

North American Payroll Tax Updates for JD Edwards EnterpriseOne

Oracle Advanced Customer Services provides mission-critical support to help reduce risk, accelerate adoption, and maximize performance for JD Edwards EnterpriseOne. Oracle Advanced Customer Services offers North American Payroll Tax Updates for specific JD Edwards releases.

OVERVIEW

The North American Payroll Tax Updates solution provides software updates to Oracle Premier Support customers who have not yet upgraded to the latest Oracle JD Edwards EnterpriseOne release. Customers using older releases, which have moved into Sustaining Support, will no longer receive the necessary payroll tax updates. This tax update solution, offered by Oracle Advanced Customer Services, is available so customers can keep current with legislative changes for payroll while planning their upgrade to the latest version of JD Edwards EnterpriseOne.

NORTH AMERICAN PAYROLL TAX UPDATES

The North American Payroll Tax Updates solution delivers payroll tax updates to customers using an older version of JD Edwards EnterpriseOne on the same schedule as North American payroll tax updates for later releases under Oracle Premier Support.

This service is available separately for both JD Edwards EnterpriseOne Releases 9.0 and 9.1, which enters Sustaining Support. See the availability period in the table below:

JD EDWARDS ENTERPRISEONE RELEASE	AVAILABILITY
9.0	December 2018 to December 2020
9.1	April 2020 to December 2020, and January 2021 to December 2021

For more information, please refer to the [Oracle Software Technical Support Policy](#).

CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com/acs

Outside North America, find your local office at oracle.com/contact.



blogs.oracle.com/advanced-customer-services

Integrated Cloud Applications & Platform Services

Copyright © 2019, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 1219

MAINTAIN CURRENT PAYROLL TAX CAPABILITIES

Key Features

- Tax updates for the United States and Canada
- Tax updates keep you current with payroll legislation

Key Benefits

- Provides the time and flexibility needed to make informed decisions about upgrading the current JD Edwards EnterpriseOne release
- Reduces risk by applying proven, tested framework for tax updates
- Maximizes performance of select JD Edwards EnterpriseOne products

Related Services

- Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.0
- Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.1