

**Goldstar Java CAPS Support Portal Retires
*Friday, December 10, 2010**

**Attend a My Oracle Support Live Migration
Assistance Webinar.**



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Dear Valued Sun Customer,

Oracle Global Customer Support recently [announced](#) the upcoming migration of Sun customers to My Oracle Support. During the weekend of December 10-12, 2010, legacy Sun applications including the Goldstar Java CAPS Support Portal will be retired and replaced with My Oracle Support.

To help guide you through the transition, Oracle will deliver complimentary live migration assistance webinars on My Oracle Support, which will identify key differences between Legacy Sun portals and My Oracle Support. We encourage you to participate in a live session prior to December 10, 2010 to help you become familiar with My Oracle Support and prepare for the migration.

A list of scheduled webinars and webinar topics are detailed below.

Live Webinar Schedule and Agenda

Click [here](#) for a list of the scheduled live migration webinars.

Each live webinar will cover the following topics:

- How to prepare for the migration
- My Oracle Support overview
- Migration changes
- Support Identifiers
- Where to get more information

Additional Resources

In addition to the live webinars, recorded viewlets covering the following important areas of My Oracle Support are available:

- [User Registration](#)
- [Customer User Administration \(CUA\)](#)
- [Service Requests](#)

- [Patches and Updates](#)

Visit the My Oracle Support Welcome Center and FAQ

Stay up-to-date on the latest details about the migration to My Oracle Support. Access the [My Oracle Support Welcome Center](#) for transition information, timeline, significant changes, and [Frequently Asked Questions](#).

We will regularly update the information found on the My Oracle Support Welcome Center, so please revisit this page often to ensure you get the latest news.

Please note that until the migration is complete, [Goldstar](#) will remain the primary online support interface for legacy Sun Java CAPS customers.

Stay tuned for additional communications about the retirement of legacy Sun portals and the migration to My Oracle Support in the coming weeks.

Sincerely,
Oracle Global Customer Support

**** To help make the upcoming migration to My Oracle Support Release 5.2 as successful as possible, we have extended the readiness period for Sun customers and partners by three weeks. Deployment will now occur over the weekend of December 10 - 12, 2010***

This is intended for information purposes and may not be incorporated into a contract.

Updated November 5, 2010

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