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Continuity Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Software 2005Q4 1.1	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Software Subscriptions	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorEdge Software and Suites 2005Q2 1.0	Not Available	Jun 2008	Not Available	Indefinite
Sun StorEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0	Dec 2004	Apr 2012	Not Available	Apr 2015
Sun StorEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0.1	Dec 2004	Apr 2012	Not Available	Apr 2015
StorageTek Library Attach 1.4.2	Apr 2007	Jun 2010	Not Available	Indefinite
StorageTek Library Attach 1.4.3	Jun 2010	Jun 2015	Not Available	Indefinite
Sun StorageTek ACSLS 6	Apr 2001	Aug 2003	Not Available	Indefinite
Sun StorageTek ACSLS 6.1 J	Jun 2002	Dec 2004	Not Available	Indefinite
Sun StorageTek ACSLS 7.0	Sep 2003	Oct 2005	Not Available	Indefinite
Sun StorageTek ACSLS 7.1	May 2004	Nov 2008	Not Available	Indefinite
Sun StorageTek ACSLS 7.1.1	Jun 2006	Nov 2008	Not Available	Indefinite
Sun StorageTek ACSLS 7.2	Dec 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS 7.3	Apr 2008	Oct 2012	Not Available	Indefinite
Sun StorageTek ACSLS 8.1	Dec 2011	Dec 2016	Not Available	Indefinite
Sun StorageTek ACSLS HA 8.1	Dec 2011	Dec 2016	Not Available	Indefinite
Sun StorageTek ACSLS 8.2	Sep 2012	Sep 2017	Not Available	Indefinite
Sun StorageTek ACSLS 8.3	July 2014	July 2019	Not Available	Indefinite
Sun StorageTek ACSLS 8.4	Oct 2015	Oct 2020	Not Available	Indefinite
Sun StorageTek ACSLS High Availability 2.0	Dec 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS HA 2.0 (for ACSLS 7.2)	Jun 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS HA 3.0 (for ACSLS 7.3)	Jun 2008	Oct 2012	Not Available	Indefinite
Sun StorageTek ACSLS 8.0	Oct 2009	Oct 2014	Not Available	Indefinite
Sun StorageTek ACSLS HA 8.0	Oct 2009	Oct 2014	Not Available	Indefinite
Sun StorageTek Availability Suite (AVS) 3.0	Not Available	Jun 2010	Not Available	Indefinite
Sun StorageTek Availability Suite (AVS) 3.2	Dec 2003	Sep 2011	Not Available	Indefinite
StorageTek Tape Analytics 1.0	Apr 2012	Apr 2017	Not Available	Indefinite
StorageTek Tape Analytics 2.0	Apr 2014	Apr 2019	Not Available	Indefinite

### Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Availability Suite (AVS) 4.0*	Jun 2006	Sep 2015	Jan 2018	Indefinite
Sun StorageTek Backup Manager 1.0	Sep 2007	Mar 2011	Not Available	Indefinite
Sun StorageTek Business Analytics 5.0 SP1	May 2006	Sep 2009	Not Available	Indefinite
Sun StorageTek Business Analytics 5.1	Dec 2006	Sep 2009	Not Available	Indefinite
Sun StorageTek Enterprise Storage Manager Advanced Applications 4.0	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorageTek Enterprise Storage Manager Base Applications 3.0	Jun 2005	Apr 2012	Not Available	Apr 2015
Sun StorageTek Enterprise Storage Manager Base Applications 4.0	Sep 2005	Apr 2012	Not Available	Apr 2015
Sun StorageTek Enterprise Storage Manager Operations Manager 4.1	Feb 2006	Apr 2010	Not Available	Apr 2014
Sun StorageTek ESM Base Applications 4.0	Sep 2005	Apr 2010	Not Available	Apr 2013
Sun StorageTek Gresham Enterprise Distribute EDT software	Oct 2006	Oct 2011	Not Available	Sep 2014
Sun StorageTek Operations Manager Software 5.1	Oct 2006	Apr 2010	Not Available	Apr 2014
Sun StorageTek Operations Manager Software 6.0	Apr 2008	Apr 2010	Not Available	Apr 2014
Sun StorageTek Transparent Data Migration Facility (TDMF)	Not Available	Oct 2009	Not Available	Sep 2012
Sun StorageTek Transparent Data Migration Facility (TDMF) Full	Not Available	Sep 2010	Not Available	Sep 2012
Sun StorEdge Application Module for Exchange	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Microsoft SQL-Server	Nov 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Oracle	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Sybase	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Asset Management & Accounting	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Component Manager 1.0	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Component Manager 2.1	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Component Manager 2.2	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Enterprise Storage Manager 2.0	Not Available	Jun 2007	Not Available	Indefinite
Sun StorEdge Enterprise Storage Manager 2.1	Apr 2004	Jun 2007	Not Available	Indefinite
Sun StorEdge Global Reporter	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Management Console 1.0	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Operations Manager	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Operations Module for NetApp	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Protection Manager for Veritas NetBackup	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Provisioning Manager	Sep 2005	Apr 2010	Not Available	Apr 2014

## Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorEdge Resource Management Suite 6.0	Not Available	Jun 2007	Not Available	Indefinite
Sun StorEdge Resource Manager	Sep 2005	Apr 2010	Not Available	Apr 2014
Oracle Hierarchical Storage Manager 6.0	Mar 2015	Mar 2020	Not Available	Indefinite
Oracle Hierarchical Storage Manager 6.1	Apr 2016	Apr 2021	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.0	Not Available	Aug 2007	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.1	Jun 2004	Nov 2008	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.2	Sep 2004	Nov 2008	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.3	Jan 2005	Oct 2009	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.4	Sep 2005	Oct 2009	Not Available	Indefinite
Sun StorEdge QFS and Sun StorEdge SAM-FS 4.5	Apr 2006	Oct 2009	Not Available	Indefinite
Sun StorageTek QFS and Sun StorageTek Storage Archive Manager 4.6	Apr 2007	Dec 2011	Not Available	Indefinite
Sun QFS and Sun Storage Archive Manager 5.0	Apr 2009	Not Available	Not Available	Indefinite
Sun QFS and Sun Storage Archive Manager 5.1	Apr 2010	Apr 2015	Apr 2018	Indefinite
Sun QFS and Sun Storage Archive Manager 5.2	Nov 2010	Nov 2015	Not Available	Indefinite
Sun QFS and Sun Storage Archive Manager 5.3	Jun 2012	Jun 2017	Not Available	Indefinite
Sun QFS and Sun Storage Archive Manager 5.4	Aug 2014	Aug 2019	Not Available	Indefinite
Sun StorEdge Traffic Manager 2.1 Win2K/WinNT	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 2.1.1 Win2K/WinNT	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 3.0	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 3.1	Feb 2004	Jun 2009	Not Available	Indefinite
Sun StorEdge Traffic Manager 4.5	Jul 2004	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 4.6	Not Available	Jan 2011	Not Available	Indefinite
Oracle Snap Management Utility for Oracle Database 1.0	Feb 2013	Feb 2018	Not Available	Indefinite
Oracle Snap Management Utility for Oracle Database 1.2	Jul 2014	July 2019	Not Available	Indefinite
Oracle Snap Management Utility for Oracle Database 1.3	May 2016	May 2021	Not Available	Indefinite

\*AVS 4.0 will follow the Solaris 10 Lifetime Support Extended Support end date.

## Oracle's Sun System and Network Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
N1 Grid Infrastructure Provisioning System 5.0	May 2005	Aug 2008	Not Available	Indefinite
N1 Grid Provisioning Server 3.1, Blades Edition	Mar 2004	Jun 2008	Not Available	Indefinite
N1 Grid Service Provisioning System 5.0	Dec 2004	Aug 2008	Not Available	Indefinite
N1 Service Provisioning System 4.1	Feb 2004	Jun 2006	Not Available	Indefinite
N1 Service Provisioning System 5.0	May 2005	Nov 2007	Not Available	Indefinite
N1 Service Provisioning System 5.1	Sep 2005	Feb 2009	Not Available	Indefinite
N1 Service Provisioning System 5.2	Apr 2006 - May 2006	Apr 2011	Not Available	Indefinite
N1 Service Provisioning System 6.0	Aug 2007 - Apr 2009	Apr 2011	Not Available	Indefinite
N1 System Manager 1.1	Sep 2005	Jun 2009	Not Available	Indefinite
N1 System Manager 1.2	Nov 2005	Feb 2010	Not Available	Indefinite
N1 System Manager 1.3	Apr 2006	Jun 2010	Not Available	Indefinite
N1 System Manager 1.3.1	Aug 2006	Oct 2010	Not Available	Indefinite
N1 System Manager 1.3.3	Apr 2007	Aug 2010	Not Available	Indefinite
Solaris Resource Manager 1.3	Dec 2002	Jun 2010	Not Available	Indefinite
Sun Cluster 3.0.x	Nov 2000	Jul 2010	Not Available	Indefinite
Sun Cluster 3.1.x	Oct 2003	Oct 2011	Not Available	Indefinite
Sun Cluster 3.2.x	Feb 2009	Sep 2012	Oct 2014	Indefinite
Oracle Solaris Cluster 3.3.x	Sep 2010	Sep 2018	Jan 2021	Indefinite
Oracle Solaris Cluster 4.x	Dec 2011	Nov 2031	Nov 2034	Indefinite

## Oracle's Sun System and Network Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Management Center 3.0	Dec 2000 - Jan 2001	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5	Aug 2003	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1	May 2004	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1a	Feb 2005	Nov 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1b	Feb 2005	Nov 2009	Not Available	Indefinite
Sun Management Center 3.6	Nov 2005	Aug 2010	Not Available	Indefinite
Sun Management Center 3.6.1	May 2006	Aug 2010	Not Available	Indefinite
Sun Management Center 4.0	Nov 2007	Dec 2011	Not Available	Indefinite
Sun Management Center Change Manager 1.0	Oct 2002	Aug 2008	Not Available	Indefinite
Sun Management Center Change Manager 1.0.1	Jun 2003	Aug 2008	Not Available	Indefinite
Sun Management Center Developer Environment 3.0	Dec 2000	Jun 2009	Not Available	Indefinite
Sun N1 Grid Engine 6.0	Jun 2004	Nov 2010	Not Available	Oct 21, 2013
Sun N1 Grid Engine 6.0 Update 4	May 2005	Nov 2010	Not Available	Oct 21, 2013
Sun N1 Grid Engine 6.1	May 2007	Feb 2012	Not Available	Oct 21, 2013
Sun N1 Grid Engine 6.2	Aug 2008	Aug 2010	Not Available	Oct 21, 2013
Sun xVM Ops Center 1.0	Feb 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.0.1	Apr 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.0.2	Apr 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.1	May 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.1.1	Jul 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 2.0	Jan 2009	Apr 2011	Not Available	Indefinite
Sun xVM Ops Center 2.1	Apr 2009	Nov 2011	Not Available	Indefinite
Sun xVM Ops Center 2.5	Oct 2009	Oct 2014	Not Available	Indefinite
Oracle Enterprise Manager Ops Center 11gR1	Nov 2010	Nov 2015	Not Available	Indefinite
Oracle Enterprise Manager Ops Center 12c Release 1	Apr 2012	Apr 2017	Not Available	Indefinite
Oracle Enterprise Manager Ops Center 12c Release 2	Feb 2014	Feb 2019	Not Available	Indefinite
Oracle Enterprise Manager Ops Center 12c Release 3	Jun 2015	Jun 2020	Not Available	Indefinite
Java Dynamic Management Kit (JDMK) 4.2	Dec 2000	Not Available	Not Available	Indefinite
Java Dynamic Management Kit (JDMK) 5.0	Jul 2002	Not Available	Not Available	Indefinite



### Oracle's Sun System and Network Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle VM Server for SPARC 2.0*	Sep 2010	Sep 2015	Sep 2018	Indefinite
LDoms 1.0.x*	Apr 2007 - May 2008	Jul 2009	Not Available	Indefinite
LDoms 1.1*	Dec 2008	Jan 2010	Not Available	Indefinite
LDoms 1.2*	Jul 2009	Jul 2015	Not Available	Indefinite
LDoms 1.3*	Jan 2010	Jul 2015	Not Available	Indefinite
Netra High Availability Foundation Services 2.1	Nov 2002	May 2012	Not Available	Indefinite

\*With the release of Oracle VM Server for SPARC 2.0 (LDoms), this product will follow the lifecycle of the hardware platform.

## Oracle's Sun System and Network Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Netra High Availability Foundation Services 2.1	Jun 2003 - Aug 2005	May 2012	Not Available	Indefinite
Netra High Availability Suite 2.0	Feb 2002	May 2012	Not Available	Indefinite
Netra High Availability Suite 3.0	Apr 2006	May 2012	Not Available	Indefinite
Infinite Mailbox Solution for Lotus	Oct 2003	Dec 2009	Not Available	Indefinite
Infinite Mailbox Solution for Lotus 2.5	Oct 2003	Dec 2009	Not Available	Indefinite
StorEdge Multi-Platform Client SW 2.2.4 (QFS 4.2 with Sanergy)	Not Available	Nov 2008	Not Available	Indefinite
Solaris PC NetLink 2.0	Sep 2005	Sep 2007	Not Available	Indefinite
Solaris Server Internet Extension 1.0	Jul 2008	Jul 2010	Not Available	Indefinite
Sun Connection 1.1 Solaris Update Knowledge Channel	Jun 2008	Jun 2011	Not Available	Indefinite
Sun Connection 1.1.1	Oct 2009	Oct 2012	Not Available	Indefinite
Sun Control Station 2.0	Mar 2006	Mar 2009	Not Available	Indefinite
Sun Control Station 2.2	Mar 2006	Mar 2009	Not Available	Indefinite
Sun Control Station 2.2.1	Aug 2007	Aug 2010	Not Available	Indefinite
Sun Mainframe Batch Manager (MBM) 10.0	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Batch Manager (MBM) 10.1	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Transaction Processing (MTP) 8.0	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Transaction Processing (MTP) 8.1	Jun 2006	Not Available	Not Available	Indefinite
Sun Shared Visualization 1.0	Oct 2008	Oct 2011	Not Available	Indefinite
Sun Shared Visualization 1.1	Jun 2009	Jun 2012	Not Available	Indefinite
Sun Shared Visualization 1.1.1	Oct 2009	Oct 2012	Not Available	Indefinite
Sun Streaming Software 1.6	Jul 2007	May 2011	Not Available	Indefinite
Sun Streaming Software 1.8	Nov 2007	Jan 2012	Not Available	Indefinite
Sun Streaming Software 1.4.1	Jan 2008	Jan 2011	Not Available	Indefinite
Sun Streaming Software 2.0	Feb 2010	Feb 2013	Not Available	Indefinite
Update connection enterprise (UCE 1.1.1)	Oct 2007	Oct 2008	Not Available	Indefinite
Sun Trunking 1.0	Not Available	Jan 2002	Not Available	Indefinite
Sun Trunking 1.0.1	Jun 1998	Jan 2003	Not Available	Indefinite
Sun Trunking 1.2	Jun 1999	Nov 2003	Not Available	Indefinite
Sun Trunking 1.2.1	May 2000	Apr 2007	Not Available	Indefinite
Sun Trunking 1.3	Jul 2003	Oct 2014	Not Available	Indefinite

### Oracle's Sun Ray Software Releases\*

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Ray Software 2.x	Feb 2003	Mar 2007	Not Available	Indefinite
Sun Ray Software 3.x	Nov 2004	Nov 2007	Not Available	Indefinite
Sun Ray Software 4.x	May 2006	May 2011	Not Available	Indefinite
Sun Ray Software 5.x	Nov 2009	Nov 2017	Not Available	Indefinite

### Oracle's Secure Global Desktop Releases\*

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Secure Global Desktop (SGD) 4.6.x	Sep 2010	Sep 2016	Not Available	Indefinite
Oracle Secure Global Desktop (SGD) 4.7.x	Aug 2012	Aug 2017	Not Available	Indefinite
Oracle Secure Global Desktop (SGD) 5.x	Apr 2013	Apr 2020	Not Available	Indefinite

### Oracle's Virtual Desktop Infrastructure Releases\*

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Virtual Desktop Infrastructure (VDI) 2.x	Mar 2008	Mar 2010	Not Available	Indefinite
Sun /Oracle Virtual Desktop Infrastructure (VDI) 3.x	Mar 2009	Mar 2017	Not Available	Indefinite

\*Support is provided for the latest maintenance update release. Unless otherwise noted, previous maintenance update releases will be supported for six months after the GA date of a new release.

## Oracle's VM VirtualBox

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
Sun xVM VirtualBox 1.6	Apr 2008	Apr 2010	Not Available	Indefinite
Sun xVM VirtualBox 2.0	Sep 2008	Sep 2010	Not Available	Indefinite
Sun xVM VirtualBox 2.1	Dec 2008	Dec 2010	Not Available	Indefinite
Sun VirtualBox 2.2	Apr 2009	Apr 2011	Not Available	Indefinite
Sun VirtualBox 3.0	Jun 2009	Jun 2011	Not Available	Indefinite
Sun VirtualBox 3.1	Nov 2009	Nov 2011	Not Available	Indefinite
Oracle VM VirtualBox 3.2	May 2010	May 2015	Not Available	Indefinite
Oracle VM VirtualBox 4.x	Dec 2010	Dec 2015	Not Available	Indefinite
Oracle VM VirtualBox 5.x	Jul 2015	Jul 2020	Not Available	Indefinite

## Oracle's Solstice Releases

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
Solstice CMIP 8.2.1 for Sparc and Intel	Dec 1996	Jan 2012	Not Available	Indefinite
Solstice CMIP 8.2.1 for Windows NT	Feb 1998	Dec 2010	Not Available	Indefinite
Solstice CMIP 8.2.1 for SDE & Runtime to HP-UX	Feb 1997	Dec 2010	Not Available	Indefinite
Solstice CMIP 9.0	Jun 2001	May 2014	Not Available	Indefinite
Solstice DiskSuite 4.2.1	Mar 2000	Feb 2009	Not Available	Indefinite
Solstice Domain Manager 2.3	Jan 2009	Jan 2011	Not Available	Indefinite
Solstice Enterprise Manager 4.0	Jan 2001	Nov 2010	Not Available	Indefinite
Solstice Enterprise Manager 4.1	Oct 2001	Nov 2010	Not Available	Indefinite
Solstice Enterprise Manager 5.0	May 2003	Jun 2012	Not Available	Indefinite
Solstice Enterprise Manager 5.1	Not Available	Not Available	Not Available	Indefinite
Solstice Enterprise Manager 5.1 High Availability Module	May 2005	Jul 2011	Not Available	Indefinite
Solstice Enterprise Manager 6.0	May 2007	Jun 2012	Not Available	Indefinite
Solstice Frame Relay 2.0.1	Dec 1996	Oct 2011	Not Available	Indefinite
Solstice FTAM 8.0.3	Jun 1997	Jan 2012	Not Available	Indefinite
Solstice FTAM 9.0	Jun 2001	May 2014	Not Available	Indefinite
Solstice GDMO Builder 1.0	Mar 1997	Oct 2011	Not Available	Indefinite
Solstice OSI 8.0.1	May 1994	Dec 2010	Not Available	Indefinite
Solstice OSI 8.1.1	Aug 1997	Jan 2012	Not Available	Indefinite
Solstice OSI 9.0	Apr 2001	May 2014	Not Available	Indefinite
Solstice TMN Agent Tester 1.1	Feb 1998	Oct 2011	Not Available	Indefinite
Solstice TMN Agent Toolkit 2.0	Jun 1997	Oct 2011	Not Available	Indefinite

## Oracle's Solstice Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Solstice TMN/SNMP Q-Adapter 1.0	Sep 1996	Oct 2011	Not Available	Indefinite
Solstice TMNscript 1.1 Script Runtime	Feb 1998	Oct 2011	Not Available	Indefinite
Solstice X.25 9.1 Upgrade for Desktop Sparc	Mar 1997	Oct 2011	Not Available	Indefinite
Solstice X.25 9.2	Oct 1999	May 2014	Not Available	Indefinite

## Oracle's Mainframe Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek LifeCycle Director Object Access Method v 2.3	Not Available	Aug 2014	Not Available	Indefinite
Sun StorageTek LifeCycle Director Archive Storage Manager for S/390 v 2.5	Not Available	Aug 2014	Not Available	Indefinite
Sun StorageTek LifeCycle Director Archive Manager v 2.6	Dec 1999	Aug 2014	Not Available	Indefinite
Sun StorageTek LifeCycle Director Object Access Method v 3.0	Dec 1999	Aug 2014	Not Available	Indefinite
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Oracle StorageTek VM Client 7.1	Mar 2011	Mar 2016	Not Available	Indefinite
Oracle StorageTek VM Client 7.2	Oct 2012	Oct 2017	Not Available	Indefinite
Oracle StorageTek VM Client 7.3	Apr 2015	Apr 2020	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite

## Oracle's Mainframe Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Client System Component ( MVS/CSC) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek HTTP Server for Mainframe Systems 5.0	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) MVS 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Oracle StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) MVS 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Oracle StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) MVS 7.2	Oct 2012	Oct 2017	Not Available	Indefinite
Oracle StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) MVS 7.3	Apr 2015	Apr 2020	Not Available	Indefinite
Oracle StorageTek Client System Component (MVS/CSC) 7.2	Oct 2012	Oct 2017	Not Available	Indefinite
Oracle StorageTek Client System Component (MVS/CSC) 7.3	Apr 2015	Apr 2020	Not Available	Indefinite
Oracle StorageTek LibraryStation for IBM MVS 7.2	Oct 2012	Oct 2017	Not Available	Indefinite
Oracle StorageTek LibraryStation for IBM MVS 7.3	Apr 2015	Apr 2020	Not Available	Indefinite
Oracle StorageTek Client System Component ( MVS/CSC) 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Oracle StorageTek LibraryStation for IBM MVS 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Sun StorageTek Expert Library Manager (ExLM) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Expert Library Manager (ExLM) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Library Content Manager ( LCM ) 7.0	Jan 2010	Jan 2015	Not Available	Indefinite
Oracle StorageTek Library Content Manager ( LCM ) 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Oracle StorageTek Library Content Manager ( LCM ) 7.2	Oct 2012	Oct 2017	Not Available	Indefinite
Sun StorageTek Concurrent Disaster Recovery Test ( CDRT ) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Concurrent Disaster Recovery Test ( CDRT ) 6.1	May 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Concurrent Disaster Recovery Test ( CDRT ) 6.2	Jun 2007	Mar 2013	Not Available	Indefinite
Sun StorageTek Expert Performance Reporter ( ExPR ) 5.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Vault Utility Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Vault Utility Software 2.0	Not Available	Mar 2012	Not Available	Indefinite
Sun StorageTek Virtual Storage Manager (VSM) GUI Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 3.1	Jul 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Shared Virtual Array Administrator (SVAA) Software 3.1	Oct 2000	Feb 2009	Not Available	Indefinite

## Oracle's Mainframe Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Shared Virtual Array (SVA) Console Software 3.1	Oct 2000	Feb 2009	Not Available	Indefinite
Sun StorageTek Shared Virtual Array (SVA) SVAPath Software 3.3	Oct 2000	Feb 2009	Not Available	Indefinite
Sun StorageTek Shared Virtual Array (SVA SnapVantage for V2X/V2X2)	Not Available	Oct 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.1	Jul 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.2	Feb 2007	Mar 2012	Not Available	Indefinite
Oracle StorageTek Extended High Performance Data Mover (ExHPDM) 7.0	Nov 2010	Nov 2015	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.0	Nov 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.2	May 2008	May 2015	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS MSP 5.1	Jun 2003	Jun 2013	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS MSP 6.0	Aug 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS/SMC MSP 6.1	Jul 2006	Jan 2012	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS/SMC MSP 6.2	Nov 2008	Nov 2016	Not Available	Indefinite
Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.1	Nov 2012	Nov 2017	Not Available	Indefinite
Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.2	Dec 2013	Dec 2018	Not Available	Indefinite
Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.3	Feb 2016	Feb 2021	Not Available	Indefinite

## Oracle's Sun Studio\*

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Forte Developer 6 Update 2	July 2001	July 2010	Not Available	Indefinite
Sun One Studio 8 Compiler Collection	May 2003	Mar 2008	Not Available	Indefinite
Sun Studio 8	Mar 2004	Jan 2009	Not Available	Indefinite
Sun Studio 9	Jul 2004	Nov 2010	Not Available	Indefinite
Sun Studio 10	Jan 2005	Jan 2010	Jan 2013	Indefinite
Sun Studio 11	Jan 2006	Jan 2011	Jan 2014	Indefinite
Sun Studio 12	Aug 2007	Aug 2012	Aug 2015	Indefinite

## Oracle's Sun Studio\* (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Studio 12 Update 1	Jun 2009	Jun 2014	Jun 2017	Indefinite
Oracle Solaris Studio 12.2	Sept 2010	Sept 2015	Sept 2018	Indefinite
Oracle Solaris Studio 12.3	Dec 2011	Dec 2016	Dec 2019	Indefinite
Oracle Solaris Studio 12.4	Nov 2014	Nov 2019	Nov 2022	Indefinite
Oracle Developer Studio 12.5	Jun 2016	Jun 2021	Jun 2024	Indefinite
Oracle Developer Studio 12.6	Jun 2017	Jun 2022	Jun 2025	Indefinite

\*Oracle Developer Studio (previously known as Oracle Solaris Studio) is supported per the Oracle Solaris Development Tools Support offering outlined in the Oracle Software Technical Support Policies found at <http://www.oracle.com/us/support/policies/index.html>



### Oracle's StorageTek Virtual Tape Library (VTL) Storage Appliance Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
StorageTek Virtual Tape Library (VTL) 2.0	Not Available	Oct 2012	Not Available	Dec 2013
StorageTek Virtual Tape Library (VTL) Value	Not Available	Dec 2013	Not Available	Not Available
StorageTek Virtual Tape Library (VTL) Plus 1.0	Not Available	Dec 2013	Not Available	Not Available
StorageTek Virtual Tape Library (VTL) Plus 2.0	Not Available	Dec 2013	Not Available	Not Available
StorageTek Virtual Tape Library (VTL) Prime	Not Available	Dec 2013	Not Available	Not Available

## Oracle Premier Support for Operating Systems

Your investment in Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, or Oracle VM enables you to handle the most demanding IT applications with world record performance. Now protect your technology investment and keep your business operations running effectively and efficiently with Oracle Premier Support.

If you are running Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, or Oracle VM or any combination of these products on your systems and you have opted not to purchase [complete system coverage](#), this is the service offering for you.

Oracle Premier Support provides a minimum ten-year support period and for selected releases, Oracle may extend the technical support period by offering an additional three years of Extended Support and/or indefinite Sustaining Support.

Receive award-winning support, access to new software innovation and proactive support tools for any or all of these leading software products for one great price. For two decades, Oracle has set new standards of performance covering its entire range of products. By choosing Oracle Premier Support, you can place your trust in a recognized leader in support to keep your systems running smoothly while you focus on meeting your business goals. You benefit from:

- Major product and technology releases for Oracle Solaris and Oracle Linux operating systems software and integrated software
- Program updates, patches, fixes, security patches and security alerts
- Critical Patch Updates for Oracle Solaris operating system software
- Access to certain Oracle Linux security patches that may be applied while your hardware system is operating and does not require a system reboot
- Upgrade tools/scripts(when offered)
- General maintenance releases, selected functionality releases and documentation updates (when offered)
- Certification with most new third-party products/versions or most new Oracle products
- Backport of fixes for any Oracle Linux or Oracle VM program released from Oracle for a period of 6 months from the date the next release of the program becomes generally available
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- Assistance with service requests 24 hours per day, 7 days a week
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Hardware certification
- Non-technical customer service during normal business hours

## Extended Support For Operating Systems

For selected Oracle Linux and Oracle Solaris operating system software releases, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for Oracle Solaris and Oracle Linux operating system software
- Program updates
- Fixes, security patches, security alerts, and critical patch updates for Oracle Solaris operating system software
- Access to Oracle Linux operating system patches and fixes for critical security errata and select high-impact critical bug fixes
- Access to certain Oracle Linux security patches that may be applied while your hardware system is operating and does not require a system reboot
- Upgrade tools/scripts (when offered)
- General maintenance releases, selected functionality releases and documentation updates (when offered)
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- Assistance with service requests 24 hours per day, 7 days a week
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Non-technical customer service during normal business hours

Extended Support does not include:

- Certification with most new third-party products
- Hardware certification
- Backport of fixes for any Oracle Linux program

Extended Support is not available for OpenSolaris, Trusted Solaris 8, and Oracle VM

## Sustaining Support For Operating Systems

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Program updates, patches, fixes, security patches and security alerts created during the Oracle Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Oracle Premier Support period
- Upgrade tools/scripts created during the Oracle Premier Support period
- Critical patch updates for Oracle Solaris operating systems created during the Oracle Premier and Extended Support period
- Assistance with service requests, on a commercially reasonable basis, 24 hours per day, 7 days a week
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
  - New program updates, patches, fixes, security patches, security alerts, critical patch updates, general maintenance releases, selected functionality releases, documentation updates or upgrade tools
  - New critical patch updates for Oracle Solaris operating system software
  - New upgrade tools
  - Certification with most new third-party products
  - 24 hour commitment and response guidelines for Severity 1 service requests
  - Previously released fixes or updates that Oracle no longer supports
  - Hardware certification
  - Backport of fixes for any Oracle Linux program

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at [www.oracle.com](http://www.oracle.com).

## Oracle's Solaris Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Solaris 8 <sup>5</sup>	Feb 2000	Mar 2009	Mar 2012	Indefinite
Trusted Solaris 8.x <sup>1</sup>	Sep 2002	Mar 2012	Not Available	Indefinite
Solaris 9	Mar 2002	Oct 2011	Oct 2014	Indefinite
Solaris Legacy Containers <sup>3</sup>	Dec 2010	Oct 2011	Jan 2021	Indefinite
Solaris 10 <sup>2,4</sup>	Jan 2005	Jan 2018	Jan 2021	Indefinite
Solaris 11 <sup>2,4,6</sup>	Nov 2011	Nov 2031	Nov 2034	Indefinite

<sup>1</sup> Trusted Solaris 8.x has been superseded by Solaris 10 11/06 with Trusted Extensions and subsequent releases of Solaris 10 with Trusted Extensions. For more details please see the Common Criteria Evaluated Oracle Products website located at <http://www.oracle.com/technetwork/topics/security/oracle-cc-evalsolaris-083233.html>

<sup>2</sup> With the release of Oracle VM Server for SPARC 2.0 (LDomS), this product will follow the lifecycle of the hardware platform.

<sup>3</sup> Oracle Solaris Legacy Containers includes both Oracle Solaris 8 Containers and Oracle Solaris 9 Containers.

<sup>4</sup> For more detailed information on Free and Open Source Software (FOSS) Support in Oracle Solaris, please see associated policy found in My Oracle Support, <https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=1400676.1>

<sup>5</sup> For Oracle Solaris 8, a limited service providing Severity 1 fixes will be available after July 2012. For details please refer to the Oracle Hardware and Systems Support Policies: <http://www.oracle.com/us/support/library/hardware-systems-support-policies-069182.pdf>

<sup>6</sup> Solaris 11 follows a Continuous Delivery model, where new functionality is delivered as updates to the existing release; upgrades are not required to gain access to new features and capabilities. As a result, Support dates are evaluated for update annually, and will be provided through at least the dates above.

## Oracle's Linux Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Linux 3	Oct 2003	Oct 2011	Not Available	Indefinite
Linux 4	Feb 2005	Feb 2013	Not Available	Indefinite
Linux 5	Jun 2007	Jun 2017	Jun 2020	Indefinite
Linux 6	Feb 2011	Mar 2021	Not Available	Indefinite
Linux 7	Jul 2014	Jul 2024	Not Available	Indefinite

## Oracle's VM Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
VM 2	Nov 2007	Nov 2015	Not Available	Indefinite
VM 3	Aug 2011	Mar 2021	Not Available	Indefinite

The components for Oracle VM Premier and Sustaining Support will follow the definitions within the Enterprise Linux and Oracle VM Support Policies. For further details, please refer to the Enterprise Linux and Oracle VM Support Policies.

Now, you can have even greater peace of mind knowing that your business strategy is driving your upgrade strategy with more control, more choice, and more certainty. It all amounts to an Oracle Superior Ownership Experience—available only with the industry’s most advanced support offering.



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