ORACLE INFORMATION-DRIVEN SUPPORT

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Maximize your support investment, unlock the full value of your Oracle products, and control your upgrade strategy—with the industry’s leading support policy.

Simple, predictable, flexible, and the most comprehensive support policy available, the Oracle Lifetime Support Policy helps drive your business success. Oracle’s industry-leading support policy covers your entire technology environment, from database to middleware to applications—an industry first, only from Oracle.

Oracle’s Lifetime Support Policy also puts you in control of your upgrade strategy. Our flexible support policy stages make it easier for you to plan and budget for Oracle’s exclusive product upgrades. You’ll enjoy continued peace of mind, knowing that we’ll always be there to support your business. When it’s time to upgrade, you’ll have rights to major product releases, so you can benefit from Oracle’s technology leadership and keep pace with the world of business.

Expect lifetime support. Expect control of your technology future—with Oracle’s Lifetime Support Policy.
Oracle Lifetime Support:
From Five Years to Forever

Oracle Lifetime Support Policy

With Oracle Support, you know up front and with certainty how long your Oracle products are supported. The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle products and consists of three support stages: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to major product releases so you can take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

Premier Support provides a standard five-year support policy for Oracle Fusion Middleware products. You can extend support for an additional three years with Extended Support for specific releases or receive indefinite technical support with Sustaining Support.

Note: unless otherwise noted, each stage of support is provided through the last day of the month.

Premier Support

As an Oracle customer, you can expect the best with Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support for Oracle Fusion Middleware products for five years from their general availability date. You benefit from

- Major product and technology releases
- Technical support
- Access to My Oracle Support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most new third-party products/versions
- Certification with most new Oracle products
**Extended Support**

Your technology future is assured with Oracle’s Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. If you take advantage of Extended Support, it provides you with an extra three years of support for specific Oracle releases for an additional fee. You benefit from

- Major product and technology releases
- Technical support
- Access to My Oracle Support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most existing third-party products/versions
- Certification with most existing Oracle products

Extended Support may not include certification with some new third-party products/versions.

**Sustaining Support**

Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledgebases, and technical support experts. You benefit from

- Major product and technology releases
- Technical support
- Access to My Oracle Support
- Fixes, updates, and critical patch updates created during the Premier Support stage
- Upgrade scripts created during the Premier Support stage

Sustaining Support does not include

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle’s “Technical Support Policies”
### Lifetime Support Policy:
**Our Commitment to Deliver a Superior Ownership Experience**

**ORACLE FUSION MIDDLEWARE**

**Oracle Fusion Middleware Releases**

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>9iAS R2 (9.0.2)</td>
<td>Apr 2002</td>
<td>Jul 2005</td>
<td>Not Available</td>
<td>Jul 2008</td>
</tr>
<tr>
<td>9iAS R2 (9.0.3)</td>
<td>Oct 2002</td>
<td>Jul 2005</td>
<td>Not Available</td>
<td>Jul 2008</td>
</tr>
<tr>
<td>Application Server 10g (9.0.4)</td>
<td>Dec 2003</td>
<td>Dec 2006</td>
<td>Dec 2008</td>
<td>Dec 2009</td>
</tr>
<tr>
<td>Application Server 10gR2 (10.1.2.x)</td>
<td>Jan - Oct 2005</td>
<td>Dec 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Content Management SDK 10gR2 (9.0.4.2.x)</td>
<td>Jan - Oct 2005</td>
<td>Dec 2013</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Content Database 10gR2 (10.2.x)</td>
<td>Jan - Oct 2005</td>
<td>Dec 2013</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Fusion Middleware 10gR3 (10.1.3x)</td>
<td>See below</td>
<td>See below</td>
<td>See below</td>
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<tr>
<td>Fusion Middleware 11gR1 (11.1.1.x)</td>
<td>See below</td>
<td>See below</td>
<td>See below</td>
<td>See below</td>
</tr>
<tr>
<td>Portal 11gR1, Forms 11gR1, Reports 11gR1 and Discoverer 11gR1 (11.1.1.x)</td>
<td>Jun 2009</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Forms and Reports 11gR2 (11.2.1.x)</td>
<td>Oct 2011</td>
<td>Dec 2016</td>
<td>Dec 2018</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Fusion Middleware 12c (12.1.x)</td>
<td>Dec 2011 - Feb 2015</td>
<td>Dec 2017</td>
<td>Dec 2019</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Fusion Middleware 12c (12.2.x)</td>
<td>Oct 2015 – Apr 2016</td>
<td>Aug 2022</td>
<td>Aug 2025</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

For more-detailed information on bug fix and patch release policies, please refer to the “Error Correction Support Policy” on MyOracle Support.

For previous versions of BEA products, refer to the Oracle’s BEA Release section.


2 Includes the following: Application Grid 10gR3, (Oracle Containers for J2EE (OC4J) 10gR3, TopLink 10gR3, Oracle HTTP Server 10gR3), WebCenter 10gR3, Enterprise Content Management 10gR3, Identity and Access Management 10gR3, SOA 10gR3, Business Activity Monitoring 10gR3, Governance 10gR3, Process Management 10gR3, and Data Integrator 10g R3 (10.1.3.x). For specific dates refer to the respective sections in this document. To find a section, refer to the Table of Contents.

3 Includes the following: Cloud Application Foundation 11gR1 (WebLogic Server, Coherence, HTTP Server, Tuxedo, Virtual Assembly Builder), Oracle Web Tier 11gR1, WebCenter Portal 11gR1, WebCenter Content 11gR1, Oracle Identity and Access Management 11gR1, SOA Suite 11gR1, Governance 11gR1, Process Management 11gR1, GoldenGate 11gR1, and Data Integrator 11g R1 (11.1.1.x). For specific dates refer to the respective sections in this document. To find a section, refer to the Table of Contents.

4 Until December 2012, support will be provided for restricted use of Oracle Single Sign-on (10.1.4.x) & Delegated Administration Services (10.1.4.x) when used with Oracle Internet Directory 11gR1 for user authentication of Portal 11gR1, Forms 11gR1, Reports11gR1 and Discoverer 11gR1 application users. Customers are advised to migrate to Oracle Access Management 11gR1 as soon as it is certified with their particular product.


6 Extended Support for Weblogic Server 12.1.3 and Coherence 12.1.3 will be available for the period of January 1, 2020, through December 31, 2020. As detailed in the Technical Support Policies, Extended Support will be limited to Severity 1 and security fixes.


8 The error correction period for FMW 12.2.1.3 has been extended from Sept 2020 through Dec 2021. During this timeframe, content will be limited to P1 requests, functional issues, and security updates (CPU program). For more detailed information on bug fix and patch release policies, please refer to the “FMW Error Correction Support Policy” on MyOracle Support (a.k.a MOS).
# Application Development Tools

## Oracle's Application Development Tools

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Development Framework 10gR3 10.1.3.x</td>
<td>Jan 2006</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Application Development Framework 11gR2 (11.1.2.x)</td>
<td>Jun 2011</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Application Development Framework Mobile 11gR2 (11.1.2.x) **</td>
<td>Oct 2012</td>
<td>Jun 2015</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Application Development Framework 11gR1 (11.1.1.x) **</td>
<td>Jun 2009</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>JDeveloper 10gR3 10.1.3.x</td>
<td>Jan 2006</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>JDeveloper 11gR1 (11.1.1.x) **</td>
<td>Jun 2009</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>JDeveloper 11gR2 (11.1.2) **</td>
<td>Jun 2011</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>NetBeans IDE 6.7.1</td>
<td>Not Available</td>
<td>Dec 2010</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>NetBeans IDE 6.8</td>
<td>Not Available</td>
<td>Dec 2015</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>NetBeans IDE 6.9</td>
<td>Jul 2010</td>
<td>Dec 2015</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>NetBeans IDE 7.x</td>
<td>Apr 2011</td>
<td>Apr 2015</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>NetBeans IDE 8.x</td>
<td>Mar 2014</td>
<td>Mar 2018</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Enterprise Pack for Eclipse 11.1.1.x</td>
<td>Feb 2009</td>
<td>Jan 2016</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Enterprise Pack for Eclipse 12.1.1.x</td>
<td>Jan 2012</td>
<td>Jan 2016</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Enterprise Pack for Eclipse 12.1.2.x</td>
<td>Jul 2013</td>
<td>Jul 2016</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Enterprise Pack for Eclipse 12.1.3.x</td>
<td>Jul 2014</td>
<td>Jul 2017</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Mobile Applications Framework (MAF) 2.0 *</td>
<td>Jun 2014</td>
<td>Jun 2015</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Mobile Applications Framework (MAF) 2.1 *</td>
<td>Jan 2015</td>
<td>Jan 2016</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Mobile Applications Framework (MAF) 2.2 *</td>
<td>Oct 2015</td>
<td>Oct 2016</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Mobile Applications Framework (MAF) 2.3 *</td>
<td>Mar 2016</td>
<td>Mar 2017</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

*Support will be provided for the timeframes listed or for the current major release and one back, whichever is longest. Please see the error correction policy MOS DOC ID: 209768.1 for details.

**Support dates for Release 12c of these products will follow the overall Lifetime Support policies for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.

## Oracle's GraalVM Enterprise Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle GraalVM Enterprise Edition 19.0</td>
<td>May 2019</td>
<td>May 2021</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle GraalVM Enterprise Edition 20.0</td>
<td>Feb 2020</td>
<td>Feb 2025</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>
### Oracle Cloud Application Foundation Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Oracle WebLogic Server and Coherence 14.1.X Releases</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle Weblogic Server 14.1.x</td>
<td>Mar 2020</td>
<td>Mar 2025</td>
<td>Mar 2028</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Coherence 14.1.x</td>
<td>Mar 2020</td>
<td>Mar 2025</td>
<td>Mar 2028</td>
<td>Indefinite</td>
</tr>
<tr>
<td><strong>Oracle Cloud Application Foundation 12c Releases</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oracle WebLogic Server 12.2.x</td>
<td>Oct 2015</td>
<td>Aug 2022</td>
<td>Aug 2025</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Coherence 12.2.x</td>
<td>Oct 2015</td>
<td>Aug 2022</td>
<td>Aug 2025</td>
<td>Indefinite</td>
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<tr>
<td>Tuxedo 12.1.1</td>
<td>Aug 2012</td>
<td>Aug 2018</td>
<td>Aug 2020</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Tuxedo 12.1.3</td>
<td>May 2014</td>
<td>May 2020</td>
<td>May 2022</td>
<td>Indefinite</td>
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<tr>
<td>Tuxedo 12.2.2</td>
<td>Apr 2016</td>
<td>Apr 2022</td>
<td>Apr 2024</td>
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<tr>
<td><strong>Oracle Cloud Application Foundation 11gR1 Releases</strong></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Oracle WebLogic Server 11g R1 (10.3.1 and higher)</td>
<td>Jun 2009 – Nov 2009</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
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<tr>
<td>Oracle Traffic Director 11.1.1.x</td>
<td>Mar 2012</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>TopLink 11gR1 (11.1.1.x)</td>
<td>Jun 2009</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Coherence 3.6</td>
<td>Jul 2010</td>
<td>Jul 2015</td>
<td>Jul 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Coherence 3.7</td>
<td>Apr 2011</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
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<tr>
<td>Oracle JRockit 6 (1.6)</td>
<td>Jun 2009</td>
<td>Dec 2015</td>
<td>Dec 2018</td>
<td>Indefinite</td>
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</table>
Oracle Cloud Application Foundation Releases (continued)

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
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<tbody>
<tr>
<td>JRockit Mission Control 4.x</td>
<td>Apr 2010</td>
<td>Dec 2015</td>
<td>Dec 2018</td>
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<tr>
<td>JRockit Real Time 4.x</td>
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<td>Dec 2015</td>
<td>Dec 2018</td>
<td>Indefinite</td>
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<tr>
<td>Virtual Assembly Builder 11.1.1.x 7</td>
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<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
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<tr>
<td>Oracle Tuxedo 11.1.1.x 3</td>
<td>Apr 2010</td>
<td>Apr 2016</td>
<td>Apr 2018</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>


For earlier releases of BEA products, please see Oracle's BEA Releases table:

1 For more-detailed information on bug fix and patch release policies, please refer to the “Error Correction Support Policy” on MyOracle Support and Doc ID 950131.1
2 For more-detailed information on bug fix and patch release policies, please refer to the “Error Correction Support Policy” on MyOracle Support and Doc ID 1450360.1
3 Includes 11.1.1 version of the following: Tuxedo System and Application Monitor (TSAM), Services Architecture Leveraging Tuxedo (SALT), Tuxedo Jolt, Tuxedo Mainframe Adapters, Tuxedo JCA Adapter, Tuxedo Application Runtime for CICS and Batch, Tuxedo Application Rehosting Workbench, Tuxedo Application Runtime for IMS.
4 Includes 12.1.1 version of the following: Tuxedo System and Application Monitor (TSAM), Services Architecture Leveraging Tuxedo (SALT), Tuxedo Jolt, Tuxedo Mainframe Adapters, Tuxedo JCA Adapter, Tuxedo Application Runtime for CICS and Batch, Tuxedo Application Rehosting Workbench, Tuxedo Application Runtime for IMS, Tuxedo Application Runtime for Batch, Tuxedo Message Queue.
5 Includes 12.1.3 version of the following: Oracle Tuxedo, Oracle Tuxedo System and Applications Monitor Plus (TSAM Plus), Oracle SALT, Oracle Tuxedo Application Runtime for CICS and Batch, Oracle Tuxedo Application Runtime for IMS, Oracle Tuxedo Application Runtime for Batch, Oracle Tuxedo Application Rehosting Workbench, Oracle Tuxedo Jolt, Oracle Tuxedo Mainframe Adapters.
6 Includes 12.2.2 version of the following: Oracle Tuxedo System and Applications Monitor Plus (TSAM Plus), Oracle SALT, Oracle Tuxedo Application Runtime for CICS and Batch, Oracle Tuxedo Application Runtime for IMS, Oracle Tuxedo Application Runtime for Batch, Oracle Tuxedo Application Rehosting Workbench, Oracle Tuxedo Jolt.
7 Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.
8 Extended Support for Weblogic Server 12.1.3 and Coherence 12.1.3 will be available for the period of January 1, 2020, through December 31, 2020. As detailed in the Technical Support Policies, Extended Support will be limited to Severity 1 and security fixes.

Oracle Application Grid Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
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<tbody>
<tr>
<td>Application Grid 10gR3 Releases</td>
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</tr>
<tr>
<td>Oracle Coherence 3.3</td>
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<td>Jun 2010</td>
<td>Jun 2012</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Coherence 3.4</td>
<td>Sep 2008</td>
<td>Dec 2011</td>
<td>Dec 2013</td>
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</tr>
<tr>
<td>Oracle Coherence 3.5</td>
<td>Jun 2009</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle JRockit 6 (1.6) 7 **</td>
<td>Apr 2007</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle MessageQ 5.0</td>
<td>Nov 1998</td>
<td>TBD</td>
<td>TBD</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Tuxedo 10.3 (Including Jolt, TSAM, SALT) *</td>
<td>Jan 2009</td>
<td>Jan 2015</td>
<td>Jan 2017</td>
<td>Indefinite</td>
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<tr>
<td>Oracle WebLogic Operations Control 10.3 *</td>
<td>Oct 2008</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
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</tbody>
</table>
### Oracle Application Grid Releases (continued)

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
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<tbody>
<tr>
<td>Oracle WebLogic Server 10.3.0*</td>
<td>Aug 2008</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
<td>Indefinite</td>
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<tr>
<td>Oracle Workshop for WebLogic 10.3 *</td>
<td>Aug 2008</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle HTTP Server 10.1.3.x</td>
<td>Jan - Oct 2006</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

#### Oracle Containers for J2EE Releases

<table>
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#### Oracle GlassFish Server Releases

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#### Oracle Web Tier Releases

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<td>Oracle iPlanet Web Proxy Server 4.0.x</td>
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* For earlier releases of BEA products, please see Oracle's BEA Releases table. Refer to MCS Doc ID 950131.1 for error correction details.
**Includes: Oracle Containers for J2EE, Oracle HTTP Server, Application Server Control, Process Manager and Notification Server and Dynamic Monitoring Service
*** For details on Error Correction Policy for JRockit 6, refer to MOS Doc ID1450360.1.
**** Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.
### Oracle's Tangosol Coherence Releases

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### Oracle's Sun and Glassfish Application Server Releases

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Oracle's Sun and Glassfish Application Server Releases (continued)

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Oracle's Java Releases

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* For detailed information on Java SE Deployment Technology Lifetime Support please refer to document 1640397.1 on My Oracle Support. For more-detailed information on bug fix and patch release policies, please refer to the Oracle Java SE Support Roadmap.

Oracle's Sun JDK Releases

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<th>Release</th>
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* For detailed information on Java SE Deployment Technology Lifetime Support please refer to document 1640397.1 on My Oracle Support.
## Oracle’s Blockchain Platform Releases

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## BUSINESS INTELLIGENCE

### Oracle Business Intelligence EE Releases

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*Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.

**For customers running on AIX and Solaris Extended Support will be provided through June 2022.

Includes: Business Intelligence Enterprise Edition, Business Intelligence Publisher, Business Intelligence Publisher Desktop, Business Intelligence Office, Real Time Decisions. For more-detailed information on bug fix and patch release policies per specific BIEE release, please refer to the ‘Error Correction Support Policy’ on MOS Doc ID: 1664916.1

### Oracle’s Hyperion Releases

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* Premier Support for “PSI Technology Extreme Speed feature” of Crystal Ball 11.1.2.x products ends April 2018 and no Extended Support is available. This includes, but is not limited to, Crystal Ball Professional, Crystal Ball Premium, Oracle Crystal Ball Decision Optimizer, Oracle Crystal Ball Suite, Crystal Ball Classroom Student Edition, and Crystal Ball Classroom Faculty Edition.
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For more-detailed information on bug fix and patch release policies, please refer to the Oracle Enterprise Performance Management Software Error Correction Policy (Oracle Support Document 1617238.1).

Unless otherwise noted, indefinite Sustaining Support will continue to be provided for the latest service pack update of all product releases not listed above.

Hyperion components (including, but not limited to, components such as Hyperion Foundation Services, Oracle Hyperion Enterprise Performance Management Architect, Oracle Hyperion Smart View for Office, and Oracle Smart Space) are supported according to the timeline noted above for the release of the product with which the component(s) were shipped.


Oracle's HyperRoll Releases

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Please see Applications Lifetime Support Policy for additional Endeca products.

Note: All May dates are effective May 21st (not the end of the month).
## MASTER DATA MANAGEMENT AND DATA INTEGRATOR

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<td>Sustaining Support Ends</td>
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</tr>
<tr>
<td>GoldenGate 11.1.1.x *</td>
<td>Aug 2010</td>
<td>Jun 2015</td>
<td>Jun 2017</td>
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<tr>
<td>Oracle GoldenGate Director 11.1.1</td>
<td>Apr 2011</td>
<td>Sep 2016</td>
<td>Apr 2019</td>
<td>Indefinite</td>
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<td><strong>Oracle-Branded Releases</strong></td>
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<tr>
<td>Oracle GoldenGate Application Adapters **</td>
<td>Oct 2009</td>
<td>Jul 2012</td>
<td>Jul 2013</td>
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<td><strong>Legacy GoldenGate Releases</strong></td>
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<td>Director 1.4 and later</td>
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<td>Mar 2011</td>
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<td>ActivityConsole (all versions)</td>
<td>N/A</td>
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<tr>
<td>GoldenGate Core Product 7.x and previous releases</td>
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<td>GoldenGate Core Product 8.x</td>
<td>Jun 2005</td>
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<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>GoldenGate Core Product 9.x</td>
<td>Mar 2007</td>
<td>Jan 2011</td>
<td>Not Available</td>
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</tr>
<tr>
<td>GoldenGate Core Product 10.0.x</td>
<td>Jul 2009</td>
<td>Jul 2012</td>
<td>Not Available</td>
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<tr>
<td>Base24 Add-on 1.x</td>
<td>Mar 2003</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Base24 Add-on 2.x</td>
<td>Aug 2004</td>
<td>Mar 2011</td>
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<tr>
<td>Integration Edition (JMS Userexit) 2.x</td>
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<td>Mar 2011</td>
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<tr>
<td>Integration Edition (Flatfile Userexit) 2.x</td>
<td>Jan 2008</td>
<td>Mar 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Veridata 1.x</td>
<td>Jun 2005</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Veridata 2.1.x</td>
<td>Oct 2008</td>
<td>Mar 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

*For details about Microsoft SQL Server 2000 and 2005 support, please check the Oracle GoldenGate Release notes.

** Note: Adapters includes GoldenGate for Java, GoldenGate for Flatfiles, T24, D24, E24, M24 and N24

*** Oracle GoldenGate has moved to an Annual Release Model starting with 12.3. In the new model, the version number is derived from the last two-digits of the calendar year in which it is released (18.1 released in 2018; 19.1 released in 2019). The Initial Release and Patch Set releases are now called Interim Releases and the Terminal Patch Set is now called the Long Term Support Release. For more detailed information on bug fix and patch release policies and dates, please refer to the Error Correction Support Policy on MyOracle Support Doc ID 2545229.1.
### Oracle Data Integrator Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oracle Data Integrator 10.1.3.x</td>
<td>Jan - Oct 2006</td>
<td>Dec 2011</td>
<td>Dec 2012</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle Data Integrator 11.1.1.x</td>
<td>Jul 2010</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

* Support dates for Release 12c for this product will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.

### Oracle Data Integrator (Formerly Sunopsis) Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.2.x</td>
<td>Jun 2003</td>
<td>Dec 2006</td>
<td>Dec 2008</td>
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</tr>
<tr>
<td>4.1</td>
<td>Jan 2006</td>
<td>Dec 2008</td>
<td>Dec 2010</td>
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### Oracle Stream Analytics

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
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<tbody>
<tr>
<td>OSA 18c (18.1.0)</td>
<td>May 2018</td>
<td>May 2021</td>
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<tr>
<td>OSA 19c (19.1.0)</td>
<td>Sep 2019</td>
<td>Sep 2023</td>
<td>Sep 2026</td>
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### Oracle’s Sun Master Data Management and Data Integrator Releases

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<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
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<tbody>
<tr>
<td>Data Mashup Service Engine 2.0.x</td>
<td>Not Available</td>
<td>Jan 2012</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Data Mashup Service Engine 2.1.x</td>
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<td>Jan 2017</td>
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<tr>
<td>Data Mashup Service Engine 2.2.x</td>
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<td>Jan 2014</td>
<td>Jan 2017</td>
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<tr>
<td>e*Index Global Identifier for SRE 5.0.5</td>
<td>Not Available</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
<td>Indefinite</td>
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<tr>
<td>eIndex Global Identifier Composite Application 5.0.4</td>
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<td>Not Available</td>
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<td>eIndex Single Patient Identifier Composite Application 5.0.5</td>
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<td>Jan 2012</td>
<td>Not Available</td>
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<td>Sun Data Integrator 6.0.x</td>
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<td>Not Available</td>
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<td>Sun Data Integrator 6.2.x</td>
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<td>Jan 2017</td>
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<td>Sun Data Mashup Engine 6.0.x</td>
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<td>Jan 2012</td>
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<tr>
<td>Sun Data Mashup Engine 6.1.x</td>
<td>Not Available</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
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<tr>
<td>Sun Master Data Management Suite 6.0.x</td>
<td>Not Available</td>
<td>Jan 2012</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Sun Master Data Management Suite 6.1.x</td>
<td>Oct 2009</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
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</table>
### Oracle's Sun Master Data Management and Data Integrator Releases (continued)

<table>
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<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tr>
<td>Sun Master Index 6.0.x</td>
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<td>Sun Master Index 6.1.x *</td>
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<td>Jan 2017</td>
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<td>Sun Master Index 6.2.x</td>
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<td>Jan 2014</td>
<td>Jan 2017</td>
<td>Indefinite</td>
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<tr>
<td>Sun Master Patient Index 6.0.x</td>
<td>Not Available</td>
<td>Jan 2012</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Sun Master Patient Index 6.1.x *</td>
<td>Oct 2009</td>
<td>Jan 2014</td>
<td>Jan 2017</td>
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<td>Sun Master Patient Index 6.2.x</td>
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<td>Jan 2014</td>
<td>Jan 2017</td>
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<tr>
<td>Sun SeeBeyond e*Index Global Identifier 4.5.3</td>
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<td>Jan 2014</td>
<td>Jan 2017</td>
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<td>Sun SeeBeyond eIndex Global Identifier 5.1.3</td>
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<td>Jan 2015</td>
<td>Indefinite</td>
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<tr>
<td>Sun SeeBeyond eIndex Single Patient View 5.1.3</td>
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<td>Jan 2013</td>
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<td>Sun SeeBeyond eTL Integrator 5.1.1</td>
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<td>Sun SeeBeyond eTL Integrator 5.1.2</td>
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<td>Sun SeeBeyond eView Studio 5.0.5</td>
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<td>Sun SeeBeyond eView Studio 5.1.1</td>
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</table>

* Restricted support of Sun Java System Application Server 9.1 for Sun Master Index and Sun Master Patient Index customers only.

### Oracle’s Silver Creek and EDQP Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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</thead>
<tbody>
<tr>
<td>DataLens Foundry 5.1</td>
<td>Not Available</td>
<td>Jun 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>DataLens System 4. X and Earlier</td>
<td>Not Available</td>
<td>Not Available</td>
<td>Not Available</td>
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<tr>
<td>DataLens System 5.0</td>
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<td>Jun 2011</td>
<td>Not Available</td>
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<tr>
<td>DataLens System 5.1</td>
<td>Not Available</td>
<td>Dec 2011</td>
<td>Dec 2012</td>
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<tr>
<td>DataLens System 5.5</td>
<td>Not Available</td>
<td>Jun 2012</td>
<td>Jun 2013</td>
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<tr>
<td>Oracle Product Data Quality Cleansing and Matching Server (PDQCMS) 5.5.02</td>
<td>Not Available</td>
<td>Dec 2011</td>
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### Oracle-Branded Releases

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<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tbody>
<tr>
<td>Oracle Product Data Quality 5.03</td>
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<td>Feb 2013</td>
<td>Feb 2015</td>
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<tr>
<td>Oracle Product Data Quality 5.6.x</td>
<td>Jan 2011</td>
<td>Jun 2014</td>
<td>Jun 2015</td>
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### Oracle’s Enterprise Data Quality Releases (EDQP)

<table>
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<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tbody>
<tr>
<td>Oracle Enterprise Data Quality for Product Data 11.1.1.6</td>
<td>Sep 2012</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
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## Oracle's Datanomic and EDQ Releases

<table>
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<th>Sustaining Support Ends</th>
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<tbody>
<tr>
<td>dn:Director 7.2</td>
<td>Jul 2009</td>
<td>Dec 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>dn:Director 8.0</td>
<td>Apr 2010</td>
<td>Apr 2013</td>
<td>Apr 2014</td>
<td>Indefinite</td>
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<tr>
<td>dn:Director 8.1.2-8.1.5</td>
<td>Nov 2010</td>
<td>Nov 2013</td>
<td>Nov 2014</td>
<td>Indefinite</td>
</tr>
<tr>
<td>dn:Director for Sanctions &amp; PEP Screening 4.2</td>
<td>Mar 2010</td>
<td>Dec 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
</tr>
<tr>
<td>dn:Director for Sanctions &amp; PEP Screening 5.0</td>
<td>Jul 2010</td>
<td>Apr 2013</td>
<td>Apr 2014</td>
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<tr>
<td>dn:Sentry 8.1.1</td>
<td>Jan 2011</td>
<td>Nov 2013</td>
<td>Nov 2014</td>
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</table>

### Oracle Branded Releases

| Oracle Enterprise Data Quality Address Verification Server 11 | Jan 2011 | Nov 2016 | Nov 2019 | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 12 | May 2012 | Nov 2016 | Nov 2019 | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 13 | Mar 2013 | Mar 2018 | Not Available | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 15 | Jan 2015 | Jan 2020 | Not Available | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 16 | Mar 2016 | Mar 2021 | Not Available | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 17 | Mar 2017 | Mar 2022 | Not Available | Indefinite |
| Oracle Enterprise Data Quality Address Verification Server 18 | Apr 2018 | Apr 2023 | Not Available | Indefinite |
| Oracle Enterprise Data Quality Customer Data Services Pack 9.0.x | Jun 2012 | Nov 2016 | Nov 2019 | Indefinite |
| Oracle Watchlist Screening 8.1.2 | Jul 2011 | Jul 2016 | Jul 2019 | Indefinite |
| Oracle Watchlist Screening 9.0.x | Mar 2012 | Nov 2016 | Nov 2019 | Indefinite |

### Oracle Enterprise Data Quality Releases (EDQ) *

| Oracle Enterprise Data Quality 9.0.x | Nov 2011 | Nov 2016 | Nov 2019 | Indefinite |
| Oracle Enterprise Data Quality 11.1.1.x | Nov 2013 | Nov 2018 | Nov 2021 | Indefinite |
| Oracle Enterprise Data Quality 12.1 | Jun 2014 | Dec 2019 | Not Available | Indefinite |
| Oracle Enterprise Data Quality 12.2 | Oct 2015 | Aug 2022 | Aug 2025 | Indefinite |

*1 Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.
## ORACLE WEBCENTER

### Oracle WebCenter Portal Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Oracle WebCenter Portal 11gR1 Releases</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Formerly Oracle WebCenter Suite 11.1.1.x *)</td>
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<td></td>
<td></td>
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</tr>
<tr>
<td><strong>Oracle WebCenter 10gR3 Releases</strong></td>
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</tr>
<tr>
<td>Oracle WebCenter Suite 10.1.3.x **</td>
<td>Jan - Oct 2006</td>
<td>Dec 2010</td>
<td>Dec 2011</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle WebCenter Interaction 10.3 ***</td>
<td>Nov 2008</td>
<td>Jan 2015</td>
<td>Jan 2017</td>
<td>Indefinite</td>
</tr>
<tr>
<td>Oracle WebCenter Real-time Collaboration 2.0</td>
<td>Feb 2010</td>
<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
</tr>
</tbody>
</table>

* Includes: WebCenter Portal, WebCenter Spaces, WebCenter Framework, WebCenter Web 2.0 Services (including blogs, wikis, and discussion forums), WebCenter Analytics, WebCenter Content Adapter, WebCenter Pagelet Producer and WSRP Producer, BPEL Worklist, JSR 168 Container, Oracle Portlet Bridge. Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.

** Includes: Discussions, Wiki Server, WebCenter Portal Services, WebCenter Content Integration Services, WebCenter Content Adapters

*** For earlier releases of BEA products, please see Oracle’s BEA Releases table.
### Oracle's Sun Portal Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun GlassFish Web Space Server 10.x</td>
<td>Dec 2009</td>
<td>Jan 2012</td>
<td>Jan 2015</td>
<td>Indefinite</td>
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<tr>
<td>Sun Java System Portal Server 6.2</td>
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<td>Jan 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Sun Java System Portal Server 6.3.1</td>
<td>Not Available</td>
<td>Jan 2011</td>
<td>Not Available</td>
<td>Indefinite</td>
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<tr>
<td>Sun Java System Portal Server 7.x</td>
<td>Not Available</td>
<td>Jan 2012</td>
<td>Jan 2015</td>
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<td>Sun SeeBeyond ePortal Composer 5.0.4</td>
<td>Not Available</td>
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</table>

### Oracle WebCenter Content Releases (Formerly Oracle Enterprise Content Management)

<table>
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<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Jan 2010</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
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<tr>
<td>(Formerly Oracle Imaging and Process Management)</td>
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<tr>
<td>Oracle WebCenter Content Rights 11.1.1.x</td>
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<td>Jun 2014</td>
<td>Jun 2017</td>
<td>Indefinite</td>
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<td>(Formerly Oracle Information Rights Management)</td>
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<tr>
<td>Oracle WebCenter Content Rights 11.1.1.x (Core Capabilities) *</td>
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<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
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<tr>
<td>(Formerly Oracle Universal Content Management)</td>
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</tr>
<tr>
<td>Oracle WebCenter Content Records 11.1.1.x *</td>
<td>May 2010</td>
<td>Dec 2018</td>
<td>Dec 2021</td>
<td>Indefinite</td>
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<tr>
<td>(Formerly Oracle Universal Records Management)</td>
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### Oracle Enterprise Content Management 10gR3 Releases

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*Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.
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No support is offered for versions earlier than 5.x of all Captovation-branded products.

* The migration path for Acorde Internet Retrieval Server, Capture ERP Integration, and Simple Check Archive products is the Oracle Imaging and Process Management solution.
## Oracle WebCenter Sites Releases

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Includes: WebCenter Sites, Satellite Server, Analytics, Site Capture, Gadgets, Community, CIP for File Systems and MS SharePoint, CIP for EMC Documentum, WebCenter Sites Mobility.

Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.

## Oracle FatWire Releases (WebCenter Sites)

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# Oracle Identity and Access Management Releases

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<td>Jul 2010</td>
<td>Dec 2017</td>
<td>Dec 2019</td>
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<tr>
<td>Oracle OpenSSO STS 11.1.1.3.0</td>
<td>Jul 2010</td>
<td>Dec 2016</td>
<td>Dec 2019</td>
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<tr>
<td>Oracle OpenSSO 8.0 u2</td>
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### Oracle Identity and Access Management 10gR3 Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tbody>
<tr>
<td>Oracle Identity Management 10.1.4.x <em>7</em></td>
<td>Jan - Oct 2006</td>
<td>Dec 2011</td>
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<td>Oracle Access Manager WebGates/ASDK 10.1.4.x <em>8</em></td>
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<td>Dec 2012</td>
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<td>Oracle Entitlements Server 10.1.4.x</td>
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<td>Oracle Identity Manager 9.0.x</td>
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### Oracle Identity and Access Management Releases (continued)

<table>
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<tr>
<td>Oracle Role Manager 10.1.4.x</td>
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</table>

For a list of Identity Management Connector support end dates, please reference [MOS Doc ID 2454684.1](#).

For more-detailed information on bug fix and patch release policies for 11gR2 please refer to the “Error Correction Support Policy” [MOS Doc ID 1290894.1](#).

* Includes: Access Manager, Access Manager WebGates, Identity Federation, OAUTH, Adaptive Authentication

*1 Includes: Self Service, Access request, Workflow, Core Provisioning, Access Certification, Reports, Identity Audit/SOD engine, User/Role/Policy/Organization/Application Management, Connectors

*2 Includes: Directory, Virtualization, Unified Directory Services Manager

*3 Includes: Directory, Directory Services Manager, Directory Integration Platform

*4 Includes:
   - Oracle Identity Manager (Self Service, Access request, Workflow, Core Provisioning, Access Certification, Reports, Identity Audit/SOD engine, User/Role/Policy/Organization/Application Management, Connectors)
   - Oracle Unified Directory (Directory, Virtualization)


*6 Includes: Internet Directory, Single Sign-On, Virtual Directory, Identity Federation

*7 These dates apply to support for Oracle Access Manager 10g WebGates/ASDK working with Oracle Access Manager 11gR1 (11.1.1.x) and Oracle Access Manager 11gR2 (11.1.2.x). ASDK is limited to authentication and authorization operations. Policy APIs are not supported. For support dates for Oracle Access Manager 10g WebGates/ASDK working with Oracle Access Manager 10gR3 see [Oracle Access Manager 10gR3 (10.1.4.x) support timelines](#).
Oracle's Bharosa Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
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Customers are advised to use the most current version if they are using legacy Bharosa products.
### Oracle’s Passlogix Releases

<table>
<thead>
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<td>Not Available</td>
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<td>v-GO Reporting 7.0*</td>
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<td>v-GO Shared Accounts Manager 7.0A*</td>
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<td>v-GO Self-Service Password Reset 7.0A*</td>
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*The Passlogix products in the chart above have been replaced by the Enterprise Single Sign-On Suite 11.1.1.x located in the Identity and Access Management Release section.

### Oracle’s Bridgestream Releases

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<th>Extended Support Ends</th>
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<tr>
<td>SmartRoles 2.7.x</td>
<td>Jul 2006</td>
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<td>SmartRoles Discover 1.x</td>
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### Oracle's Oblix Releases

<table>
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<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tbody>
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<td>COREid 6.5.x</td>
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<td>COREsv 4.0.1</td>
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<td>Jan 2007</td>
<td>Not Available</td>
<td>Jan 2010</td>
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<tr>
<td>Oracle Web Services Manager 4.0.2</td>
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<td>Dec 2008</td>
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<tr>
<td>SHAREid 2.5</td>
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All of Oracle's Oblix products released after the general availability of Oracle Fusion Middleware 11g will move to a five-year Premier Support policy.

### Oracle's OctetString Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<tr>
<td>Directory Federator Express 1.5.x</td>
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<tr>
<td>Directory Federator Express 2.0.4</td>
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<tr>
<td>Directory Federator Express 2.0.5</td>
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<tr>
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<td>Jul 2007</td>
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<tr>
<td>Directory Server Express 2.0.4</td>
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<tr>
<td>Directory Server Express 2.0.5</td>
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<tr>
<td>Virtual Directory Engine 3.0.0</td>
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<td>Jul 2007</td>
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<tr>
<td>Virtual Directory Engine 3.0.2</td>
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</table>

New releases of Oracle Virtual Directory that are released after the general availability of Oracle Fusion Middleware 11g will move to a five-year Premier Support policy.
Oracle’s Thor Technologies Xellerate Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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<td>7.2.8</td>
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<td>Not Available</td>
<td>Not Available</td>
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<td>8.0.x</td>
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<td>Dec 2006</td>
<td>Not Available</td>
<td>Not Available</td>
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<td>8.2.x</td>
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<td>Sep 2007</td>
<td>Not Available</td>
<td>Not Available</td>
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<tr>
<td>8.5.x</td>
<td>Aug 2005</td>
<td>Dec 2008</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
</tbody>
</table>

The Xellerate product will adopt the Oracle Lifetime Support Policy with the availability of Oracle Fusion Middleware 11g. Premier Support for Xellerate release 8.5.x will continue until Xellerate Identity Provisioning 10.0 is made generally available.

Oracle’s Sun Directory Services Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
</tr>
</thead>
<tbody>
<tr>
<td>OpenDS &amp; Sun OpenDS Standard Edition 1.x</td>
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<td>Dec 2013</td>
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<tr>
<td>OpenDS &amp; Sun OpenDS Standard Edition 2.x</td>
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<td>Dec 2014</td>
<td>Not Available</td>
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<tr>
<td>Sun Java System Directory Server Enterprise Edition 6.3.x</td>
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<td>Dec 2013</td>
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</tr>
<tr>
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<td>Dec 2009</td>
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</table>

Oracle’s Sun Identity and Access Management Releases

<table>
<thead>
<tr>
<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
<th>Sustaining Support Ends</th>
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</thead>
<tbody>
<tr>
<td>Sun Identity Compliance Manager 4.1.x</td>
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<td>Feb 2013</td>
<td>Not Available</td>
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<td>Dec 2014</td>
<td>Not Available</td>
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<td>Sun Identity Manager 8.1.x</td>
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<td>Dec 2017</td>
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<tr>
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## Oracle’s Sun Identity and Access Management Releases (continued)

<table>
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<th>Release</th>
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<td>Dec 2012</td>
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## Oracle’s Bitzer Releases

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<tr>
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### Oracle Branded Release

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<th>GA Date</th>
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<td>Sep 2013</td>
<td>Aug 2016</td>
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</table>
### Oracle SOA, EDA, Governance, and BPM Suite

<table>
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<th>Release</th>
<th>GA Date</th>
<th>Premier Support Ends</th>
<th>Extended Support Ends</th>
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<td><strong>Oracle Governance 11gR1 Releases</strong></td>
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<tr>
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<td>Dec 2018</td>
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<td><strong>Oracle Process Management 11gR1 Releases</strong></td>
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** Includes: BPEL Process Manager, Business Rules, Enterprise Service Bus, Web Services Manager, and Business Activity Monitoring. Is certified to work with both Oracle Containers for J2EE and Oracle WebLogic Server. Please see Oracle Fusion Middleware 10gR3 (10.1.3.x) certification matrix for more details.

*** For earlier releases of BEA products, please see Oracle’s BEA Releases section.

**** Support dates for Release 12c of these products will follow those listed for Fusion Middleware 12c in the Oracle Fusion Middleware Releases section of this document.
Oracle’s Sun SOA Releases

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Oracle Secure Enterprise Search

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APPLICATION INTEGRATION ARCHITECTURE

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If Premier Support for a participating application in an integration program is no longer available, Extended Support, if available, may be acquired to continue to receive updates, fixes, and more for that application. Please refer to http://www.oracle.com/applications/prebuilt-integrations.html for additional information on participating applications.
## ORACLE’S BEA RELEASES

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* Version of WebLogic Server supported is 9.x.
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* For details on Error Correction Policy for JRockit 6, refer to MOS Doc ID:1450360.1.
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### Oracle's BEA Releases (continued)

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Unless otherwise noted, any release previously retired by BEA will receive Indefinite Sustaining Support. For a listing of former BEA products that are bundled as 10gR3, please refer to the 10gR3 Releases section in the associated Oracle Fusion Middleware product releases tables.
### Oracle's Nimbula Releases

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