



Severity 1 Fixes for Oracle PeopleSoft Enterprise Financials and Supply Chain Management, and Human Capital Management

Oracle Advanced Customer Services offers Severity 1 fixes for Oracle's PeopleSoft Enterprise Financials and Supply Chain Management (FSCM), and Human Capital Management (HCM) to help customers maintain current capabilities on previous versions of the products. This enables customers to gain more flexibility for their transition to Oracle SaaS and Oracle Cloud.

SEVERITY 1 FIXES

Severity 1 fixes for Oracle's PeopleSoft FSCM and HCM offered by Oracle Advanced Customer Services delivers Severity 1 fixes for Oracle Premier Support customers who have not yet upgraded to the latest release of Oracle's PeopleSoft Enterprise products. As a result, customers control the timing of their transition strategy without the need to upgrade or move immediately. This provides the flexibility to extend transition plans to accommodate unexpected changes in business plans.

PeopleSoft FSCM customers will also receive United States Tax Form 1099 updates as part of this service.



MAINTAIN CURRENT TAX CAPABILITIES

Key Features

- Severity 1 fixes for customers with applications that have entered into Sustaining Support

Key Benefits

- Provides the time and flexibility needed to make informed decisions about upgrading
- Reduces risk by applying proven and tested Severity 1 fixes for newly discovered Severity 1 bugs
- Maximizes performance of PeopleSoft Enterprise FSCM and HCM

This service is available as shown in the table below:

PEOPLESOFT FSCM AND HCM RELEASE	AVAILABILITY
9.0	<ul style="list-style-type: none">Jan 2019 to Dec 2020
9.1	<ul style="list-style-type: none">Feb 2018 to Dec 2020Jan 2021 to Dec 2021Jan 2022 to Dec 2022

For more information, please refer to the [Oracle Software Technical Support Policy](#).


ORACLE ADVANCED CUSTOMER SERVICES

Oracle Advanced Customer Services provides mission-critical support for PeopleSoft Enterprise products to help reduce risk, accelerate adoption, and gain faster return on investment.



CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com/acs.
Outside North America, find your local office at oracle.com/contact.

 blogs.oracle.com/advanced-customer-services

Copyright © 2020, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0620

